



**GOVERNMENT OF SINDH
HEALTH WELFARE COMMITTEE
SOCIAL SERVICES MEDICAL CENTRE (SSMC)
JINNAH POST-GRADUATE MEDICAL CENTRE (JPMC), KARACHI**

1. NOTICE INVITING TENDER

The Health Welfare Committee, Social Services Medical Centre (SSMC), Jinnah Post-Graduate Medical Centre (JPMC), Karachi, Government of Sindh, invites electronic bids through EPADS from eligible, qualified and duly licensed bidders for procurement/provision of medicines, drugs, surgical/disposable medical items, implants and laboratory/diagnostic services for eligible poor and deserving patients out of Zakat Fund.

1.1 Procurement Categories:

<u>Category</u>	<u>Scope</u>	<u>Procurement Procedure</u>	<u>Basis of Award</u>
A	Retail Chemists/Pharmacies/Medical Stores	Single Stage–One Envelope	Highest evaluated responsive discount for MRP-based medicines; item-wise lowest evaluated responsive price for rate-based items
B	Manufacturers/Importers/Sole Agents/Authorized Distributors	Single Stage–Two Envelope	Item-wise Lowest Evaluated Responsive Price after technical qualification
C	Laboratories/Diagnostic Centres	Single Stage–One Envelope	Investigation-wise Lowest Evaluated Responsive Rate

1.2 Tender Schedule:

<u>Particular</u>	<u>Requirement</u>
1- SBD available on EPADS	8 th September, 2026 Tuesday
2- Bidding Document Fees	Rs. 2,000/-
3- Bid Submission Deadline	24 th September 2026 at 10:30 a.m. Thursday
4- Bid Opening	24 th September 2026 at 11:30 a.m. Thursday
5- Opening Venue	Committee Room, Office of Executive Director, 1st Floor, Admin Block, JPMC, Karachi
6- Category-B Financial Opening	To be communicated through prescribed procedure to technically qualified bidders
7- Bid Validity	90 days from opening of the Technical or Financial Bid, whichever is earlier
8- Bid Security	4.5% of Bid Price
9- Performance Security	5.5% of Contract Price
10- Contract Expiry	30 June 2027

If the scheduled date is declared a public holiday or the Procuring Agency is officially closed, proceedings shall take place on the next working day at the corresponding time, subject to applicable SPPRA/EPADS requirements. Bidding document fees may be paid through cash to the concerned office. For further assistance contact Assistant Director (Admin) Social Services Medical Centre (SSMC), JPMC, Karachi **Contact No.:** 0333-2662334 **Address:** Social Welfare Office, 1st Floor, Opposite Dental Department, Blood Bank Building, JPMC, Karachi.


(PROF. KHALID SHER)
Executive Director



**GOVERNMENT OF SINDH
HEALTH WELFARE COMMITTEE
SOCIAL SERVICES MEDICAL CENTRE (SSMC)
JINNAH POST-GRADUATE MEDICAL CENTRE (JPMC), KARACHI**

**ATTENDANCE OF PROCUREMENT COMMITTEE OF HEALTH WELFARE
COMMITTEE, JPMC KARACHI FOR THE YEAR 2026-2027**
DATED: 25/08/2026

S.NO	NAME & DESIGNATION	SIGNATURE
01.	Prof. Shaista Shoukat Professor/Chairperson Procurement Committee	
02.	Mr. Pasha Bakhtiar DZO/Member Procurement Committee	
03.	Ms. Rahila Naz Additional Director/Secretary Procurement Committee	

Government of Sindh
Health Welfare Committee
Jinnah Postgraduate Medical Centre
Karachi

F. No. 6-10/2026/HWC/JPMC

Dated 22nd August, 2026

To,

Prof. Shaista Shoukat
Head of Radiology Department/Chairperson(PC)

Mr. Pasha Bakhtiyar
DZO District South/Member (PC)

Ms. Rahila Naz
Additional Director(SW)/Secretary (PC)

Subject: **MEETING OF PROCUREMENT COMMITTEE FOR PREPARATION AND DISCUSSION ON THE BID DOCUMENTS OF HEALTH WELFARE COMMITTEE, JPMC KARACHI FOR THE YEAR 2026-27.**

The meeting of procurement committee for preparation and discussion on bid documents for purchase of different medical items out of Zakat Fund for the year, 2026-27 is scheduled to be held on **25th August, 2026 at 11:00am in the OFFICE OF THE CHAIR PROCUREMENT COMMITTEE.** All the members of the committee are requested to be present on above scheduled date time and place.


(Ms. Rahila Naz)
Additional Director/Secretary

Copy for information to:

1. P.S. to Executive Director, JPMC

 Received
S. Jaz Shah
24/8/26

Government of Sindh
Health Welfare Committee
Jinnah Postgraduate Medical center
Karachi

Dated _____, 2026

Subject: MINUTES OF THE MEETING FOR PREPARATION AND DISCUSSION ON THE BID DOCUMENTS OF TENDER FOR THE HEALTH WELFARE COMMITTEE, JPMC, KARACHI TO PURCHASE OF MEDICINES AND SURGICAL INSTRUMENTS OUT OF ZAKAT FUNDS FOR THE YEAR 2026-2027.

A meeting of procurement committee was held on 25th August, 2026 at 11.00 p.m. under the chairmanship of Prof. Shaista Shoukat Chairperson Procurement Committee in the office of the Chair on the subject noted above. The following members of committee were attended the meeting:

Prof. Shaista Shoukat
Mr. Pasha Bakhtiyar
Ms. Rahila Naz

Head of Radiology Department/Member
District Zakat Officer South/Member
Additional Director. Member/Secretary

Meeting started with recitation of Holy Quran than agenda was taken up and following decisions were made:

2. Additional Director/Member/Secretary Procurement committee brief the committee and presented the term and condition of tender and also details of medical/surgical items, which are required to purchase out of Zakat funds for the year 2026-27. She also informed that a letter was also forwarded to concerned heads of wards for their demand most of them has been submitted, which has been included in the last year list of items. The committee examined the list and checked the terms and conditions of the tender. After discussion, all the lists of required items and terms conditions and procurement plan were approved unanimously.

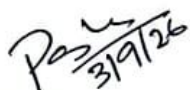
4. The following fees and dates of tenders were approved by the committee.

- | | |
|----------------------------------|---|
| a) Cost of tender documents | Rs.2000/- (non-refundable) |
| b) Tender selling period | 08/09/2026 to 24/09/2026 |
| c) Tender submission date | 24/09/2026 from 10:30 Am |
| d) Opening date of Technical Bid | 24 th Sept, 2026, 11:30 am |
| e) Opening date of Financial Bid | will be communicated through prescribed forum |

5. If the scheduled date is declared a public holiday or the Procuring Agency is officially closed, proceedings shall take place on the next working day at the corresponding time, subject to applicable SPPRA/EPADS requirements.

The meeting ended with the vote of thanks of the chair.


(Ms. Rahila Naz)
Additional Director(SW)
Secretary/Member


(Mr. Pasha Bakhtiyar)
District Zakat Officer/
Member


(Prof. Shaista Shoukat)
Head of Radiology
Department/Member



SBD-C — CATEGORY C
STANDARD BIDDING DOCUMENT
PROCUREMENT OF LABORATORY /
DIAGNOSTIC TESTS & INVESTIGATION
SERVICES FOR POOR AND DESERVING
PATIENTS OUT OF ZAKAT FUND

FY 2026–2027

Procuring Agency: Health Welfare Committee, Social Services Medical Centre (SSMC), Jinnah Post-Graduate Medical Centre (JPMC), Karachi

Funding Source: Zakat Fund, Government of Sindh

Procurement Method: Single Stage–One Envelope

Contract Period: Up to 30 June 2027

Ms. Rahila Naz
(Additional Director/Secretary)

Mr. Pasha Bakhtiyar
(DZO/Member)

Prof. Shaukat Shoukat
(Professor/Chairperson)

Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi



SECTION I **NOTICE INVITING TENDER (NIT)**

GOVERNMENT OF SINDH
HEALTH WELFARE COMMITTEE
SOCIAL SERVICES MEDICAL CENTRE (SSMC)
JINNAH POST-GRADUATE MEDICAL CENTRE (JPMC), KARACHI

NOTICE INVITING TENDER — CATEGORY C

Sealed/electronic bids are invited through the prescribed **EPADS** mechanism from eligible, qualified and duly licensed/registered **Laboratories and Diagnostic Centres** for provision of laboratory tests, diagnostic investigations and related services to eligible poor and deserving patients of JPMC under the **Zakat Fund, Government of Sindh**, for FY 2026–2027.

1.1 Procurement Particulars

Particular	Details
Procuring Agency	Health Welfare Committee, SSMC, JPMC, Karachi
Category	Category-C — Laboratory / Diagnostic Services
Funding Source	Zakat Fund, Government of Sindh
Financial Year	2026–2027
Procurement Method	Single Stage—One Envelope
Nature of Contract	Investigation-wise Rate Contract
Contract Period	Up to 30 June 2027
SBD Availability on EPADS	8th September 2026
Bidding Document Fee	Rs. 2,000/- (Non-refundable)
Bid Submission Deadline	24th September 2026 at 10:30 a.m.
Bid Opening	24th September 2026 at 11:30 a.m.
Bid Validity	90 Days
Bid Security	4.5% , as prescribed in the BDS
Performance Security	5.5% of awarded Contract Value
Currency	Pakistani Rupees (PKR)
Award Basis	Investigation-wise Lowest Evaluated Responsive Rate

1.2 Scope of Procurement

The procurement covers laboratory tests and diagnostic investigations required for eligible Zakat patients of JPMC, including only those investigations specifically listed in the approved **Schedule of Requirements / Annual Estimated Demand** forming part of this SBD.

The successful service provider(s) shall provide the awarded investigations at the accepted Contract rates in accordance with:

- prescribed technical/service standards;
- patient referral/authorization procedure;
- reporting requirements;
- applicable healthcare/regulatory requirements; and

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



- Contract conditions.

1.3 Procurement Method

The procurement shall be conducted under:

Single Stage–One Envelope Procedure

Each bidder shall submit one Bid containing the prescribed eligibility, technical/service-capability and financial documents through EPADS.

The Bid shall be evaluated in the following predetermined sequence:

Preliminary Responsiveness → Eligibility → Technical/Service Capability → Financial Evaluation → Investigation-wise Award

1.4 Eligible Bidders

The bidder shall be a legally established and operational:

- diagnostic laboratory;
- clinical/pathology laboratory;
- radiology/diagnostic centre; or
- other appropriately authorized diagnostic healthcare establishment,

having the legal and technical authority to perform the investigation(s) quoted.

The bidder shall possess all licences, registrations and approvals applicable to the services offered.

1.5 Healthcare Regulatory Compliance

The bidder shall possess valid registration/licensing with the competent healthcare/regulatory authority, including **Sindh Healthcare Commission licensing/registration where applicable**, and any other authorization legally required for the quoted diagnostic services.

The validity and authenticity of such documents may be verified before award or during Contract performance.

1.6 Qualified Professional Staff

The bidder shall have appropriately qualified and registered professional personnel relevant to the investigations quoted, including, where applicable:

- pathologist;
- radiologist;
- microbiologist;
- qualified laboratory technologist/technician;
- radiographer/technologist; and
- other required healthcare professionals.

The bidder shall disclose the professional responsible for the relevant service where prescribed in the SBD.

1.7 Equipment and Facility Requirements

The bidder shall possess or lawfully operate the equipment and infrastructure necessary for the investigations quoted.

Equipment shall be:

- appropriate for the intended diagnostic service;
- maintained in operational condition;
- subject to appropriate quality-control/calibration arrangements;
- supported by backup arrangements where required; and
- operated by appropriately qualified personnel.

No bidder shall be declared technically responsive for an investigation it lacks the demonstrated capacity to perform.

1.8 Sample Collection and Patient Facilitation

Where applicable to an awarded investigation, the successful bidder shall provide appropriate arrangements for:

- sample collection;
- sample containers;

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



- specimen handling;
- labelling;
- transportation;
- preservation;
- cold-chain, where applicable; and
- safe processing.

