

BIDDING DOCUMENT (BD)



TENDER NAME:

PROVISION OF 1 GBPS DEDICATED INTERNET BANDWIDTH OVER FIBER OPTIC CABLE FOR THE INSTITUTE OF INFORMATION TECHNOLOGY & SERVICE CENTER (ITSC), UNIVERSITY OF SINDH, JAMSHORO FOR THE FINANCIAL YEAR 2026-2027.

PROCUREMENT METHOD: Single Stage – One Envelope

REFERENCE NO: N.I.T No. PSO/Tenders/Services/2026-27/_____ **Dated:** _____

CONTRACTOR / COMPANY PROFILE

Name of Company / Contractor: _____

Registered

Address:

Contact No (Landline): _____

Mobile:

Email Address: _____ **NTN No:** _____

SRB Registration No (Sindh Revenue Board): _____

IMPORTANT DATES & TIMELINES (SPPRA Compliant)

* **Issuance of Tender Documents:** From 4th September 2026 (Till 4th September 2026 12:00 PM)

* **Submission Date & Time:** 18th September till 12:00 PM

* **Financial Bid Opening Date:** 18th September till 12:30 PM

* **Contract Period:** One (01) Year

* **Bid Security:** Rs. 2% of Bid Price 180,000 Fixed as per SPP Rules, 2010 amended up to date)

* **Estimated Cost:** Rs. (9.00 million) (annual)

IMPORTANT: Each bid shall comprise ONE SEALED ENVELOPE containing the Financial Proposal together with the required company profile, eligibility information and supporting documents prescribed in this Tender Document.

ISSUING AUTHORITY
Purchase Store Officer
University of Sindh, Jamshoro-76080, Sindh

NOTICE INVITING TENDER (NIT)

The University of Sindh, Jamshoro invites sealed electronic bids via the SPPRA E-PADS Portal from eligible, experienced, and well-reputed firms/service providers registered with relevant tax authorities for the following procurement:

1. TENDER SCHEDULE

Sr.	Tender Description	Issue from	To	Submission	Opening	Method	Bid Security	Performance Security	Turn Over (at least)
1.	Provision of 1 Gbps Dedicated Internet Bandwidth over Fiber Optic Cable at University of Sindh, Jamshoro	4 th September 2025 8:30 am to 3:00 Pm	18 th September 2026 Up to 9:00 am	18 th September 2026 12:00 pm	18 th September 2026 12:30 pm	Single Stage One Envelope	2% of Bid Price 180,000 Fixed	05%	PKR 9 million

Tender Fee: Rs. 5,000/- (Non-Refundable)

Bid Security: Rs. 2% of Bid Price 180,000 Fixed as per SPP Rules, 2010 amended up to date)

Performance Security: 5% of the Contract Price (Prior to signing Contract Agreement)

Procedure: Single Stage – One Envelope Procedure (Governed under SPP Rules, 2010 amended up to date)

1. Tender Fee & Bidding Documents

Bidding documents containing complete terms, conditions, and technical specifications can be downloaded from the **SPPRA E-PADS Portal** and the **University of Sindh Official Website** upon payment of the prescribed non-refundable tender fee of **Rs. 5,000/-**.

2. Bid Security

Bidders must furnish a Bid Security equivalent to **2%** in the form of a Pay Order, Call Deposit Receipt (CDR), Demand Draft, or Bank Guarantee issued by a Scheduled Bank in Pakistan in favor of the **University of Sindh, Jamshoro**.

The Bid Security must remain valid for **twenty-eight (28) days** beyond the bid validity period.

3. Eligibility / Mandatory Qualification Criteria

Interested bidders must upload the following mandatory documents on the **SPPRA E-PADS Portal**:

Valid National Tax Number (NTN) & Active Taxpayer Status (ATL) with FBR.

Active Sales Tax Registration with SRB/FBR (where applicable).

Proof of relevant experience of a similar nature (Purchase Orders, Work Orders, Completion Certificates, and Satisfactory Performance Certificates).

Financial capability supported by Audited Financial Statements and Bank Statements of the last three (03) financial years issued by a Scheduled Bank, showing minimum average annual turnover as specified in the bidding documents.

Affidavit on Judicial Stamp Paper confirming:

The firm is not blacklisted by any Government, Semi-Government, Autonomous Body, or Public Sector Organization.

