



**BIDDING DOCUMENT**  
**FOR**  
**TENDER FOR THE FACE LIFTING OF OUTER FAÇADE OF**  
**NEW CUSTOM HOUSE, KARACHI**



GOVERNMENT OF PAKISTAN  
COLLECTORATE OF CUSTOMS (ENFORCEMENT)  
CUSTOM HOUSE KARACHI



6<sup>th</sup> Floor Custom House, Eduljee Dinshaw Road, Karachi Ph: 021-99214168 Fax: 021-99214234

**INVITATION TO E-BIDS THROUGH E-PADS**  
**“BIDDING DOCUMENT FOR TENDER FOR THE FACE LIFTING OF OUTER FAÇADE OF**  
**NEW CUSTOM HOUSE, KARACHI”**

Tender no. 07/2025-26

The Collectorate of Customs Enforcement, Karachi intends to invite E-bids **“For the Face Lifting of the Outer Façade of New Custom House, Karachi”** through the E-Pak Acquisition and Disposal System (E-PADS) under **Single Stage One Envelope (SSOE)** bidding procedure from the firms/vendors who fulfill the eligibility criteria outlined in the bidding document.

2. E-bidding document containing detailed terms and conditions, specifications, and other requirements shall be uploaded on E-PADS at <https://eprocure.gov.pk>, PPRA’s and FBR’s official websites.

3. E-bids, prepared in accordance with the instructions outlined in the bidding document along with the bid security instrument and required documents, interested bidders may download the documents with key details:

- **Bid Submission Deadline: 31<sup>st</sup> December, 2025, 02: 00 PM**
- **Bid Opening:** 31<sup>st</sup> December, 2025, 02:30 PM
- **Bid Security:** 2% of total quoted amount (Pay Order in favor of Collectorate of Customs Enforcement, Karachi)
- **Performance Guarantee:** 5% of contract value (after award)
- Must be submitted via E-Pads Manual financial bids shall not be accepted

4. **Scanned copies** of all required documents mentioned in the eligibility criteria of bidding document must be uploaded through **E-PADS** when submitting the e-bid electronically through file uploading method (**Single Stage One Envelope Procedure**) and one original hard copy of documents except financial bid must also be submitted to the **office of the Collector, Collectorate of Customs Enforcement, Karachi 6<sup>th</sup> Floor, New Custom House, Karachi** before the e-bid closing time.

5. Bids are evaluated by the Procurement Committee and incomplete bids are marked non-responsive. While the Collectorate reserves the right to accept or reject bids or proposals at any time prior to acceptance, as provided under Rule 33 of the Public Procurement Rules, 2004 as amended from time to time.

6. To Address queries interested bidders can contact to 021-99214212 and WhatsApp 03006080240.

  
(Toufique Ahmed)  
Assistant Collector HQs

(Tender- 07/ 2025-26)  
**COLLECTORATE OF CUSTOMS ENFORCEMENT**  
6<sup>th</sup> Floor, Custom House, Karachi

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Subject: **BIDDING DOCUMENTS / INSTRUCTIONS TO THE BIDDERS IN RESPECT OF ANNUAL TENDER NOTICE FOR “FACE LIFTING OF OUTER FAÇADE OF NEW THE CUSTOM HOUSE, KARACHI**

**1. Introduction:**

Collectorate of Customs Enforcement, Karachi intends to receive bids from the vendors/firms for **the Face Lifting of outer façade of the New Custom House, Karachi**. Such bid may be offered or submitted through open competitive e-bidding in pursuance of Rule 36(a) of Public Procurement Rules 2004 i.e. **Single Stage – One Envelope** procedure and in accordance with S.R.O. 296(I)/2023, 27<sup>th</sup> February, 2023 title “E-Pak-Procurement Regulation 2023”:

- i. **Scope of Work:** Face Lifting of the outer façade of the New Custom House, Karachi.
- ii. Working area: 170,000 Sq Ft Approximately