Where the Contract requires sample collection from JPMC wards/SSMC, the Contractor shall arrange such collection without imposing an unauthorized additional charge on the patient or Procuring Agency.

1.9 Emergency Services

Where an investigation is identified as an **emergency/urgent investigation** in the Schedule of Requirements, the bidder shall demonstrate the capacity to provide the service within the prescribed turnaround time.

Urgent results shall be communicated through the authorized mechanism, followed by the required authenticated report.

1.10 Reporting Requirements

Diagnostic reports shall:

- correspond to the authorized patient/referral;
- clearly identify the investigation;
- contain appropriate patient/reference particulars;
- state results/findings;
- be authenticated by the authorized professional, where applicable;
- contain date/time of reporting where relevant; and
- be provided within the prescribed turnaround time.

Where clinically applicable, films, images, tracings, graphs, slides or other prescribed outputs shall accompany the report or be made available in the specified form.

1.11 Schedule of Investigations / Annual Estimated Demand

The final SBD shall contain an approved investigation-wise Schedule specifying at minimum:

Sr.	Investigation Test	Technical Requirement	Service Qty.	Estimated Annual Routine Emergency	Required Turnaround Time
1					
2					
3					

Important

The final tender shall **not be issued with an undefined requirement such as “all laboratory tests” or “diagnostic tests as required.”**

Each investigation intended for competitive evaluation shall be clearly identified before issuance.

1.12 Estimated Annual Quantity

The quantities stated in the Schedule shall represent estimated annual requirements based on available patient/service data and anticipated Zakat-supported demand.

Estimated quantities shall be used for planning/evaluation and shall **not constitute a guaranteed minimum quantity of referrals/tests.**

Actual utilization shall depend upon eligible patient requirements, clinical referrals, availability of Zakat Fund and Contract conditions.

1.13 Financial Quotation

The bidder shall quote a separate rate for each investigation offered.

The quoted rate shall include all costs necessary to complete the investigation in accordance with the SBD, including, where applicable:

- sample collection;
- collection containers;

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



- consumables/reagents;
- processing;
- professional reporting;
- routine transportation;
- films/images/printouts;
- patient handling; and
- other components expressly included in the technical requirement.

No undisclosed charge shall subsequently be recovered from a Zakat patient.

1.14 Investigation-Wise Award

Evaluation and award shall be **investigation-wise**.

Subject to eligibility, technical responsiveness and all other SBD requirements, each investigation shall ordinarily be awarded to the bidder offering the:

Lowest Evaluated Responsive Rate

Different investigations may therefore be awarded to different successful bidders.

1.15 No Unauthorized Patient Charges

A Contractor shall not charge an eligible Zakat patient any amount for an investigation duly authorized and covered under the Contract, except where a charge is expressly and lawfully provided in the Contract.

No informal/additional payment shall be demanded from the patient or attendant.

1.16 Bid Security

Each Bid shall be accompanied by **Bid Security @ 4.5%** calculated on the basis expressly prescribed in the BDS/Price Schedule.

The Bid Security may be furnished in **any form permitted under the applicable SPP Rules**, subject to the prescribed validity and verification requirements.

The Procuring Agency shall not restrict the Bid Security to a single permissible instrument.

1.17 Performance Security

The successful bidder shall furnish:

Performance Security @ 5.5% of the awarded Contract Value

in any form permissible under the applicable SPP Rules and within the period specified in the Letter of Acceptance.

1.18 Bid Validity

The Bid shall remain valid for:

90 Days

from the applicable bid-opening date prescribed under the procurement procedure.

1.19 Bidding Document Fee

The bidding document fee shall be:

Rs. 2,000/- (Non-refundable)

payable through the prescribed SSMC mechanism against an official numbered receipt/evidence of payment.

The relevant receipt/evidence shall be submitted with the Bid.

1.20 Submission of Bids

Bids shall be submitted through the prescribed EPADS mechanism no later than:

24th September 2026 at 10:30 a.m.

Late bids shall be dealt with in accordance with the applicable procurement procedure/system.

1.21 Opening of Bids

Bids shall be opened on:

24th September 2026 at 11:30 a.m.

at:



Committee Room
Office of the Executive Director
1st Floor, Admin Block
Jinnah Post-Graduate Medical Centre (JPMC), Karachi
in accordance with the prescribed procedure.

1.22 Service Location / Accessibility

The bidder shall disclose the address(es) of the facility/facilities from which the quoted investigations shall be provided.

Any geographical/accessibility requirement used as a mandatory eligibility criterion shall be **expressly stated and objectively measurable in the BDS before issuance of the tender**.

Accordingly, no bidder shall be rejected after opening merely on an undisclosed preference regarding distance from JPMC.

Drafting note for finalization: The previous Category-C tender contained a **2.5 KM proximity requirement**. If the Committee wishes to retain it, the final BDS should expressly state “within 2.5 KM of JPMC” and prescribe an objective method of measuring the distance. Otherwise, it should not be used as a rejection criterion.

1.23 Quality Assurance

The bidder shall maintain appropriate quality-control/quality-assurance systems relevant to the investigations quoted.

Where applicable, the bidder shall maintain:

- internal quality control;
- equipment calibration/maintenance;
- reagent/kit controls;
- sample traceability;
- temperature records;
- infection-control measures;
- qualified professional supervision; and
- Applicable external quality-assurance arrangements.

1.24 Patient Safety

For investigations involving contrast media, invasive procedures or other material clinical risks, the bidder shall maintain the staff, medicines, equipment and emergency/resuscitation arrangements required by applicable professional and regulatory standards.

Where contrast is required, the exact clinical/technical requirement shall be prescribed in the Schedule rather than left to an undisclosed post-bid preference.

1.25 Subcontracting / Referral to another Laboratory

A bidder shall disclose where any quoted investigation is proposed to be performed through another facility/reference laboratory.

No undisclosed subcontracting or referral arrangement shall be permitted where it materially affects technical evaluation, regulatory responsibility, turnaround time or patient safety.

Any permissible subcontracting/reference-lab arrangement shall be subject to the requirements stated in the SBD and Contract.

1.26 Zakat Fund Controls

Services shall be provided only against authorized patient referrals/requirements.

The minimum audit trail shall be:

Eligible Patient → Clinical Advice/Investigation Request → Zakat Authorization → Referral/Service Order → Investigation → Authenticated Report → Verification → Invoice → Payment

No investigation shall be billed merely because a referral was issued if the service was not actually performed.

1.27 Invoice and Payment

Payment shall be processed against verified investigations actually performed under authorized referrals.

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



The Contractor shall submit prescribed supporting documents including, as applicable:

- patient/referral reference;
- investigation performed;
- date of service;
- authenticated report/reference;
- contracted rate; and
- invoice.

Duplicate, unsupported or unauthorized claims shall not be payable.

1.28 Bid Evaluation

Evaluation shall be based solely on the criteria disclosed in the SBD.

No undisclosed:

- preference;
- technical condition;
- brand/equipment preference;
- minimum distance criterion;
- experience threshold;
- quality marks; or
- other evaluation factor

shall be introduced after Bid submission.

1.29 Rejection / Annulment

The Procuring Agency may reject bids or annul the procurement proceedings only in accordance with the applicable Sindh public procurement framework.

The right to reject shall not be interpreted as an unrestricted power to disregard predetermined evaluation criteria.

1.30 Governing Framework

The procurement shall be governed by the applicable:

- Sindh Public Procurement Act, 2009, as amended from time to time;
- Sindh Public Procurement Rules, 2010, as amended from time to time;
- applicable SPPRA regulations/guidelines;
- healthcare and diagnostic regulatory requirements;
- Government financial rules; and
- applicable Zakat Fund requirements.

Where any provision of this SBD conflicts with a mandatory provision of law, the mandatory legal provision shall prevail.

1.31 Contact Details

Contact Person:

Assistant Director (Admin)

Social Services Medical Centre (SSMC), JPMC, Karachi

Office:

Social Welfare Office, 1st Floor

Opposite Dental Department

Blood Bank Building, JPMC, Karachi

Contact: 0333-2662334

SBD-C — CATEGORY C

SECTION II

BID DATA SHEET (BDS)

Laboratory / Diagnostic Tests & Investigation Services — Zakat Fund, FY 2026–2027

The following Bid Data Sheet supplements the Instructions to Bidders. Where a provision of the BDS specifically modifies a corresponding provision of the ITB, the BDS shall prevail to the extent permitted by applicable law.

2.1 Procurement Particulars

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



BDS Ref.	Particular	Requirement
BDS-1	Procuring Agency	Health Welfare Committee, SSMC, JPMC, Karachi
BDS-2	Procurement	Laboratory / Diagnostic Tests & Investigation Services
BDS-3	Category	Category-C
BDS-4	Funding Source	Zakat Fund, Government of Sindh
BDS-5	Financial Year	2026–2027
BDS-6	Procurement Method	Single Stage–One Envelope
BDS-7	Contract Type	Investigation-wise Rate Contract
BDS-8	Contract Period	From effective date up to 30 June 2027
BDS-9	SBD Availability	8th September 2026
BDS-10	Bidding Document Fee	Rs. 2,000/- non-refundable
BDS-11	Bid Submission Deadline	24th September 2026 at 10:30 a.m.
BDS-12	Bid Opening	24th September 2026 at 11:30 a.m.
BDS-13	Opening Venue	Committee Room, Office of Executive Director, 1st Floor, Admin Block, JPMC, Karachi
BDS-14	Bid Validity	90 Days
BDS-15	Bid Security	4.5% , calculated on the prescribed bid-value basis
BDS-16	Performance Security	5.5% of awarded Contract Value
BDS-17	Currency	Pakistani Rupees (PKR)
BDS-18	Alternative Bids	Not permitted
BDS-19	Partial Bidding	Permitted investigation-wise
BDS-20	Evaluation Method	Eligibility/Technical: Pass/Fail ; Financial: investigation-wise evaluated rate
BDS-21	Award Basis	Investigation-wise Lowest Evaluated Responsive Rate
BDS-22	Estimated Quantities	Planning/evaluation estimates only; no guaranteed minimum referrals
BDS-23	Price Adjustment	No unilateral rate escalation
BDS-24	Patient Charges	No additional charge for an authorized contracted investigation
BDS-25	Submission Method	Through prescribed EPADS mechanism
BDS-26	Samples	Not applicable unless expressly required for a particular technical purpose
BDS-27	Subcontracting / Reference Lab	Only as expressly disclosed and permitted under SBD/Contract
BDS-28	Routine Turnaround Time	As specified investigation-wise in Schedule of Requirements
BDS-29	Emergency Turnaround Time	As specified investigation-wise in Schedule of Requirements
BDS-30	Service/Collection Location	As specified in Schedule/SCC/authorized referral
BDS-31	Governing Framework	Applicable Sindh public procurement, healthcare, financial and Zakat framework

2.2 Single Stage–One Envelope Procedure

The bidder shall submit **one Bid** through EPADS containing all prescribed:

- eligibility documents;
- technical/service-capability documents;
- regulatory documents;
- undertakings/declarations;
- Bid Security evidence; and

Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services Medical Centre, JPMC, Karachi



- Financial Price Schedule.

The Bid shall be evaluated sequentially as:

Preliminary Examination → Eligibility → Technical/Service Responsiveness → Financial Evaluation → Investigation-wise Award

Financial rates shall be considered only for bidders/investigations that satisfy the preceding mandatory requirements.

2.3 Eligible Service Providers

Eligible bidders may include duly established and appropriately licensed/registered:

- clinical/pathology laboratories;
- diagnostic laboratories;
- radiology/imaging centres; and
- other diagnostic healthcare establishments legally authorized to provide the quoted investigation(s).

The bidder shall quote only those investigations for which it has the required legal and technical capacity.

2.4 Regulatory Registration / Licensing

The bidder shall possess valid registration/licensing from the competent healthcare/regulatory authority applicable to its establishment and services, including **Sindh Healthcare Commission requirements where applicable**.

Any additional regulatory authorization specifically required for an investigation shall also be provided.

Expired, suspended or materially inapplicable licences shall not satisfy a mandatory licensing requirement.

2.5 Bidder's Facility

The bidder shall disclose the complete address of each facility proposed for performance of the quoted investigations.