The firm is not involved in any litigation that may adversely affect contract execution.

All documents and information provided are true and correct.

Demonstration of adequate technical resources, qualified manpower, and financial capability for successful execution.

The bidder must not be ineligible under any provision of SPP Rules, 2010 (Amended up to date).

4. Submission & Opening of Bids

Bids must be submitted **electronically via the SPPRA E-PADS Portal** before the prescribed deadline. Bidders must be registered on E-PADS.

Physical Submission: The **Original Bid Security** and **Original Tender Fee Receipt/Pay Order** must be submitted physically at the office of the undersigned prior to the bid closing date and time.

Electronic bids will be opened automatically on E-PADS at the scheduled time in the presence of bidders or their authorized representatives who choose to attend.

Late, incomplete, or conditional bids will be rejected automatically.

5. Terms & Conditions

Procurement will strictly follow the **Sindh Public Procurement Rules, 2010 (Amended up to date)**.

The Procuring Agency reserves the right to reject any or all bids or annul the procurement process at any stage prior to bid acceptance in accordance with Rule 25 of SPP Rules, 2010.

If the opening date falls on an official holiday, bids will be opened on the next working day at the same time and venue.

Document verification may be conducted; submission of false information will lead to disqualification and legal action under SPP Rules.

PURCHASE STORE OFFICER

University of Sindh, Jamshoro

Bungalow No. A-05, Allama I.I. Kazi Campus, Jamshoro

Tel: 022-9213224 | Email: pso@usindh.edu.pk

1. NOTICE INVITING TENDER / INVITATION FOR BIDS

University of Sindh, Jamshoro invites sealed bids from eligible and qualified PTA-licensed Internet Service Providers / telecom operators for provision of 1 Gbps Dedicated Internet Bandwidth over Fiber Optic Cable for the Institute of Information Technology & Service Center (ITSC), University of Sindh, Jamshoro for the Financial year 2026-2027.

1.1 Procurement Procedure

The procurement shall be conducted under Single Stage – One Envelope Procedure. Each bid shall comprise one single sealed envelope containing the Financial Proposal and all required eligibility/company-profile information. All received bids shall be opened and evaluated in the manner prescribed in the NIT and this bidding document.

1.2 Scope

- Provision of 1 Gbps dedicated Internet bandwidth through fiber optic connectivity.
- Installation, configuration, commissioning and testing of the complete service.
- Provision of necessary CPE/optical termination equipment where required.
- 24x7 NOC, fault reporting, monitoring and technical support.
- Public static IP addresses and routing support.
- Monthly service-performance/SLA report.
- Maintenance, troubleshooting and restoration throughout the contract period.

1.3 Important Dates

Activity	Date / Time
Tender document issuance	
Last date for submission	
Bid opening	
Expected commencement	
Contract completion	

2. INSTRUCTIONS TO BIDDERS

2.1 Single Stage – One Envelope

The bidder shall submit ONE SEALED ENVELOPE only. The envelope shall contain the completed Financial Bid/BOQ and all information/documents required under the eligibility and qualification criteria. No separate Technical Proposal and Financial Proposal envelopes shall be submitted.

2.2 Envelope Marking

The envelope shall be clearly marked: "TENDER FOR PROVISION OF 1 Gbps DEDICATED INTERNET BANDWIDTH OVER FIBER OPTIC CABLE AT UNIVERSITY OF SINDH, JAMSHORO – SINGLE STAGE ONE ENVELOPE – TENDER NO. _____".

2.3 Bid Preparation

- Bid shall be signed and stamped by an authorized representative.
- All pages and schedules shall be properly numbered/initialled where required.
- Rates shall be quoted in Pakistani Rupees.
- Conditional bids, hidden charges or material deviations may be treated as non-responsive.
- All applicable taxes shall be clearly stated.
- Bid security shall be enclosed in the prescribed form and amount.

2.4 Clarifications

Requests for clarification shall be submitted to the authorized procurement office within the period stated in the NIT. Any clarification/addendum issued by the University shall form part of the bidding documents.

3. ELIGIBILITY / MANDATORY QUALIFICATION CRITERIA

The following criteria are included with reference to the requirements applicable to Single Stage – One Envelope procurement under SPPRA Rule 46(1), including relevant experience, turnover, tax registrations and other relevant factors.

