



**OFFICE OF THE DISTRICT HEALTH OFFICER  
SHAHEED BENAZIRABAD  
PRE-QUALIFICATION FOR CONTRACTORS**

**NAME OF WORK** :- **PRE-QUALIFICATION TELE HEALTH SOLUTION FOR IMPROVING HEALTH SERVICES IN SINDH PILOT IMPLEMENTATION IN DISTRICT SHAHEED BENAZIRABAD ADP NO. 1074/2025-26 for the year 2025-26 and 2026-27.**

**NAME OF CONTRACTOR** :- M/S \_\_\_\_\_

**FEE** :- 2,000/-

**Important Note:**

- Pre-Qualifications must be submitted electronically through EPADS.
- Only the Pre-Qualification Fee in shape of Pay Order in favor of "District Health Officer Shaheed Benazirabad" is to be sent in original on/before the last date & time for electronics bid submission through EPADS.

For any query/confusion related to this bid document, please contact in writing the following through email:

**DISTRICT HEALTH OFFICER  
SHAHEED BENAZIRABAD  
TEL: 0244 9370267 EMAIL: edohealthsba@yahoo.com**

## **1.1. Introduction**

The District Health Officer Shaheed Benazirabad, intends to hire a qualified and experienced firm for the Supply, Installation, Implementation, Training and Operationalization of Tele-Health Solution in selected health facilities of District Shaheed Benazirabad.

The project will establish one Tele-Health Hub at People's Medical College Hospital Nawabshah and ten Spokes at Taluka Hospitals and Rural Health Centers to improve access to specialist healthcare through telemedicine.

Firms are invited to submit Pre-Qualification Applications in accordance with Sindh Public Procurement Rules (SPPRA) 2010.

## **1.2. Sindh Public Procurement Rules 2010**

Firms are invited to submit Pre-Qualification Applications in accordance with Sindh Public Procurement Rules (SPPRA) 2010.

# PREQUALIFICATION DOCUMENT

## **PRE-QUALIFICATION NOTICE**

### **E-PAK ACQUISITION & DISPOSAL SYSTEM (EPADS)**

The District Health Officer Shaheed Benazirabad, invites Pre-Qualification Applications from reputed, experienced and financially sound firms/companies for the Implementation of Tele-Health Solution for Improving Health Services in District Shaheed Benazirabad under the approved ADP Scheme No. 1074/2025-26. For the year 2025-26 and 2026-27.

The project aims to establish One Tele-Health Hub at People's Medical University Hospital Nawabshah and Ten Spoke Telemedicine Facilities at THQ Hospitals and Rural Health Centers in the district to improve access to specialist healthcare through telemedicine technology.

Interested firms having relevant experience in telemedicine technology, healthcare IT systems, telecommunication infrastructure, installation of medical equipment, and health system integration are invited to submit their Pre- Qualification Applications.

### **SCOPE OF SERVICES**

The selected firm will be responsible on **turn-key basis** for:

- Telemedicine services will operate from 9:00 AM to 4:00 PM, with the possibility of extending to two shifts or 24-hour coverage depending on patient volume.
- Supply and installation of telemedicine equipment and accessories.
- Provision and deployment of telemedicine software and system integration.
- Establishment of Telemedicine Hub and Spoke facilities.
- Installation of networking, connectivity and hardware integration.
- Training of healthcare staff and technical support.
- Monitoring, evaluation and operational support.
- Hiring the Personnel on Contract.
- M&R Work at Hub Facility and Spokes Facilities.
- Procurement and installation of Machinery, Equipment's and Furniture & Fixture.
- Publicity & Inauguration and Marketing of Telemedicine program in the communities.

### **METHOD OF PROCUREMENT**

Pre-Qualification will be carried out in accordance with **Sindh Public Procurement Rules (SPPRA) 2010 (Amended)**.

### **SUBMISSION PROCEDURE**

Interested firms shall submit their **Pre-Qualification Applications electronically through EPADS** available at:

**<https://sppra.epads.gov.pk>**

Applicants must be **registered on EPADS** to participate in the pre-qualification process.

# PREQUALIFICATION DOCUMENT

## AVAILABILITY OF PRE-QUALIFICATION DOCUMENTS

The **Pre-Qualification Documents** can be downloaded from:

- **EPADS Portal:** <https://sppra.epads.gov.pk>

## ELIGIBILITY CRITERIA

Interested firms must fulfill the following minimum requirements:

- **Valid NTN and Sales Tax Registration\***
- Registration with **Sindh Revenue Board (SRB)\***
- **ISO 13485:2016 Certificate\***
- A minimum of **3 years of relevant experience** in telemedicine implementation in both the public and private sectors in Pakistan and globally.
- The applicant must be financially sound, demonstrating a minimum annual turnover of 50 million PKR, supported by audited financial statements of the parent company and partner organizations for the preceding three financial years.
- The company must be an authorized distributor or must hold a valid product certification such as CE, FDA, or equivalent regulatory approval\*
- The telehealth software should be HIPAA-compliant.
- Firm must not be blacklisted by any Government Department or Procurement Agency.