Facility Name: _____

Address: _____

Contact: _____

Operating Hours: _____

Only facilities disclosed and technically evaluated shall be used for Contract performance where facility identity materially formed part of the evaluation.

2.6 Geographical / Accessibility Requirement

For the present draft, **no fixed 2.5 KM distance criterion shall be treated as mandatory unless the Procuring Agency expressly approves and inserts it in the final issued BDS before advertisement.**

If the Committee decides to retain the earlier proximity condition, this clause shall be replaced before issuance by:

“The bidder's designated service facility shall be located within 2.5 kilometres of JPMC, Karachi, measured by the objective method stated in this BDS.”

The final document shall also specify the measurement method and documentary evidence. No undisclosed distance condition shall be applied during evaluation.

2.7 Qualified Human Resources

The bidder shall have appropriately qualified personnel for the investigation(s) quoted.

Where applicable, evidence may include:

- professional qualification;
- valid professional registration;
- employment/engagement evidence;
- designation; and
- area of professional responsibility.

The exact mandatory professional requirement for specialized investigations shall be stated in the Schedule of Requirements before Bid submission.

2.8 Equipment and Technical Capacity

The bidder shall possess or lawfully operate appropriate diagnostic equipment necessary for the quoted investigations.

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



The Technical Proposal shall provide an equipment schedule stating, where applicable:

Particular	Bidder to State
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Equipment / Analyzer / System	
-------------------------------	--

Manufacturer	
--------------	--

Model	
-------	--

Year / Installation, where required	
-------------------------------------	--

Location	
----------	--

Ownership / Lawful Access	
---------------------------	--

Calibration / Maintenance Status	
----------------------------------	--

Backup Arrangement	
--------------------	--

No undisclosed preference for a particular manufacturer/model shall be used during evaluation.

2.9 Quality Assurance

The bidder shall maintain quality-assurance arrangements appropriate to the services offered, including where applicable:

- internal quality control;
- calibration/maintenance;
- reagent/kit control;
- sample identification and traceability;
- temperature monitoring;
- infection-control measures;
- report authentication; and
- external quality assurance where applicable.

Evidence specifically required for evaluation shall be identified in the Technical Criteria.

2.10 Investigation-Wise Schedule

The Procuring Agency shall finalize the Schedule of Requirements before issuance of the tender.

For each investigation, the Schedule shall identify at least:

Investigation → Technical Requirement → Unit → Estimated Annual Quantity → Routine/Emergency Status → Turnaround Time

No undefined category such as “all investigations as required” shall be used as the basis of financial evaluation.

2.11 Estimated Annual Quantity

Estimated annual quantities shall be prepared from documented/anticipated Zakat patient requirements and relevant service-utilization data.

They shall be used for:

- procurement planning;
- financial comparison; and
- estimated Contract-value determination.

They shall **not guarantee any minimum number of referrals**.

2.12 Investigation-Wise Participation

A bidder may quote one, several or all investigations for which it satisfies the prescribed requirements.

Each quoted investigation shall be independently evaluated.

Failure in one investigation shall not automatically render other quoted investigations non-responsive unless the failure relates to a bidder-level mandatory eligibility condition.

2.13 Financial Quotation

The bidder shall quote an **all-inclusive unit rate per investigation** in the prescribed Price Schedule.

Unless expressly excluded in the Schedule, the quoted rate shall include all costs necessary for complete performance, including applicable:

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



- specimen/sample collection;
- collection containers;
- reagents/consumables;
- processing;
- professional interpretation/reporting;
- routine transportation;
- films/images/tracings/printouts;
- patient handling; and
- other incidental service costs.

Applicable taxes shall be stated in the prescribed manner.

2.14 No Additional Patient Charge

The successful Contractor shall not charge an eligible Zakat patient or attendant any additional amount for a duly authorized investigation covered by the Contract.

The accepted Contract rate shall constitute the complete consideration for the service, subject to the tax treatment prescribed in the Contract.

2.15 Bid Security

Bid Security shall be:

4.5% of the applicable Bid Price

and shall be furnished in a form permitted under the applicable SPP Rules.

The final Price Schedule shall permit objective determination of the total Bid Price for the investigations quoted.

2.16 Bid Security Calculation

For purposes of this procurement:

Investigation-wise Evaluated Bid Value = Quoted Unit Rate × Estimated Annual Quantity

Total Bid Price = Sum of Evaluated Bid Values of all investigations quoted

Required Bid Security = 4.5% of Total Bid Price

The Bid Security shall correspond to the Bid actually submitted.

Where EPADS requires the security instrument/evidence to be uploaded in a prescribed field, the bidder shall comply with the system requirements.

2.17 Bid Security Form and Validity

The Bid Security may be furnished in any form permissible under the applicable SPP Rules, including the permissible banking instruments/security forms prescribed therein.

The security shall remain valid for the period required under the applicable procurement rules, including the prescribed period beyond Bid Validity.

The security may be verified from the issuing institution where applicable.

2.18 Bid Validity

The Bid shall remain valid for:

90 Days from the Bid Opening Date

A Bid specifying a materially shorter validity period shall be treated in accordance with the applicable responsiveness requirements.

2.19 Performance Security

The successful bidder shall furnish:

Performance Security @ 5.5% of the awarded Contract Value

within the period stated in the Letter of Acceptance.

For an investigation-wise Rate Contract, the awarded Contract Value shall be calculated on the basis of the awarded investigation rate(s) multiplied by the corresponding estimated annual quantities, unless another lawful basis is expressly stated before Bid submission.

Estimated Contract Value shall not create a guaranteed minimum referral entitlement.



2.20 Contract Rates

Accepted investigation-wise rates shall remain firm throughout the Contract period.

No unilateral increase shall be permitted on account of:

- reagent cost;
- inflation;
- salary increase;
- equipment cost;
- fuel/transportation;
- exchange-rate movement; or
- other commercial considerations,

unless an adjustment is expressly authorized under the Contract and applicable law.

2.21 Taxes

The bidder shall quote taxes/statutory charges in the prescribed Financial Price Schedule.

Financial comparison shall apply the same disclosed tax-treatment methodology to all bidders.

Applicable statutory withholding/deductions shall be made at payment stage in accordance with prevailing law.

2.22 Routine Turnaround Time

The required routine turnaround time shall be specified **investigation-wise** in the approved Schedule.

The Contractor shall provide the authenticated report within that period, calculated from the relevant time of sample receipt/patient examination as specified in the Contract.

No single turnaround time shall be imposed on all investigations where clinically or technically inappropriate.

2.23 Emergency / Urgent Turnaround Time

Investigations requiring emergency availability shall be specifically identified in the Schedule.

For such investigations, the Schedule shall state:

- availability requirement;
- sample/patient handling requirement;
- maximum reporting time; and
- communication procedure for critical/urgent results.

The Contractor shall not refuse an authorized emergency investigation covered by its Contract without documented lawful/technical justification.

2.24 Critical Result Communication

Where clinically applicable, critical results shall be promptly communicated to the authorized JPMC clinical contact through the prescribed mechanism.

The Contractor shall maintain an appropriate record of:

Patient/Reference → Critical Result → Date/Time → Person Contacted → Person Communicating

Formal authenticated reporting shall follow as required.

2.25 Sample Collection

Where the Schedule requires collection from JPMC, the Contractor shall provide, without unauthorized additional cost:

- appropriately trained collection staff;
- collection containers;
- labels;
- required consumables;
- safe handling;
- preservation;
- transportation; and
- cold-chain arrangements where applicable.

2.26 Reports and Diagnostic Outputs

The contracted rate shall include the prescribed diagnostic output.

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Where applicable, this may include:

- laboratory report;
- radiology report;
- films;
- images;
- CDs/digital images where prescribed;
- ECG/EEG or similar tracings;
- graphs;
- slides; or
- other specified diagnostic output.

The exact deliverable shall be stated investigation-wise where necessary.

2.27 Contrast / Procedure Safety

For investigations requiring contrast media or other higher-risk diagnostic procedures, the bidder shall demonstrate applicable:

- qualified professional supervision;
- patient assessment arrangements;
- emergency medicines;
- oxygen/resuscitation facilities;
- anaphylaxis management arrangements; and
- other regulatory/patient-safety controls.

The Schedule shall specify any mandatory contrast type or technical requirement where clinically justified.

2.28 Reference Laboratory / Subcontracting

A bidder proposing to perform a quoted investigation through a reference laboratory or another facility shall disclose the arrangement in its Bid where such arrangement is permitted.

The Bid shall state:

- investigation concerned;
- reference facility;
- regulatory status;
- technical responsibility;
- sample transport arrangements; and
- turnaround time.

Undisclosed subcontracting that materially changes the evaluated service arrangement shall not be permitted.

2.29 Service Availability

Operating-hour requirements shall be stated according to the investigation.

Where 24-hour/on-call availability is required for an emergency investigation, it shall be expressly identified in the Schedule.

The bidder shall not be required to provide every investigation on a 24-hour basis unless the SBD specifically requires it.

2.30 Patient Transportation

Where an investigation requires transportation of the patient from JPMC to the Contractor's facility and such transportation is included as a mandatory service requirement, the Schedule/SCC shall expressly state:

- responsibility for transportation;
- applicable patient-safety requirements;
- availability/timing; and
- whether the cost is included in the quoted rate.

No undisclosed transportation obligation shall be imposed after award.

2.31 Evaluation Method

Technical/service evaluation shall be conducted on a:

PASS / FAIL BASIS

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The bidder must pass:

1. preliminary responsiveness;
2. bidder-level eligibility;
3. regulatory requirements;
4. relevant technical/service-capability requirements; and
5. investigation-specific requirements.

No discretionary point-based scoring shall be used unless an exact scoring methodology is incorporated into the final SBD before advertisement.

2.32 Financial Evaluation and Award

For each technically responsive investigation, the Procuring Agency shall compare the evaluated rates on the uniform basis prescribed in the Financial Price Schedule.

Award shall be made:

Investigation-wise to the Lowest Evaluated Responsive Bidder

subject to verification, approval and applicable procurement requirements.

Different investigations may be awarded to different bidders.

2.33 Tie in Evaluated Rate

Where two or more responsive bidders have an identical lowest evaluated rate for the same investigation, the tie shall be resolved only through the **predetermined transparent method stated in the final issued BDS**.

No post-opening discretionary preference shall be introduced.

Finalization control: The exact tie-break mechanism must be inserted before advertisement rather than decided after opening.

2.34 Payment

Payment shall be made against investigations actually performed and verified under authorized Zakat referrals, subject to:

- authenticated service/report evidence;
- correct Contract rate;
- complete invoice;
- applicable statutory deductions;
- Zakat documentation;
- availability of funds; and
- applicable financial procedure.

Estimated quantities shall not create advance payment or minimum-payment entitlement.

2.35 Zakat Audit Trail

The minimum service/payment trail shall be:

Eligible Patient → Clinical Investigation Request → Zakat Authorization → Referral/Service Order → Test/Investigation → Authenticated Report → Service Verification → Invoice → Payment

The Contractor shall provide documentation required to establish the service actually performed.

2.36 Clarification of Bid

Clarification may be sought where permissible to explain information already contained in the Bid.

Clarification shall not permit a bidder to:

- add a materially missing mandatory qualification;
- change its quoted investigation;
- replace its evaluated facility;
- materially change the technical service arrangement;
- introduce an undisclosed subcontractor/reference laboratory; or
- revise its quoted price.

2.37 Verification

The Procuring Agency may verify material information, including:

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- healthcare establishment licence;
- professional registrations;
- facility;
- equipment;
- quality-control arrangements;
- experience documents;
- tax documents; and
- other mandatory evidence.

A site/facility verification, where undertaken, shall verify the predetermined criteria and shall not introduce new criteria.

2.38 Grievance Redressal

Any grievance arising from the procurement process shall be dealt with under the applicable SPPRA grievance-redressal mechanism.

Contractual disputes after award shall be dealt with under the Contract and applicable law.

