

Tender No. FSD-009-26  
Dated. 8<sup>th</sup> January, 2026  
Tender Cost Rs 20,000.00

Earnest Money as tabulated below & must submit with Technical Proposal

## INVITATION TO BID

- ❖ Pakistan International Airline (PIA) invites quotations through EPADS and sealed bids from renowned (Eligibility as per tender documents) Vendors “Single Stage Two Sealed Envelope Basis” for supply of

### Instant Dairy Whitener 4g Sachet for Tea / Coffee – Network – Annual Y-2026-27

- ❖ Bidding documents containing detail terms and conditions, etc. are available at electronically and can be downloaded from
  - ❖ PIACL Website <https://www.piac.com.pk/corporate/sales-procurement/tenders>
  - ❖ PPRA Website <https://www.ppra.org.pk/active-tenders>
  - ❖ EPADS-PPRA website [www.eprocure.gov.pk](http://www.eprocure.gov.pk)
- ❖ Bids should be submitted electronically through EPADS. Manual submission of bid without EPADS electronic bid is **NOT** allowed.
- ❖ For registration and training on EPADS or in case of any technical difficulty in using EPADS, prospective bidders may contract Mr. Razwan Mahmood Director MIS Room No. 109, 1<sup>st</sup> Floor, FBC building Sector G-5/2, Islamabad. Contact No. 051-111-137-237.
- ❖ The bids, prepared in accordance with the instruction in the bidding documents, must be submitted on EPADS by **02-02-2026** at 10:30 AM. Bids will be opened on the same day at 11:00 AM through EPADS
- ❖ Original Bid Security instrument MUST BE submitted to the under signed before online submission deadline of the bid.

### **PAKISTAN INTERNATIONAL AIRLINES (PIA)**

Purchases Flight Kitchen Section

1<sup>st</sup> Floor, Supply Chain Management Department Building,

[PIACL], Head Office Karachi Airport-75200 Pakistan

Tel: +92-21-99045131 / 5379, Fax: +92-21-34570120

E-mail. [dgmipc@piac.aero](mailto:dgmipc@piac.aero) / [khijzpk@piac.aero](mailto:khijzpk@piac.aero) / [am.fsdpurchase@piac.aero](mailto:am.fsdpurchase@piac.aero)

Website: <http://web.piac.com.pk/>

M/s. \_\_\_\_\_  
\_\_\_\_\_

**Invitation of Tender and Instructions to Bidders [Must Read Carefully]**

**Important Note:**

- Must participated through EPADS System, only those Manual bids shall be considered which have already been quoted through EPADS.

After Submission through EPADS, following documents are required physically:

- EPADS Tender Print \_\_\_\_\_
- Tender Cost PKR \_\_\_\_\_
- Earnest Money PKR \_\_\_\_\_
- Quality Tender Samples Quantity \_\_\_\_\_
- Technical Literature \_\_\_\_\_
- Company Profile \_\_\_\_\_
- Certifications [if required] \_\_\_\_\_
- Authorizations [if required] \_\_\_\_\_

Manual bids must be submitted before Closing date i.e. \_\_\_\_\_

**Sub : Annual Instant Dairy Whitener 4g Sachet for Tea / Coffee – Network – Y-2026-27**

Dear Sirs,

We are pleased to invite your sealed tenders for the items listed in the attached schedule/s. In case of more than one schedule separate tender for each schedule should be furnished. The terms & conditions of the tender / supplies are given below:-

**SUBMISSION OF TENDER**

1. You are required to send your sealed tenders on “Single Stage Two Envelope Basis” addressed to D.G.M Purchases Commercial, Supply Chain Management Department Building, PIACL Head Office, JIAP Karachi-75200 by **02-02-2026**.
2. The tenders may be dropped in the tender box marked as “Tender Box Commercial Purchases” placed at the entrance of the PIA Supply Chain Management Building latest by 10:30 hours on the specified date.
3. You may also send your tenders through registered A/D, which must reach before the closing date and time mentioned above.
4. Tenders will be opened at 11:00 hours, the same day in the presence of bidders. [optional]
5. Both technical & Financial Proposals should be sealed with Scotch Tape with authorized signature.
  - a) Tenders must be in two separate sealed envelopes;
    - ✓ [Technical Proposal] → with Tender Reference Number
    - ✓ [Financial Proposal] → with Tender Reference Number.
  - b) Note: All foreign bidders must mention Tender Ref No, date of opening & item description on their courier envelope. [strict compliance]

6. Tenders received after stipulated date & time shall not be considered. The Corporation will not be responsible for any postal delays.
7. The decision of CSCM / General Manager in all respects shall be final and binding.

**EARNEST MONEY - [for local bidders only]**

The Tender should be accompanied by a Pay Order in the name of M/ s PAKISTAN INTERNATIONAL AIRLINES as interest free Earnest Money [Refundable] to be placed in TECHNICAL Proposal in shape of Pay Order of an amount of As mentioned below or a Bank Guarantee of equivalent amount [duly countersigned by the Head Office of the Bank], and remain be valid 03-months after expiry of the Contract. Tender without Earnest Money shall not be considered.

**SECURITY DEPOSIT - [for local bidders & optional for foreign bidders]**

Successful bidders, upon award of Contract / Purchase Order an additional amount of Rs 2,000,000.00 or Station-wise 3% [will be called if required] as interest free Security deposit in shape of Pay Order or a Bank Guarantee of equivalent amount [duly countersigned by the Head Office of the Bank], Bank Guarantee remain be valid 03-months after expiry of the Contract. [for foreign bidders PIA may call some amount as Security Money by new participants upon evaluated 1<sup>st</sup> lowest bidder (if required)]

**PREPARATION OF TENDER**

Tender will be opened on “Single Stage Two Envelopes” basis. All bidders must submit two sealed envelopes “Technical proposal and Financial Proposal” on specified tender opening date/time. Technical Proposal will be opened on same date, whereas Financial Proposal will remain sealed till the evaluation of samples according to the specifications. Financial Proposal of only those bidders will be opened whose sample are found acceptable. Evaluation Report as per PPRA Rule-35 will be uploaded on both PPRA and PIA websites.