Requirement	Mandatory Evidence
Relevant experience	Copies of comparable contracts / completion or service certificates
Turnover – last 3 years	Bank Statement for the last 03 years (2023-24, 2024-25, 2025-26) showing an annual turnover of at least Rs. 9 million .
Turnover – last 3 years	Audited financial statements / certified financial information for the last 03 years (2023-24, 2024-25, 2025-26) showing an annual turnover of at least Rs. 9 million
Income Tax registration	NTN / FBR evidence
Sales Tax registration	STRN / relevant registration, where applicable
SRB registration	Where applicable to the service
PTA authorization/license	Valid license/authorization relevant to offered service
Company registration	SECP/partnership/firm registration, as applicable
Bid security	Original prescribed instrument
Non-blacklisting	Affidavit/undertaking
Authorized signatory	Authority letter / power of attorney
Litigation disclosure	Statement of ongoing material litigation with government agencies, if any

3.1 Minimum Experience

Bidder should demonstrate relevant experience in provision of dedicated Internet/bandwidth services to institutional, government, university, banking, enterprise or comparable clients, as specified in the NIT.

3.2 Financial Capacity

Bidder shall provide turnover/financial information for the last three financial years as required by the NIT and applicable rules.

4. TECHNICAL REQUIREMENTS & SPECIFICATIONS

Parameter	Minimum Requirement
Bandwidth	1 Gbps dedicated/committed Internet bandwidth
Connectivity	Fiber optic cable
Service	Dedicated Internet Access, 1:1 committed bandwidth
Availability	Minimum 99.5% monthly, excluding approved maintenance/force majeure
Public IP	Minimum /29 IPv4 block or as required by University; IPv6 capability preferred
NOC	24x7x365 monitoring and support
Critical fault acknowledgement	Within 15 minutes
Major fault restoration target	Within 4 hours
Monitoring	Continuous monitoring with monthly performance report
Installation	Complete installation, configuration, testing and commissioning
Equipment	Required optical/CPE equipment included unless separately quoted
Support	24x7 telephone, email and ticket-based support
Backbone	Bidder shall provide backbone/upstream details on request
Redundancy	Alternative route/backhaul capability to be stated
Security	Traffic filtering / DDoS protection capability to be stated

4.1 Site Survey

The successful bidder shall, where required, conduct a site survey and verify the fiber route, termination point, power, rack/space and other site requirements before commissioning.

4.2 Acceptance Test

The service shall be accepted after successful testing of bandwidth, connectivity, IP addressing, routing, latency and other agreed parameters.

5. SERVICE LEVEL AGREEMENT (SLA)

SLA Item	Requirement
Monthly availability	≥ 99.5%
Critical outage response	15 minutes
Major fault response	30 minutes
Major outage restoration target	4 hours
Scheduled maintenance notice	Normally 48 hours in advance
Support	24x7x365
SLA report	Monthly, with uptime/outage details

5.1 Measurement

Availability shall be calculated using mutually agreed monitoring records. The University may use its own monitoring systems in addition to the Service Provider's records.

5.2 Downtime

Downtime shall include periods when the contracted Internet service is unavailable, except approved scheduled maintenance and documented force majeure events.

5.3 Service Deductions

Failure to meet SLA may result in proportionate service deductions/service credits and other contractual remedies as approved in the contract. The final deduction formula shall be stated in the Purchase/Work Order or Agreement.

5.4 Escalation

- Level-1: NOC Help Desk – immediate ticket creation.
- Level-2: Network Engineer – within 30 minutes for critical faults.
- Level-3: Senior/Management escalation – for unresolved critical outages.
- University focal person shall receive ticket number, status and closure confirmation.

6. EVALUATION & RESPONSIVENESS

Because this procurement is Single Stage – One Envelope, all bids will be opened and evaluated according to the criteria stated in the NIT and bidding document. The University shall determine responsiveness and then evaluate the financial offer in accordance with the approved method.

6.1 Mandatory Responsiveness Checklist

Check	Yes/No
Bid received before deadline	
One sealed envelope	
Bid security valid and prescribed	
Signed/stamped bid	
PTA license/authorization	
Tax registrations	
Relevant experience evidence	
Three-year turnover evidence	
Non-blacklisting affidavit	
Financial BOQ complete	
Technical compliance information complete	
No material deviation	

6.2 Evaluation

- Arithmetic and price evaluation shall be carried out in accordance with the bidding document and applicable SPPRA rules.
- Post-qualification of the lowest evaluated bidder may be conducted where applicable to verify eligibility, experience, financial capacity and technical capability.
- If the lowest bidder fails post-qualification/responsiveness requirements, the exercise may proceed to the next lowest evaluated bidder in accordance with applicable rules.
- The University may seek clarification where permitted, but clarification shall not materially alter the bid.

