

SINDH PRISONS & CORRECTIONS SERVICE



BID DOCUMENT

Single Stage Two Envelope Procedure

"Tenders invited through SPPRA E-Pak Acquisition & Disposal System (E-Pads)"

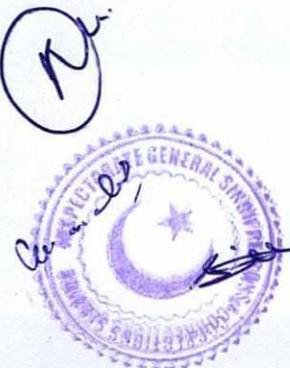
Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services

FOR THE YEAR 2025-2026

NAME OF BIDDER / FIRM _____

No. LS/ _____ R.T NO. _____ Dated ___/___/2026

GOVERNMENT OF SINDH



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IMPORTANT NOTE

1. Bids must be submitted electronically through E-PADS SPPRA website, any clause in this tender document asking for manual bid submission must be replaced and read as **"through SPPRA E-PADS website"**.
2. Only bid security in shape of pay order in favor of Inspector General of Prisons Sindh Karachi and Affidavit (undertaking as per format given in the bid documents) are to be submitted in original on or before the last date & time for electronics bid submission which should be uploaded on SPPRA E-PADS website as well as original of the same should be deposited in sealed envelope to Office of Inspector General of Sindh Prisons & C.S Karachi at Pir Illahi Bux Road Muslimabad Karachi.
3. In accordance with the established protocols, if a bid documents / bid security is not reflected in the bid opening list in E-PADS, it shall be deemed and treated as a "bid not submitted." Therefore, all participants are advised to verify the inclusion of their submissions in the bid opening list to avoid any misinterpretations regarding their bid status.

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INSTRUCTIONS TO BIDDERS

The Inspector General of Sindh Prisons & Corrections Service Karachi intends to procurement purchase the **Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services** on F.O.R basis. This bid is issued for the procurement supply of **Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services** as per Schedule of requirements given in this bid document.

In accordance with Sindh Public Procurement Rules 2010 (amended upto-date), the Inspector General of Sindh Prisons & Corrections Service Karachi invites sealed **online bids through E-Pak Acquisition & Disposal System (EPADS) for supply of following Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services** from the manufacturers, authorized dealers & experienced suppliers duly registered with Income Tax, Sales Tax, Sindh Revenue Board (where applicable) etc.

S#	Name of Item	Bid Fee In (Rupees) (non-refundable)	Last date of purchasing / downloading of bid document through Office / EPADS / Sindh Prisons website	Last date of submission of bid document on EPADS website	Opening date of bid documents through EPADS website
i.	Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services	Rs.2000/-	<u>05/03/2026</u> upto 11:30 am	<u>05/03/2026</u> upto 11:30 am	05/03/2026 12:30 pm

- Bidders are required to submit their proposals as whole package.
- Quantity of above-mentioned store can be increased or decreased according to SPPRA Rules 2010 (amended upto-date).



- Technical Proposal shall contain original bid document purchase by the bidder and each page should be signed & sealed.
- All the bidders shall have to upload & deposit earnest money at **Rs 4,000,000/-** in shape of Pay Order / Demand Draft in favour of Inspector General of Sindh Prisons & Corrections Service Karachi drawn on any branch of any schedule bank of Pakistan alongwith bid document.
- The rates should be in Pak Rupee and must be valid upto 30/06/2026. Rates quoted must include Income Tax and other taxes according to Government rules.
- Only bids offered on the prescribed bid form issued by the Inspector General of Sindh Prisons & Corrections Service Karachi shall be accepted. However additional sheets may be attached, if required.
- Bid shall comprise according to Single Stage Two Envelope Procedure as per Rule No.46(2) of SPPRA Rules 2010 (amended upto-date).
- Sample(s) must be arranged whenever called by the Procurement Committee for demonstration purpose during technical evaluation. In absence of sample for demonstration, bid shall not be considered.
- Technical Proposals will be opened on above mentioned date and time in presence of the bidders or their representatives present on the occasion.
- Any bidder reported implicated in any NAB case(s) or engaged in plea bargain / voluntary return / anticorruption case / any criminal case or blacklisted in any organization for participating in bidding shall be debarred from taking part in bidding process and shall be liable for forfeiture of bid security in favour of Sindh Prisons Service.
- Procurement Committee will scrutinize all the technical proposals and will finalize the list of technically qualified firms which are according to given mandatory documents, bidder's evaluation criteria and specification.
- Date of opening of the financial proposals will be announced later on. The proposal of only those companies / firms will be considered which are declared technically qualified by the Procurement Committee.
- The earnest money / bid security is refundable after finalization of the bid, in case of return of financial bids, and in other cases, either on request after opening of financial bids or when award / placement of purchase order is finalized. The bidders will, however, have to apply for refund through a written request on their company / firm letter head addressed to Inspector General Sindh Prisons & Corrections Service Karachi.



- Conditional bid / application will not be entertained.
- Supply / Installation /Services must be completed according to clause of bid document and handed over on (D.D.P) different destination of Offices / Prisons of SPCS Or **Office of Inspector General of Sindh Prisons & C.S Karachi at Pir Illahi Bux Road Muslimabad Karachi.**
- Any further information needed may be obtained from the office of Inspector General of Sindh Prisons & Corrections Service Karachi at Pir Illahi Buksh Road Muslimabad Karachi on any working day during office hours on phone No.021-99231084 and fax No.021-99231418.
- The competent authority reserves the right to reject any or all bids in accordance with the SPPRA Rules, 2010 (amended upto-date).
- Competent authority can cancel the bidding process at any time prior to the acceptance of a proposal as per provision of SPPRA Rules 2010 (amended upto-date).
- In case Government announces any public holiday on the date of submission and opening of bid documents then same will be opened on the next working day.
- The same proprietor or person shall not submit with different name of firms.

PREPARATION OF BID

1. Language of Bid

The bid along with any accompanying literature shall be prepared in English language only.

2. Submission of Bid

The bid shall comprise according to Single Stage Two Envelope Procedure as per Rule No.46(2) of SPPRA Rules 2010 (amended upto-date).

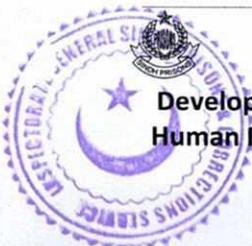
Initially on the date of opening of bid document, only the **“TECHNICAL PROPOSAL”** shall be opened through SPPRA E-Pads website.

The **“FINANCIAL PROPOSAL”** shall be retained without being opened and opened after evaluation of technical proposal). Date of opening of the financial proposals will be announced later on.

The Procurement Committee shall evaluate the technical proposal, without reference to the price and reject any proposal which do not conform to the specified requirements.

During the technical evaluation, no amendments in the technical proposal shall be permitted.

After the evaluation of the technical proposal, the Procurement Committee shall at a time within the bid validity period, publicly open the financial proposals of the technically



accepted bids only. The time, date and venue shall be communicated to the bidders in advance.

The financial proposal of bids found technically non-responsive shall not be entertained of the respective bidders.

The bid found most advantageous bid Quality Cost Based Selection (QCBS) Method among the qualified bids will be accepted only.

The form of bid **(annx-A)**, bid security form **(annx-B)**, performance security form **(annx-C)**, bid particulars **(annx-D)** and bidder's information form **(annx-E)** enclosed herewith, shall be submitted in duplicate duly properly filled-in requisite information. The authorized person signing the bid documents must state his full name and authorized position / designation underneath his signature.

The erasing and / or alterations, if any, in the bid shall be authenticated by the authorized person by his / her full signature.

The bid shall be accompanied with the original quotations from the manufactures, in case the bid is submitted through their authorized agents or distributors, and shall be supported by credentials establishing the experience and standing of the manufactures and / or their authorized agents or distributors.

Ambiguous and incorrect answers and / incorrect filling of bid documents will render the bid liable to rejection.

Quotations through cable, telegraph, telex, fax, or e-mail shall not be considered.

The bids shall not rely on any interpretation or correction given by any person except the written addenda and / or corrigenda to documents issued by the competent authority.

3. Bid Security Form and Bid Performance Security Form

The bidder shall enclose with his / her bid a Pay Order or Demand Draft / bank guarantee certificate issued by a scheduled / commercial bank doing business in Pakistan for an **(Rs 4,000,000)** of the stores as per the bid submitted by him **and original bid security must be submitted on or before submission date at office of the Inspector General of Prisons Sindh Karachi in sealed envelope**). The bid security shall be in favor of **Inspector General of Sindh Prisons Karachi**. The security so furnished shall remain **valid upto 30.06.2026 beyond the period of validity of the Bid** or till it is revalidated / extended for a period mutually agreed upon by the Bidder and the Inspector General of Sindh Prisons & Corrections Service Karachi.

• **The procuring agency shall get the bid security / performance security verified in the following form / manner.**

- a. All bid securities / performance securities of the contracts with estimated cost upto Rs.50 million shall be verified by the issuing authorities.
- b. All bid securities / performance securities of contracts with estimated cost above Rs.50 million shall be verified by the head of issuing agency.

If the Bid is rejected, the Bid Security will be returned as soon as possible after rejection.



The Successful Bidder shall have to give a **Contract Performance Security** to the extent of **10% of the total value** of the contract in shape of pay order / demand draft in favour of Inspector General of Prisons Sindh Karachi.

The Performance Security shall be retained by the Inspector General of Sindh Prisons & Corrections Service Karachi till satisfactorily supply of complete store and inspection.

In case the bidder after acceptance of bid fails / refuses, the earnest money / bid security will be forfeited, to make agreement for supply.

4. Quality of Stores

The relevant materials, (hereinafter called "**Stores**") quoted and supplied against this "Bid Notice" shall be strictly in accordance with the Specifications at "**Annexure-F**" attached with this "Bid Document". The Stores shall be the product of an established manufacturer, shall conform to internationally acceptable commercial standards, and shall be a model that has been successfully operated over a reasonable period of time in the relevant industry.

The Stores offered by the bidders must be of good quality suitable for the purpose for which they are required, and must be capable of rendering the required performance and services at site in the local conditions of extreme tropical climate.

The bidders must also warrant the use of best material in the making of the stores by the manufacturers. The use of substandard material shall make the Stores liable to rejection and the bidder liable to pay compensation. The bid shall be for **brand new** "Stores" robust in manufacturing according to the modern practices, processes and standards.

5. Literature

The Bidders must furnish with their bids **catalogues** giving full technical details of the Stores to enable the Procurement Committee to check their offers technically against the prescribed specifications failing which the offers will be liable to rejection.

6. Prices

The Prices quoted must be total per unit in Pakistani Rupees. All the charges for packing, making, handling, insurance, inspection, guarantees, clearance, freight / transportation; agent's commission and all duties, taxes, levies, octroi etc;

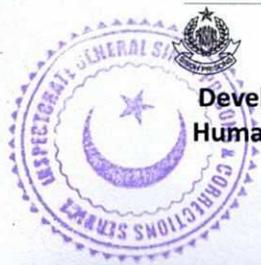
7. Validity of Prices / Bid

The prices quoted shall be valid for full financial year **upto 30.06.2026**, from the date of opening of the bid.

Until the final Contract is executed, the successful bidder shall be bound by the terms and conditions of this bid document.

8. Acceptance of the Terms

The submission of the bid against this bid inquiry by the bidder means that the bidder has read and accepted the terms & conditions relating to all the bid documents and annexure, and that he / she has thoroughly examined the specifications and particulars in the bid document. Further the bidder shall be deemed to be fully aware of the nature of the Stores and the purpose for which they are required and shall be bound to accept the Contract



if placed with him / her on the basis of the prices and of the delivery schedule as indicated in clause 12 hereof within the validity of his / her bid.

9. Software Upgrade / Installation Period and Place

The entire work must be completed within the **given timelines** after receiving the letter of award of the Contract (supply order) at **Office of Inspector General of Sindh Prisons & C.S Karachi at Pir Illahi Bux Road Muslimabad Karachi.**

10. Rights of the Procurement Committee

The Procurement Committee of Sindh Prisons & Corrections Service reserves the right to reject any or all Bids subject to provision of SPPRA 2010 (amended upto-date).

The Procurement Committee of the Sindh Prisons & Corrections Service reserves the right to increase or decrease the quantity of the Stores at its discretion without assigning any reason whatsoever or drop, delete any item(s) keeping in view allocation of fund position after opening of offered rates as procurement has to be made within the allocated funds under the relevant head of account.

The Procurement Committee reserves the right to cancel the offer of the bidder whose bid has been found / evaluated to be the lowest if it is revealed to the Procurement Committee that the bidder does not have the capability or financial resources or facilities to carry out the Contract in accordance with the terms & conditions of this bid documents.

11. Evaluation & Comparison of Technical and Financial Bid.

In comparing bids the Procurement Committee will consider, besides the prices quoted, such other factors as compliance with Specifications, relative quality of Stores, past experience of the bidder, the bidder's capacity to perform their financial stability through confidential bank statements & Sales / Income tax certificate in the following manner.