**FINANCIAL Proposal - [having following documents].**

1. Tender Schedule –“A” Complete Form duly filled in, signed, stamped every page and sealed with scotch tape.

**TECHNICAL Proposal - [having following documents].**

1. **Tender Fees Pay Order of Rs 20,000.00 [Non Refundable]** - On back side of Pay Order, Vendor must write company name/stamp, Tender Ref. No, date, Earnest Money & amount] - for Local Bidders only
2. **Earnest Money amounting As mentioned below of Total Bid Value in shape of Pay Order [issued from any scheduled bank] as Earnest Money [Refundable/Interest Free]** - On back side of Pay Order, Vendor must write company name/stamp, Tender Ref. No, date, Earnest Money & amount] - for Local Bidders only
3. **Quality samples [Minimum 24 Sachet of 4g on Tender Day] – [Non-Returnable]**
4. **Technical Proposal of item & Company profile.**
5. **Copy of GST & NTN Certificate - [for local bidders only]**
6. **Tender Schedule “B”, “C” & Specifications, must be attached with Technical Proposal.**
7. **Manufacturers or Authorized Distributor, [with Authorization Certification from Manufacturer] or related business operator can participate.**
8. **Must be VALID ISO-22000 FSMS Certification or HACCP Certification [must be required Valid].**
9. **Should be Halal preferably comply with PSQCA Standards or similar agency. [Mandatory]**
10. **Technical Proposal [Certificates & Distribution Letters only] should be submitted in 02-two sets, inserted in Technical Proposal Envelope. [One for Technical Evaluation & One for file record]. Mandatory**

All information about the material proposed to be supplied must be given as required in the schedule to tender.

The tender will not be considered if complete information required is not given therein. Particular attention must be paid to delivery time.

Authorized Signatures of individual signing the tender and other documents connected with the contract must specify whether signing as:

- a) Sole Proprietor or his attorney.
- b) A registered active partner of the firm or his attorney.
- c) For the firm per procreation.
- d) As secretary, Manager, Partner, etc., or their attorney in case of firms registered under Partnership Act.
- e) In any query without hesitate you will contact / emails mentioned concerned officer.

### **PRICES**

- a) The Prices quoted must be net as per accounting unit as shown in the Schedule of tender, inclusive of all duties / taxes, packing, octroi and delivery charges for free delivery to PIA Flight Kitchen through Foreign / Local Receipt Section Supply Chain Management Department Building PIA Karachi and Respective Station's Flight Kitchen mentioned in Schedule "A" [However, if GST is applicable, same should be shown separately.
- b) The Prices mentioned in the tender will be treated as firm till the completion of Purchase Order / Contract.
- c) The Prices must be stated for each item separately both in words and figures. Additional information, if any must be linked with entries on the Schedule to Tender.
- d) Offers must be valid for 120 days. [Extendable in line with PPRA Rules]
- e) Rates must be written on PIA prescribed form otherwise Bids will not be entertained.
- f) Correction White Fluid or Over Writing strictly is not allowed otherwise tender will be rejected/ not-considered.
- g) For foreign bidders, rates will be converted into local currency at the date of financial opening & will be locked till completion of P.O supplies.

### **ACCEPTANCE OF TENDER**

PIA does not pledge itself to accept the lowest tender and reserve the right to accept or reject any or all tenders / quotations, divide business among more than one supplier or accept the tenders at rates on lowest individual items or extend the date of opening / cancel as per PPRA Rules.

- Note. All Foreign Bidders – Not Allowed to Participate.

Yours truly,  
 for and on behalf of **Pakistan International Airlines**

**General Manager Procurement**  
**Supply Chain Management Department**

Encl:

1. Tender Schedule "A" , "B" & "C" complete form.
2. Undertaking (If attached with tender)

Note. Prescribed Tenders form for the subject item may be directly downloaded from <http://web.piac.com.pk/> or [www.ppra.org.pk](http://www.ppra.org.pk) websites.  
<https://www.piac.com.pk/corporate/sales-procurement/tenders>

| Station                  | Tender Earnest Money - MANDATORY |
|--------------------------|----------------------------------|
| Karachi Station Total Rs | 1,000,000.00                     |

**Tender Schedule "A"**

**Instant Dairy Whitener 4g Sachet for Tea / Coffee – Network – Annual-KHI Y2026-27 → Tender # FSD-009-26 [insert in Financial Envelope]**

| Particulars of Item   | Unit                             | Station      | Quantity Required | Unit Rate<br>exclusive<br>GST | GST on<br>per Unit<br>Rate if<br>applicable | Total Value<br>Rs per unit<br>with GST |
|---|----------------------------------|--------------|-------------------|-------------------------------|---|--|
| <b>Instant DAIRY<br/>WHITENER<br/>04-Gram Sachet [Net]<br/>for TEA / COFFEE<br/>Reputable Brand<br/>As per below<br/>specifications</b> | Sachet<br>of 04<br>Gram<br>[Net] | Karachi      | 1,800,000         |                               |   |  |
|   |                                  | Islamabad    | 2,250,000         |                               |   |  |
|   |                                  | Lahore       | 1,400,000         |                               |   |  |
|   |                                  | Peshawar     | 500,000           |                               |   |  |
|   |                                  | Multan       | 445,000           |                               |   |  |
|   |                                  | Faisalabad   | 72,000            |                               |   |  |
|   |                                  | Sialkot      | 240,000           |                               |   |  |
|   |                                  | Total Qty. → | 6,707,000         | -x-x-                         | -x-x-                                       | -x-x-                                  |
| Total Value in figures/words →  |                                  |              |                   |                               |   |  |
| TOTAL CONTRACT VALUE Rs →   |                                  |              |                   |                               |   |  |
| Fixed EARNEST MONEY →   |                                  |              | Rs 1,000,000.00   |                               |   |  |