**2. Eligibility of Bidders:**

- i. **Registration of the Firm/Supplier:** Name of Firm, year of establishment, ownership, Registration on E-PADS and FBR for income tax and sales tax, valid NTN number, etc. and Registration with Pakistan Engineering Council (PEC).
- ii. **Firm Profile:** Complete profile of firm including head office/main postal address with active landline phone number installed in the office, email address, WhatsApp number of Focal Person, bank account details, income tax & SRB certificates and with proof of active tax payer status, Audit Reports of Last three (03) years and must be registered with **PAKISTAN ENGINEERING COUNCIL (PEC)**.
- iii. **Experience:** Minimum three years’ experience. Bidder shall provide a list of Government clients during last three years along with attested copies of work orders for the FY 2022-23, 2023-24 and 2024-25.
- iv. **Financial Soundness:** Provide attested copies of bank statement of firm/vendor bank account active against the AGPR vendor number having minimum balance amounting to Rs. 40 million.
- v. **Performance Certificate:** From at least one Government Departments (attested copies).
- vi. **No Blacklisting Affidavit:** An affidavit/declaration by the firm on **Rs.100 stamp paper** declaring that the firm is not blacklisted by any government department or any other organization at the time of submission of bid for this activity. The same shall be uploaded on E-PADS at the time of submission of bid and original in the office of Collector before closing deadline for submission of bid.

- vii. **Bid Security: Bid security 2 %** of total quoted bid amount in the shape of Pay Order in favour of Collectorate of Customs Enforcement. Scan copies shall be uploaded on E-PADS at the submission of bid and hard copy of all documents along with **original pay order** shall be submitted in the office of Collector before closing deadline for submission of bid.
- viii. **Stamp and Signature of Firm/Bidder:** The bidding document downloaded from E-PADS must be completed carefully, in accordance with the instructions provided. It should be duly signed and stamped, and then upload to E-PADS along with all the required documents. Additionally, a hard copy of the same must be submitted to the office of the Collector, Collectorate of Customs Enforcement, Custom House, Karachi before the deadline, accompanied by all documents specified in the bidding document. However, please be advised to submit your hard copy of quoted rates directly to the Procurement (Evaluation) Committee at the time of bid opening on E-PADS in order to prevent premature disclosure of your bid.

### 3. **Submission of E-Bid(s)**

- i. **Submission of E-Bid:** Proposals must be submitted through E-PADS at <https://eprocure.gov.pk>
- ii. As per Rule 36(a) of Public Procurement Rules 2004 i.e. **Single Stage – One Envelope** procedure.
- iii. **Language of Documents:** All documents must be in English.

### 4. **Opening and Evaluation of Bids:**

- i. Bids shall be opened through E-PADS by Procurement (Evaluation) Committee of Collectorate of Customs Enforcement, Karachi in accordance with E-Pak Procurement Regulation, 2023 at **02:30 pm** on closing date provided on the E-PADS as well in the notice for invitation of bids.
- ii. A final evaluation report of e-bids prepared in the light of criteria laid down in the bidding document shall be announced by uploading the activity on E-PADS as per Rule 35 of PPRA Rules, 2004.

### 5. **Clarification on Bidding Document:**

To get the clarifications regarding the bidding document. A query may be submitted through E-PADS, in accordance with the E-Pak Procurement Regulations, 2023, within the specified timelines on E-PADS. In this regard, it may be contacted at 021-99214212 and 0300-6080240 for assistance during the office hours.

### 6. **Deadline for Submission of Bids:**

- i. E-bids must be uploaded on E-PADS on or before **31<sup>st</sup> December, 2025 02:00 pm**

- ii. No bid shall be acceptable by hand/postal/mail/fax/telegraph/email.
- iii. After the deadline for submission of e-bids given above, no request for extension of time shall be entertained.

**7. Validity of Bids:**

Bid of the lowest and most advantageous bidders/firms shall remain valid for 30 days after the bid opening.

**8. Bid Price:**

- i. Bid price shall be quoted on the basis area description provided in bill of quantities on the format at Section-21 of this bidding document.
- ii. Bid Price shall be quoted in Pakistani Rupees, inclusive of all applicable taxes during the Financial Year 2025-2026.
- iii. The bidder shall be deemed to have obtained all related information as to requirement there to which may affect the bid price.
- iv. The bidder shall quote the prices of items according to specifications as provided in the list of items.
- v. While tendering the e-bid for items, the present trend / inflation in the rate of goods in the market shall be kept in mind. No request for increase in price due to market fluctuation in the cost of goods and services shall be entertained at any stage of period of contract agreement.