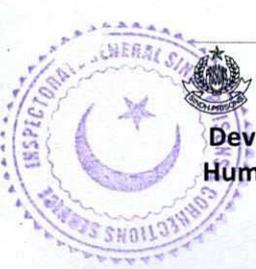
The evaluation criteria (specification) mentioned in the Specification will also be considered for evaluation of the Bids.

For the purpose of evaluation of Bids, the prices to be compared shall be the total prices as stated in clause 6 titled "Prices" above.

Technical and Financial Evaluation based on following mandatory documents to be uploaded on the E-Pads SPPRA website in the relevant field.

Note: Uploaded documents must be index-wise, clear scanned, proper aligned, searchable PDF format and mention page numbers where following documents were placed.

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Mandatory Criteria:

S#	Document Description	Yes / No	Page #
i.	Original bidding document duly filled, signed & stamped by the bidder		
ii.	Copy of bid Security (Rs 4,000,000) in shape of pay order / demand draft in the technical proposal (Original bid security must be submitted at office of the Inspector General of Prisons Sindh Karachi on or before the last fixed date & time and copy of the same should be uploaded on SPPRA E-Pads website)		
iii.	Income Tax Certificate (Active)		
iv.	GST Registration Certificate (Active)		
v.	Undertaking (Affidavit on Rs.500/- regarding non-blacklisting of bidding firm by Gov't, Semi Gov't, non-govt autonomous bodies		
vi.	Relevant experience of 03 years		
vii.	Audited annual turnover report from Registered ICAP Firm with UDIN No. of last 03 years (2022-2023, 2023-2024 & 2024-2025)		

Note: If bidder(s) fails to upload any of the above-mentioned mandatory document(s) on the date & time of submission of tender on E-Pads SPPRA website, he shall be automatically disqualified for opening his financial proposal as well as if any document found fake the bid shall also be rejected.

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Scoring Criteria:

S/No.	Category	Marks
A	Technical	100
A1	Company Profile & Certifications	30
A1.1	Years of Establishment <ul style="list-style-type: none"> • ≥12 years: 10 Marks • 8–11 years: 5 Marks • 5–7 years: 3 Marks <i>(Documentary evidence required)</i>	10
A1.2	Certifications <ul style="list-style-type: none"> • Chamber of Commerce Certificate – 4 Marks • Sales Tax Registration Certificate – 4 Marks • ISO 9001, ISO 20000, ISO 27000 – 4 Marks • PSEB Certificate – 4 Marks • PASHA Membership – 4 Marks 	20
A2	Project Experience software development/implementation projects executed during the last six (06) years	20
A2.1	Large Government Project (≥ PKR 200M) – At least 1 required, Valid Purchase Order/Work Order - Completed or ongoing	4
A2.2	Other Government Projects (≥ PKR 80M) – 2 Projects Required, Valid Purchase Order/Work Order - Completed or ongoing	4 (2 Marks each)
A2.3	Other Projects (Govt./Private, ≥ PKR 80M) – Up to 2 Projects, Valid Purchase Order/Work Order - Completed or ongoing	2 (1 Mark each)
A2.4	Support & Maintenance Projects (5 total) Purchase Orders / Work Orders along with contract agreements. Completed or ongoing. Support & Maintenance contracts related to Software Development / System Implementation with round-the-clock (24/7) services will be considered for 24/7 services, valid PO/WO & Agreement	5
A2.5	General Completed Projects (5 total) Valid PO/WO + Completion Certificates General category of Software Development / Implementation / ICT Assignments will be considered.	5
A3	Financial Capacity	20
A3.1	Bank Credit Line / Financial Strength Certificate • ≥ PKR 150M – 4 Marks • Document dated within last 3 months, signed/stamped – 2 Marks	6
A3.2	Average Turnover (Last 3 Years) • ≥ PKR 400M – 10 Marks • 300–399M – 7 Marks • 200–299M – 5 Marks • Below 200M – 0 Marks	10
A3.3	Current Financial Soundness / Account Maintaining Certificate from Bank	4
A4	Team Capacity	14
A4.1	Qualified human resources with relevant experience – marks for each CV: (BS = 0.5, MS = 1), (5–7 yrs = 0.5, 7+ yrs = 1)	



	• Project Manager	2
	• Software Architect / Lead Developer	2
	• Database & Cloud Engineer	2
	• Network & Security Engineer	2
	• QA Engineer	2
	• Business Analyst	2
	• Full Stack Developer	2
A5	Certifications (Project Team)	6
A5.1	Valid certificates related to: PM, Networking, Sys Admin, Software Dev, Cloud, Virtualization, Cyber security, DB Mgmt, QA	6
	• ≥10 certs – 6 Marks • 7–10 certs – 4 Marks • 4–7 certs – 2 Marks	
A6	Project Implementation Methodology	10
A6.1	Understanding of Scope & Objectives	2
A6.2	Methodology & Technical Approach (Design, Dev, Integration, Testing, etc.)	3
A6.3	Implementation Schedule & Work Plan (Gantt Chart, Milestones, Risk Management)	2
A6.4	Change Management & Capacity Building (Training & Knowledge Transfer)	1.5
A6.5	Quality Assurance & Risk Mitigation (Testing, Security, Contingency)	1.5

The total technical score is 100 points. Bidders must obtain a minimum of 70% of the total technical score to qualify for technical evaluation.

12. Contacting the Purchaser

Any effort by a bidder to influence the Inspector General of Sindh Prisons & Corrections Service Karachi / Procurement Committee in the decisions in respect of bid evaluation, or Contract award will result in the rejection of the bidder's bid.

13. Errors in the Bids

Any arithmetic errors found during evaluation of Bids shall be rectified on the following basis.

- i. If there is discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the **unit price** shall prevail and the Procurement Committee shall correct the total price.
- ii. If there is a discrepancy between the words and figures, the **amount in words** shall prevail.
- iii. If there is any discrepancy between the total Bid price entered in the Articles of Agreement and the total shown in the schedule of Price, the amount stated in the Articles of Agreement shall be corrected by the Procurement Committee in accordance with the **corrected Scheduled of Prices**.

If the bidder does not accept the corrected amount of bid, his / her bid will be rejected and the bid security submitted with the bid shall be forfeited.



14. Financial Evaluation Formula (QCBS – 80% Technical, 20% Financial)

14.1 Evaluation Methodology

The procurement shall be conducted under the **Quality and Cost Based Selection (QCBS)** method, with the following weightage:

- **Technical Proposal:** 80%
- **Financial Proposal:** 20%

Only those bidders who achieve the **minimum qualifying technical score** (as specified in the RFP) shall be considered for financial evaluation.

14.2 Financial Scoring Formula

The **financial score (Sf)** of each technically qualified bidder shall be calculated as follows:

$$Sf = \left(\frac{Fm}{F}\right) \times 20$$

Where:

- **Fm** = Lowest evaluated financial bid price
- **F** = Financial bid price of the bidder under evaluation
- **20** = Maximum financial score

14.3 Combined Score Calculation

The **total combined score (St)** shall be calculated as:

$$St = (T \times 0.80) + (Sf)$$

Where:

- **T** = Technical score obtained by the bidder (out of 100)
- **Sf** = Financial score (out of 20)

The bidder achieving the **highest combined score (St)** shall be ranked first and considered for award of contract.

15. Price Adjustment / No-Escalation Clause

15.1 Firm Price Basis

The prices quoted by the bidder shall be **firm, fixed, and final** for the entire duration of the contract.

No price escalation shall be allowed on account of:

- Inflation
- Exchange rate fluctuation
- Increase in labor, material, or operational costs
- Changes in taxes or duties after bid submission

15.2 No Variation Without Approval

No additional payment shall be admissible unless:



- The scope is **formally varied** by the Procuring Agency through a written change order, and
- The variation is within the provisions of applicable procurement rules.

Bid Data Sheet

The following specific data for “Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services” to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

Introduction	
•	Name & Contact details of Procuring Agency: Office of the Inspector General of Sindh Prisons & Corrections Service Karachi at Pir Illahi Buksh Road Muslimabad Karachi Tel # 021-99231418, 021-99231084, Email: sindhprisons@gmail.com
•	Name of Contract: Procurement of Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services for the year 2025-2026
•	Method of Procurement: Single stage two envelope procedure
Bid Price and Currency	
•	Prices quoted by the bidder shall be “fixed” and in “Pak Rupees” including all applicable taxes , stamps, duties, levies, fees, integration, incidental charges imposed during the period of Contract.
Preparation and Submission of Bids	
•	Technical and Financial Qualification Criteria: Mentioned in the Condition # 11 of Instruction to bidders.
•	Amount of bid security Rs 4,000,000/-
•	Bid validity period: 90 days
•	Deadline for bid submission on E-Pads: .05/03/2026 at 11:30 a.m
•	Date of Technical opening: 05/03/2026 at 12:30 pm
•	Bid Evaluation: Quality and Cost Based Selection Method
•	Bid Evaluation: The most advantageous bid shall be evaluated based on a total of 100 points, comprising 80 points for the technical evaluation and 20 points for the financial evaluation
•	Modification of Scope of Work: Procuring Agency reserves the rights to increase / decrease the scope of work / number of units / items without assigning any reason (SPPRA rule 16(e)).



Implementation Phase:

Phase	Activities	Timeline
Phase 1: Mobilization & Core Development	- Project kick-off and requirements finalization- System design and architecture- Revamp of existing modules (Prisoner Management, Court Production, Visitor, Hospital, Medical Store, Control Room)- Data center hardware procurement & installation- Partial deployment of end-user hardware at 7 Central Prisons	Months 1-6
Phase 2: Full Development & Rollout	- Development of new modules (HRMIS, Finance, Inventory, Complaints, Rehabilitation Tracking, E-Courtroom, Analytics Dashboards)- API integration with NADRA, Police CRO , Case Flow Management System (CFMS) , and CPLC- Full deployment of hardware across 17 District Prisons- User acceptance testing & pilot rollout	Months 7-12
Phase 3: Final Development & Go-Live	- System stabilization & refinements based on pilot feedback- Full Go-Live across 23 facilities- Training of 7,000+ prison staff	Months 13-18
Phase 4: Post-Go-Live Support & Warranty	- Dedicated vendor-led support for issue resolution- Monitoring & performance optimization- One-year warranty coverage for all hardware	Months 19-24

Payment Milestone:

- Mutual consent with PA and Bidder to be decided at the stage of contract.



CONDITIONS OF CONTRACT

1. Scope of the Contract

- a) The Scope of the Contract shall be the supply, deliver of the stores at the consignee's end, in accordance with the Bill of Quantities enclosed in this Bid Document.
- b) The Contractor shall within a period of 07 days of the execution of the agreement furnish a detailed program for supply and delivery of various items of the stores for necessary inspection and approval by the Inspection Committee.

2. Definition of Terms

In writing these conditions of Contract, Specifications and Bill of Quantities, the following words shall have the meanings hereby indicated, unless there is some thing in the subject matter or Contract inconsistent with such conditions.

- i) **The Procurement Committee** shall mean the Procurement Committee-VIII of Sindh Prisons & Corrections Service.
- ii) **The Inspector General of Prisons Sindh** shall mean the Inspector General of Sindh Prisons & Corrections Service Karachi Purchaser including his successor in office and assignees, empowered to act in all matters pertaining to the Sindh Prisons & Corrections Service.
- iii) **The Contractor or Supplier** shall mean the bidder whose bid has been accepted by the Procurement Committee and shall include the bidder's executors, administrators, and successors and permitted assignees.
- iv) **The Stores** shall mean and include all the machinery, apparatus, equipment, material and articles to be provided by the Contractor under the Contract.
- v) **The Contract** shall mean the agreement signed by the Contractor with the Purchaser i.e. Inspector General of Sindh Prisons & Corrections Service Karachi for the supply and delivery the Stores, as stated under the Scope of the Contract above
- vi) **The Contract Price** shall mean the sum mentioned in or calculated in accordance with the provisions of the contract, which is to be paid to the Contractor for satisfactory execution of the Contract in accordance with these Conditions of Contact.
- vii) **The Specifications** shall mean the specifications annexed to or issued herewith.
- viii) **Month** shall mean the Calendar month.
- ix) **Writing** shall include any manuscript, type written, printed or other statement reproduced in any visible form and whether under seal or under hand.



3. Contract Documents

The terms **Contract Document** shall mean the following documents which shall be deemed to form an integral part of the Contract:

- a) Articles of Agreement;
- b) Instructions to Bidders;
- c) Conditions of Contract;
- d) Contractor's Proposal / Offer including the relevant correspondences prior to signing of the agreement with all Annexure duly filled in;
- e) The Specifications of the Stores; and
- f) Bill of Quantities with prices.

In the event of any conflict between the above-mentioned document, the present Articles of Agreement and Conditions of Contract shall prevail.

4. Signing of the Contract Agreement

Within 07 days of the issue of acceptance letter, the successful bidder will be required to sign an agreement with the Inspector General of Sindh Prisons & Corrections Service Karachi for the supply of such quantity, in whole, of the Bided Stores as will be communicated to him / her (them) in the letter of Acceptance.