**Note:-** All participant must quote one rates. Rates must be inclusive of all Govt. Taxes but GST shall be mentioned separately [if applicable] - GST [if applicable] will be paid on items where applicable with the distribution of quantities 70% International Flights [Zero Rated GST] & 30% Domestic Flights [with GST].

- PO will be issued on "As and When Required Basis"
- Its supplies responsibility to must make delivery at required / respective Station[s].
- If any supplier, submit 90 Days Exit Clause within first quarter, their EM will be forfeited.
- If any supplier, submit 90 Days Exit Clause letter after first quarter, the said Bidder / Or any of its Subsidiary Company will not be able to participate in Next Same tendering Process.
- Chief SCM is the Authority to Accept 90 Days Exit Letter after two quarters (as mentioned above).
- For any Grievance a fee of Rs 100,000.00 should be submitted. If grievance found Tenable by Grievance Committee same will be refunded, if grievance found Non Tenable, grievance fee will not be refunded.



FFD NO. 841  
Dated: 02<sup>nd</sup> -Jan. 2026

**Specification of Instant Dairy Whitener (04 Gram Sachet) for Tea & Coffee**

|   |
|---|
| <p><b><u>Chemical:</u></b></p> <ul style="list-style-type: none"> <li>No artificial Color.</li> <li>Protein : 0.6% (±5%)</li> <li>Milk Fat : 1.0% (±5%)</li> <li>Milk Powder is milk, heated and sealed into a convenient in sachet; without any preservatives or chemicals added.</li> </ul>                       |
| <p><b><u>Physical:</u></b></p> <ul style="list-style-type: none"> <li>Color White / Cream.</li> <li>Should be packed under strict hygienic condition in sachet.</li> <li>Dented, damaged and dirty / dusty sachet will be not acceptable.</li> <li>It should be dissolved 100% completely and instantly.</li> </ul> |
| <p><b><u>Biological:</u></b></p> <ul style="list-style-type: none"> <li>Must be free from foreign object and all kind of bacteria, mold etc.</li> </ul>   |
| <p><b><u>Sensory:</u></b></p> <ul style="list-style-type: none"> <li>Should give taste and flavor of milk.</li> </ul>   |

1. At time of technical Evaluation of Food test past performance of product will be take into account.

2. **Labeling / Packing:**

- Net weight 04 gram of each sachet.
- Registered & Reputable Brand
- Ingredients must be declared.
- Brand name, date of manufacturing & date of expiry must be printed on each sachet.
- Expiry date on removable stickers is not acceptable.
- Expiry less than 06 months the time of delivery will not be acceptable.
- All cartons & sachet must be mentioned "FOR PIA USE ONLY" & "NOT FOR SALE".
- Each carton shall be clearly marked or labeled with the name of product, address of the manufacturer, net weight volume & date of expiry.

**Food Law/Regulatory Compliance Certification:-**

- ISO 22000 FSMS Certification OR HACCP Certification.
- Should be Halal Preferably comply with PSQCA standards or similar agency.

4. **Transportation/Delivery:-**

- Supplies to be delivered in PIA Flight Kitchens in hygienically clean & covered van so that items should not be exposed to sunlight and other pollution. Proper temperature to be maintained in order to prevent supplies from spoilage / deterioration.
- Should be able to meet requirement of all stations.
- Product deliveries will be responsibility of supplier at all domestic stations to KHI, LHE, ISB, MUX, PEW, SKT& LYP.

*(Signature)*  
SYED SHAHZAD HASHMI  
Sous-Chef  
PIA Flight Catering  
I.I.A.P. KARACHI

*(Signature)*  
WAQAR AHMED AWAN  
Offg - Assistant Manager  
Operation - FSD  
PIA-C, KHI

*(Signature)*  
Abdul Rahim  
Field Service Officer  
Food Service Division  
Karachi Airports

Controlled Document, FSD- Evaluation committee is authorized to amend only. Page # 1/2

*(Signature)*  
MIRZA AMIR HAROON  
Manager Quality Control  
Food Services Division  
Pakistan International Airlines

*(Signature)*  
Jabeer Rizwan  
Manager  
Food Services Division Karachi  
Pakistan International Airlines

*(Signature)*  
Ali G. Khan  
Manager  
Food Services Division  
Pakistan International Airlines

**Sample:**

- Minimum 12 sachets as per approved specification.

**6. Who can supply:-**

- Manufacturer Authorized Distributor of Manufactures, & Related Business Operators.
- A reputable supplier with no track record of conflict or legal dispute with PIA.
- Evaluation Committee has the right to disqualify a vendor based on its past performance and compliance.

**7. Other Terms & Conditions:**

- PIA reserves the rights to inspect / visit the facilities of vendor/ Manufacturer at any time during currency of contract for inspecting HSE / Quality Standards.
- PIA Team can confirm every supply batch wise confirmation from manufacturer
- Items found below the required specs may be rejected / returned without any liability to PIA.
- PIA security pass for vehicle and employees is the responsibility of vendor.
- Supplier staff delivering goods must wear clean uniform (including shoes and company logo/identity). A fine of 2% on each supply will be imposed in case of non-compliance.