**9. Bid Security:**

- i. Each bidder shall upload scanned copy of the bid security amounting to 2% of total bid amount on E-PADS in favour of Collectorate of Customs Enforcement in the form of Pay Order drawn from any schedule bank AA rating and shall also submit (in original) in the office of Collector, Room No. 605, 6<sup>th</sup> Floor, Collectorate of Customs Enforcement, Custom House, Karachi before closing time for submission of e-bid. Cheque/Cash shall not be accepted.
- ii. Bid security shall be returned to the unsuccessful bidders on the announcement of final evaluation report on E-PADS.
- iii. Bid security of the successful bidder shall be discharged upon the bidder sign the contract agreement with Collectorate and submission of performance security/guarantee from a Schedule Bank/Insurance Company having AA rating.
- iv. The bid security shall be forfeited, if bidder withdraws during the period of bid validity or the bidder fails to enter into contract till the date intimated by the Collectorate of Customs Enforcement, Karachi.

**10. Amendment in The Bidding Document:**

Procuring Agency may, at any time prior to the deadline for submission of bids,

modify or amend the bidding documents by issuing a corrigendum for any reason, as provided under Rule 23(3) of the Public Procurement Rules, 2004.

**11. Extension in Submission Deadline:**

Procuring Agency may, at its discretion, extend the deadline for the submission of bidding documents, as provided under **Rule 27 of the Public Procurement Rules, 2004.**

**12. Rejection of Bid:**

As provided under Rule 33(1) of Public Procurement Rules 2004, Collectorate shall reserve the right to reject all bids or proposals at any time prior to acceptance of contract, without thereby incurring any liability to the affected Bidder(s). The procuring agency may upon request, communicate to any bidder the grounds for rejection of Bids, but is not required to justify those grounds.

**13. Right to Blacklisting:**

The Procuring Agency, at any stage can blacklist a firm/bidder who consistently fails to provide satisfactory service or is found to be indulging in corrupt or fraudulent practices as per Rule-19 of PPR-2004 (as amended). However, the procuring agency shall be provided with an opportunity of hearing and record reasons before such orders.

**14. Redressal of Grievances:**

As provided under Rule 48 of Public Procurement Rules, 2004.

**15. Evaluation Criteria**

<b>Term</b>	<b>Details/Basis of Evaluation</b>	<b>Maximum Points</b>
Complete firm profile	Comprehensive details of the firm's structure, operations and capabilities	10
Name of firm and year of establishment	5 yeas establishment – 05 points more that 5 years – 10 points	10
Audit report for the last three years	5 points per year	15
Experience (minimum 3 years)	2 work orders per year	20
Financial soundness(Bank Statement showing minimum Rs. 40 million)	1 point on 4 million	10
Performance certificates from government department	05 points each	10
No Blacklisting Affidavit(since establishment)	Proof of no blacklisting	05
Technical Proposal	Quality and compliance with specifications	20
<b>Total</b>		<b>100 points</b>

**Note:** The firm must secure at least **70 marks** to qualify as per the above criteria.

**16. Award of Contract:**

Prior to the award of contract, Collectorate shall issue a Bid Evaluation Report giving justification for acceptance or rejection of the bids by uploading the activity on E-PADS. After completion of 15 days uploading time of Bid Evaluation Report on E-PADS, a Letter of Intent (LoI) shall be issued to the successful and most advantageous bidder (s) through E-PADS. After the acceptance of LoI, contract agreement shall be signed by Collector on behalf of Collectorate of Customs Enforcement, Karachi with the successful and most advantageous bidder(s).

**17. Signing of contract:**

- i. Promptly after acceptance of LoI, lowest and most advantageous bidder (s) shall provide the stamp paper worth **Rs.100/-** issued on the name of firm for preparation of contract agreement.
- ii. Within 14 days of acceptance of LoI both the Procuring Agency and the successful and most advantageous bidder (s) shall sign a contract agreement.
- iii. If the successful Bidder, after completion of all codal formalities shows inability to sign the contract for any reason whatsoever, then their Bid Security shall be forfeited and the firm shall be blacklisted for a minimum period of six months, in such situation the procuring Agency may award the contract to next lowest evaluated Bidder.