5. Samples

Sample(s) must be arranged whenever called by the Procurement Committee for demonstration purpose during technical evaluation. In absence of sample for demonstration, bid shall not be considered.

6. Packing, Marking and Handling

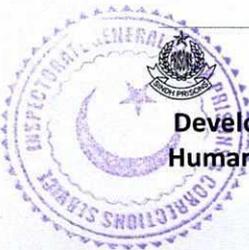
- a) All the Stores, whether imported or locally manufactured / available, shall be delivered to the consignee's end in safe and secure condition at the risk and cost of the Contractor.
- b) The packing, marking and handling shall be so arranged by the contractor as to **prevent any loss of or damage** to the Stores.

7. Inspection.

There shall be joint inspection of the Stores by the Inspection Committee of Sindh Prisons & Corrections Service at **Office of Inspector General of Sindh Prisons & C.S Karachi at Pir Illahi Bux Road Muslimabad Karachi**. The Inspection Committee shall examine the supplied store and sign the inspection report, which inter-alia should indicate the condition in which each item of the Stores has been found. The Contractor or his authorized representative will arrange the inspection on completion of supply as per work order.

8. Delivery & Taking Over

TORs of handing over and taking over will be decided at contract level.



9. Terms of Payment

TORs of payments will be decided at contract level.

10. Warranty / Guarantee

The Contractor shall guarantee supply of good quality store in accordance with the specifications and as stated in Clauses of the "Instructions to Bidders".

Further, the store shall be brand new and absolutely free from all defects in material, quality and workmanship. In case of defects, the defective Stores, or the defective parts / components of the stores thereof, shall be replaced by the Contractor free of cost to the Sindh Prisons & Corrections Service.

11. Period of Guarantee / Warranty

- a) The term period of warranty means the period of twelve (12) months / original warranty of the item from the date on which the Stores have been put into operation and demonstrated to the Sindh Prisons & Corrections Service. In any case this period shall not exceed eighteen (18) months from the date of taking-over certificate.
- b) During the period of warranty / guarantee, the Contractor shall remedy, at his / her expense, all defects in design, materials, and workmanship that may develop or are revealed under normal use of the said Stores upon receiving written notice from the Department; the notice shall indicate in what respect the Stores are faulty.
- c) The provisions of this Clause include all the expenses that the Contractor may have to incur for delivery and installation of such replacement parts, material, and equipment are needed for satisfactory operation of the Stores at the Prisons premises.
- d) Further modalities about software will be decided during contract signing.

12. Breach of Contract

In case of breach of warranty / guarantee or Contract, the damages suffered by the Sindh Prisons & Corrections Service shall be recovered from the Contractor out of any payment due to the Contractor and / or in accordance with the terms and conditions of the Contract Performance Security enclosed with this Document, without notice to the Contractor.

13. Contractor's Default Liability

- a) The Department may upon written notice of default to the Contractor terminate the contract and to forfeit the amount of contract performance Security and black list the contractor / firm in the circumstances detailed hereunder:
 - i. If in the judgment of the Department the Contractor fails to make complete delivery of the Stores within the time specified in the Contract Agreement or within the period for which extension has been granted by the Department: and
 - ii. If in the judgment of the Department the Contractor fails to comply with any of the other provisions of the Contract.



- b) In the event the Department terminates the Contract in whole or in part as provided in Clause above of CC, the Department reserves the right to purchase on such terms and conditions as it may deem appropriate, stores similar to the one terminated and the Contractor will be liable to the Department for any Additional Costs for such **similar Stores**.
- c) The Department will pay to the Contractor the contract Price for the completed Stores delivered to and accepted by the Department.

14. Termination of Contract

If, for any cause as set forth in Clause hereafter, the Contractor finds it impracticable to continue operation or, if owing to force majeure or to any cause beyond its control, the Department finds it impossible to continue operation, then prompt notification in writing shall be given by the party affected to the other.

15. Force Majeure

The Contractor shall not be liable for any additional cost for delay or any failure to perform the Contract arising out of force majeure or cause beyond his / her control including acts of God, or of the public enemy, or of the government, fires, floods, epidemic quarantine restrictions, strikes, freight embargoes and provided that the Contractor shall within ten (10) days from the beginning of such delay notify the Department in writing of the causes of the delay. The Department shall ascertain the facts and the extent of the delay and extend the time for completing the supplies as in its judgment the findings justify.

16. Rejection

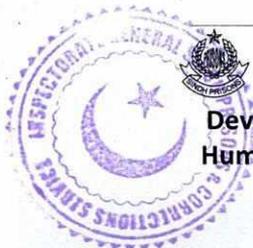
In the event any portion of the Stores supplied by the Contractor is found before taking over to be defective in material or otherwise not in conformity with the requirements of the Contract, the Procurement Committee / Procuring Agency shall have the right to either reject or require, in writing, rectification of the store. In the later case, the Contractor shall with utmost diligence, and at his own expense, made remove the defects so specified or replace the defective Stores. If the Contractor fails to rectify or replace the rejected Stores, the Sindh Prisons & C.S may terminate the Contract according to the terms & conditions of Contract.

17. Extension of Time

If the completion of the Contract is delayed due to reason beyond the control of the Contractor, the Contractor shall without delay request the Department in writing of his claim for an extension of time. The Department on receipt of such request may agree to extend the completion date as may be reasonable in the circumstances of the case by without prejudice to other terms and conditions of the Contract.

18. Delays in Delivery- Liquidated Damages

- a) Should the progress of the contract at any time be lagging behind the program agreed between the department and the Contractor, the department will notify the Contractor in writing and the Contractor shall there upon take such steps as he / she may deem fit to expedite the progress of the Contract. Non-issuance of this notice by the



department shall not in any way absolve the Contractor of the liquidated damages as stated in Clause below.

- b) If the Contractor fails to complete the Contract, in full, within the time laid down in the Contract Agreement or any extension thereof, there shall be deducted from the Contract Price, as Liquidated damages, a sum of (0.25%) of the Contract price of each unit of the delayed Stores for each calendar week a delay subject to the maximum of 10 percent of the Contract Price of the unit or units so delayed, and such deduction shall be in full satisfaction of the Contractor's liability for the said failure. The Inspector General of Sindh Prisons & Corrections Service Karachi has right to terminate the contract impose liquidity damages and other remedial measures as provided in the contract agreement.

19. Non-assignment

The Contractor shall not have the right to assign or transfer the Contract or any part thereof, benefit and obligations to any other person.

20. Expenditure under Contract

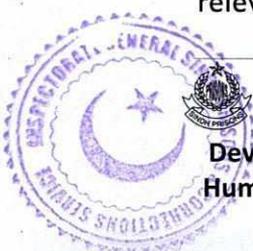
The Contractor shall not make any expenditure for the purpose of this contract in any country not authorized by the Government of Pakistan.

21. Certificate Not to Affect the Rights of the Sindh Prisons & Corrections Service or the Contractor

No Certificate of the Sindh Prisons & Corrections Service on account nor any sum paid on account by the Sindh Prisons & Corrections Service nor any extension of time the delivery of the Stores shall affect or prejudice the rights of the Sindh Prisons & Corrections Service against the contractor nor relieve the Contractor of his obligation for due performance of the Contract or be interpreted as approval of the Stores supplied, and no certificate shall create liability of the Sindh Prisons & Corrections Service to pay for the alterations, amendments, variations etc. not ordered in writing by the Sindh Prisons & Corrections Service or discharge the Contractor for the payment of damages or of any sum against the payment of which he / she is bound to indemnify the Sindh Prisons & Corrections Service nor shall such certificate nor the acceptance by him / her of any sum paid affect or prejudice the rights of the Contractor against the Sindh Prisons & Corrections Service.

22. Withholding Tax, Sales Tax and other Taxes

The Contractor is hereby informed that the Government shall deducted tax at the rate prescribed under the tax laws of Pakistan, from all payments for services rendered by any Contractor who signs a contract with the Sindh Prisons & Corrections Service. The Contractor will be responsible for all taxes on transaction and / or income, which may be levied by Government. If Contractor is exempted from any specific taxes, then it will provide the relevant documents with the proposal.



23. E-Stamp Duty

E-Stamp duty for contract documents shall be borne by Contractor / bidder at the time of signing of contract at the rate of **Rs.0.35% of the contract value**.

24. Payments Due from the Contractor

All costs, ascertained damages or expenses for which under the Contract that Contractor is liable to the Sindh Prisons & Corrections Service may be deducted by the Department from the money due or may become due to the Contractor under the Contract or may be recovered by action of law or other wise from the Contractor.

25. Legal proceedings

The laws of Pakistan and no proceedings to govern the Contract and the bid documents or arising out of any of them shall be instituted in any courts other than those situated at Karachi.

26. Dispute

Should any question or dispute arise as to the material, design, construct or delay in the supply of the Stores or Software modules or the purpose or the performance for which they are required or are warranted, the Department shall nominate an independent certifier / expert having knowledge of stores, who will, after affording the parties to the dispute an opportunity to present their contention, and after having tests made as the certifier deems fit, certify whether there has been any breach of Contract or warranty and, If so, what sum shall be paid to the Department in diminution or extinction of price, and such certificates shall be paid to the Department in diminution or extinction of price, and such certificates shall be final and binding and shall not be questioned and shall be acted upon in arbitral or other legal proceedings. The award of the costs of the certifier will be within his / her own discretion and shall be recoverable from the party against which the costs are awarded.

27. Arbitration

All disputes and matters of difference whatsoever (other than those relation to the certificate of expert certifier) between the Department and the Contractor relation to and arising out of the Contract and bid documents thereof, each party nominating its own arbitrator. The arbitrators within the first three-arbitral hearings will nominate the umpire. The award of the arbitrators or of the umpire shall be final and binding upon the parties. The arbitral proceedings shall be held at Karachi.

Amir
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ARTICLES OF AGREEMENT

This Agreement made this _____ day of _____ 2026, by and between the Inspector General of Sindh Prisons & Corrections Service Karachi, hereinafter called the "Party No.1", of the one part, And _____

(name and designation of the authorized person)

of _____ located at _____ hereinafter called the "Party No.2" which expression shall include their successor, legal representatives of the second part.

Whereas the Party No.1 requires the stores and related services for its various Prisons, and whereas the Party No.2 has agreed to supply and deliver the said stores valued at _____

(amount in figures and words)

in the period of _____ days / months, subject to the terms and conditions set forth, hereinafter, which have been accepted by the Party No.2.

Now this Agreement witnessed as follows:

1. In this agreement works and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract hereinafter referred to.

2. The following documents which, for the purpose of identification, have been signed _____ by

(name and designation of the authorized person)

on behalf of the **Party No.2**, and by Inspector General of Sindh Prisons & Corrections Service Karachi, all of which shall be deemed to form and be read and construed as a part of this **Agreement** viz:

Handwritten signature and initials in blue ink.



AFFIDAVIT

(Specimen duly typed on stamp paper of Rs.500/- must be attached with technical proposal)

I / we, _____ S/o _____
[Name of Supplier / Contractor / Consultant] [Fathers Name]

adult _____ R/o _____
[Religion] [Permanent / Postal Address of Supplier/Contractor/Consultant]

having C.N.I.C No. _____ do hereby state on
solemn affirmation as under:-

1. That I / we _____ Contractor in the name and
[Government / Semi Govt. / Private] style of M/S _____
[name of Company / Firm]
2. That I / we have never been blacklisted in any Local / Provincial /
Federal / Semi Government or by any local / Private Organization nor
required in any criminal case before any court of law.
3. That I / we have not been involved in any default or bankruptcy
neither engaged in any tax evasion or any government dues default
nor involved in any corrupt practices or convicted in any criminal case
and neither hold any public office.
4. That I / we have never been involved in any NAB case(s) or engaged
in any plea bargain / voluntary return / anticorruption case or
criminal case.
5. That I / we will be completely responsible if any of the documents
provided by me / us are found fake or any forgery detected at any
point of time.
6. That I / we will abide with by all the rules and regulations enforced by
Government from time to time with that of Prison Service existing
rules & regulations

That whatever is stated above is true and correct to the best of my
knowledge and belief.

ATTESTED BY:

DEPONENT

Notary Public or Oath Commissioner

Name _____

C.N.I.C # _____



**Form of Bid
(Letter Of Offer)**

Dated _____

Name of Contract: **PURCHASE Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services**

The Inspector General of Sindh Prisons & Corrections Service Karachi.

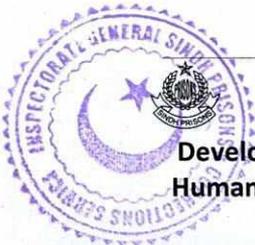
Dear Sir,

1. Having examined the Bid Documents including instructions to Bidders, Conditions of Contract, Specifications, Schedule of Prices etc. for the execution of the above-named Contract, we, the undersigned, being a company doing business under the name and address _____

and being duly incorporated under the laws of Pakistan hereby offer to execute and complete such contract and remedy any defects therein in conformity with the requisite Documents for the Total Bid Price of Rs. _____ (in figures and words) or such other sum as may be ascertained in accordance with the said documents.