2.39 Contact

Assistant Director (Admin)

Social Services Medical Centre (SSMC), JPMC

Social Welfare Office, 1st Floor

Opposite Dental Department

Blood Bank Building, JPMC, Karachi

Contact: 0333-2662334

SBD-C — CATEGORY C SECTION III INSTRUCTIONS TO BIDDERS (ITB)

Laboratory / Diagnostic Tests & Investigation Services — Zakat Fund, FY 2026–2027

These Instructions to Bidders shall govern preparation, submission, opening and evaluation of bids for Category-C. They shall be read together with the Bid Data Sheet (BDS), Schedule of Requirements, Evaluation Criteria, Conditions of Contract and prescribed Bid Forms.

3.1 Scope of Bid

The Procuring Agency invites bids from eligible and qualified laboratories/diagnostic centres for provision of the laboratory tests and diagnostic investigations specified in the approved Schedule of Requirements for eligible Zakat patients of JPMC.

The procurement shall be conducted on an **investigation-wise Rate Contract basis**.

3.2 Procurement Procedure

The procurement shall be conducted under the:

Single Stage–One Envelope Procedure

Each bidder shall submit one Bid containing all prescribed eligibility, technical/service and financial information through EPADS.

Evaluation shall follow:

Preliminary Examination → Eligibility → Technical/Service Evaluation → Financial Evaluation → Investigation-wise Award

3.3 Eligible Bidders

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
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A bidder shall be a legally established laboratory, diagnostic centre or other appropriately authorized diagnostic healthcare establishment having the legal and technical capacity to perform the investigation(s) quoted. A bidder may quote only those investigations for which it satisfies the applicable requirements.

3.4 Eligible Services

Services offered shall:

- a. correspond to investigations listed in the Schedule of Requirements;
- b. be legally permitted at the bidder's proposed facility;
- c. be performed through qualified personnel and appropriate equipment;
- d. comply with applicable healthcare/regulatory requirements; and
- e. meet the prescribed turnaround time and service conditions.

3.5 Cost of Bidding

The bidder shall bear all costs associated with preparation and submission of its Bid.

The Procuring Agency shall not be responsible for such costs irrespective of the outcome of the procurement.

The prescribed Bidding Document Fee is **Rs. 2,000/- non-refundable**.

3.6 Examination of Bidding Documents

Before submission, the bidder shall examine the complete SBD, including:

- NIT;
- BDS;
- ITB;
- Eligibility and Qualification Criteria;
- Schedule of Requirements;
- Technical Specifications;
- Evaluation Criteria;
- Financial Price Schedule;
- GCC/SCC;
- Zakat Fund controls;
- Contract Forms; and
- Addenda/Corrigenda, if any.

Submission of a Bid shall signify that the bidder has examined and accepted the applicable bidding requirements, subject to any deviation expressly disclosed in the manner permitted by the SBD.

3.7 Clarification of Bidding Documents

A prospective bidder requiring clarification shall seek it through the prescribed channel within the period permitted under the applicable procurement procedure.

Clarifications shall not alter the bidding documents unless incorporated through a lawful Addendum/Corrigendum.

3.8 Amendment of Bidding Documents

Before the submission deadline, the Procuring Agency may amend the SBD through an Addendum/Corrigendum in accordance with applicable procurement rules.

Such amendment shall form an integral part of the SBD.

Where necessary, the submission deadline shall be extended in accordance with applicable requirements.

3.9 Contents of Bid

The Bid shall contain, as applicable:

1. Bid Submission Form;
2. Bidder Information Form;
3. evidence of legal status;
4. applicable healthcare establishment licence/registration;
5. applicable professional/regulatory documents;
6. NTN and prescribed tax documentation;
7. Bidding Document Fee evidence;

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8. Bid Security;
9. experience documents;
10. facility details;
11. qualified human-resource details;
12. equipment schedule;
13. quality-assurance information;
14. investigation-wise Technical Compliance Schedule;
15. service/turnaround-time undertaking;
16. reference-laboratory/subcontracting disclosure, where applicable;
17. non-blacklisting declaration;
18. conflict-of-interest declaration;
19. authenticity undertaking;
20. Financial Price Schedule; and
21. other documents expressly required under the SBD.

3.10 One Bid per Bidder

A bidder shall submit only one Bid in its own legal capacity for this procurement, except to the extent a lawful joint/consortium arrangement is expressly permitted in the final BDS.

A bidder shall not participate through multiple arrangements in a manner creating conflict of interest, collusion or unfair competitive advantage.

3.11 Investigation-Wise Participation

The bidder may quote one, several or all investigations listed in the Schedule of Requirements.

The bidder shall clearly identify every investigation quoted.

An investigation not quoted in the Financial Price Schedule shall not be treated as offered.

3.12 No Undefined Offers

A bidder shall not submit vague offers such as:

“All tests available at our laboratory at discounted rates.”

For competitive evaluation, every quoted investigation shall correspond to a specific Schedule/BOQ item and carry a specific quoted rate.

3.13 Regulatory Documents

The bidder shall submit valid regulatory documents applicable to its establishment and quoted services.

These may include, where applicable:

- Sindh Healthcare Commission registration/licence;
- other healthcare establishment authorization;
- professional registrations;
- specialized service authorization; and
- other statutory evidence prescribed in the Schedule.

Documents shall be valid on the relevant date as required under applicable law/SBD.

3.14 Facility Details

The bidder shall identify the facility from which each quoted investigation will be provided.

The Procuring Agency may verify the facility against the predetermined evaluation criteria.

A bidder shall not substitute an evaluated facility after Bid opening merely to satisfy a mandatory technical criterion.

3.15 Accessibility / Distance

Any mandatory geographical or distance requirement shall apply only if expressly stated in the final BDS before Bid submission.

Where no such criterion is prescribed, distance from JPMC shall not independently constitute a ground for technical rejection.

3.16 Qualified Personnel

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The bidder shall provide details of appropriately qualified personnel necessary for the services quoted. Where a particular investigation requires professional supervision or reporting by a specified category of healthcare professional, the exact requirement shall be stated in the Schedule/Evaluation Criteria.

3.17 Equipment Schedule

The bidder shall disclose material equipment required for the quoted services in the prescribed format.

Where relevant, the bidder shall state:

- equipment/analyzer;
- manufacturer/model;
- facility/location;
- operational status;
- maintenance/calibration status; and
- backup arrangement.

The Procuring Agency shall not introduce an undisclosed manufacturer/model preference during evaluation.

3.18 Quality Assurance

The bidder shall maintain quality-assurance arrangements appropriate to the quoted services.

Where expressly required, the Bid shall include evidence of:

- internal quality control;
- external quality assurance;
- calibration;
- preventive maintenance;
- reagent/kit control;
- sample traceability;
- temperature control; and
- infection-control arrangements.

3.19 Sample Collection Capability

For investigations requiring specimen collection, the bidder shall provide appropriate arrangements for collection, identification, preservation and transportation.

Where collection from JPMC is included in the Contract, the bidder shall provide required collection materials and staff without unauthorized additional charge.

3.20 Specialized / High-Risk Investigations

For investigations involving contrast media, invasive procedures, sedation or other material patient-safety considerations, the bidder shall comply with the technical and safety requirements stated in the Schedule.

Where applicable, this may include:

- qualified professional supervision;
- emergency medicines;
- oxygen;
- resuscitation equipment;
- anaphylaxis management;
- patient monitoring; and
- emergency referral arrangements.

3.21 Reference Laboratory / Subcontracting

Where permitted, a bidder proposing to use a reference laboratory or another facility for a quoted investigation shall disclose the arrangement in its Bid.

The disclosure shall identify:

- investigation;
- reference laboratory/facility;
- address;
- regulatory status;
- sample transportation arrangement;



- reporting responsibility; and
- turnaround time.

Undisclosed subcontracting/reference-laboratory arrangements materially affecting the evaluated service shall not be permitted.

3.22 Turnaround Time

The bidder shall accept the investigation-wise turnaround times prescribed in the Schedule.

Turnaround time shall be measured from the point specified in the Schedule/Contract, such as:

- receipt of a properly collected specimen; or
- completion/commencement of the diagnostic procedure,

as appropriate to the investigation.

3.23 Emergency / Urgent Services

Where an investigation is designated as emergency/urgent, the bidder shall demonstrate and undertake the required availability and reporting capacity.

Critical results shall be communicated promptly through the prescribed authorized channel, followed by the formal authenticated report.

3.24 Financial Price Schedule

The bidder shall quote the rate for each investigation in Pakistani Rupees using the prescribed Financial Price Schedule.

Rates shall be clear, unconditional and investigation-specific.

Unless expressly stated otherwise, the quoted rate shall include all costs required for complete performance of the investigation.

3.25 All-Inclusive Rate

The quoted rate shall include, where applicable:

Collection + Container + Consumables + Reagents + Processing + Professional Reporting + Routine Transportation + Required Film/Image/Tracing/Printout + Other Prescribed Service Components

No additional undisclosed charge shall be claimed from the Procuring Agency, patient or attendant.

3.26 Taxes

The bidder shall state applicable taxes in the manner prescribed in the Financial Price Schedule.

Statutory deductions shall be made in accordance with prevailing law.

Financial comparison shall use the same predetermined tax-treatment methodology for all bidders.

3.27 Firm Rates

Quoted rates shall remain firm during the Contract period unless adjustment is expressly permitted by the Contract and applicable law.

The bidder shall not claim unilateral rate enhancement due to changes in commercial operating costs.

3.28 Bid Validity

The Bid shall remain valid for:

90 Days from the Bid Opening Date

A Bid having a materially shorter validity period shall be dealt with in accordance with the responsiveness criteria.

3.29 Bid Security

The Bid shall be accompanied by:

Bid Security @ 4.5% of the Total Bid Price

calculated in accordance with the BDS.

The Bid Security may be furnished in any form permitted under the applicable SPP Rules and shall have the required validity.

3.30 Bid Security Calculation

For each quoted investigation:

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Quoted Rate × Estimated Annual Quantity = Evaluated Bid Value

The sum of evaluated bid values of all quoted investigations shall constitute the **Total Bid Price** for Bid Security calculation.

Bid Security = 4.5% of Total Bid Price

3.31 Submission Through EPADS

The Bid shall be submitted electronically through the prescribed EPADS mechanism by the deadline stated in the BDS.

The bidder shall ensure that all mandatory forms and supporting documents are uploaded in the appropriate fields/formats.

System requirements applicable to electronic bidding shall prevail over unnecessary manual-form requirements where permitted by law.

3.32 Late Bids

A Bid submitted after the prescribed deadline shall be dealt with according to the applicable EPADS/procurement procedure.

The Procuring Agency shall not manually accept a late Bid outside the prescribed mechanism.

3.33 Modification / Withdrawal

A bidder may modify or withdraw its Bid before the submission deadline in accordance with the prescribed EPADS procedure.

After expiry of the submission deadline, modification/withdrawal shall be governed by the applicable procurement rules and Bid Security provisions.

3.34 Bid Opening

Bids shall be opened at the date, time and venue specified in the BDS in accordance with the prescribed procurement procedure.

The opening record shall be maintained as required.

3.35 Preliminary Examination

The Procurement Committee shall initially examine whether the Bid:

- was timely submitted;
- is properly authorized;
- contains the prescribed Bid Security;
- meets Bid Validity requirements;
- contains the prescribed fee evidence;
- contains the required Bid forms; and
- is substantially responsive to basic submission requirements.

3.36 Eligibility Evaluation

Bidders passing preliminary examination shall be evaluated against the bidder-level eligibility criteria.

Material failure of a mandatory bidder-level criterion may render the Bid non-responsive for all quoted investigations.

3.37 Investigation-Wise Technical Evaluation

Each quoted investigation of an eligible bidder shall then be evaluated separately against its technical/service requirements.

Evaluation may consider, as applicable:

- regulatory authority;
- facility;
- qualified personnel;
- equipment;
- quality assurance;
- collection arrangements;



- patient safety;
- service availability;
- turnaround time;
- reporting arrangements; and
- other disclosed investigation-specific requirements.

3.38 Pass / Fail Evaluation

Technical evaluation shall be on a:

PASS / FAIL BASIS

unless a different objective evaluation methodology has been expressly incorporated in the issued SBD.

An investigation must satisfy all material mandatory requirements applicable to it before its price is considered for award.

3.39 Site / Facility Verification

The Procurement Committee or authorized technical representatives may verify the bidder's declared facility where such verification is relevant to the predetermined criteria.