**18. Performance Security/ Guarantee:**

After signing of contract agreement, the successful bidder (s) within **10 days** shall submit to the Collectorate a **Performance Guarantee equivalent to 5%** of the estimated amount of contract in the shape of Pay order having validity till 30<sup>th</sup> June, 2026 from a schedule bank of Pakistan or AA rating insurance company. After the verification of performance guarantee submitted by the successful bidder, the firm(s) bid security instrument shall be released.

**19. Completion Schedule:**

- i. The bidder shall bear all costs associated with preparation and submission of bids / signing of contract agreement etc.
- ii. Successful bidder shall be bound to work completion after signing of contract agreement with Collectorate.
- iii. Collectorate shall provide the **90 days' time** to the successful lowest and most advantageous bidder for completion.

**20. General Terms & Conditions:**

- i. The bid shall be submitted through E-PADS in accordance with PPRA Rule besides submission of hard copies in sealed envelope along with original Bid Security and affidavit before closing deadline provided on E-PADS, which will be opened by the Procurement (Evaluation) Committee in the presence of bidders or their representative on the same day at 02:30 pm.

- ii. The bidding documents are available on EPADS which can be downloaded from <https://eprocure.gov.pk>. All Bidders are bound to quote/ submit bid rate clearly on the prescribed format of E-PADS according to specification mentioned in bidding documents, failing to which their bid will not be evaluated.
- iii. The rate of each item shall remain fixed for the whole financial year i.e. up to 30<sup>th</sup> June, 2026.
- iv. Successful bidder/firm shall be liable to execute a contract agreement in accordance with the PPRA Rules to complete the work. In case of non-compliance, the security deposit /performance guarantee of the firm shall be forfeited.
- v. The bids must be inclusive of all applicable taxes for the FY 2025-2026 and be filled carefully. For any mistake, procuring agency will not be responsible, and not allow to the bidder to amend the same at any stage during the currency of contract agreement.
- vi. If it appears that constructor has made knowingly an attempt to use substandard material, the contract shall instantly be cancelled besides forfeiture of security deposit as well as initiation of process to get the firm blacklisted.
- vii. In case of disagreement dispute arises between the procuring agency and successful Bidder (s), the case will be referred to Grievances Redressal Committee which have already been constituted by Collectorate whose names and designations shall be made available to the parties as and when cause of action arises.

## 21. Bid Submission Form/Notice Inviting Tender:

**Note:** Firms/Bidders are required to quote their rates against each item listed under. Strict scrutiny of all conditions specified in the bidding documents will be conducted. Therefore, in their own interest, bidders shall ensure that all required formalities are successfully completed prior to uploading the documents on E-PADS. The same documents must be submitted at the time of bid opening without any alteration or modification to avoid disqualification from the bidding process.

S. No.	Description of Item	Qty	Unit	Rate	Amount
1.	Colour Crete (Pigment Plaster): Providing and applying color Crete (pigment plaster) of approved make and shade including the cost of repair to damages and filing cracks with cement mortar 1:3 and applying 2 renewal coats of primer with approved chemical all necessary scaffolding etc. complete at any height in any floor(Total no. of floors = 12).	170,000/- Approx	Sq Ft		
	<b>Total Amount</b>				

**Note:**

- i. All payments will be made after execution of work as per the actual measurement.
- ii. The contractor will provide all tools and plants, scaffolding and all safety measure during the execution of work.
- iii. The firm/Vendor intends to undertake the work under the Collectorate of Customs (Enforcement), Custom House, Karachi. It is hereby expressly stated that the Competent Authority reserves the right to amend, modify, or revise the work specifications, scope, quantities, or any other related details at any stage of the project, without any obligation to compensate for such changes. All works shall be carried out strictly in accordance with the final approved specifications, instructions, and directions issued by the Competent Authority.



**(Toufique Ahmed)**  
Assistant Collector HQs