2. We understand that all the Schedules attached hereto form part of this Bid.
3. As security for due performance of the undertakings and obligations of this Bid, we submit herewith a Bid Security referred to in Clause 3 of the Instructions to Bidders in the amount of Rs. _____ (in words and figures) drawn in favor of or made payable to Inspector General of Sindh Prisons & Corrections Service Karachi and valid for a period of 28 days beyond the period of validity of this Bid.
4. We undertake, if our Bid is accepted, to complete the whole of the work comprised in the above-named Contract within the time stated in Clause of the Instructions to Bidders.
5. We agree to abide by this Bid for the period of 180 days beyond the date of opening of the Bid, and it shall remain binding upon us and may be accepted at any time before the expiration of this period.

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6. Unless and until a formal Contract Agreement is signed, this Bid, together with your acceptance thereof, shall constitute a binding contract between us.
7. We undertake, if our Bid is accepted, to execute the Contract Performance Security referred to in Clause 3 of the Instructions to Bidders for due performance of the Contract.
8. We understand that you are not bound to accept the lowest or any Bid you may receive.
9. We do hereby declare that this Bid is made without any collusion, comparison of figures or arrangement with any other person or persons making a Bid for the above-named Contract.

Dated this _____ of _____ 2026

Signature _____ in the capacity of _____ Authorized

To sign Bid for and on behalf of _____
(Name of Bidder in Block Capitals)

Address _____

Witness _____

Name:- _____

Address: _____

Occupation: _____

Handwritten signature and initials



BID SECURITY FORM

WHEREAS _____ (hereinafter called "**the Bidder**") has submitted its bid dated _____ for the purchase of " _____", (hereinafter called "**the Bid**").

KNOW ALL MEN by these presents that We _____ (Name of Bank) of _____ (Name of Country) having our registered office at _____ (address of Bank) hereinafter called "**the Bank**") are bound into the Inspector General Sindh Prisons & Corrections Service Karachi (hereinafter called "**the Purchaser**") in the sum of _____, for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns, by these presents.

Sealed with the Common Seal of the Bank this _____ day of _____, 2026_____

THE CONDITIONS of this obligation are:

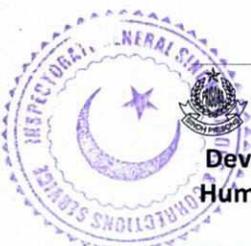
1. If the Bidder withdraws its Bid during the period of bid validity specified by the Bidder on the Bid Form; or
2. If the Bidder does not accept the corrections of his Total Bid Price; or
3. If the Bidder, having been notified of the acceptance of its Bid by the Purchaser during the period of bid validity:
 - (a) Fails or refuses to furnish the performance security, in accordance with the Instructions to Bidders; or
 - (b) Fails or refuses to execute the Contract Form, when requested.

We undertake to pay to the Purchaser up to the above amount, according to, and upon receipt of, its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both or all the three above stated conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to _____2025____, the period of bid validity, and any demand in respect thereof should reach the Bank not later than such date.

Handwritten signature and initials in blue ink.

(NAME OF BANK)
By _____
(Title)
Authorized Representative



PERFORMANCE SECURITY FORM (Applicable in case of bank guarantee)

To,

The Inspector General Sindh Prisons &
Corrections Service Karachi

WHEREAS (Name of the Contractor)

Hereinafter called "the Contractor" has undertaken, in pursuance of the bid for the purchase of Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services", dated ____ 2026, (hereinafter called "the Contract").

AND WHEREAS we have agreed to give the Contractor a Guarantee:

THEREFORE WE hereby affirm that we are Guarantor and responsible to you, on behalf of the Contractor, up to a total of 10% of the total contract value (Amount of the guarantee), and we undertake to pay you, upon your first written demand declaring the Contractor to be in default under the Contract, and without cavil or argument, any sum or sums, within the limits of 10% of the total contract value (Amount of Guarantee) as aforesaid without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until ____ day of _____ 2026, or twenty-eight (28) days of the issue of the Defects Liability Expiry Certificate, whichever is later.

[NAME OF GUARANTOR]

Signature _____

Name _____

Title _____

Address _____

Seal _____

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Seal



FORM OF BIDDER INFORMATION

(to be submitted on the bidder's letterhead with the technical proposal)

Name of bidder		
Status of the bidder	Sole Proprietorship	
	Partnership	
	Limited Company	
C.N.I.C #		
Postal Address		
Telephone No. (Landline No. & Cell No.)		
Fax No.		
Email Address of bidder		
Email address & Contact # of bank must be provided who prepared bid security		
Authorized Person	Owner / Representative	
	Name	
	Designation	
	C.N.I.C #	
	Signature	
	Contact No.	
GST No. of the bidder		
FBR NTN No. of the bidder		
SRB No. of the bidder		
PSEB Registration No. & Date (if any)		

Handwritten signature
(K)



SCOPE OF WORK ANNEXURE "E"

Scope of Work (Software Development & Integration)

Development of Additional Modules in Prison Management Information System (PMIS), Including HRMIS & e-Office

1. Objective of the Assignment

The objective of this assignment is to **upgrade, expand, and institutionalize** the existing Prison Management Information System (PMIS) of Sindh Prisons & Correction Services into a **comprehensive, secure, and integrated digital platform**, aligned with the operational, administrative, and regulatory requirements of the Prison Department.

The assignment aims to:

- **Enhance the existing PMIS** by revamping current modules and adding new functional components to cover the complete **prisoner lifecycle, staff management, visitor management, court coordination, medical services, financial and inventory operations, and institutional administration.**
- **Introduce a centralized HRMIS and Office Management (e-Office) system** to digitize service records, attendance, postings, file movement, and internal approvals for approximately **7,000 sanctioned staff positions**, ensuring transparency and administrative efficiency.
- **Enable secure inter-agency integration** with law-enforcement and intelligence stakeholders under the Home Department (including CTD, CPLC, and Police CRO), and provide a framework for future integrations with external agencies, courts, and national databases, subject to approvals.
- **Establish centralized command, monitoring, and reporting capabilities** through dashboards and analytics at the Inspector General's Office and authorized formations, improving oversight, compliance, and decision-making.
- **Standardize and digitize operational workflows** across **7 Central Prisons, 17 District Prisons, DIG offices, training institutes, and special facilities**, reducing manual processes, duplication, and operational risk.
- **Ensure scalability, data integrity, and security**, allowing the system to support future expansion in inmate population, institutional coverage, and advanced analytics without structural redesign.

Overall, the assignment is intended to support **good governance, improved security, operational efficiency, and accountability** within Sindh Prisons & Correction Services, while remaining fully compliant with the approved PC-1, P&D Department observations, and applicable government IT and procurement policies.

2. Scope Coverage

The scope of the assignment covers the **design, development, deployment, integration, and operationalization** of an enhanced **Prison Management Information System (PMIS)** for Sindh Prisons & Correction Services, extending the functionality of the existing system into a **fully integrated, enterprise-grade digital platform.**



The scope is structured to ensure **end-to-end coverage of prison operations**, administrative processes, and inter-agency coordination across all notified prison facilities and supervisory offices.

2.1 Functional Scope

The assignment includes the following **functional coverage areas**:

1. **Prisoner Lifecycle Management**
 - Admission, verification, biometric registration, and classification
 - Under-trial, convicted, juvenile, and women prisoner management
 - Transfer, parole, remission, release, and discharge workflows
2. **Court & Legal Coordination**
 - Court production scheduling and tracking
 - Case flow management and virtual hearing support
 - Integration readiness with court systems and legal databases
3. **Visitor & E-Visitor Management**
 - Physical visitor registration, approval, and verification
 - **E-Visitor / virtual meeting facility** for approved online interactions
 - Visitor risk tagging, blacklists, and audit trails
4. **Human Resource Management & Office Management**
 - HRMIS for staff records, attendance, postings, leave, training, and service books
 - Office Management (e-Office): file movement, R&I, approvals, and correspondence
 - Role-based access and administrative controls
5. **Medical, Welfare & Rehabilitation**
 - Prison hospital and medical store management
 - Rehabilitation, education, and e-learning tracking
 - Psychological assessments and welfare records
6. **Financial, Inventory & Asset Management**
 - Financial accounting and budgeting (internal control and reporting)
 - Inventory, ration, uniform, and store management
 - Audit-ready transaction logs and controls
7. **Control Room & Super Admin**
 - Centralized dashboards and alerts
 - System configuration, monitoring, and access control
 - Reporting and analytics for senior management
8. **Complaints & Grievance Redressal**
 - Prisoner, staff, and visitor complaint registration
 - Workflow-based resolution and escalation
 - Time-bound tracking and audit compliance
9. **System Integration & Security**
 - Integration with CTD, CPLC, Police CRO, and internal Home Department systems
 - Secure APIs, audit trails, and role-based data access
 - Compliance with government cybersecurity and data protection standards

2.2 Geographic & Institutional Coverage

The system shall be deployed across:

- **7 Central Prisons**
- **17 District Prisons**
- **Specialized Facilities**, including women, juvenile, and training institutions
- **4 DIG Offices and Inspector General's Office**

Each location will be provisioned with the necessary system access, hardware, and connectivity to ensure uniform service delivery and centralized oversight.



2.3 Technical & Implementation Scope

The assignment includes:

- System analysis, architecture design, and customization
- Development of new modules and revamping of existing modules
- Deployment on centralized infrastructure with secure access from all sites
- Data migration and digitization of legacy records (where applicable)
- User training, documentation, and change management
- Post go-live support, warranty, and stabilization period

3. Functional Scope – Module-Wise

The scope of the project comprises **revamping and enhancement of existing PMIS modules** as well as **development of new functional modules**, in order to transform the current fragmented system into a **fully integrated, scalable Prison Management Information System** across all prisons, DIG offices, and headquarters.

3.1 Revamp of Existing PMIS Modules

The existing PMIS is currently operational in a limited and fragmented form, with basic functionalities, legacy architecture, and manual dependencies. Under the proposed project, the following existing modules shall be **revamped, re-engineered, and upgraded** to modern standards, including improved workflows, security, reporting, and integration readiness.

3.1.1 Prisoner Management Module (UTP / Convicted / Special Prisoners)

- Enhancement of digital admission and prisoner profiling
- Strengthening of prisoner categorization (UTP, convicted, juvenile, women, special cases)
- Automation of sentence calculation, remission, parole, and release processes
- Improved prisoner transfer and movement tracking
- Audit trails and historical data integrity

3.1.2 Court Production & Case Flow Management Module

- Digitization of court production scheduling and tracking
- Integration of case status, warrants, and hearing dates
- Reduction of manual coordination and delays
- Support for future virtual hearing integrations

3.1.3 Medical & Hospital Management Module

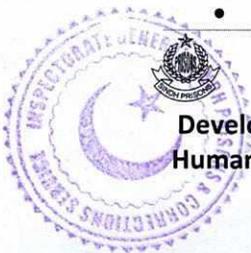
- Upgradation of prisoner medical records and treatment history
- Improved OPD/IPD tracking within prison hospitals
- Emergency and referral logging
- Integration with medical store inventory

3.1.4 Medical Store & Pharmacy Management Module

- Revamp of medicine inventory control
- Batch-wise and expiry-based stock management
- Automated issuance against prescriptions
- Audit-ready reporting for inspections and compliance

3.1.5 Inventory & Stock Management Module

- Enhancement of ration, clothing, bedding, and asset tracking
- Automated stock issuance and consumption records
- Facility-wise inventory visibility
- Improved reconciliation and audit controls



3.1.6 Complaints & Grievance Redressal Module

- Strengthening of complaint registration and tracking
 - Workflow-based resolution and escalation
 - SLA monitoring and compliance reporting
 - Transparency for oversight authorities
-

3.2 Development of New Software Modules

In addition to revamping existing modules, the project includes **development of new software modules** to address critical operational gaps that are currently being managed manually or through disconnected systems.

3.2.1 Human Resource Management Information System (HRMIS)

- Digital service books for approximately **7,000 sanctioned staff positions**
 - Attendance, postings, transfers, and duty roster management
 - Leave, training, disciplinary records, and performance tracking
 - Analytics dashboards and reporting
 - Integration readiness with AG Sindh / CGA systems (view-only where applicable)
-

3.2.2 Office Management System (e-Office / R&I)

- Electronic file movement and approval workflows
 - Receipt & Issue (R&I) registry
 - Digital correspondence, noting, and document tracking
 - Audit logs and version control
 - Integration with administrative and HR modules
-

3.2.3 Visitor Management Module (Including E-Visitor Facility)

- Online visitor registration and appointment scheduling
 - Biometric and facial verification at visitor entry points
 - Automated visitor logs with risk tagging
 - **E-Visitor (virtual meeting) facility** for approved visitors unable to visit physically
 - Compliance with security and approval protocols
-

3.2.4 Financial Accounting & Budgeting Module

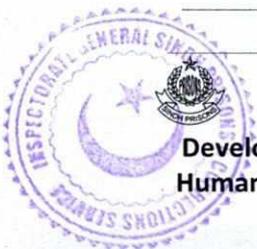
- Internal budgeting and expenditure monitoring
 - Non-salary expenditure tracking
 - Grant utilization and financial dashboards
 - Management-level reporting without duplication of AG Sindh systems
-

3.2.5 Control Room & Super Admin Module

- Centralized operational dashboards for IG and DIG offices
 - Real-time system monitoring and alerts
 - User management, access control, and configuration
 - Central audit and analytics layer
-

3.2.6 System Integration Layer

- Secure API-based integration with:
 - Counter Terrorism Department (CTD)
 - Citizens Police Liaison Committee (CPLC)
 - Police CRO and other Home Department systems
 - Data encryption, validation, and audit logging
-



3.2.7 Reporting, Analytics & Decision Support Module

- Standardized and ad-hoc reports
- KPI dashboards for operational and strategic oversight
- Data consolidation across all prisons and facilities
- Foundation for future predictive analytics

3.2.8 Security, Audit & Compliance Framework (Cross-Cutting Module)

- Role-based access control
- Comprehensive audit trails
- Data security and compliance with GoS IT policies
- System hardening and monitoring

4. System Integration Scope

The proposed project includes a **controlled and secure system integration layer** for verification and intelligence coordination with **relevant external law-enforcement and security agencies**, in accordance with Home Department policies and existing legal frameworks.