Site verification shall confirm disclosed facts and shall not be used to introduce new criteria after Bid opening.

The verification record should identify the criteria checked and findings made.

3.40 Clarification of Bids

The Procuring Agency may seek clarification where permitted by applicable procurement rules.

Clarification shall not permit a bidder to:

- change its quoted rate;
- add an investigation not originally quoted;
- substitute a materially different facility;
- add a materially missing mandatory qualification;
- introduce an undisclosed reference laboratory to cure non-responsiveness; or
- materially alter the substance of its Bid.

3.41 Financial Evaluation

Financial rates shall be evaluated only for those investigations for which the bidder has been determined eligible and technically responsive.

For each investigation:

Evaluated Cost = Evaluated Unit Rate × Estimated Annual Quantity

The estimated quantity is for evaluation/planning and does not constitute a guaranteed referral quantity.

3.42 Arithmetic Examination

Arithmetic calculations shall be checked in accordance with the methodology stated in the Financial Price Schedule and applicable procurement rules.

No bidder shall be permitted to voluntarily revise its quoted rate after Bid opening.

3.43 Investigation-Wise Ranking

Technically responsive bids shall be financially ranked separately for each investigation.

For example:

Bidder	Technical Status	Evaluated Rate	Ranking
Laboratory A	Responsive	Rs. 1,100	L2
Laboratory B	Responsive	Rs. 950	L1
Laboratory C	Non-Responsive	Rs. 800	Not Evaluated

A lower price from a technically non-responsive bidder shall not qualify for award.

3.44 Award Criteria

Subject to applicable procurement requirements, each investigation shall be recommended for award to the bidder offering the:

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Lowest Evaluated Responsive Rate

Different investigations may be awarded to different bidders.

3.45 Identical Lowest Rates

Where two or more responsive bidders quote an identical lowest evaluated rate for the same investigation, the predetermined tie-breaking mechanism stated in the final BDS shall apply.

No post-opening discretionary preference shall be introduced.

3.46 Verification Before Award

Before award, material information of the recommended bidder may be verified, including:

- establishment licence;
- professional registrations;
- facility;
- equipment;
- quality-control evidence;
- experience;
- tax documents; and
- Bid Security.

Verification shall not permit reconstruction of a materially non-responsive Bid.

3.47 Performance Security

The successful bidder shall furnish:

Performance Security @ 5.5% of the Awarded Contract Value

in a permissible form and within the period specified in the Letter of Acceptance.

Failure to furnish required Performance Security may result in action in accordance with the SBD and applicable procurement rules.

3.48 Contract Execution

Award shall become operational subject to fulfillment of applicable post-award requirements, including:

- Letter of Acceptance;
- Performance Security;
- Contract execution; and
- continued validity of mandatory regulatory approvals.

The Contract shall remain valid up to **30 June 2027**, unless lawfully terminated earlier.

3.49 No Guaranteed Referrals

Award of an investigation does not guarantee any minimum number of patients, tests or investigations.

Actual referrals shall depend upon:

- eligible patient requirements;
- clinical advice;
- Zakat authorization;
- availability of funds; and
- Contract conditions.

3.50 No Unauthorized Refusal of Service

The Contractor shall not unjustifiably refuse an authorized investigation covered by its Contract during the required service period.

Where performance is genuinely impossible for technical, safety or Force Majeure reasons, the Contractor shall immediately inform the Procuring Agency and document the reason.

3.51 No Unauthorized Patient Charges

The Contractor shall not demand or receive any unauthorized additional payment from a Zakat patient/attendant for a contracted authorized investigation.

Any established overcharge shall be recoverable and may constitute contractual default.

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3.52 Confidentiality and Patient Information

Patient information received for performance of the Contract shall be handled confidentially and used only for legitimate clinical, administrative, regulatory, audit and legal purposes.

The Contractor shall maintain appropriate safeguards for reports and patient records.

3.53 Fraud, Misrepresentation and False Reports

The bidder/Contractor shall not submit or issue:

- forged regulatory documents;
- fabricated experience;
- false equipment information;
- fictitious patient claims;
- duplicate invoices;
- false diagnostic service records; or
- fabricated/altered reports.

Established misconduct may result in rejection, contractual remedies, recovery, regulatory referral and/or separate blacklisting proceedings in accordance with law.

3.54 Rejection / Annulment

The Procuring Agency may reject bids or annul procurement proceedings only in accordance with the applicable SPP framework.

No Bid shall be rejected merely because the Procuring Agency subsequently prefers an undisclosed criterion.

3.55 Grievance Redressal

Bidder grievances shall be handled through the applicable procurement grievance-redressal mechanism.

The filing and disposal of grievances shall be governed by applicable SPPRA requirements.

3.56 Confidentiality of Evaluation

Information relating to detailed evaluation and recommendations shall be handled in accordance with applicable procurement disclosure/confidentiality requirements.

No bidder shall improperly influence the Procurement Committee or evaluation process.

3.57 Zakat Fund Integrity

All services under this procurement shall be linked to genuine authorized Zakat patient requirements.

No bidder shall:

- generate fictitious referrals;
- bill for unperformed investigations;
- duplicate patient claims;
- inflate the contracted rate; or
- collude in misuse of Zakat funds.

3.58 Governing Principle

The procurement shall be conducted on the principles of:

Transparency + Equal Treatment + Objective Evaluation + Value for Money + Patient Safety + Zakat Fund Accountability

No condition of this SBD shall be interpreted to authorize action contrary to mandatory applicable law.



SBD—C — CATEGORY C

SECTION IV

ELIGIBILITY & QUALIFICATION CRITERIA / MANDATORY DOCUMENT MATRIX

Laboratory / Diagnostic Tests & Investigation Services — Zakat Fund, FY 2026–2027

Evaluation under this Section shall be conducted on a **Pass/Fail basis**. The bidder must satisfy all applicable bidder-level mandatory requirements. Thereafter, each quoted investigation shall be assessed separately against the investigation-specific requirements prescribed in the Schedule of Requirements.

4.1 Bidder-Level Mandatory Eligibility Criteria

Sr.	Mandatory Requirement	Documentary Evidence	Evaluation
1	Legal status of bidder	Registration/incorporation/ownership document, as applicable	Pass/Fail
2	Eligible diagnostic healthcare establishment	Documentary evidence showing lawful operation as laboratory/diagnostic centre	Pass/Fail
3	Valid healthcare establishment registration/licence	Valid licence/registration from competent healthcare authority, including SHCC where applicable	Pass/Fail
4	NTN	Valid NTN/registration evidence	Pass/Fail
5	Sales Tax registration, where legally applicable	Registration evidence	Pass/Fail
6	Latest Income Tax Return	Documentary evidence	Pass/Fail
7	Bidding Document Fee	Evidence of payment of Rs. 2,000/-	Pass/Fail
8	Bid Security	4.5% in prescribed/permissible form and validity	Pass/Fail
9	Bid Validity	Minimum 90 days	Pass/Fail
10	Relevant Experience	Minimum two (02) years in relevant diagnostic/laboratory services	Pass/Fail
11	Operational Facility	Complete details/address of proposed facility	Pass/Fail
12	Qualified Professional Staff	Prescribed professional/technical staff relevant to services quoted	Pass/Fail
13	Appropriate Diagnostic Equipment	Equipment required for quoted investigations	Pass/Fail
14	Quality-Control Arrangements	Evidence/declaration as prescribed	Pass/Fail
15	Sample Collection Capability	Where applicable to quoted services	Pass/Fail
16	Emergency/On-call Capability	Where required for investigations designated as emergency	Pass/Fail

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Sr. Mandatory Requirement	Documentary Evidence	Evaluation
17 Reporting Capability	Authenticated reporting arrangements	Pass/Fail
18 Bank Account Maintenance Certificate	Certificate from scheduled bank	Pass/Fail
19 Non-Blacklisting/Debarment Declaration	Prescribed affidavit/declaration	Pass/Fail
20 Conflict-of-Interest Declaration	Prescribed form	Pass/Fail
21 Authenticity/Verification Undertaking	Prescribed form	Pass/Fail
22 Acceptance of SBD/Contract Conditions	Prescribed undertaking	Pass/Fail
23 Authorized Signatory	Authority letter/power, where applicable	Pass/Fail
24 Complete EPADS Submission	All mandatory documents uploaded as prescribed	Pass/Fail

A bidder failing a material bidder-level mandatory requirement shall not proceed to investigation-wise technical evaluation, subject to the applicable rules governing responsiveness and permissible clarification.

4.2 Legal Status

The bidder shall be legally competent to enter into and perform the Contract.

The Bid shall clearly disclose its legal constitution, such as:

- sole proprietorship;
- partnership;
- company;
- other legally recognized entity; or
- any other arrangement expressly permitted under the BDS.

The legal name appearing in the Bid shall correspond with the bidder's material registration and tax documentation, subject to lawful explanation of any variation.

4.3 Healthcare Establishment Licence / Registration

The bidder shall possess a valid licence/registration required for operation of the proposed laboratory/diagnostic facility.

Where the establishment falls within the regulatory jurisdiction of the **Sindh Healthcare Commission**, the applicable SHCC registration/licensing requirements shall be satisfied.

The Procuring Agency may verify:

Licence Number → Facility Name → Address → Scope → Status → Validity

Where the quoted investigation requires an additional statutory authorization, such authorization shall also be mandatory.

4.4 Scope of Regulatory Authorization

A general healthcare establishment licence shall not automatically establish technical eligibility for every diagnostic investigation.

The bidder shall be legally authorized to provide the particular type of service quoted where service-specific authorization is required.

4.5 Relevant Experience

The bidder shall demonstrate at least:

Two (02) years of relevant operational experience

in laboratory/diagnostic services.

Evidence may include contracts, work orders, completion/performance certificates, invoices supported by contractual evidence, or other verifiable documentation.

Experience shall be relevant and genuine.

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No undisclosed requirement relating to a specific public-sector institution or minimum contract value shall be introduced during evaluation.

4.6 Past Performance

Where past-performance evidence is submitted or required, it may be verified from the relevant client.

A bidder shall not be rejected merely on the basis of an unverified allegation or informal complaint.

Documented material performance failures may be considered only to the extent permitted by the predetermined criteria and applicable law.

4.7 Financial Capacity

The bidder shall demonstrate reasonable financial/operational capacity to perform the Contract.

At minimum, the bidder shall provide:

- bank account maintenance certificate; and
- prescribed tax/financial documentation.

If a minimum turnover, bank balance or financial threshold is to be used as a mandatory qualification criterion, the **exact threshold and documentary basis must be inserted into the SBD before advertisement.**

No undisclosed financial threshold shall be applied after Bid opening.

4.8 Facility Details

The bidder shall submit details of the facility proposed for Contract performance, including:

Particular	Bidder's Information
------------	----------------------

Facility Name	
---------------	--

Complete Address	
------------------	--

Telephone	
-----------	--

Email	
-------	--

Operating Hours	
-----------------	--

Emergency/On-call Hours	
-------------------------	--

Responsible Person	
--------------------	--

Healthcare Licence No.	
------------------------	--

Licence Validity	
------------------	--

Where multiple facilities are proposed, each relevant facility shall be disclosed.

4.9 Facility Accessibility

Any mandatory distance requirement shall apply only if expressly stated in the final BDS.

If the Procuring Agency decides to retain the previous **2.5 KM from JPMC** requirement, the final issued SBD shall prescribe:

1. the exact point at JPMC from which distance is measured;
2. the bidder's facility point/address;
3. whether road distance or another objective measurement is used; and
4. acceptable documentary/verification method.

Otherwise, distance shall not be used as a mandatory rejection criterion.

4.10 Qualified Professional Personnel

The bidder shall have qualified personnel appropriate to the investigations quoted.

The following may be required according to the service:

Service Area	Relevant Personnel, where applicable
Pathology/Laboratory Medicine	Qualified Pathologist / relevant specialist
Microbiology	Qualified Microbiologist / relevant specialist
Radiology/Imaging	Qualified Radiologist
Ultrasound	Appropriately qualified/authorized professional

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Service Area	Relevant Personnel, where applicable
Laboratory Operations	Qualified Laboratory Technologist/Technician
Radiography/Imaging	Qualified Radiographer/Technologist
Specialized Diagnostics	Appropriately qualified specialist/technical personnel
The exact personnel requirement shall be linked to the relevant investigation and applicable professional/regulatory standard.	