  
YED SHIRAZ HAJUMI  
Sous-Chef  
PIA Flight Catering  
J.I.A.P. KARACHI

  
Abdul Rahim  
Field Service Officer  
Food Service Division  
Karachi Airport

  
MIRZA AAMIR HAROON  
Manager Quality Control  
Food Services Division  
Pakistan International Airlines

  
Jabeer Rizwan  
Manager  
Food Services Division Karachi  
Pakistan International Airlines

  
WAQAR AHMUDU AWAN  
Offg - Assistant Manager  
Operation - FSD  
JIAP PIA L.KHI.

  
Asadullah Khan  
Ex- General Manager  
Food Service Division  
Pakistan International Airlines

Controlled Document, FSD- Evaluation committee is authorized to amend only. Page # 2/2

We/I hereby confirmed having read and understood the terms and conditions of the tender and we / I expressly confirm and agree that our tender for the supply of above mentioned items are in terms of and subject to the terms and conditions of the tenders.

**Must fill all mentioned fields.**

Bidder's Signature \_\_\_\_\_ Bidder's Name \_\_\_\_\_  
Designation \_\_\_\_\_  
Address \_\_\_\_\_  
Tel No. \_\_\_\_\_ Fax No. \_\_\_\_\_  
Contact Person \_\_\_\_\_  
Cell No. \_\_\_\_\_  
Valid Email \_\_\_\_\_  
Valid GST No. \_\_\_\_\_  
Valid NTN No. \_\_\_\_\_  
Valid CNIC No. \_\_\_\_\_  
SEAL \_\_\_\_\_

**Tender Schedule "B"**  
**Tender No. FSD-009-26**

| Mandatory Requirement [must attach with Technical Proposal]  | YES / NO |
|--|----------|
| <b><u>Instant Dairy Whitener 4g Sachet for Tea / Coffee – KHI - Annual Y2026-27</u></b><br>Specification given above   |          |
| Participant must be registered with Sales Tax Authorities. Please attach copy of GST Registration Certificate indicating current "ACTIVE" status otherwise stand "REJECTED" ab-initio. |          |
| Quality samples Qty. 06 to 12 Cups on Tender Day must be submitted [non-returnable]  |          |
| Delivery must be made at PIA Flight Kitchen respective Station on As and When Required Basis.  |          |
| Earnest Money [Pay Order] submitted along with the Technical Proposal  |          |

**Tender Terms & Conditions**

1. If any stage documents provided by bidder found tempered /bogus deposited E/Money will be fortified.
2. All participants are required to quote rates inclusive of all Govt: Taxes & **GST separately**. [for local bidders]
3. Please note that quoted rates must be firm and final in all respect.
4. Guarantee & warrantee must be provided. [if applicable]
5. Payment TERMS NET THIRTY DAYS or as agreed.
6. Income tax will be deducted at source.
7. Quotation must be valid for 120 days from the date of technical proposal opening.
8. Quantity 15% may increase or decrease.
9. Bid will be awarded on technically qualified individual lowest rates basis.
10. All foreign vendors must send their sealed quotation via courier service, with *cross reference Tender No.* directly to **General Manager [Procurement], Supply Chain Management, 1<sup>st</sup> Floor SCM Department Building PIACL Head Office J.I.A.P Karachi Airport – 75200**, in case of postal delay PIA will not be responsible.
11. Items are subject to evaluation by providing advance sample to determine the required quality by the user department/Joint Evaluation Committee. Item found below PIA standard shall be rejected & not entertained.
12. It will be the suppliers' responsibility to obtain Entry Passes for PIA Flight Kitchen Division for their personnel and the vehicles form PIA. Security after completing the required formalities.
13. Supplier staff delivering goods must be in clean uniform, non-conformity will incur 02% deduction from the billing amount.
14. If goods deliver late than delivery schedule mentioned in Purchase Order. An amount equivalent 2% / multiple by time bar will be deducted from invoice / bill of bidder [as per rules].
15. Tender quantity will be split in 30% & 70% ratio, Zero Rated 70% quantity will be utilized on International Flights which is GST Exempted vides Sales Tax Act 1990 Sec-4 [b].
16. PIA has right to visit the bidder's manufacturing site [if required].
17. Technically successful bidders will be informed their results & Financial Opening date.
18. Packing must be industrial standard of Card Board Box level & packages must be suitable for four to five times [loading off-loading] / transportation to PIA Network.
19. All Terms & Conditions of Agreement Draft shall be applicable with Lol awarded bidder. [Formal Agreement will be made if required].
20. If you have any query you can contact without any hesitation to concerned Procurement Officer email [am.fsdpurchase@piac.aero](mailto:am.fsdpurchase@piac.aero) +92-21-99045674

**Tender Schedule "C"**  
**Tender No. FSD-009-26**

**Must Attach with Technical Proposal**

| Physical / Measurement / details of Samples – [Offer]  |  |
|--|--|
| <u>Fields</u>  | <u>Remarks in detail</u> <b>must be filled by bidder</b> |
| Item Name →  | -  |
| Brand →  | -  |
| Sachet Size →  |  |
| Net Weight →   |  |
| Delivery Per Month →   | -  |
| PIA Logo Printing →  | -  |
| Packing →  | -  |
| Labeling (Mfg. & Expiry) →   | -  |
| Supplier Details [Manufacturer / Authorized Distributor of Manufacturer / Related Business Operator with Authorization from Manufacturer for this 4g Sachet] → |  |
| Samples Details →  |  |
| 1 <sup>st</sup> Supply Date with Quantities Details →  |  |

**DETAILS OF DOCUMENTS attached with Technical Proposal & Financial Proposal**  
 (bidder can attached extra sheet if required, mention each & every document)

**How to fill this: Kindly write complete details of documents submitted along with Technical Proposal.**

**Note.**

Back side of pay order for tender fee & earnest money must be marked / written with following details  
 1, Tender Ref No. & date, Party / vendor name, NTN & GST No must be mentioned on back side of Pay Order.  
 2, for tender fee (in technical proposal - ENVELOPE)  
 3, for FIXED earnest money (in Technical proposal - ENVELOPE)

**Remarks / any other information regarding product / etc**

.....