The objective of this integration is **verification, validation, and situational awareness**, not operational command or data duplication.

4.1 Integrated Agencies

The PMIS shall be designed to integrate with the following **Home Department-attached and allied agencies**:

1. **Counter Terrorism Department (CTD)**
2. **Citizens Police Liaison Committee (CPLC)**
3. **Police Criminal Record Office (Police CRO)**
4. **Other authorized intelligence or law-enforcement agencies**, subject to formal approval and MoUs

4.2 Nature of Integration

The integration scope is **verification-based and event-driven**, limited to the following functions:

- **Identity verification** of prisoners, visitors, and staff
- **Watchlist and blacklist checks** during:
 - Prisoner intake and admission
 - Visitor registration and approval
 - Staff onboarding and sensitive postings
- **Flagging and alerts** in case of positive matches
- **Reference number-based validation**, without persistent data replication

No operational or investigative databases will be replicated within PMIS.

4.3 Technical Mechanism

- Integration shall be implemented through **secure APIs / web services**
- All transactions will be:
 - Encrypted (TLS / VPN)
 - Logged and auditable
 - Role-based and approval-controlled
- Queries will be **read-only**, ensuring:
 - No alteration of external systems
 - No violation of data ownership or jurisdiction



4.4 Governance & Stakeholder Coordination

- Relevant stakeholders (CTD, CPLC, Police CRO, and others) shall be **formally taken on board** prior to activation of integrations
- Data sharing will be governed through:
 - Written approvals
 - Inter-departmental coordination meetings
 - MoUs / SOPs where required
- Integration activation shall be **phased**, starting with verification use cases only

4.5 Security & Compliance

- All integration activities will comply with:
 - Government of Sindh IT Security Policies
 - Home Department data governance rules
 - Applicable laws relating to privacy and security
- Comprehensive **audit trails** will be maintained for all verification requests

4.6 Future-Ready (Non-Binding)

The architecture shall remain **integration-ready** for future enhancements such as:

- Automated risk scoring
- Advanced intelligence correlation

These features are **not part of the current scope or cost** and will require separate approvals.

5. Technical Scope & Standards

The technical scope defines the **architecture, development standards, security controls, performance benchmarks, and compliance requirements** for the proposed PMIS software works. The system shall be designed as a **secure, scalable, and future-ready government platform**, capable of supporting province-wide prison operations and integrations.

5.1 System Architecture & Design Standards

- Modular, **service-oriented architecture (SOA)** with clearly defined functional modules
- **Web-based, centralized application** accessible over secure government networks
- Separation of layers:
 - Presentation Layer (Web & Mobile UI)
 - Application / Business Logic Layer
 - Data Access Layer
 - Integration Layer (APIs)
- Architecture shall support **horizontal and vertical scalability**
- No dependency on proprietary or closed frameworks that restrict future enhancements

5.2 Technology Stack (Indicative, Not Restrictive)

The vendor may propose equivalent or better technologies; however, the following minimum standards shall apply:

- **Frontend:**
 - HTML5, CSS3, JavaScript
 - Modern frameworks (Angular / React or equivalent)
- **Backend:**
 - Enterprise-grade frameworks (.NET Core / Java Spring Boot or equivalent)
- **Database:**
 - PostgreSQL / MS SQL Server (Enterprise-grade RDBMS)
- **API Layer:**



- RESTful APIs with JSON/XML payloads
- **Mobile Applications:**
 - Native Android (mandatory)
 - iOS (if approved later)

5.3 Security Standards & Controls

The system shall comply with **government-grade cybersecurity standards**, including:

- **Authentication & Access Control**
 - Role-Based Access Control (RBAC)
 - Multi-factor authentication for privileged users
- **Data Security**
 - Encryption at rest (AES-256)
 - Encryption in transit (TLS 1.2 or higher)
- **Audit & Logging**
 - Complete audit trails for all user actions
 - Tamper-proof logs for security and compliance reviews
- **Session Management**
 - Configurable session timeouts
 - IP and device-level access controls
- **Compliance**
 - Sindh Government IT & Cyber Security Policies
 - ISO 27001-aligned security practices (conceptual compliance)

5.4 Performance & Availability Standards

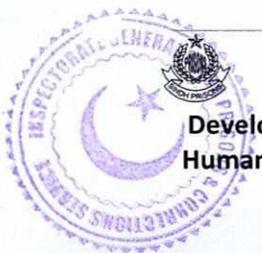
- **Minimum system uptime:** 99.5% (excluding planned maintenance)
- **Response time:**
 - ≤ 3 seconds for standard transactions under normal load
- **Concurrent users:**
 - Support for 500+ concurrent users across multiple facilities
- **Load handling:**
 - Peak-time readiness for visitor management, court production, and intake operations

5.5 Data Management & Retention Standards

- Centralized database with **logical data segregation**
- Support for **large data volumes**, including:
 - Biometric data
 - Images and documents
 - Logs and historical records
- **Backup policy:**
 - Daily incremental backups
 - Weekly full backups
 - Monthly archival snapshots
- **Data retention:**
 - Minimum 7 years or as per Prison Rules / Home Department policy

5.6 Integration & Interoperability Standards

- All integrations shall use **standard, non-proprietary APIs**
- Read-only verification interfaces for external agencies
- Event-based triggers for alerts (no data replication)
- API versioning to ensure backward compatibility
- All integrations must be:
 - Auditable
 - Secure



- Approval-controlled

5.7 Development, Testing & Quality Standards

- Adoption of **Secure Software Development Lifecycle (SSDLC)**
- Mandatory environments:
 - Development
 - Testing / UAT
 - Production
- Testing requirements:
 - Unit testing
 - Integration testing
 - User Acceptance Testing (UAT)
 - Security and vulnerability testing
- Complete technical documentation, including:
 - System architecture diagrams
 - API documentation
 - Database schemas
 - User manuals & SOPs

5.8 Compliance, Ownership & Handover Standards

- **Source code ownership** shall vest with the Home Department / Sindh Prisons & CS
- No license fees for core application source code
- Vendor to provide:
 - Complete source code
 - Configuration files
 - Deployment scripts
 - Knowledge transfer sessions
- System must be **vendor-independent post handover**

6. Data Migration & Cleansing

Perfect catch — **yes, this MUST be covered** in the RFP even if it was lightly touched in PC-I. Below is a **clean, defensible, and P&D-safe** section that fits naturally after Technical Scope.

6. Data Migration & Cleansing

6.1 Scope of Data Migration

Data migration shall include, but not be limited to:

A. Existing PMIS Data

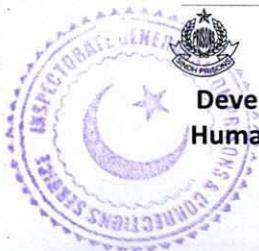
- Prisoner master records
- Sentence and case history
- Court production logs
- Visitor entry records (where digitized)
- Medical records available in digital form
- Basic staff attendance data (if available)

B. Manual / Semi-Digital Data Sources

- Excel sheets and registers currently maintained at prisons
- Digitized documents and scanned records approved by the department
- Legacy databases or flat files used for reporting

6.2 Data Cleansing & Standardization

The vendor shall perform **data cleansing activities** prior to migration, including:



- Removal of duplicate records
- Standardization of:
 - Names, CNIC formats, prisoner IDs
 - Date formats
 - Prison/location codes
- Validation of mandatory fields
- Identification and flagging of inconsistent or incomplete records
- Mapping of legacy data fields to the new PMIS data model

All cleansing rules shall be **reviewed and approved by Sindh Prisons & CS** prior to execution.

6.3 Data Mapping & Migration Methodology

- Preparation of a **Data Migration Plan**, including:
 - Source systems
 - Target PMIS modules
 - Data mapping sheets
 - Migration tools/scripts
- Migration shall be executed in **controlled phases**:
 - Pilot migration (sample dataset)
 - Validation and reconciliation
 - Final migration
- Both **pre-migration and post-migration reconciliation reports** shall be provided

6.4 Data Validation & Sign-Off

- Post-migration verification by designated departmental users
- Record-level and aggregate-level validation
- Functional verification within PMIS modules
- Formal **Data Migration Sign-Off** by the Project Oversight Committee

6.5 Data Security & Confidentiality

- All migration activities shall be conducted within approved government infrastructure
- No data shall be copied, transferred, or stored outside authorized environments
- Encryption shall be applied during:
 - Data extraction
 - Data transfer
 - Temporary staging
- Vendor staff involved in migration shall sign confidentiality and data protection undertakings

6.6 Exclusions & Assumptions

- Only data approved and provided by Sindh Prisons & CS shall be migrated
- Physical record digitization (scanning of paper files) is **not included**, unless explicitly assigned
- Historical data with poor quality may be archived and tagged rather than cleansed

6.7 Deliverables

- Data Migration Strategy & Plan
- Data Mapping & Cleansing Rules Document
- Migration Scripts / Tools
- Pre- and Post-Migration Validation Reports
- Final Migration Completion Certificate

7. Training & Capacity Building

Here you go — this is a **strong, government-grade, RFP-ready** section, fully aligned with your PMIS PC-I and suitable for Sindh / P&D / World Bank-style scrutiny.



7. Training & Capacity Building

The objective of this component is to ensure **effective adoption, operational sustainability, and institutional ownership** of the upgraded Prison Management Information System (PMIS 2.0) through structured training and capacity-building programs for all relevant user groups across Sindh Prisons & Correction Services.

7.1 Training Objectives

The training program shall aim to:

- Equip prison staff with the skills required to **operate PMIS modules independently**
- Reduce reliance on manual registers and legacy processes
- Ensure **standardized usage** of PMIS across all 28 facilities
- Enable staff to interpret dashboards, reports, and analytics for decision-making
- Build in-house capacity for **first-level system administration and troubleshooting**

7.2 Target Trainees & User Groups

Training shall be provided to the following categories:

User Group	Estimated Participants	Training Focus
Prison Clerical & Administrative Staff	~1,200	Prisoner records, visitor management, inventory, court production
Superintendents / Deputy Superintendents	~300	Dashboards, approvals, monitoring, compliance
DIG Offices & HQ Users	~100	Province-wide analytics, reports, control room
Medical Officers & Paramedical Staff	~80	Medical & hospital management module
HR & Establishment Staff	~200	HRMIS, service books, leave, postings
IT / Focal Persons	~50	System administration, user management
Total Estimated Trainees	~1,900+	

(Note: Remaining staff will be covered through cascade training and on-the-job support.)

7.3 Training Approach & Methodology

The vendor shall adopt a **blended training approach**, including:

- **Instructor-Led Training (ILT)** at central and regional locations
- **Hands-On Practical Sessions** using live/staging PMIS environment
- **Role-Based Training** tailored to user responsibilities
- **Training of Trainers (ToT)** model for sustainability
- **On-the-Job Support** during Go-Live and stabilization phase

7.4 Training Content Coverage

Training shall be **module-specific** and include:

- PMIS overview and system navigation
- Prisoner intake, biometrics, and lifecycle workflows
- Court production & judiciary coordination
- Visitor management and e-visitor module
- Medical & hospital module operations
- HRMIS (service books, attendance, leave, postings, training)



- Inventory & financial/budgeting workflows
- Control room dashboards & reporting
- User roles, permissions, and audit trails
- Data security, confidentiality, and SOP compliance

7.5 Training Materials & Documentation

The vendor shall develop and provide:

- User manuals (module-wise)
- Quick reference guides
- Standard Operating Procedures (SOPs)
- Video tutorials (short task-based)
- FAQs and troubleshooting guides

All materials shall be:

- In **English**, with key guides in **Urdu** where required
- Provided in both **soft and hard copies**
- Handed over to the department as intellectual property

7.6 Training Locations & Schedule

- Training shall be conducted at:
 - Inspector General (Prisons) Headquarters
 - Central Prisons (regional hubs)
 - Sindh Prison Staff Training Institute (SPSTI)
- Training schedules shall be aligned with:
 - Module rollout phases
 - Shift patterns of prison staff
- A detailed **Training Plan & Calendar** shall be submitted by the vendor for approval

7.7 Capacity Building & Sustainability

To ensure long-term sustainability, the vendor shall:

- Train designated **Departmental Focal Persons** at each facility
- Enable in-house handling of:
 - User creation and role management
 - Basic troubleshooting
 - Report generation
- Transfer system knowledge to the department before project closure

7.8 Deliverables

- Comprehensive Training Plan
- Training Materials (manuals, SOPs, videos)
- Attendance & Evaluation Reports
- List of Trained Trainers (ToT)
- Training Completion Certificate

Tell me what's next and we'll keep the momentum.