4.11 Professional Registration

Where a professional is required by law to hold registration with a competent professional body, valid registration evidence shall be provided or made available for verification as prescribed.
The Procuring Agency may verify the registration status from the relevant authority.

4.12 Equipment Capacity

For every investigation where equipment is material to technical responsiveness, the bidder shall disclose the equipment proposed.

Equipment Schedule

Sr. Investigation(s)	Equipment Analyzer	/ Manufacturer Model	/ Facility Operational	Calibration/Maintenance Evidence	Backup
			Yes/No		
			Yes/No		

The bidder shall not be required to own every item of equipment if lawful access/use is expressly permissible under the SBD; however, the arrangement must be disclosed and verifiable.

4.13 Equipment Maintenance / Calibration

Equipment used for Contract services shall be maintained according to applicable technical/manufacturer/regulatory requirements.

Where calibration or preventive maintenance is relevant, the bidder shall maintain appropriate records.

Expired calibration/maintenance evidence shall be assessed according to the actual mandatory technical requirement rather than through arbitrary rejection.

4.14 Backup Arrangements

For investigations designated as critical, emergency or time-sensitive, the bidder shall disclose reasonable backup arrangements for material equipment failure.

The backup arrangement shall not involve undisclosed subcontracting contrary to the SBD.

4.15 Quality Assurance

The bidder shall demonstrate an appropriate quality-management arrangement relevant to the investigations quoted.
The evaluation may verify:

Quality Requirement	Applicability
Internal Quality Control	Where applicable
External Quality Assurance / Proficiency Testing	Where applicable/prescribed
Equipment Calibration	Where applicable
Preventive Maintenance	Where applicable
Reagent/Kit Control	Laboratory services
Temperature Monitoring	Where applicable
Sample Traceability	Laboratory services
Infection Prevention & Control	Applicable services
Report Authentication	Mandatory
Record Maintenance	Mandatory

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Only those requirements expressly designated as mandatory in the final SBD shall constitute grounds for rejection.

4.16 Sample Collection Capability

Where sample collection is required, the bidder shall demonstrate arrangements for:

- qualified/trained collection personnel;
- appropriate specimen containers;
- patient/sample identification;
- infection-control precautions;
- preservation;
- transportation;
- temperature control/cold-chain where required; and
- sample rejection/acceptance procedures.

4.17 Collection from JPMC

Where the Schedule requires sample collection from JPMC wards or the SSMC/Social Welfare Office, the bidder shall undertake to provide such collection within the prescribed timeframe.

The cost shall be included in the quoted investigation rate unless expressly stated otherwise.

4.18 Routine Service Capability

For each routine investigation quoted, the bidder shall accept the prescribed turnaround time.

A bidder shall not be rejected for failure to provide a faster turnaround time than that disclosed in the SBD.

4.19 Emergency / 24-Hour Capability

A 24-hour/on-call requirement shall apply only to investigations expressly identified as emergency/24-hour services in the Schedule.

For such investigations, the bidder shall demonstrate:

- contact mechanism;
- sample/patient receiving capability;
- relevant staff availability;
- equipment availability;
- reporting capability; and
- critical-result communication arrangements.

4.20 Reporting Capability

The bidder shall be capable of issuing authenticated diagnostic reports containing the prescribed information.

Where applicable, reports shall be authenticated by the appropriately qualified professional.

Electronic reports may be accepted where permitted and capable of verification.

4.21 Critical Result Communication

Where clinically relevant, the bidder shall maintain a mechanism for prompt communication of critical results to the authorized clinical contact.

The mechanism shall allow documentation of:

Patient/Reference → Critical Finding → Date/Time → Recipient → Communicating Professional

4.22 Specialized / High-Risk Diagnostic Procedures

For an investigation involving contrast media, invasive intervention or other material clinical risk, the bidder shall satisfy the specific safety criteria stated in the Schedule.

Such criteria may include, where applicable:

- qualified doctor/specialist;
- patient assessment;
- emergency trolley;
- oxygen;
- resuscitation equipment;
- medicines for anaphylaxis/emergency response;



- monitoring equipment; and
- emergency transfer/referral arrangements.

4.23 Patient Transportation

Where patient transportation is expressly included in the Schedule, the bidder shall demonstrate the prescribed transportation capability.

No mandatory ambulance/vehicle criterion shall be applied to investigations for which patient transportation is not part of the advertised requirement.

4.24 Reference Laboratory / Subcontracting

Where permitted, a bidder using a reference laboratory shall submit:

Requirement	Evidence
Name of Reference Laboratory	Required
Address	Required
Regulatory Status	Required
Investigation(s) referred	Required
Formal arrangement/authorization	As prescribed
Sample transport mechanism	Required
Turnaround time	Required
Reporting responsibility	Required

The primary Contractor shall remain responsible for Contract performance to the extent provided in the Contract.

4.25 Non-Blacklisting / Debarment

The bidder shall submit the prescribed declaration that it is not blacklisted/debarred in a manner that legally prevents participation in the procurement.

The Procuring Agency may verify the declaration through relevant official sources.

False declaration may result in action under the SBD and applicable law.

4.26 Litigation / Regulatory Proceedings Disclosure

The bidder shall disclose material pending litigation or regulatory proceedings, where required in the prescribed form, that may materially affect its legal ability to perform the Contract.

Mere existence of litigation shall **not automatically disqualify** a bidder unless a predetermined legal/qualification ground applies.

4.27 Conflict of Interest

The bidder shall disclose any conflict of interest relevant to the procurement.

A material conflict shall be dealt with in accordance with applicable procurement law and the SBD.

4.28 Authenticity of Documents

All documents submitted shall be genuine and verifiable.

The bidder shall authorize the Procuring Agency to verify material documents from issuing authorities/institutions.

Submission of forged or materially falsified documentation may result in rejection and other lawful action.

4.29 Bidder-Level Pass / Fail Determination

The bidder shall be declared:

BIDDER-LEVEL RESPONSIVE

only where all material mandatory bidder-level criteria are satisfied.

Failure of a bidder-level mandatory criterion affects the Bid as a whole.

4.30 Investigation-Level Technical Criteria

After bidder-level qualification, each quoted investigation shall be separately assessed.

Investigation-Wise Technical Matrix

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Sr.	Criterion	Requirement	Status
1	Investigation quoted exactly as scheduled	Mandatory	Pass/Fail
2	Legally authorized to perform investigation	Mandatory	Pass/Fail
3	Required professional personnel	As Schedule	Pass/Fail
4	Required equipment	As Schedule	Pass/Fail
5	Quality-control requirement	As Schedule	Pass/Fail
6	Routine turnaround time	As Schedule	Pass/Fail
7	Emergency availability	If applicable	Pass/Fail
8	Sample collection	If applicable	Pass/Fail
9	Patient transportation	If applicable	Pass/Fail
10	Required diagnostic output	Mandatory where specified	Pass/Fail
11	Contrast/procedure safety	If applicable	Pass/Fail
12	Reference-lab disclosure	If applicable	Pass/Fail
13	Technical Compliance Form	Mandatory	Pass/Fail

4.31 Investigation-Wise Responsiveness

An investigation shall be declared:

TECHNICALLY RESPONSIVE

only where all material mandatory requirements applicable to that investigation have been satisfied.

A bidder may therefore be:

- responsive for Investigation A;
- non-responsive for Investigation B; and
- responsive for Investigation C.

Non-responsiveness of one investigation shall not automatically disqualify other technically compliant investigations unless the deficiency is bidder-level.

4.32 Facility Verification

Where facility verification is undertaken, the verification team shall use a predetermined checklist.

Facility Verification Checklist

Criterion	Bid Requirement	Actual Finding	Pass/Fail
Facility/address	As Bid		
Licence displayed/verified	Required		
Relevant equipment	As declared		
Professional staff	As required		
Sample collection	If applicable		
Quality-control arrangement	As required		
Emergency arrangement	If applicable		
Reporting facility	Required		
Backup power	If mandatory		
Cold-chain/temp control	If applicable		
Resuscitation facility	If applicable		

The verification team shall record factual findings and shall not introduce new requirements.

4.33 Backup Power

Backup electricity arrangements shall be mandatory where uninterrupted power is reasonably necessary for the quoted diagnostic services and expressly required in the technical criteria.



The bidder may satisfy the requirement through an appropriate operational backup system rather than a specific undisclosed technology.

4.34 Refrigeration / Temperature-Controlled Storage

Where reagents, samples or other diagnostic materials require controlled temperatures, the bidder shall demonstrate appropriate refrigeration/temperature-control arrangements.

Temperature monitoring shall be maintained where technically required.

4.35 Bidder Document Checklist

The bidder should ensure submission of the following applicable documents:

Sr. Document	Submitted
1 Bid Submission Form	☐
2 Bidder Information Form	☐
3 Legal status document	☐
4 Healthcare establishment licence/registration	☐
5 NTN	☐
6 Sales Tax evidence, where applicable	☐
7 Latest Income Tax Return	☐
8 Bidding Document Fee evidence	☐
9 Bid Security	☐
10 Experience evidence	☐
11 Bank Account Maintenance Certificate	☐
12 Facility details	☐
13 Professional staff details	☐
14 Professional registrations, where applicable	☐
15 Equipment Schedule	☐
16 Quality Assurance Declaration/Evidence	☐
17 Sample Collection Undertaking, where applicable	☐
18 Emergency Service Undertaking, where applicable	☐
19 Reference Laboratory Disclosure, where applicable	☐
20 Non-Blacklisting Declaration	☐
21 Conflict-of-Interest Declaration	☐
22 Authenticity Undertaking	☐
23 SBD Acceptance Undertaking	☐
24 Investigation-wise Technical Compliance Schedule	☐
25 Financial Price Schedule	☐

4.36 Evaluation Method

The evaluation method under this Section shall be:

PASS / FAIL

No marks shall be assigned merely for:

- larger premises;
- more expensive equipment;
- greater number of branches;
- proximity beyond an expressly prescribed requirement;
- reputation alone;
- subjective “quality” impressions; or

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- any other factor not contained in the issued evaluation criteria.

Where the Procuring Agency intends to use a scored criterion, the exact marks, evidence, weighting and qualifying threshold shall first be incorporated into the issued SBD.

4.37 Clarification Versus Material Deficiency

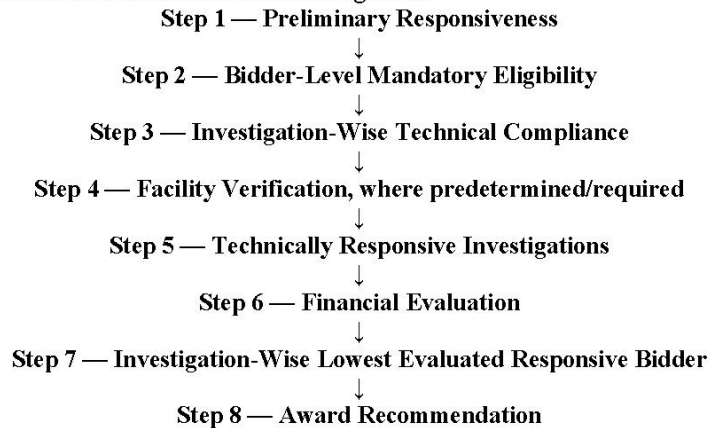
A clarification may explain an existing document or information where legally permissible.

It shall not be used to permit a bidder after opening to acquire or introduce a materially missing qualification that was required at the Bid deadline.

The Procurement Committee shall distinguish between a permissible clarification and a material deficiency and record its determination.

4.38 Final Eligibility / Qualification Flow

The Committee shall record the evaluation in the following order:



This evaluation sequence shall be consistently applied to all bidders.



SBD–C — CATEGORY C

SECTION V

SCHEDULE OF REQUIREMENTS, TECHNICAL SPECIFICATIONS & ESTIMATED ANNUAL DEMAND

Laboratory / Diagnostic Tests & Investigation Services — Zakat Fund, FY 2026–2027

This Section shall define the exact investigations to be procured, their estimated annual demand, minimum technical/service requirements, turnaround times and patient-service obligations. The finalized and duly approved Schedule shall form an integral part of the bidding documents and subsequent Contract.