.....

.....

**PARTICIPATION AUTHORIZATION LETTER**

*Must be filled by Representative of Company with C.N.I.C Copy, Company Identification & must be submit with*

*Technical Proposal only*

**Dated.** \_\_\_\_\_

**I namely** \_\_\_\_\_

**bearing CNIC\* No.** \_\_\_\_\_

**representing M/s.** \_\_\_\_\_,  
**am hereby authorized by my company to submit proposal against**

**Tender No.** \_\_\_\_\_

**for (item)** \_\_\_\_\_

**to PIA and observe proceeding on tender opening day. Copies of my CNIC & Company Card copy are enclosed.**

**Authorized Signature & Seal of Supplier with Designation** \_\_\_\_\_

**Address** \_\_\_\_\_

**Telephone No.** \_\_\_\_\_ **Cell No.** \_\_\_\_\_

**Valid Email** \_\_\_\_\_

*\*Computerized National Identity Card*

[RUPEE ONE HUNDRED NON-JUDICIAL STAMP PAPER]

[Enclose with technical proposal]

**General Manager [Procurement]**

**Supply Chain Management**

1<sup>st</sup> Floor Supply Chain Management (old P&L) Department, Building,  
Pakistan International Airlines Corporation Limited  
Head Office J.I.A.P Karachi Airport 75200 Pakistan.

**Subject: UNDERTAKING TO EXECUTE CONTRACT**

Dear Sir,

1. We / I, the undersigned bidders do here by confirm, agree and undertake to do following in the event our / my tender for \_\_\_\_\_, is approved and accepted:-
2. That we / I will enter into and execute the formal contract, a copy of which has been supplied to us / me, receipt whereof is hereby acknowledged and which has been studied and understood by me / us without any change, amendment, revision or addition thereto, within a period of seven days when required by PIA to do so.
3. That all expenses in connection with the preparation and execution of the contract including stamp duty will be borned by us / me.
4. That we / I shall deposit with PIA the amount of Security as specified in the contract which shall continue to be held by PIA until three months after expiry of the contract period.
5. That in event of our / my failure to execute the formal contract within the period of Seven days specified by PIA the Earnest Money/Security Deposit held by PIA shall stand forfeited and we / I shall not question the same.

**Bidder's Signature** \_\_\_\_\_

**Name in Full** \_\_\_\_\_

**Designation** \_\_\_\_\_

**Cell No:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone No** \_\_\_\_\_

**Fax No** \_\_\_\_\_

**N.I.C. #** \_\_\_\_\_

**Seal** \_\_\_\_\_

Dated \_\_\_\_\_

**INTEGRITY PACT / DISCLOSURE CLAUSE**

*Must be printed on company Letter Head – [submit with Financial Proposal]*

**Declaration of Fees, Commissions and Brokerage Etc.**

**Payable by the Suppliers, Vendors, Distributors, Manufacturers, Contractor & Service Providers of Goods, Services & Works.**

M/s. \_\_\_\_\_ the Manufacturer / Authorized Distributor / Seller / Supplier / Contractor hereby declares its intention not to obtain the procurement of any Contract, right, interest, privilege or other obligation or benefit from Government of Pakistan or any administrative sub-division or agency thereof or any other entity owned or controlled by it [GoP] through any corrupt business practice.

Without limiting the generality of the forgoing the Seller / Supplier / Contractor represents and warrants that it has fully declared the brokerage, commission, fees etc., paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback whether described as consultation fee or otherwise, with the object of obtaining or including the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from Government of Pakistan, except that which has been expressly declared pursuant hereto.

The Seller / Supplier / Contractor certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with Government of Pakistan and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

The Seller / Supplier / Contractor accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall without prejudice to any other right and remedies available to Government of Pakistan under any law, contract or other instrument, be voidable at the option of Government of Pakistan.

Notwithstanding any rights and remedies exercised by Government of Pakistan in this regard, the Seller / Supplier / Contractor agrees to indemnify Government of Pakistan for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to Government of Pakistan in any amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by the Seller / Supplier / Contractor as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from Government of Pakistan.

[This 1<sup>st</sup> page must be printed on Non Judicial Stamp Paper Rs.100.00]

Tender No. \_\_\_\_\_

Date \_\_\_\_\_

### CONTRACT AGREEMENT

THIS AGREEMENT is made on this \_\_\_\_\_ day of \_\_\_\_\_ 2025 at \_\_\_\_\_ between PAKISTAN INTERNATIONAL AIRLINES COPORATION LIMITED "PIACL" a Public Limited Company incorporated and governed under the law of Pakistan having its head office at Karachi Airport, Karachi – Pakistan (hereinafter as "PIA") (which expression shall include the successors, legal representatives and permitted assigns.  
AND

[Name and registered address of supplier with registration details] (hereinafter referred to as "Supplier") which expressions shall mean and include its employees, agents, successors. Assigns or any other person (s) which may derive any title under (Customer's name)" M/s.....  
Agreed and shall be incorporated at the time of signing the contract.