8. Testing & Quality Assurance

The objective of this component is to ensure that the upgraded Prison Management Information System (PMIS 2.0) is **functionally correct, secure, reliable, scalable, and compliant** with approved requirements before Go-Live across all prison facilities.

The vendor shall establish a **formal Quality Assurance (QA) and Testing Framework** covering the complete system lifecycle—from development through post-Go-Live stabilization.



8.1 Quality Assurance Objectives

The QA & Testing process shall ensure that:

- All functional requirements approved in PC-I and RFP are fully met
- PMIS modules operate reliably under real operational workloads
- Integrations with external agencies function securely and accurately
- Data consistency, integrity, and auditability are maintained
- Security, access control, and compliance requirements are enforced
- Risks of operational disruption after Go-Live are minimized

8.2 QA Governance & Responsibility

- The vendor shall establish a **dedicated QA Team** independent from the core development team.
- A **QA/Test Manager** shall be designated as a single point of contact.
- Sindh Prisons & Correction Services (SP&CS) shall nominate focal persons to participate in:
 - User Acceptance Testing (UAT)
 - Business process validation
 - Final Go-Live sign-off

8.3 Testing Phases

The following testing phases shall be mandatory:

8.3.1 Unit Testing

- Verification of individual components and functions
- Conducted by development teams
- Ensures code correctness and logic validation

8.3.2 System Integration Testing (SIT)

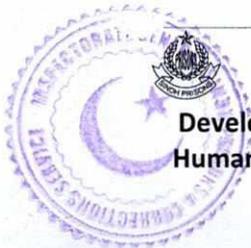
- Validation of interactions between modules:
 - Prisoner Management
 - Court Production
 - Visitor & E-Visitor
 - HRMIS
 - Inventory & Finance
 - Control Room
- Ensures end-to-end workflow continuity

8.3.3 Integration Testing with External Agencies

- Secure API validation with:
 - NADRA (where applicable)
 - Police CRO
 - CTD watchlists
 - CPLC databases
 - Judiciary / CFMS
- Includes:
 - Data accuracy checks
 - Latency and timeout handling
 - Failover and error handling scenarios

8.3.4 Performance & Load Testing

- Validation under expected and peak loads:
 - 300–400 concurrent users



- High visitor registration periods
- Court production days
- Performance benchmarks:
 - Response time < 3 seconds
 - System uptime ≥ 99.5%

8.3.5 Security & Vulnerability Testing

- Testing for:
 - Role-based access control (RBAC)
 - Authentication & authorization
 - Data encryption (in transit & at rest)
 - Audit logging
- OWASP Top-10 vulnerability testing
- Verification of compliance with:
 - Sindh IT & Cyber Security Policy
 - Home Department data confidentiality requirements

8.3.6 User Acceptance Testing (UAT)

- Conducted jointly with SP&CS
- Scenario-based testing using real operational workflows
- Validation of:
 - Usability
 - Accuracy
 - Process alignment
- UAT sign-off shall be mandatory before Go-Live

8.4 Test Environment Requirements

The vendor shall maintain:

- **Separate environments** for:
 - Development
 - Testing / QA
 - UAT
 - Production
- Use of anonymized or masked data for testing
- Controlled access to prevent unauthorized changes

8.5 Defect Management & Resolution

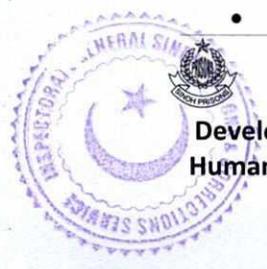
- All defects shall be logged in a centralized issue-tracking system
- Defects shall be classified as:
 - Critical
 - Major
 - Minor
- Defined Service Level Targets:
 - Critical defects: Fix within 24–48 hours
 - Major defects: Fix within 3–5 working days
 - Minor defects: Fix as part of next release
- No module shall be accepted with unresolved critical defects

8.6 Acceptance Criteria

A module or system shall be considered acceptable when:

- All functional requirements are met
- No critical or major defects remain open

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- Performance benchmarks are achieved
- Security testing is cleared
- UAT approval is obtained from SP&CS

Formal **Acceptance Certificates** shall be issued by the Department at:

- Module completion
- System Go-Live
- End of stabilization period

8.7 Post-Go-Live Stabilization Support

- QA team shall remain engaged for **minimum 6 months** post Go-Live
- Continuous monitoring of:
 - System performance
 - Error logs
 - User feedback
- Rapid resolution of operational issues during early usage

8.8 Deliverables

The vendor shall submit the following:

- QA & Testing Strategy Document
- Detailed Test Plans & Test Cases
- Integration & Security Testing Reports
- Performance & Load Testing Results
- UAT Reports and Sign-Off Documents
- Defect Logs & Resolution Reports

Perfect — below are **Sections 9 & 10**, written in **formal RFP language**, fully aligned with your **approved PC-I**, audit-safe, and implementation-realistic.

9. Deployment & Go-Live

The objective of this phase is to ensure a **controlled, secure, and disruption-free rollout** of the upgraded Prison Management Information System (PMIS 2.0) across all designated prison facilities, headquarters, and offices.

The vendor shall adopt a **phased deployment strategy** to minimize operational risk while ensuring system readiness and user adoption.

9.1 Deployment Strategy

Deployment shall be executed in the following phases:

Phase 1 – Pilot Deployment

- Pilot implementation at:
 - Inspector General (IG) Headquarters
 - Selected Central Prison(s)
- Deployment of:
 - Core PMIS modules
 - Revamped existing modules
 - Initial integrations (Police CRO, CTD/CPLC as enabled)
- Validation of:
 - System performance
 - User workflows



- Infrastructure readiness

Phase 2 – Province-Wide Rollout

- Gradual rollout across:
 - 7 Central Prisons
 - 17 District Prisons
 - 4 DIG Offices
 - Sindh Prison Staff Training Institute (SPSTI)
- Deployment shall follow a **location-wise rollout plan**, approved by SP&CS.

9.2 Go-Live Readiness Criteria

The system shall be declared **Go-Live ready** only upon completion of:

- Successful User Acceptance Testing (UAT)
- Completion of staff training at the respective site
- Validation of data migration (where applicable)
- Verification of integrations with external agencies
- Approval of deployment checklist by SP&CS

9.3 Go-Live Activities

At each Go-Live site, the vendor shall:

- Deploy production environment
- Configure user roles and access rights
- Activate live integrations
- Enable audit logs and monitoring dashboards
- Ensure biometric devices and webcams are operational
- Provide on-site or remote technical support during initial live operations

9.4 Go-Live Support Window

- Each site shall have a **hyper-care period** of 2–4 weeks post Go-Live
- Dedicated technical staff shall be available during this period to:
 - Resolve operational issues
 - Assist users
 - Fine-tune workflows

9.5 Go-Live Deliverables

The vendor shall provide:

- Site-wise Go-Live Certificates
- Deployment Completion Report
- Final Configuration & Access Control Documentation
- Production System Handover Note

10. Post Go-Live Support

Post Go-Live Support is critical to ensure **system stability, continuity, and long-term sustainability** of PMIS 2.0 across all facilities.

10.1 Duration of Post Go-Live Support

- Mandatory **6 months post Go-Live support** as part of the project scope
- Support period starts after final Go-Live sign-off



10.2 Scope of Post Go-Live Support

The vendor shall provide:

- Continuous monitoring of system performance
- Issue resolution and troubleshooting
- Bug fixes and patches
- Optimization of system performance
- Support for integrations with external agencies
- User assistance and helpdesk services

10.3 Support Structure

The vendor shall establish:

- A **dedicated support team**, including:
 - Support Manager
 - Application Support Engineers
 - Database/System Administrator
- A **centralized helpdesk** mechanism with:
 - Ticket logging
 - Priority classification
 - Resolution tracking

10.4 Service Level Targets (SLAs)

Issue Severity	Description	Resolution Time
Critical	System down, data corruption, security breach	≤ 24 hours
High	Major module unavailable	≤ 48 hours
Medium	Functional issues with workaround	≤ 3 working days
Low	Minor UI or reporting issues	≤ 5 working days

10.5 Knowledge Transfer & Handover

During the support period, the vendor shall:

- Transfer system knowledge to designated SP&CS staff
- Provide:
 - Source code documentation
 - System architecture diagrams
 - Configuration manuals
- Assist in transition to long-term O&M arrangements

10.6 Warranty & Stability Assurance

- All software modules shall be covered under **warranty during post Go-Live support**
- No additional cost shall be charged for:
 - Bug fixes
 - Performance tuning
 - Security patches

10.7 Post Support Transition

At the end of the post Go-Live support period:

- Final Support Completion Report shall be submitted
- System shall be formally handed over to SP&CS
- Any optional extended support or AMC shall be proposed separately (if required)



Got it 👍

Below is **Section 11 – Deliverables & Milestones**, written **RFP-ready**, aligned with your **PC-I, Agile methodology, and milestone-based payments**, and phrased in a way that Finance, P&D, and Audit cannot object to.

You can paste this as-is into the RFP.

11. Deliverables & Milestones

The project shall be executed using an **Agile–Waterfall hybrid approach**, ensuring early value delivery, iterative development, controlled risk, and continuous stakeholder validation. Payments shall be **strictly milestone-based** and linked to **verifiable deliverables**, approved by Sindh Prisons & Correction Services (SP&CS).

11.1 Overall Delivery Approach

- The system shall be delivered in **phases and module-wise iterations**
- Each module shall go through:
 - Requirements & design
 - Development
 - Testing (SIT/UAT)
 - Training
 - Go-Live
- Payments shall be released **only upon acceptance of deliverables**

11.2 Milestone-Based Deliverables & Payment Structure

Milestone 1: Project Inception & Mobilization

Deliverables

- Project Inception Report (PIR)
- Detailed Project Management Plan
- Stakeholder Mapping & Communication Plan
- Risk Register & Mitigation Strategy
- Agile Sprint Plan & Release Roadmap

Acceptance Criteria

- Approval of Inception Report by SP&CS

Payment Milestone

- **10% of total contract value**

Milestone 2: System Architecture & Technical Design

Deliverables

- System Architecture Document (SAD)
- Technology Stack Finalization
- Data Model & Entity Relationship Diagrams
- Security Architecture & Access Control Design
- Integration Architecture (CTD, CPLC, Police CRO)
- Infrastructure Sizing & Deployment Architecture

Acceptance Criteria



- Formal approval of technical documents by SP&CS

Payment Milestone

- 10–15% of total contract value

11.3 Module-Wise Agile Delivery Milestones

Each software module shall follow the lifecycle below, and payments shall be released **module-wise**.

Per Module Deliverables

For each module (revamped or new), the vendor shall submit:

- 1. Requirements & Functional Specification**
 - Detailed SRS / User Stories
 - Business Process Flows
- 2. Development & Configuration**
 - Configured module as per approved requirements
- 3. Testing & Validation**
 - System Integration Testing (SIT)
 - User Acceptance Testing (UAT)
- 4. Training & Deployment**
 - User training sessions
 - Module deployment at designated sites
- 5. Go-Live & Stabilization**
 - Module Go-Live sign-off

Indicative Module-Wise Payment Allocation

Stage	Payment %
Requirements & Design	5%
Development Completion	10%
UAT & Deployment	5%
Module Go-Live	5%
Total per Module	25% (distributed across modules)

Note: The cumulative payment across all modules shall not exceed 75–80% of the total contract value.

11.4 Integration & System-Wide Go-Live Milestone

Deliverables

- Fully integrated PMIS 2.0 platform
- All approved modules live and operational
- Verified integrations with:
 - CTD Watchlists
 - CPLC Database
 - Police CRO
- Central Command & Control Dashboard operational
- System-wide UAT Sign-Off

Acceptance Criteria

- Issuance of System Go-Live Certificate by SP&CS

Payment Milestone

- 10–15% of total contract value



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11.5 Training & Capacity Building Deliverables

Deliverables

- Training plan & schedule
- Training manuals and user guides
- Training of:
 - Prison staff
 - Supervisory officers
 - IT focal persons
- Training completion report

Payment Coverage

- Included within module-wise milestones

11.6 Post Go-Live Support & Warranty Milestone

Deliverables

- 6 months post Go-Live support
- Bug fixing and system stabilization
- Performance optimization
- Knowledge transfer to SP&CS
- Final System Handover Report

Acceptance Criteria

- Support Completion Certificate issued by SP&CS

Payment Milestone

- Final 5–10% of total contract value (retention amount)

11.7 Summary of Payment Structure

Phase	Payment Range
Inception & Mobilization	10%
Architecture & Design	10–15%
Module-wise Development & Deployment	50–55%
Integrated System Go-Live	10–15%
Post Go-Live Support & Warranty	5–10%
Total	100%

11.8 Payment Conditions

- All payments shall be released **only after written acceptance** of deliverables by SP&CS
- Partial or advance payments without deliverables shall **not be admissible**
- SP&CS reserves the right to:
 - Withhold payments for non-compliance
 - Seek corrective actions before milestone approval



Hardware Component – Scope of Work

1. Objective of the Hardware Assignment

The objective of the hardware component is to **procure, supply, install, configure, and commission enterprise-grade IT infrastructure** required to support the upgraded **Integrated Prison Management Information System (PMIS 2.0)** across Sindh Prisons & Correction Services.