7. FINANCIAL BID / BOQ

Sr.	Description	Qty.	Unit	Rate PKR with all applicable Government Tax (Sales Tax/GST Other applicable taxes)	Total PKR
1	1 Gbps Dedicated Internet Bandwidth over Fiber Optic Cable	12	Month		
2	Installation / commissioning / configuration	1	Lot		
3	CPE / optical termination equipment, if chargeable	1	Lot		
4	Public IP / routing service, if chargeable	12	Month		
5	24x7 NOC & support	12	Month		
6	Other mandatory recurring charges	12	Month		
		Grand Total			

7.1 Financial Bid Declaration

We/I hereby offer to provide the complete service described in this Tender Document for the above quoted amount and agree to all terms, specifications, SLA requirements and conditions.

Bidder	Details
Company Name	
Authorized Person	
Designation	
Signature	
Stamp	
Date	

8. COMMERCIAL TERMS & CONDITIONS

8.1 Contract Period

The contract shall remain valid for twelve (12) months from the date of successful commissioning or as specified in the Work/Purchase Order.

8.2 Payment

- Payment shall normally be made monthly in arrears against satisfactory service.
- Invoice shall be supported by SLA/performance report and certification by the authorized University officer.
- Applicable withholding taxes shall be deducted according to law.
- No payment shall be made for unapproved additional services.
- Payment bill be made quarterly.

8.3 Price

The quoted price shall cover all costs necessary to deliver the contracted service, including installation, configuration, support and equipment unless separately identified and accepted.

8.4 Performance Security

5% of the Contract Price) must be furnished by the successful bidder in the prescribed amount, form, and timeframe specified under the Tender Notice, contract, and applicable rules, prior to the signing of the Contract Agreement.

8.5 Taxes

All federal/provincial taxes, duties and statutory deductions shall be dealt with according to applicable law. The bidder shall clearly identify tax components in its financial offer.

8.6 Insurance / Risk

The Service Provider shall be responsible for its personnel, tools, equipment and safe execution of installation/maintenance work.

9. GENERAL CONDITIONS OF CONTRACT

- The Service Provider shall comply with all applicable laws, PTA requirements and University rules.
- All service-related equipment supplied by the Service Provider shall be maintained in working condition throughout the contract.
- The Service Provider shall maintain confidentiality of University information and network details.
- Unauthorized access, disclosure, interception or misuse of University network/data shall not be permitted.
- The University may monitor the service and request performance records.
- Any proposed change in routing, IP addressing or service architecture affecting the University shall be notified in advance where practicable.
- Subcontracting of a material part of the service shall require prior written approval where permitted.
- Repeated SLA failure may lead to deductions and/or termination subject to the contract and applicable rules.
- Force majeure shall be handled in accordance with the contract and applicable law.
- Assignment of the contract without written approval shall not be permitted.
- All notices shall be issued through the official contact details stated in the contract.
- Disputes shall first be addressed through the contractual escalation mechanism and thereafter through the competent forum under applicable law.

9.1 Termination

The University may terminate the contract for material breach, persistent SLA failure, non-performance, insolvency, fraud, misrepresentation or other grounds specified in the contract and applicable procurement rules, after following the prescribed notice/cure process where applicable.

10. UNDERTAKINGS & DECLARATIONS

10.1 Non-Blacklisting Undertaking

We hereby undertake that our firm/company is not blacklisted, debarred or declared ineligible by any competent authority, to the extent applicable, and that we shall disclose any relevant change in status.

10.2 Authenticity

We certify that all information and documents submitted with this bid are true, correct and authentic. We understand that false or misleading information may result in rejection and/or action under applicable rules.

10.3 Conflict of Interest

We declare that there is no conflict of interest that would improperly influence this procurement process and undertake to disclose any actual or potential conflict.

10.4 Compliance

We confirm that we have read and understood the Tender Document and agree to comply with its specifications, SLA, commercial conditions and contractual requirements.