WHEREAS PIAC required supply of \_\_\_\_\_ products.  
And whereas Supplier has offered the provisioning of material as precisely described in the attached "Schedule I" thereof for each item in required quantity and quality and whereas the supplier has represented to and assured PIAC that it has capability to supply the material desired / required by PIAC, and whereas PIAC has accepted the offer extended by the supplier upon terms and conditions set herein below:  
NOW THIS DEED WITNESSTH AS UNDER:

#### ARTICLE – 1: TERMS OF THE AGREEMENT

This agreement is valid for one year effective from \_\_\_\_\_ and remains valid till \_\_\_\_\_, unless sooner terminated under the provision of this Agreement. The first term agreement is also extendable by PIA, if deemed necessary, for another 55 days or any term less than it on the same rates, terms and conditions. The quantities of supplies may also be increased up to 15 % of total quantity on same rates accordingly.

#### ARTICLE – 2: TERMINATION OF THE AGREEMENT

Notwithstanding anything contained in this Agreement, each party shall have the right to terminate the Agreement at any time at its option upon giving 90 days written notice to the other party with assigning any reason or cause thereof.

#### ARTICLE – 3: PRICES

PIAC agrees to accept the material / services as per agreed rates described in the annexed Schedule(s). These rates shall include Sales, Tax, Delivery Charges and any other charges / taxes required to be paid on any material supplied or services performed under this Agreement and shall remain firm and final for the duration of this Agreement (and possible extension, if any) which shall not be enhanced by the supplier on any account whatsoever. However, on provision by the supplier of all related Govt. notification and the support of their applicability on him or products in writing, all taxes/levies such as Sales Tax, Octroi or taxes under any name levied on the product by the Federal, Provisional or Local governments, or added to the existing taxes after the prices quoted will be added to the quoted prices and applied accordingly to the bills/invoices. Similarly, benefit of all Federal Provincial or Local government taxes, withdrawn from the existing taxes, after the price quoted in the tender will be passed on to PIAC by subtracting them from the bills / invoices.

#### ARTICLE – 4: PAYMENT

Payment in respect of supply shall be made by Finance Manager SCM, Karachi, within 30 days of the submission of the pre-receipted / certified bills along with prescribed Sales Tax invoices and other proof of payment of taxes in case of taxable goods, which are to be drawn strictly in conformity with the orders placed by the concerned department under this Agreement. The payment(s) shall be made to the supplier after deduction of all required Government taxes or fees levied by any Federal / Provincial Government or its authorities.

#### ARTICLE – 5: SECURITY DEPOSIT

Security Money will be called if required.

#### ARTICLE – 6: RECOVERIES

When any amount is recoverable from the Supplier due to risk purchase or any other default under this Agreement. PIA shall be entitled to deduct any such amount from the pending bills of the Supplier whether due in respect of this or any other Agreement and / or from any other due amount of the Supplier lying with PIA the Supplier will have no objection on receipt of the same.

#### ARTICLE – 7: MODE OF SUPPLY

- a) Supply is to be made on as & when required basis or as specified in purchase order. The requirement for a day will be provided two days in advance and time of delivery of material, as specified on the PIAC Flight Kitchen's Purchase Orders / Receipt Forms, will have a cushion of 4 hours which shall be followed by the Supplier. These requirements shall be in line with the Monthly / weekly projections of PIAC referred in Article 9.
- b) The supplier's employee/s bringing deliveries of frozen products supplies will bring, without fail, copies of delivery challans along with the supplies to fulfill documents / check formalities.

#### ARTICLE – 8: HYGIENIC STANDARD

- a) The items supplied shall be in conformity with the quality standards laid down in "Schedule \_\_\_\_" in respect of physical specifications and "Schedule A / B & C" (if any) in respect of microbiological specifications for each product. In the event of non-conformity the relevant batch of supplies shall be replaced by the supplier at its own cost. The samples for testing standards (if any) specified herein will be taken promptly at the time of arrival of supplies; sealed samples will be retained both by PIAC and the Supplier for submitting to an expert laboratory for microbial specifications. The costs/ expenses associated with such testing shall be borne by the supplier
- b) Material is to be brought in clean and hygienically fit crates / cartons covering as per defined guidelines to be handed over to the Supplier.
- c) The supplier's employees entering PIAC Flight Kitchen Building for delivery of fresh supplies would be in clean uniform / clothes as per defined guidelines to be handed over to the Supplier.
- d) In case of noncompliance of any of above conditions the supplier shall be notified in writing specifying the deficiency. In case the deficiency is not rectified within 15 days of notification a fine up to 2% of value of said supply shall be imposed and intimated to the supplier / rep of supplier and the same will be deducted from the Supplier's bills.

**ARTICLE – 9: DELIVERY**

TIME IS THE ESSENCE OF THIS AGREEMENT. All deliveries shall be completed as specified in the mode of supply described herein below or the delivery schedule given in the purchase order / requisitions, which however, will be in conformity with Article 7. Unless otherwise agreed, delivery of the material under this agreement shall be made at PIAC Flight Kitchen / Stores at concerned station. PIAC shall give monthly / weekly projections of requirement for each delivery of store to the supplier 30 / 07 days before start of the month / week. Should then supplier fail to deliver any supplies within the stipulated time as mentioned in the delivery schedule or any extension thereof, PIAC shall be entitled at its sole discretion to purchase from elsewhere such supplies at the risk and expenses of the Supplier and or impose penalty of liquidated damages as provided herein below:

- a) That in case of any violation of the delivery schedule by the supplier, Deputy General Manager Purchase without prejudice to its other rights and remedies shall have the right to claim liquidated damages from the supplier upto 5 % of the value of supplies on the day of delay for one to three hours and upto 10% exceeding late delivery afar from three hours. In case of delay in delivery beyond 24 hours of the delivery schedule by the Supplier, Deputy General Manager Purchase Commercial shall have the right to carry out risk purchase underwritten intimation /email to the supplier.
- b) If the Supplier fails to supply less than 75% of an ordered quantity of the delivery schedule, PIAC have the right to carry out Risk Purchase underwritten intimation /email to the supplier.
- c) In order to avoid risk purchase situation on account of reasons given in (a) and (b) above, PIAC will maintain a stock of three days for contingencies; and in case of unavoidable situation PIAC may exercise the right of risk purchase and will take necessary steps diligently to obtain fair price as prevalent in the market or shall pursue the second lowest bidder on the basis of rates quoted in the tender.
- d) In case action is taken as mentioned above, the Supplier shall be liable and accounted for any reasonable price difference which may result out of such transaction.
- e) The annual quantities mentioned in the annexed schedule(s) may increase / decrease up to 15% according to the requirement of the PIAC and the Supplier agrees to supply the same accordingly. In case of such increase in quantities, the rates shall remain same and no addition in unit rate/ cost shall be acceptable. There will be no compensation for decreased quantity.
- f) Supply is to be made strictly as per specifications given in the Purchase Order(s). The employees of the Supplier bringing deliveries will deliver the same along with copies of delivery challans to fulfill the checking formalities.

**ARTICLE – 10: TEST REPORT**

It is hereby agreed that the supplier will provide a chemical test report about the item delivered to PIAC after the interval of every six months or yearly for HACCP record.

**ARTICLE – 11: INSPECTION**

- a) All supplies shall strictly conform to specification. In the event of non-conformity, inspection will be carried out by the authorized representatives of PIAC in reference to the batch numbers, production date, delivery dates, storage condition etc.
- b) If as a result of testing or checking, any supplied items / article is found to be of substandard quality and / or not in accordance with the specification because of the reasons solely attributable to the supplier, PIAC shall have the right to reject the same. PIAC will then allow the Supplier to replace the supplied material within 24 hours without extra cost to PIAC. In the event the Supplier fails to replace the quantity, PIAC may buy the quantity of supply so rejected, from elsewhere at the risk and cost of Supplier underwritten intimation to the Supplier. Purchases thus made may exceed the contracted rates but shall be reasonable.
- c) Verdict regarding rejection, acceptance and / or deviation of supplies delivered as confirmed by the joint committee of authorized representatives of PIAC and the supplier shall be binding on the parties. However, if the Supplier desires to appeal against the decision of such rejection, he may appeal to - CHIEF Supply Chain Management, PIAC within 7 days of the cause of disagreement and if the appeal is so preferred, the decision of - CHIEF Supply Chain Management, PIAC shall be final and binding on the Supplier.
- d) All the above said liabilities of the Supplier are without prejudice to its other present / future liabilities arising from this Agreement whether due to performance and / or non-performance of its contractual obligation(s) or otherwise.

**ARTICLE 12: INDEMNITY**

The Supplier undertakes and agrees to indemnify and hold harmless PIAC, its officers and agents from and against all claims, demands, liabilities, damages and expenses of any nature whatsoever, arising out of or resulting from this Agreement whether due to performance / non-performance of any services under this Agreement by the Supplier, its employees or its agents or otherwise. In any case, the obligation on the part of the Supplier to indemnify shall be limited to cases where cause(s) giving rise to any such claim, demand, liability, damage, expenses etc are proven to have been attributed beyond doubt solely to the Supplier.

**ARTICLE 13: INSOLVENCY AND BREACH OF CONTRACT**

Should the supplier be adjudicated insolvent or made to enter into any agreement for composition with creditors or be wound up either compulsorily or voluntarily or commit any breach of this Agreement not herein specifically provided, PIAC shall have the right to declare the Agreement terminated forthwith and in which case the Supplier shall be liable to the confiscation of security deposit and pay PIAC for any extra expenses which might incur but it shall not be entitled to any gain or compensation from PIAC.

**ARTICLE – 14: SCHEDULE**

For all intents and purposes, the schedule(s) annexed herewith shall form an integral part of this Agreement and the Supplier shall be bound to fulfill all the terms and conditions stipulated therein. Any deviation from the terms and conditions incorporated in the annexed schedule(s) or other part of the Agreement shall be deemed to be violation of this Agreement on the part of the supplier.

**ARTICLE – 15: FORCE MAJEURE**

Excepts as provided under this Agreement neither party shall be liable for any failure or delay in performing their obligation(s) due to any cause beyond its reasonable control including without limitation, fire, act of public enemy, war, rebellion, insurrection, accident, disease outbreak in live chicken, act of God, act of state or of the judiciary.

**ARTICLE – 16: BRIBE**

Any bribe, commission, gifts or advantages given, promised or defrayed by or behalf of the Supplier or his Partner, Agent or Servant or anyone on its behalf to any Officer, Servant, Representative or Agent or PIAC, for showing or for bearing to show favor of disfavor to any person in relation to his or any other agreement as aforesaid shall subject the Supplier to the cancellation of this and all or any other contract and also to the payment of amount to be decided by CEO/ Managing Director, PIAC as damages and the decision of the said CEO/ Managing Director in this respect shall be final and binding on the supplier.