The hardware shall ensure:

- High availability
- Data security
- Scalability for future expansion
- Reliable operations across **28 locations**

2. Scope Coverage

The hardware scope shall cover **end-to-end infrastructure provisioning** for:

- Inspector General (IG) Prisons Headquarters (Central Data Center)
- 7 Central Prisons
- 17 District Prisons
- 4 DIG Offices
- Sindh Prison Staff Training Institute (SPSTI)

Total coverage: **28 sites**

3. Hardware Scope – Category Wise

3.1 Data Center Infrastructure (IG Prisons Headquarters)

The vendor shall provide, install, configure, and commission:

- Enterprise application server
- Centralized SAN/NAS storage
- Next-generation firewall
- Core Layer-3 switches
- Data center rack and accessories
- Rack-mounted online UPS

Scope Includes

- Rack mounting
- OS installation and baseline hardening
- Network configuration
- Power and grounding integration
- Performance and redundancy testing

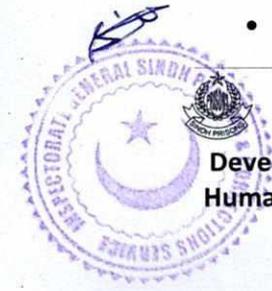
3.2 End-User Computing Devices

Supply and deployment of:

- Desktop computers for operational modules
- Licensed operating systems
- Monitors, keyboards, and mice

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Deployment Objective

- One functional workstation per operational module/wing
- Support concurrent usage of 14 PMIS modules

3.3 Biometric Devices

Supply and integration of biometric devices for:

- Prisoner intake
- Staff attendance
- Visitor verification
- HRMIS workflows

Integration Scope

- SDK/API integration with PMIS
- Live biometric capture
- Identity verification logs
- Fail-safe offline capture with sync

3.4 Webcams & Visual Capture Devices

Supply and installation of HD webcams at:

- Prisoner intake counters
- Visitor registration desks
- HRMIS and service book counters
- Verification points

Purpose

- Facial image capture
- Video verification
- E-Visitor and audit trails

3.5 Networking Equipment

Provision of:

- Managed Layer-2 / Layer-3 switches
- Wireless access points (administrative areas)
- Patch panels, racks, and accessories

Scope Includes

- VLAN configuration
- QoS configuration
- Network segmentation for security
- Site-wise LAN commissioning

3.6 Structured Cabling

Complete structured cabling across all sites including:

- Cat-6A STP cabling
- Patch panels
- Faceplates
- RJ-45 terminations
- Conduits and cable management
- Testing and certification (Fluke)

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3.7 Power Backup & Continuity

Provision and commissioning of:

- Rack-mounted online UPS for Data Center
- Mini UPS units for critical endpoints

Objective

- Prevent data corruption
 - Ensure graceful shutdown
 - Support continuous operations
-

4. Technical Standards & Compliance

All hardware shall comply with:

- OEM international standards
- ISO 9001 / ISO 27001 aligned environments
- Sindh Government IT & Cybersecurity policies
- Energy efficiency and safety standards

Only **brand-new, unused, authorized OEM equipment** shall be accepted.

5. Installation, Configuration & Commissioning

The vendor shall be responsible for:

- Physical installation
 - Electrical and grounding coordination
 - Configuration and tuning
 - Integration with PMIS software
 - Site acceptance testing (SAT)
 - Central acceptance testing (CAT)
-

6. Documentation & Handover

The vendor shall provide:

- As-built network diagrams
 - IP addressing schemes
 - Hardware inventory (serial numbers)
 - Warranty certificates
 - OEM licenses
 - Configuration backups
 - Site-wise commissioning reports
-

7. Warranty & Support

Minimum requirements:

- **1-year comprehensive onsite warranty** for all hardware
 - OEM backed warranties
 - Replacement of defective parts
 - Firmware and security updates
-

8. Phased Deployment Plan

Deployment shall be aligned with PMIS rollout:



Phase 1

- Data Center setup
- Hardware deployment at IG HQ
- 7 Central Prisons (Pilot)

Phase 2

- Deployment across 17 District Prisons
- DIG Offices
- SPSTI

9. Acceptance Criteria

Hardware acceptance shall be based on:

- Successful installation
- Configuration verification
- Load and stress testing
- Integration with PMIS
- Site acceptance sign-off

10. Payment Milestones (Hardware Component)

Milestone	Payment
Hardware Supply & Delivery	80%
Installation & Configuration	15%
Site Acceptance Testing	5%

11. Vendor Responsibilities

The hardware vendor shall:

- Coordinate with software vendor
- Ensure compatibility with PMIS
- Assign certified engineers
- Maintain implementation timelines
- Ensure zero downtime during migration

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A circled 'Km' in the middle left.
A signature-like scribble at the bottom left.



Hardware Technical Specifications

All equipment supplied under this project shall be **brand new, unused, current production models**, compliant with international standards.

Any internationally recognized OEM meeting or exceeding the minimum specifications shall be acceptable.

1. Application & Database Server (Primary Data Center)

Parameter	Minimum Required Specification
Form Factor	1U Rack-mount
Processor	Intel Xeon Silver or equivalent (8–12 cores minimum)
Memory	Minimum 64 GB RAM , expandable
Storage	Minimum 2 × 1 TB NVMe / Enterprise SSD
RAID	Hardware RAID controller supporting RAID-1/5
Network	Minimum 2 × Gigabit Ethernet ports
Power Supply	Dual redundant hot-swappable
Management	Enterprise remote management interface
OS Support	Windows Server & Linux
Warranty	Minimum 1-Year Onsite

2. Centralized Storage System (SAN / NAS)

Parameter	Minimum Required Specification
Usable Capacity	20 TB
RAID	RAID-5 / RAID-6
Storage Type	Enterprise SAS / SSD
Controllers	Redundant
Connectivity	10 Gb Ethernet
Scalability	Expandable to at least 100 TB
Backup Features	Snapshot & replication supported
Warranty	1-Year OEM Support

3. Network Security Firewall (Next Generation)

Parameter	Minimum Required Specification
Firewall Throughput	≥ 10 Gbps
VPN	Site-to-site & remote VPN
Security Features	IPS, IDS, malware protection
Management	Centralized GUI
Compliance	Government cybersecurity standards
Warranty	1-Year

4. Network Switches (Core & Access)

Parameter	Minimum Required Specification
Type	Managed Layer-2 / Layer-3
Ports	24 / 48 Gigabit Ethernet
VLAN	Supported



Parameter Minimum Required Specification

QoS Supported
SNMP Supported
PoE Where required
Warranty 1-Year

5. Rack-Mounted Online UPS (Data Center)

Parameter Minimum Required Specification

Capacity **4 kVA Online UPS**
Output Pure sine wave
Backup Time Minimum **20 minutes**
Batteries Hot-swappable
Monitoring SNMP compatible
Warranty 1-Year

6. Mini UPS Units (Endpoints)

Parameter Minimum Required Specification

Capacity 500–650 VA
Backup Time 10–15 minutes
Usage Desktops, biometric devices
Warranty 1-Year

7. Desktop Computers

Parameter Minimum Required Specification

Processor Intel Core i5 (12th/13th Gen) or above
RAM Minimum **8 GB**
Storage **256 GB SSD**
Display **21.5" LED**
OS Licensed Windows 10 / 11 Pro
Keyboard & Mouse Included
Warranty **1-Year Onsite**

8. Biometric Devices

Parameter Minimum Required Specification

Authentication Fingerprint (facial optional)
Connectivity USB / Ethernet
SDK Integration-ready SDK
Accuracy Enterprise grade FAR/FRR
Usage Prisoner intake, staff attendance, visitor verification
Warranty 1-Year

9. Webcams

Parameter Minimum Required Specification

Resolution **1080p Full HD (≥ 2MP)**
Frame Rate 30 fps



Parameter	Minimum Required Specification
Lens	Glass lens, auto-focus
Microphone	Integrated
Interface	USB
Usage	Intake desks, visitor verification, HR counters
Warranty	1-Year

10. Structured Cabling

Parameter	Minimum Required Specification
Standard	Cat-6A Shielded Twisted Pair (STP)
Components	Cables, patch panels, RJ-45, faceplates
Testing	Certified testing per node
Average Run	~50 meters
Compliance	ISO/IEC standards

11. Wireless Access Points

Parameter	Minimum Required Specification
Standard	802.11ac / ax
Management	Centralized controller
Security	VLAN, WPA2/WPA3
Warranty	1-Year

12. General Compliance Conditions

- Equivalent or higher specifications acceptable
- No refurbished or used equipment
- All items must be sourced through **authorized suppliers**
- Serial numbers must be verifiable
- Warranty certificates mandatory
- Compliance with **PC-I approved quantities**
- Delivery, installation, configuration, and testing included

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Bill of Quantities (BOQ) – Hardware & Networking

(Equivalent or Higher Specifications Acceptable)

(All prices to be quoted in PKR, inclusive of delivery, installation, configuration & commissioning)

A. Data Center Infrastructure (IG Prisons Headquarters)

Sr.	Item Description	Minimum Specifications (Summary)	Qty
A1	Application & Database Server (Rack-Mounted)	Xeon Silver or equivalent, 64 GB RAM, NVMe/SSD, RAID, dual PSU	1
A2	Centralized Storage System (SAN/NAS)	20–30 TB usable, RAID-5/6, expandable	1
A3	Next Generation Firewall	IPS/IDS, VPN, ≥10 Gbps throughput	1
A4	Core Network Switch	Managed L3, VLAN, QoS, SNMP	1
A5	Data Center Rack	42U rack with PDUs & cable management	1

B. Power Backup Systems

Sr.	Item Description	Minimum Specifications	Qty
B1	Rack-Mounted Online UPS	4 kVA, ≥20 minutes backup	1
B2	Mini UPS Units	500–650 VA for endpoints	25

C. End-User Computing Devices

Sr.	Item Description	Minimum Specifications	Qty
C1	Desktop Computers	Core i5 (12th/13th Gen), 8 GB RAM, 256 GB SSD, 21.5" LED	100
C2	Biometric Devices	Fingerprint (facial optional), USB/Ethernet, SDK	40
C3	HD Webcams	1080p Full HD (≥2MP), USB	40

D. Networking Equipment (Prison Facilities & Offices)

Sr.	Item Description	Minimum Specifications	Qty
D1	Managed Network Switches	L2/L3, VLAN, QoS, 24/48 Ports	30
D2	Wireless Access Points	Enterprise grade, controller-managed	15

E. Structured Cabling & Accessories

Sr.	Item Description	Minimum Specifications	Qty
E1	Structured Cabling (Cat-6A STP)	Approx. 400 data points, certified	Lump Sum
E2	Patch Panels	Shielded, 24-port	As required
E3	Patch Cords	Cat-6A, factory terminated	As required
E4	RJ-45 Connectors & Faceplates	Shielded	As required
E5	Conduits & Trays	PVC/Metallic	As required
E6	Installation, Termination & Testing	Includes labeling & certification	Lump Sum

F. Scope Included with BOQ

The quoted BOQ must include:

- Supply of all equipment
- Installation & physical mounting
- Network & power configuration
- Integration with PMIS application
- Testing & commissioning
- User handover & documentation
- One-year warranty (minimum)



FINANCIAL PROPOSAL FORM ANNEXURE "F"

REQUIREMENT OF DEVELOPMENT OF ADDITIONAL MODULES IN PRISONS MANAGEMENT INFORMATION SYSTEM (PMIS), INCLUDING HUMAN RESOURCE MANAGEMENT INFORMATION SYSTEM (HRMIS) FOR SINDH PRISONS & CORRECTION SERVICES ITEMS FOR SINDH PRISONS & CORRECTIONS SERVICE FOR THE YEAR 2025-2026

Sr.	Description	Amount (PKR)
1	Software Development & Integration	_____
2	Hardware & Networking Infrastructure	_____
Total Bid Price (Inclusive of all Taxes)		_____

Note:

- The total bid price must be inclusive of all applicable taxes, duties, freight, installation, configuration, and commissioning costs.
- Conditional pricing shall not be accepted.