5.1 Scope of Services

The successful bidder(s) shall provide only those laboratory tests/diagnostic investigations specifically awarded under the Contract against duly authorized referrals issued for eligible Zakat patients of JPMC.

Services may include, according to the finalized Schedule:

- pathology and laboratory investigations;
- hematology;
- clinical chemistry;
- microbiology;
- immunology/serology;
- histopathology/cytopathology;
- molecular diagnostics;
- radiology and imaging;
- ultrasound/Doppler;
- CT/MRI;
- specialized diagnostic procedures; and
- other specifically identified diagnostic investigations.

Each service shall be separately identified in the final Schedule.

5.2 Schedule C-1 — Laboratory Investigations / Tests

The Procuring Agency shall finalize the following schedule before issuance of the tender:

Item No.	Investigation / Specimen / Service Requirement	Unit	Estimated Annual Qty.	Routine TAT	Emergency if applicable	TAT, 24/7 Required
1		Per Test				Yes/No
2		Per Test				Yes/No
3		Per Test				Yes/No
4		Per Test				Yes/No

TAT = Turnaround Time

The Schedule shall identify the test sufficiently to avoid ambiguity in financial comparison.

5.3 Schedule C-2 — Radiology / Imaging & Other Diagnostic Investigations



Item No.	Investigation	Body Part / Protocol Technical Requirement	Unit	Estimated Annual Qty.	Required Output	Routine TAT	Emergency TAT	24/7
1			Per Investigation					Yes/No
2			Per Investigation					Yes/No
3			Per Investigation					Yes/No

Where contrast or a specialized protocol is required, the Schedule shall clearly state whether the quoted rate must include it.

5.4 No Generic / Open-Ended BOQ

The Schedule shall not use undefined descriptions such as:

“All laboratory tests,” “all investigations,” “any test required by patient,” or “other tests as required.”

Each investigation intended for competitive evaluation and award shall be individually identified.

An investigation not included in the awarded Schedule shall not automatically become part of the Contract merely because the successful bidder is capable of performing it.

5.5 Estimated Annual Demand

Estimated annual quantities shall be prepared before tender issuance using reasonably available information, including:

- previous Zakat-supported utilization;
- patient referral records;
- hospital workload;
- disease/service pattern;
- anticipated demand;
- newly introduced clinical services, where applicable; and
- available/anticipated Zakat allocation.

Quantities shall represent reasonable planning estimates and not artificial figures designed merely to utilize available funds.

5.6 Certification of Annual Demand

The final Schedule of Requirements shall be duly verified and approved before tender issuance.

ANNUAL DEMAND CERTIFICATION

It is certified that the investigations and estimated annual quantities contained in Schedule C-1/C-2 have been prepared on the basis of available utilization data, anticipated patient requirements and relevant clinical/service needs for FY 2026–2027.

Prepared by:

Name: _____

Designation: _____

Signature: _____

Date: _____

Clinical / Technical Verification:

Name: _____

Designation/Department: _____

Signature: _____

Date: _____

Verified / Recommended by:

Name: _____



Designation: _____

Signature: _____

Approved by Competent Authority / Procurement Committee:

Signature: _____

Date: _____

5.7 General Technical Standard

Every investigation shall be performed:

- at an appropriately licensed/registered facility;
- by or under supervision of appropriately qualified personnel;
- using appropriate equipment, reagents, kits and procedures;
- in accordance with applicable professional/regulatory requirements;
- with appropriate quality-control measures;
- within the prescribed turnaround time; and
- with an authenticated report/output.

5.8 Patient Identification and Referral Verification

Before performing a Zakat-funded investigation, the Contractor shall verify the prescribed referral/service authorization.

The service record shall be traceable through, as applicable:

Patient/MR No. → Zakat Authorization → Referral No. → Investigation → Date of Service → Report → Invoice

No Contractor shall create or modify Zakat eligibility/authorization.

5.9 Sample Collection

Where sample collection forms part of the service, the Contractor shall provide appropriate:

- collection staff;
- tubes/containers;
- needles and related consumables;
- identification/labels;
- specimen handling;
- preservation;
- transportation; and
- cold-chain arrangements where technically required.

Such costs shall be included in the quoted rate unless the Schedule expressly provides otherwise.

5.10 Sample Collection from JPMC

Where specified, the Contractor shall collect samples from the designated JPMC ward/unit or SSMC/Social Welfare Office.

The Schedule may prescribe:

Routine Collection: within _____ minutes/hours of authorized request.

Emergency Collection: within _____ minutes of notification.

These periods shall be finalized before tender issuance where they are to be used as contractual performance standards.

5.11 Specimen Identification and Traceability

The Contractor shall maintain a system capable of linking the specimen with the authorized patient/referral.

At minimum, the traceability record shall include appropriate:

- patient/reference identification;
- investigation;
- collection date/time;
- receipt date/time;
- specimen status;

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- processing/reporting reference; and
- final report.

5.12 Specimen Rejection

Where a specimen is unsuitable because of:

- incorrect container;
- insufficient quantity;
- clotting where inappropriate;
- hemolysis where material;
- contamination;
- improper preservation;
- identification discrepancy; or
- other technically valid reason,

the Contractor shall promptly communicate the reason and request recollection where appropriate.

A test not actually performed due to an unacceptable specimen shall not be billed as completed.

5.13 Sample Transportation

Transportation shall preserve specimen integrity and comply with applicable biosafety/temperature requirements.

Where transportation from JPMC is the Contractor's responsibility, its cost shall be deemed included in the Contract rate unless expressly stated otherwise.

5.14 Reagents, Kits and Consumables

Reagents, kits and consumables used for investigations shall:

- be appropriate for the intended test/equipment;
- be within valid expiry;
- be stored under required conditions;
- possess applicable regulatory status where legally required; and
- be subject to appropriate lot/batch and quality-control procedures.

Expired or otherwise unsuitable reagents/consumables shall not be used.

5.15 Internal Quality Control

The Contractor shall maintain internal quality-control procedures appropriate to the investigation.

Relevant quality-control records shall be retained and may be examined by authorized inspection/regulatory authorities where legally permissible and relevant to Contract performance.

5.16 External Quality Assurance

Where an external quality-assurance/proficiency-testing requirement is expressly prescribed for a particular laboratory service, the bidder shall provide the required evidence.

No undisclosed accreditation or proficiency-program requirement shall be introduced after Bid opening.

5.17 Equipment Requirements

Equipment used shall be appropriate and operational for the quoted investigation.

Where equipment specifications are material to patient safety or diagnostic quality, the Schedule shall identify the minimum functional requirement rather than unnecessarily specifying a particular brand.

5.18 Equipment Maintenance and Calibration

The Contractor shall maintain equipment in accordance with applicable manufacturer, technical and regulatory requirements.

Where applicable, maintenance/calibration records shall be available for verification.

5.19 Backup Power / Equipment

For investigations identified as emergency or time-sensitive, the Contractor shall maintain reasonable arrangements to minimize interruption due to power or equipment failure.

The Schedule may identify specific backup requirements where objectively necessary.



5.20 Routine Turnaround Time

Each investigation shall have a predetermined routine turnaround time.

For laboratory investigations, TAT shall ordinarily be measured from **receipt of an acceptable specimen** until availability of the authenticated report.

For imaging/diagnostic procedures, TAT shall be measured according to the point specified in the Schedule.

5.21 Emergency Turnaround Time

Emergency TAT shall apply only to investigations expressly identified as emergency services.

Where an emergency result is clinically critical, the Contractor shall communicate the result through the authorized channel without waiting unnecessarily for routine report delivery.

5.22 Critical Result Notification

For applicable investigations, the Contractor shall maintain a critical-result communication record containing:

Patient / Ref. Investigation Critical Finding Date/Time Communicated To Communicated By

The formal authenticated report shall also be issued.

5.23 Laboratory Reports

Laboratory reports shall contain, as applicable:

- laboratory identity;
- patient/reference;
- investigation;
- specimen;
- result;
- units;
- reference range, where appropriate;
- relevant comments;
- date/time;
- authorized authentication; and
- report identifier.

Reports shall not be altered after issuance without an appropriate amendment/correction trail.

5.24 Imaging / Diagnostic Reports

Radiology/imaging reports shall be authenticated by the appropriately qualified professional as required.

The prescribed Contract rate shall include the required diagnostic output stated in Schedule C-2.

5.25 Films, Images, Tracings and Other Outputs

Where applicable, the Schedule shall specify whether the Contractor must provide:

- printed film;
- digital image;
- CD/electronic media;
- ECG/EEG tracing;
- graph;
- slide;
- photograph;
- printout; or
- other diagnostic output.

The bidder shall include the required output in its quoted rate.

5.26 Contrast Investigations

Where contrast is required, the Schedule shall clearly identify:

- whether contrast is included in the quoted rate;
- type/technical requirement, where clinically justified;



- patient-safety requirements; and
- required professional supervision.

No separate undisclosed contrast charge shall subsequently be imposed upon the patient.

5.27 Patient Safety for Contrast / High-Risk Procedures

For applicable procedures, the Contractor shall maintain appropriate arrangements for:

- pre-procedure assessment;
- trained/qualified staff;
- emergency medicines;
- oxygen;
- resuscitation equipment;
- management of allergic/anaphylactic reaction;
- patient monitoring; and
- emergency escalation/referral.

5.28 Specialized Investigations

Specialized investigations shall be performed and reported by appropriately qualified personnel where required by applicable professional/regulatory standards.

Where a particular specialist qualification is mandatory for an investigation, it shall be stated in the final Schedule/Evaluation Criteria.

5.29 Reference Laboratory Services

Where use of a reference laboratory is expressly permitted, the Contractor shall remain responsible for:

- proper specimen handling;
- transportation;
- traceability;
- prescribed turnaround time;
- authenticity of report;
- confidentiality; and
- Contract compliance,

subject to the exact terms of the Contract.

The patient shall not be charged separately because a permitted reference laboratory was used.

5.30 Service Availability

The final Schedule shall identify the required availability for each investigation as appropriate:

Availability Code Requirement

R	Routine service
E	Emergency service
24/7	Continuous/on-call availability
S	Scheduled/specialized service

A 24/7 requirement shall not automatically apply to every investigation.

5.31 Patient Transportation

Where patient transportation from JPMC to the Contractor's facility is required as part of a particular investigation, this requirement shall be expressly stated in the Schedule.

The Schedule shall identify:

- type of transportation;
- maximum response time;
- safety requirements; and
- whether transportation cost is included in the quoted rate.

5.32 No Unauthorized Referral of Patient



The Contractor shall not direct an authorized Zakat patient to another unrelated facility merely because it is unable or unwilling to perform an awarded investigation.
Where a permitted reference-laboratory arrangement exists, responsibility shall remain governed by the Contract.

5.33 Inability to Perform an Investigation

If the Contractor is temporarily unable to perform an awarded investigation, it shall immediately notify the designated SSMC/JPMC authority.

The Procuring Agency may make alternative arrangements where necessary for patient care and may apply contractual remedies where the inability constitutes Contractor default.

The Contractor shall not itself alter the patient's authorization or impose additional charges.

5.34 No Unnecessary Investigations

The Contractor shall perform only the investigation duly authorized.

It shall not add an unnecessary additional test/procedure merely to increase billing.

Any additional clinically necessary investigation shall require the prescribed clinical/Zakat authorization before it becomes payable, except where applicable law and immediate patient-safety requirements provide otherwise.

5.35 Repeat Tests

A repeat investigation necessitated solely by Contractor error, equipment failure, processing error, inadequate quality control or another Contractor-attributable cause shall not create an additional payment entitlement.

A clinically required repeat test supported by a fresh/appropriate authorization may be payable under the Contract.

5.36 Investigation-Wise Technical Compliance Schedule

Each bidder shall complete the following for every investigation quoted:

Item No.	Investigation	Required Specification	Bidder's Service / Method	Offered Facility	Equipment	TAT Offered	Compliance
							Comply/Not Comply

No price shall be inserted in this technical compliance table beyond what is required in the designated Financial Price Schedule.