## REQUIRED DOCUMENTS

Applicants must submit the following documents:

1. Company profile and organizational structure.
2. Certificate of incorporation / registration.
3. NTN and Sales Tax registration certificates.
4. SRB registration certificate.
5. Valid ISO-13485:2016 Certificate. (Provide link for verification).
6. Last 3 years audited Financial Statements and income tax returns of the consultant firm.
7. List of similar projects completed last 3 years.
8. Details of technical staff and expertise.
9. Affidavit stating the firm has not been blacklisted.
11. Any other supporting documents related to experience and capability.
12. Documentary proof of 3years relevant experience in telemedicine or healthcare IT solutions.

## SUBMISSION DEADLINE

Pre-Qualification Applications must be submitted through **EPADS** on or before:

**Date: 07-04-2026**

**Time: 12:00 Noon**

Applications received after the deadline shall **not be considered**.

## **Opening of Applications**

The applications will be opened on the same day at **1:00PM** in the office of the undersigned in presence of the applicants or their authorized representatives who wish to attend.

## PREQUALIFICATION DOCUMENT

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### **NOTE**

Only **pre-qualified firms** will be invited to participate in the **subsequent bidding process**.

The Procuring Agency reserves the right to **accept or reject any or all applications** in accordance with **SPPRA Rules 2010**.

# PREQUALIFICATION DOCUMENT

## Section I. Instructions to Bidders/Applicants.

**Clause 1:** The firm/contractor shall apply through EPAD SPPRA website & envelope which shall:-

- (i) bear the name and address of the Applicant.
- (ii) be submitted by EPAD and Pay order through courier/registered mail to address mentioned in advertisement for pre-qualification or in document; and
- (iii) be clearly marked “Application for **Pre-qualification for Tele Health Solution for Improving Health Services in Sindh Pilot Implementation in District Shaheed Benazirabad**

**Clause 2:** If the Bid is not submitted on EPAD, the procuring agency will not accept bid physically pre-maturing opening of the document.

**Clause 3:** Document shall be prepared in the English language. In case of ICB, the information provided in any other language shall be accompanied by English translation also.

**Clause 4:** Firm/Contractor must respond to all questions and provide complete information as advised in this document. Any lapses to provide essential information may result in dis-qualification of the firm/contractor.

### **Clause 5: Clarification and Modification of Documents (SPP Rule 23).**

Firm/Contractor, who has obtained documents, may request for clarification of contents of the bidding document in writing, and respond to such queries shall be made in writing within three calendar days, provided they are received at least five calendar days prior to the date of opening of bid.

### **Clause 6: Addendum:**

At any time prior to the deadline for submission of documents, the agency may amend the Prequalification Document by issuing addenda. Any addendum issued shall be part of the Prequalification Document and shall be updated on EPADs portal.

### **Clause 7: Deadline for submission of Documents (SPP Rule 22 & 24):**

Documents/pay order shall be received by the agency at the address **(Office of the District Health Officer Shaheed Benazirabad, Tel: 0244-9370267)**. The procuring agency may, at its discretion, extend the deadline for the submission of documents by amending the Prequalification Document, and in which case all rights and obligations of the Agency and the firms/contractors subject to the previous deadline shall thereafter be subject to the deadline as extended.

# PREQUALIFICATION DOCUMENT

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## **Clause 8 Evaluation (Rule 27 (2)):**

Firm's/Contractor's general and particular experience, personnel and equipment capabilities, and financial position, as demonstrated by the Applicant's responses in the prescribed forms will be evaluated as per evaluation criteria given in the document. The Procuring Agency reserves the right to waive minor deviations, if these don't materially affect the capability of an applicant to perform the contract. Sub-contractor's experience and resources shall not be taken into account in determining the firm/contractor compliance with the qualifying criteria.

## **Clause 9 Clarification of Prequalification Information (Rule 43):**

To assist in the evaluation of information, the agency may, at its discretion, ask any firm/contractor for a clarification of any information which shall be submitted within a stated reasonable period of time. Any request for clarification shall be in writing. If any firm/contractor does not provide clarifications of the information requested by the date and time set in the agency's request for clarification then application of the firm/contractor may be rejected.

## **Clause 10 Verification of Prequalification Information (Rule 28 (1d)):**

Verification of the information provided by the pre-qualified/shortlisted firms/contractors in the submissions for prequalification may be made. In case the information is found to be wrong or incorrect in any material way or firm/contractor is found to be lacking in the capability or resources to successfully perform the contract, then it shall not be pre-qualified.