Form G-1: Software Development & Integration – Financial Breakdown (Revised)

(Each software module shall be quoted as 1 Lot / 1 Module)

Sr.	Module / Activity	Unit	Qty	Unit Price (PKR)	Total Price (PKR)
1	Prisoner Management (UTP) Module	Lot	1	_____	_____
2	Court Production & Case Flow Management Module	Lot	1	_____	_____
3	Visitor Management Module (incl. E-Visitor)	Lot	1	_____	_____
4	Hospital & Medical Store Module	Lot	1	_____	_____
5	Control Room & Super Admin Module	Lot	1	_____	_____
6	Human Resource Management System (HRMIS incl. e-Office)	Lot	1	_____	_____
7	Financial Accounting & Budgeting Module	Lot	1	_____	_____
8	Inventory & Stock Management Module	Lot	1	_____	_____
9	Complaints & Grievance Redressal System	Lot	1	_____	_____
10	Rehabilitation & E-Learning Tracking Module	Lot	1	_____	_____
11	E-Courtroom / Virtual Hearing Integration	Lot	1	_____	_____
12	System Integrations (CTD, CPLC, Police CRO, Judiciary)	Lot	1	_____	_____
13	Data Migration & Cleansing	Lot	1	_____	_____
14	User Training, Manuals & Knowledge Transfer	Lot	1	_____	_____
15	Post Go-Live Support & Warranty (6 Months)	Lot	1	_____	_____
Total Software Cost (PKR)					_____

Note:

All software prices shall include design, development, testing, deployment, documentation, training, integrations, and warranty as per RFP scope.

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(Prices to include supply, installation, configuration & commissioning)

A. Data Center Infrastructure

Sr.	Item Description	Unit	Qty	Unit Cost (PKR)	Total Cost (PKR)
A1	Application & Database Server (Rack-Mounted)	No.	1	_____	_____
A2	Centralized Storage System (20–30 TB)	No.	1	_____	_____
A3	Next Generation Firewall	No.	1	_____	_____
A4	Core Network Switch (Managed L3)	No.	1	_____	_____
A5	Data Center Rack with Accessories	No.	1	_____	_____
Subtotal – Data Center					_____

B. Power Backup Systems

Sr.	Item Description	Unit	Qty	Unit Cost (PKR)	Total Cost (PKR)
B1	Rack-Mounted Online UPS (4 kVA)	No.	1	_____	_____
B2	Mini UPS Units (500–650 VA)	No.	25	_____	_____
Subtotal – Power Backup					_____

C. End-User Equipment

Sr.	Item Description	Unit	Qty	Unit Cost (PKR)	Total Cost (PKR)
C1	Desktop Computers (Core i5, 8GB, SSD)	No.	100	_____	_____
C2	Biometric Devices	No.	40	_____	_____
C3	HD Webcams (1080p)	No.	40	_____	_____
Subtotal – End-User Devices					_____

D. Networking & Structured Cabling

Sr.	Item Description	Unit	Qty	Unit Cost (PKR)	Total Cost (PKR)
D1	Managed Network Switches	No.	30	_____	_____
D2	Wireless Access Points	No.	15	_____	_____
D3	Structured Cabling (Cat-6A, Complete)	Lot	1	_____	_____
Subtotal – Networking & Cabling					_____

Total Hardware & Networking Cost (PKR): _____

INTEGRITY PACT

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC.
PAYABLE BY THE SUPPLIERS / CONTRACTORS / CONSULTANTS.

Contract Number: LS/ _____ Dated: _____
 Contract Value: Rs. _____
 Contract Title: **PURCHASE OF DEVELOPMENT OF ADDITIONAL MODULES IN PRISONS
 MANAGEMENT INFORMATION SYSTEM (PMIS), INCLUDING HUMAN
 RESOURCE MANAGEMENT INFORMATION SYSTEM (HRMIS) FOR SINDH
 PRISONS & CORRECTION SERVICES.**

M/s _____ hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (GoS) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoS) through any corrupt business practice.

Without limiting the generality of the foregoing, M/s _____ represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from Inspector General of Prisons Sindh, except that which has been expressly declared pursuant hereto.

M/s _____ certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with PA and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

M/s _____ accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to PA under any law, contract or other instrument, be voidable at the option of PA.

Notwithstanding any rights and remedies exercised by PA in this regard, M/s _____ agrees to indemnify PA for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to PA in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by M/s _____ as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from PA.

 [Inspector General of Prisons Sindh &
 Corrections Service Karachi]

 [Supplier / Contractor]





SUNDAY FEBRUARY 15, 2026

انسپیکٹر جنرل سندھ جیل خانہ جات اور اصلاحی خدمات

پتہ: ایف بی ایف سٹیٹس روڈ، مسلم آباد، کراچی۔ فون: 021-99231418، 021-99231084، ای میل: sindhprisons@gmail.com

سہ ماہی: LS/2905/2026
بشمارت: 13 مئی 2026

ٹینڈر نوٹس

1. جیل منجمنٹ انفرمیشن سسٹم (PMIS) میں اضافی ماہی کی تیاری، بشمول زیمن ریورس منجمنٹ انفرمیشن سسٹم (HRMIS) پرانے سٹاک میں تازہ جات و اضافی خدمات کے لیے خرید کرنا۔ ایف بی ایف سٹیٹس روڈ، مسلم آباد، کراچی۔ فون: 021-99231418، 021-99231084، ای میل: sindhprisons@gmail.com

نمبر	تفصیلات	بیس ڈی ایس / اسٹاک جیل کی ویب سائٹس کے ذریعے خریدنے / ڈاؤن لوڈ کرنے کی آخری تاریخ	EPADS ویب سائٹ پر بولی جمع کروانے کی آخری تاریخ	EPADS ویب سائٹ کے ذریعے بولی کھولنے کی تاریخ	ٹینڈر دستاویز فیس بذریعہ بیس آرڈر
1.	جیل منجمنٹ انفرمیشن سسٹم (PMIS) میں اضافی ماہی کی تیاری، بشمول زیمن ریورس منجمنٹ انفرمیشن سسٹم (HRMIS) پرانے سٹاک میں تازہ جات و اضافی خدمات۔	05/03/2026 صبح 11:30 بجے تک	05/03/2026 صبح 11:30 بجے تک	05/03/2026 پیر 12:30 بجے	2000/- پے

- شرائط و ضوابط، ٹیکنیکی و مانی ہائی کے معیار، تصدیقات وغیرہ پر مشتمل بولی کی دستاویزات انسپیکٹر جنرل سندھ جیل خانہ جات اور ایف بی ایف سٹیٹس روڈ، مسلم آباد، کراچی سے حاصل کی جائیں گی۔
- پانچ سو سو تار ہزار (500,000) روپے (پانچ لاکھ) میں اپنے لیز بیڈ پر دستاویزات جمع کروانے کی ہائیکس ہے۔ قومی ایف بی ایف کی درست اور تصدیق شدہ کاپی بولی کی ہر دستاویز کے ساتھ منسلک کرنا ہوگی۔
- بولی کی دستاویزات SPPRA ایف بی ایف ٹیکنولوجی اینڈ ایڈوائز سسٹم (EPADS) کی ویب سائٹ <https://portalsindh.eprocure.gov.pk/> پر سٹاک میں تازہ جات و اضافی خدمات کی ویب سائٹ www.apcs.gov.pk پر بھی دستیاب ہیں۔
- بولی دہرا ڈگریڈ ویب سائٹس سے دستاویز حاصل کر سکتے ہیں۔ اسے 2000 روپے اور ہینڈل فیس کسی بھی ٹینڈر بیڈ آف پاکستان کے پتے پر آرڈر کی صورت میں۔ انسپیکٹر جنرل آف جیل خانہ جات سندھ، کراچی کے نام سے جمع کروانا ہوگا۔
- بولی کے ساتھ 4,000,000 روپے اور ہینڈل فیس جمع کروانا لازمی ہوگا۔ ہر کسی بھی ٹینڈر بیڈ آف پاکستان کے پتے پر آرڈر لاپرواہ اور اس کی صورت میں انسپیکٹر جنرل آف جیل خانہ جات سندھ، کراچی کے نام سے جمع کروانا ہوگا۔ اس کی کاپی EPADS ویب سائٹ پر اپ لوڈ کی جائے گی اور اصل دستاویزات مندرجہ ذیل وقت اور مقام پر سٹاک میں تازہ جات و اضافی خدمات کے لیے جمع کروانا ہوگا۔
- اگر بولی ٹھوس کے دن کسی وجہ سے سرکاری تحلیل ہو جائے تو بولی اسٹیک کر دی جائے اور ہینڈل فیس واپس کی جائے گی۔ مزید تصدیقات بولی دستاویزات میں دستیاب ہیں۔ اگر کسی اضافی معلومات کی ضرورت ہو تو انسپیکٹر جنرل سندھ جیل خانہ جات و اضافی خدمات کے دفتر، ایف بی ایف سٹیٹس روڈ، مسلم آباد، کراچی سے حاصل کی جائے گی۔ ہینڈل فیس 021-99231418 اور فون نمبر 021-99231084 پر رابطہ کیا جاسکتا ہے۔
- اسٹاک کی قیمت SPPRA (ترمیم شدہ سال) کے مطابق چھ ماہ کی ہائیکس پر ہوگی۔
- انسپیکٹر جنرل سندھ جیل خانہ جات و اضافی خدمات کراچی SPPRA کے معلقہ قواعد کے تحت کسی بھی دستاویز بولی کو لیں یا سزا کرنے کا حق محفوظ رکھتے ہیں۔

“Be the change that you wish to see in the world.”

Mahatma Gandhi



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KARACHI

PAGE 08

Europe must defend itself 'at all times'

Ursula von der Leyen,
European Commission President

PAGE 02

Pakistan secures \$3m GEF funding for marine biodiversity, sustainable fisheries

Muhammad Junaid Anwar Chaudhry,
Minister for Maritime Affairs



INSPECTORATE GENERAL SINDH PRISONS & CORRECTIONS SERVICE

Pir Illahi Buksh Road, Muslimabad, Karachi

Tel: 021-99231418 Fax: 021-99231084 Email: sindhprisons@gmail.com

No. LS/2905/2026

Dated: 13 Feb 2026

TENDER NOTICE

1. Sealed bids of Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services are invited through **SPPRA E-Pak Acquisition & Disposal System (EPADS website)** according to single stage two envelopes procedure as per Rule.46 (2) of SPPRA Rules 2010 (amended upto-date) from the manufacturer(s), authorized dealers / contractors / firms / companies and general order suppliers registered with Income Tax, Sales Tax, Sindh Revenue Board (where applicable) etc.

S.No	Description	Last date of purchasing / downloading the bid document through Office / EPADS / Sindh Prisons websites	Last date of submission of bid document on EPADS website	Opening date of bid documents through EPADS website	Tender document fee in shape of pay order
01	Development of Additional Modules in Prisons Management Information System (PMIS), Including Human Resource Management Information System (HRMIS) for Sindh Prisons & Correction Services.	05/03/2026 upto 11:30 am	05/03/2026 upto 11:30 am	05/03/2026 12:30 pm	Rs.2000/-

2. Bid document containing necessary details i.e. terms & conditions, technical & financial evaluation criteria, quantity, specification etc may be obtained from the Office of Inspector General of Sindh Prisons & C.S Karachi at Pir Illahi Bux Road Muslimabad Co-operative Housing Society near Dawood Engineering University Karachi by submitting application on their letterhead alongwith requisite bid Fee Rs.2000/- in cash (non-refundable) for each bid document with valid and attested copy of C.N.I.C.
3. The bid document is also available at **SPPRA E-Pak Acquisition & Disposal System (EPADS) website i.e. <https://portalsindh.eprocure.gov.pk/>** as well as at **Sindh Prisons & C.S website i.e. www.spcs.gos.pk**.
4. The bidder who gets the bid document from above websites must submit tender fee in shape of pay order of any schedule bank of Pakistan in favour of Inspector General of Prisons Sindh Karachi amounting to Rs.2000/- as mentioned above to above mentioned office.
5. Bid must be accompanied by an earnest money (bid security) **Rs.4,000,000/-** in shape of pay order / demand draft of any schedule bank of Pakistan in favour of Inspector General of Prisons Sindh. Copy of the same must be uploaded **SPPRA E-Pak Acquisition & Disposal System (EPADS) website** and original bid security should be submitted in sealed envelope on or before above mentioned timeline & venue.
6. In case, any public holiday falls due to any reason on the opening day of bids, and then it may be opened on the next working day at the given time. All further relevant details are available in bid document, however any information, if required, may be obtained from the Office of Inspector General of Sindh Prisons & Corrections Service at Pir Illahi Bux Road Muslimabad Co-operative Housing Society near Dawood Engineering College Karachi on any working day during office hours on phone No.021-99231418 and fax No. 021-99231084.
7. Quantity of store can be increased or decreased according to SPPRA Rules 2010 (amended upto-date).
8. The Inspector General of Sindh Prisons & Corrections Service Karachi reserves the right to accept or reject any or all the bids as per relevant Rules of Sindh Public Procurement Regulatory Authority.

Muhammad Aslam Malik
D.I.G. Prisons Karachi Region
(Head of the Procurement Committee)

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INF/KRY No. 561/2026