Bidder Information	Details
Company Name	
NTN	
STRN	
PTA License	
Address	
Authorized Representative	
CNIC/ID (if required)	
Signature & Stamp	
Date	

11. TECHNICAL COMPLIANCE FORM

Requirement	Complied	Bidder's Details / Evidence
1 Gbps dedicated bandwidth	Yes/No	
Fiber optic connectivity	Yes/No	
1:1 committed bandwidth	Yes/No	
99.5% uptime	Yes/No	
24x7 NOC	Yes/No	
15-minute critical response	Yes/No	
4-hour major fault restoration target	Yes/No	
Public /29 IPv4 block	Yes/No	
IPv6 capability	Yes/No	
Monthly SLA reporting	Yes/No	
Installation & commissioning	Yes/No	
CPE/optical equipment	Yes/No	
Redundancy / alternate route	Yes/No	
Monitoring capability	Yes/No	

11.1 Network Information

Item	Bidder to Provide
Primary fiber route	
Alternate route (if any)	
Upstream/backbone provider(s)	
Proposed handover interface	
Public IP block	
NOC contact numbers	
Escalation contacts	

12. IMPLEMENTATION, TESTING & ACCEPTANCE PLAN

12.1 Implementation

- Site survey and route verification.
- Fiber termination and CPE installation.
- Configuration of routing/IP addressing.
- End-to-end connectivity testing.
- Bandwidth verification.
- Failover/alternate-route verification where offered.
- Submission of as-built/network information.

12.2 Acceptance Test

Test	Acceptance Requirement
Bandwidth	Demonstration of contracted 1 Gbps service
Connectivity	Successful access to agreed test destinations
IP addressing	Correct public IP allocation and routing
Latency	Within bidder's stated SLA/commitment
Packet loss	Within bidder's stated SLA/commitment
Uptime monitoring	Monitoring enabled and reporting mechanism confirmed
NOC	24x7 support contacts tested
Documentation	Handover/network details submitted

12.3 Commissioning Certificate

Upon successful testing, the University may issue a Service Commissioning/Acceptance Certificate stating the date from which the contracted recurring service shall commence.

13. DRAFT AGREEMENT / CONTRACT FORM

This Agreement is made on _____ between University of Sindh, Jamshoro ("University") and _____ ("Service Provider") for provision of 1 Gbps Dedicated Internet Bandwidth over Fiber Optic Cable.

13.1 Contract Documents

- Tender Document and amendments/addenda.
- Bid submitted by the Service Provider.
- Letter of Acceptance/Award.
- Purchase/Work Order.
- SLA and accepted technical/financial schedules.
- Any lawful written amendment signed by authorized representatives.

13.2 Contract Price

Total accepted contract value: PKR _____ including/excluding applicable taxes as stated in the accepted Financial Bid.

13.3 Commencement

Service commencement shall be after successful installation, commissioning and acceptance, unless otherwise stated in the Work Order.

13.4 Signatures

University of Sindh	Service Provider
Name:	Name:
Designation:	Designation:
Signature:	Signature:
Stamp:	Stamp:
Date:	Date:

14. FINAL BID SUBMISSION CHECKLIST

- One sealed bid envelope
- Bid Security in prescribed form and amount
- Signed and stamped Tender Document
- Financial Bid / BOQ completely filled
- Company profile
- Relevant experience evidence
- Turnover / last three years financial information
- NTN / FBR registration
- Sales Tax / STRN registration where applicable
- SRB registration where applicable
- Valid PTA license/authorization
- Company registration documents
- Authorized signatory letter
- Non-blacklisting affidavit
- Conflict of interest declaration
- Litigation disclosure, if applicable
- Technical compliance form
- Network/backbone information
- SLA acceptance
- Implementation/commissioning plan
- All addenda/clarifications acknowledged, if any
- Any other document required by NIT

15. IMPORTANT PROCUREMENT NOTE

This document is drafted for Single Stage – One Envelope procurement. Under SPPRA Rule 46(1), the bid is comprised of one single envelope containing the financial proposal and required eligibility information, and all bids are opened and evaluated as prescribed in the NIT/bidding document. Rule 47 states that Single Stage – One Envelope is the standard procedure for simple and routine procurement where no technical complexity or innovation is involved. The University should ensure that the final approved NIT, evaluation mechanism, eligibility criteria, bid security, estimated cost and contract conditions are consistent with the applicable SPPRA rules and the University's competent approval.

End of Tender Document