## **Section II: Evaluation/Qualification Criteria.**

Pre-qualification applications will be evaluated on the following criteria:

<b>Criteria</b>	<b>Marks</b>
Relevant Experience	20
Financial Strength	20
Technical Expertise	20
Similar Project Experience	20
Organizational Capacity	10
ISO-13485:2016	10
<b>Total</b>	<b>100</b>

**Minimum 70 marks are required for pre-qualification.**

# PREQUALIFICATION DOCUMENT

## Section III. Application Forms.

Interested firms shall submit **sealed pre-qualification applications** clearly marked:

**“Pre-Qualification for Tele-Health Solution Project – District Shaheed Benazirabad”**

Applications must be submitted to: **Office of the District Health Officer Shaheed Benazirabad**. Before the deadline mentioned in the advertisement.

Late submissions will **not be entertained**.

*Application Submission Form (The covering letter is to be submitted by the interested firm/contract or partner responsible, on appropriate company letterhead)*

**Date:** 2026

To

**The District Health Officer**  
Shaheed Benazirabad

**Subject:** PRE-QUALIFICATION OF TELE HEALTH SOLUTION FOR IMPROVING HEALTH SERVICES IN SINDH PILOT IMPLEMENTATION IN DISTRICT SHAHEED BENAZIRABAD ADP NO. 1074 / 2025-26.

Dear Sir,

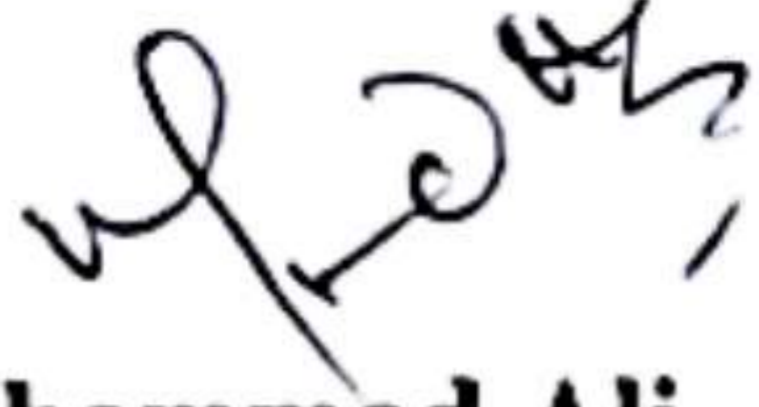
1. I, ..... the undersigned, being duly authorized to represent and act on behalf of..... applies to be prequalified for the project cited above of pre- qualification documents and declare the following:
  - a) I have examined and have no reservations to the Prequalification Document.
  - b) I understand that Procuring Agency may cancel the prequalification process at any time and that Procuring Agency is not bound either to accept any application that it may receive or to invite the prequalified applicants to bid for the contract subject of this prequalification, without incurring any liability to the Applicants.
  - c) Bids by prequalified applicants will be subject to verification of all information submitted for prequalification at the time of bidding;
  - d) Agency reserves the right to amend the scope and value of any contract under this project; in such event bids will only be called from prequalified bidders who meet the revised requirements.
2. The Procuring Agency and its authorized representative(s) may contact the following person(s) for further information, if needed; Person to be contacted: Telephone.
3. The undersigned declares that the statements and the information provided are complete, true, and correct in every detail.

**Signed:**

**Name:**

## PREQUALIFICATION DOCUMENT

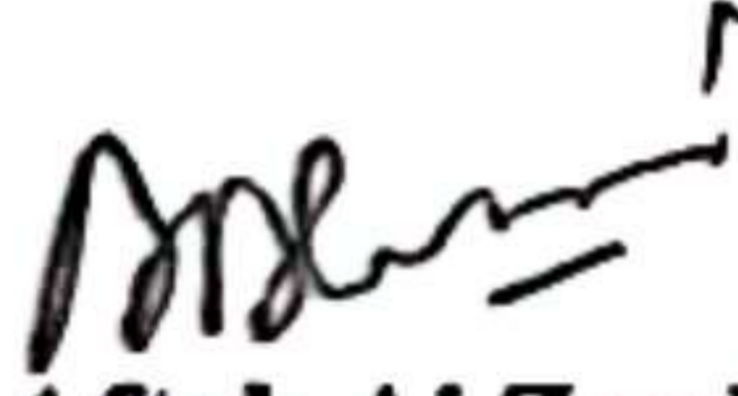
The Prequalification documents prepared / checked / reviewed / approved and concurred by the following Pre-Qualification Committee.



**Muhammad Ali**  
Assistant Director  
Representative of I.T Department  
Peoples University of Medical Health Sciences  
for Women Sindh, Nawabshah, Shaheed Benazirabad / Member



**Syed Munwar Ali Shah**  
Deputy Director  
Directorate of Pharmacy Sindh, Karachi / Member



**Dr. Aftab Ai Zardari**  
Taluka Health Officer (Nawabshah)  
Shaheed Benazirabad / Member



**Riaz Ahmed Sher**  
District Population Welfare Officer  
Shaheed Benazirabad / Member



**Dr. Mansoor Ahmed Sodemro**  
Additional District Health Officer (PA&A)  
Shaheed Benazirabad / Chairman