**ARTICLE – 17: INTEGRITY PACT / DISCLOSURE CLAUSE (mentioned at page)****ARTICLE – 18: ASSIGNMENT AND EXCLUSIVITY**

The Supplier Shall not sublet, transfer or assign this Agreement to any other party without prior written Permission of PIAC. If the supplier assigns this Agreement to any other party wholly or partly in contravention of this Article, PIAC in its discretion may terminate this Agreement and / or black list or debar the Contractor for future to execute any contract with PIAC.

**ARTICLE – 19: WAIVER**

The failure either party at any time to require the performance by other of any of the terms and provisions hereof shall in no way effect the right of that party thereafter to enforce the same nor shall the waiver by either of the party or breach of any of the terms or provision hereof taken or held to be waiver of any succeeding breach of any such terms or provision itself.

**ARTICLE – 20: AUTHORITY OF PERSON SIGNING AGREEMENT AND DOCUMENT**

Person signing this agreement or any other document forming part of this Agreement on behalf of the Supplier shall be deemed to warrant that he has the authority to do so from the Supplier, and if on enquiry, it is revealed that the person so signing had no authority to do so. PIAC may without prejudice to other legal rights / remedies cancel the agreement without notice and hold the Supplier liable for all costs and damages.

**ARTICLE – 21: CORRESPONDENCE**

The Supplier will not correspond with or approach any other authority, persons directly or indirectly, whether the staff of PIA or otherwise except the Deputy General Manager Purchase Commercial and General Manager (Procurement) regarding any matter arising from this or any other Agreement with PIA. The Supplier may carry on correspondence with the designated officials of the User Department.

**ARTICLE – 22: MISCELLANEOUS**

- a) This Agreement supersedes all prior agreement(s), understanding(s) and communications (written and oral) relating to the subject. All terms and conditions of the Purchase Orders and the quoted rates are valid to the extent they are not repugnant with terms and conditions of this agreement or the parties specifically agreed in writing about any deviation from the terms and conditions of this agreement.
- b) Titles are inserted in this Agreement for the purpose of reference and convenience and in no way define, limits or describe the scope or intent of this Agreement and / or not be deemed an integral part thereof.
- c) Except for changes involving amendments relating to deliver schedule, this Agreement shall not be varied, modified, altered, amended or supplemented without mutual consent of the parties in writing.
- d) If any law requires that one or both parties to this Agreement register this agreement, pursuant to such law the entire cost of such registration shall be borne by the Supplier.
- e) The Supplier agrees that it shall from time to time do and perform such other and further sets or things and execute and deliver any or all such other and further agreement and instruments as may be required or reasonably requested by PIA to establish, maintain and protect its right and remedies under this Agreement.
- f) Only the authorized representative of the supplier having the Security Passes from PIA Security will be allowed to enter the PIA Flight Kitchen Area. The Security Passes will be arranged by the Supplier themselves with the coordination of General Manager (Food Services).
- g) In case of Pre-qualification; the bidder shall apply registration with PIA to Deputy General Manager (Procurement Management), PIA Stores Building, Karachi Airport.
- h) PIA has right to take necessary action/ blacklisting of firm in line with rules, on non-compliance of PO / tender agreement.
- i) This Agreement shall be binding upon and shall ensure to the benefit of both parties hereto and their respective successors and assignees provided always that any assignment shall have made in accordance with the Article-18 thereof.
- j) No signing of Formal Agreement is Mandatory – All terms & Conditions of this Tender Document Shall be Applicable to lowest evaluated bidder / Lol awarded supplier.

**ARTICLE – 23: NOTICE**

All notices, requests and demands given to or made upon the parties shall be in writing and posted through Registered Mail and confirmatory Facsimile or email at the addresses set forth below:

**General Manager [Procurement]**

**Supplier**

Or

**DGM [Purchase Commercial]**

1<sup>st</sup> Floor, SCM Building,

PIACL Head Office Karachi Airport, Karachi

75200

Email: [dgmpc@piac.aero](mailto:dgmpc@piac.aero) / [khijzpk@piac.aero](mailto:khijzpk@piac.aero)

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**ARTICLE – 24: APPLICABLE LAW**

This Agreement shall be governed by the laws of Islamic Republic of Pakistan.

**ARTICLE – 25: GOVERNING LAWS & DISPUTE RESOLUTION**

- a) This agreement shall be governed and interpreted in accordance with Laws of Pakistan.
- b) The parties agree & submit themselves to exclusive Jurisdiction of the Courts at Karachi.
- c) Any dispute between the parties arising out of this agreement shall not be settled other than through Arbitration Act 1940. CEO/ MD PIACL, or his nominee shall be sole arbitrator whose award shall be binding upon the parties. Notwithstanding anything in this agreement PIA may continue to utilize subject matter services of the agreement from Contractor during the pendency of the Arbitration.

**ARTICLE – 26: PPRA ACT & RULES**

PPRA Act & Rules shall be followed, in true letter & spirit, in the process of awarding contract.

IN WITNESS WHEREOF THE PARTIES HEREUNTO SET THEIR HANDS OF THE DAY, MONTH AND THE YEAR MENTIONED HEREINABOVE

*for and on behalf of*

*for and on behalf of*

**Pakistan International Airlines Corporation Ltd**

**M/s. \_\_\_\_\_**

Signature & Seal \_\_\_\_\_

Signature & Seal \_\_\_\_\_

Name \_\_\_\_\_

Name \_\_\_\_\_

Designation \_\_\_\_\_

Designation \_\_\_\_\_

**WITNESS**

**WITNESS**

Signature \_\_\_\_\_

Signature \_\_\_\_\_

Name (in Block letters) \_\_\_\_\_

Name (in block letters) \_\_\_\_\_

C.N.I.C. No \_\_\_\_\_

C.N.I.C. No \_\_\_\_\_