5.37 Schedule C-3 — Investigation-Specific Technical Requirements

For investigations requiring additional criteria, the Procuring Agency shall complete:

Item No.	Investigation	Required Equipment/Method	Required Specialist	Collection Requirement	Patient Safety Requirement	Required Output	Other Mandatory Requirement
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Any requirement intended to determine responsiveness shall appear in the issued SBD.

5.38 Price Schedule Linkage

Every item in Schedule C-1/C-2 shall carry the same:

- Item Number;
- Investigation Name;
- Unit; and
- Estimated Annual Quantity

in the Financial Price Schedule.

This shall ensure direct comparison between technical requirements and financial offers.

5.39 Service Acceptance

An investigation shall be treated as satisfactorily completed when, as applicable:

1. the patient/referral was duly authorized;
2. the correct investigation was performed;

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3. applicable service standards were met;
4. required output/report was produced;
5. the report was properly authenticated;
6. required TAT was complied with, subject to documented exceptions; and
7. service verification was completed.

5.40 Technical Non-Conformity

Failure to comply with a material investigation-specific technical requirement may render that investigation technically non-responsive.

A bidder shall not necessarily be rejected for all quoted investigations where the deficiency relates only to one investigation.

5.41 Finalization Control

Before the SBD is uploaded/advertised, the Procuring Agency shall ensure that:

Schedule C-1 and C-2 contain the actual approved investigation list and estimated quantities.

The following shall not remain blank where relevant to evaluation:

Investigation → Unit → Estimated Quantity → Technical Requirement → TAT → Emergency Status → Required Output

The Procurement Committee shall not create or materially alter these evaluation requirements after Bid opening.

SBD—C — CATEGORY C SECTION VI PREDETERMINED TECHNICAL & FINANCIAL EVALUATION CRITERIA

Laboratory / Diagnostic Tests & Investigation Services — Zakat Fund, FY 2026–2027

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Evaluation shall be conducted strictly in accordance with the criteria disclosed in this SBD. No new qualification, technical preference, scoring factor or financial adjustment methodology shall be introduced after Bid submission. The evaluation sequence shall be:

Preliminary Examination → Bidder-Level Eligibility → Investigation-Wise Technical Evaluation → Facility Verification, where required → Financial Evaluation → Investigation-Wise Award

6.1 Evaluation Principle

Evaluation shall be undertaken at two distinct levels:

A. Bidder-Level Evaluation: determines whether the bidder itself satisfies mandatory legal, regulatory, financial and general qualification requirements.

B. Investigation-Level Evaluation: determines whether each particular investigation quoted by an eligible bidder satisfies its technical and service requirements.

Accordingly, failure relating solely to one investigation shall not automatically disqualify otherwise responsive investigations quoted by the same bidder.

6.2 Stage-I — Preliminary Responsiveness

Each Bid shall initially be examined as follows:

Sr.	Criterion	Requirement	Evaluation
1	Bid submitted within deadline	Mandatory	Pass/Fail
2	Bid Submission Form	Complete	Pass/Fail
3	Authorized signatory	Required	Pass/Fail
4	Bidding Document Fee	Rs. 2,000 evidence	Pass/Fail
5	Bid Security	4.5%, compliant form/amount/validity	Pass/Fail
6	Bid Validity	90 days	Pass/Fail
7	Financial Price Schedule	Submitted	Pass/Fail
8	Mandatory declarations	Submitted	Pass/Fail
9	EPADS submission	As prescribed	Pass/Fail

Only material deficiencies affecting responsiveness shall result in rejection.

6.3 Stage-II — Bidder-Level Eligibility

Bids passing preliminary examination shall be evaluated against Section IV.

Sr.	Criterion	Evaluation
1	Legal status	Pass/Fail
2	Eligible diagnostic establishment	Pass/Fail
3	Valid applicable healthcare licence/registration	Pass/Fail
4	NTN	Pass/Fail
5	Tax documentation	Pass/Fail
6	Minimum two years relevant experience	Pass/Fail
7	Operational facility	Pass/Fail
8	Qualified professional resources	Pass/Fail
9	General equipment/service capacity	Pass/Fail
10	Quality-control arrangements	Pass/Fail
11	Bank Account Maintenance Certificate	Pass/Fail
12	Non-blacklisting/debarment declaration	Pass/Fail
13	Conflict-of-interest declaration	Pass/Fail
14	Authenticity undertaking	Pass/Fail



Sr. Criterion

Evaluation

15 Acceptance of SBD/Contract

Pass/Fail

A material bidder-level failure shall render the Bid non-responsive as a whole.

6.4 Stage-III — Investigation-Wise Technical Evaluation

Each investigation quoted by an eligible bidder shall be separately evaluated.

Criterion	Requirement	Evaluation
Exact investigation quoted	Must correspond with BOQ/Schedule	Pass/Fail
Legal authority to perform service	As applicable	Pass/Fail
Required professional personnel	As Schedule C-3	Pass/Fail
Required equipment/method	As Schedule C-3	Pass/Fail
Quality-control requirement	As prescribed	Pass/Fail
Sample collection	Where applicable	Pass/Fail
Routine TAT	Must meet prescribed maximum	Pass/Fail
Emergency TAT	Where applicable	Pass/Fail
24/7/on-call capability	Where specified	Pass/Fail
Required report/output	Must comply	Pass/Fail
Patient transportation	Where specified	Pass/Fail
Contrast/procedure safety	Where applicable	Pass/Fail
Reference-lab arrangement	Where permitted/applicable	Pass/Fail
Technical Compliance Form	Complete	Pass/Fail

6.5 Technical Responsiveness

An investigation shall be declared:

TECHNICALLY RESPONSIVE

only where all material mandatory requirements applicable to that investigation are satisfied.

The Committee shall prepare an investigation-wise evaluation record rather than merely declaring the bidder generally “technically qualified” for every service.

6.6 Material and Minor Deviations

A **material deviation** is one that substantially affects:

- legal/regulatory eligibility;
- patient safety;
- essential service specification;
- mandatory professional qualification;
- mandatory equipment/method;
- required turnaround time;
- mandatory reporting/output;
- price comparability; or
- another essential SBD requirement.

A minor clerical or non-substantive discrepancy may be dealt with in accordance with applicable procurement rules, provided that equal treatment of bidders is maintained.

6.7 Facility Verification

Where facility verification is predetermined as part of evaluation, the verification shall confirm information already required in the Bid.

The verification team shall use the approved checklist and record objective findings.

It shall not award discretionary marks for:

- appearance of premises;



- prestige/reputation;
- larger building;
- expensive equipment beyond requirement;
- proximity unless predetermined; or
- other undisclosed preferences.

6.8 Facility Verification Result

For each relevant criterion, the verification team shall record:

Criterion	Bidder Declaration	Actual Finding	Result
Facility/address			Pass/Fail
Regulatory licence			Pass/Fail
Required equipment			Pass/Fail
Required professional staff			Pass/Fail
Sample collection			Pass/Fail
Quality-control arrangements			Pass/Fail
Emergency capability			Pass/Fail
Reporting facility			Pass/Fail
Patient-safety arrangements			Pass/Fail

A factual discrepancy shall be assessed according to its materiality to the published criterion.

6.9 Reference Laboratory Evaluation

Where reference-laboratory arrangements are permitted, the Committee shall verify:

- prior disclosure in the Bid;
- identity of reference laboratory;
- regulatory status;
- technical capability;
- sample transport arrangements;
- reporting responsibility; and
- compliance with prescribed TAT.

An undisclosed post-bid reference laboratory shall not be introduced merely to cure a material technical deficiency.

6.10 Technical Evaluation Result Sheet

The Committee shall prepare an investigation-wise result:

Item	Investigation	Bidder A	Bidder B	Bidder C
1	Test/Investigation 1	Responsive	Responsive	Non-Responsive
2	Test/Investigation 2	Non-Responsive	Responsive	Responsive
3	Test/Investigation 3	Responsive	Responsive	Responsive

Reasons for material non-responsiveness shall be recorded against the relevant bidder/investigation.

6.11 Clarification During Evaluation

Where legally permissible, the Committee may seek clarification of information already contained in the Bid.

Clarification shall not permit a bidder to:

- submit a materially missing licence that was required at the deadline;
- acquire a new mandatory qualification after Bid opening;
- substitute the evaluated facility;
- introduce materially different equipment to cure non-compliance;
- add a reference laboratory not originally disclosed where disclosure was mandatory;
- add an investigation;
- change the offered service; or
- revise the quoted rate.



6.12 No Subjective Point-Based Scoring

For this procurement, technical evaluation shall be:

PASS / FAIL

unless the final issued SBD expressly adopts a different objective methodology.

Accordingly, no additional marks shall be awarded for being “better” than the stated minimum requirement unless such scoring is expressly disclosed before bidding.

6.13 Stage-IV — Financial Evaluation

Financial evaluation shall be undertaken only for investigations declared technically responsive.

The Committee shall compare rates on a uniform and predetermined basis.

For each investigation:

Evaluated Investigation Value = Evaluated Unit Rate × Estimated Annual Quantity

The estimated annual quantity is used for evaluation/planning and does not guarantee actual referrals.

6.14 Financial Responsiveness

The financial offer for an investigation shall be examined for:

Criterion	Requirement
Investigation quoted	Corresponds with BOQ item
Unit rate	Clearly stated
Currency	PKR
Tax treatment	As prescribed
Conditional pricing	Not permitted
Alternative rate	Not permitted unless expressly allowed
Arithmetic	Verifiable
Additional patient charges	Not permitted
Rate validity	Contractually compliant

6.15 All-Inclusive Evaluated Rate

The financial comparison shall be based on the complete evaluated cost of performing the investigation as defined in the SBD.

Where included in the service specification, the evaluated rate shall cover:

Sample Collection + Containers + Reagents/Consumables + Processing + Professional Reporting + Routine Transportation + Required Films/Images/Tracings/Outputs + Other Mandatory Service Components

A bidder shall not obtain a lower evaluated position by excluding a mandatory service component and charging it separately.

6.16 Tax Treatment

The Price Schedule shall clearly distinguish:

- base service rate;
- applicable tax, where required to be quoted separately; and
- total evaluated unit rate.

The same tax-comparison methodology shall be applied to all bidders.

Statutory withholding deductions made by the Procuring Agency at payment stage shall not be treated as a discount offered by a bidder.

6.17 Financial Evaluation Formula

For each investigation:

A = Quoted Unit Rate

B = Applicable Non-Withholding Taxes/Charges included for evaluation

C = Evaluated Unit Rate = A + B

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



D = Estimated Annual Quantity
Evaluated Annual Value = C × D

The exact Price Schedule shall ensure that the same formula can be applied consistently to every bidder.

6.18 Investigation-Wise Financial Comparison

Example:

Bidder Technical Status Evaluated Unit Rate Rank

Lab A	Responsive	Rs. 1,250	L3
Lab B	Responsive	Rs. 950	L1
Lab C	Responsive	Rs. 1,100	L2
Lab D	Non-Responsive	Rs. 800	Not Financially Ranked

The technically non-responsive bidder shall not receive award merely because its price is lower.

6.19 Arithmetic Errors

Arithmetic errors shall be examined and dealt with in accordance with the methodology prescribed in the SBD and applicable procurement rules.

The Committee shall not use correction of arithmetic errors as a mechanism for renegotiating quoted rates.

All corrections and their effect on evaluation shall be recorded.

6.20 Conditional / Ambiguous Financial Offers

A financial offer may be treated as non-responsive where it materially conditions the quoted rate, for example:

“Rate applicable only if minimum 500 patients are referred.”

or

“Quoted rate excludes mandatory reporting/collection charges.”

Estimated quantities do not create a guaranteed minimum referral commitment.

6.21 Discounts

Any discount intended to affect evaluation shall be:

- expressly stated in the submitted Bid;
- unconditional;
- objectively calculable; and
- applicable in accordance with its disclosed terms.

A discount offered after Bid opening shall not be considered.

6.22 Abnormally Low / Apparently Unworkable Rates

A low price shall not automatically be rejected merely because it is substantially below other bids.

Where a rate appears abnormally low or commercially/technically unworkable, the Committee may seek written clarification as permitted by applicable procurement requirements.

The bidder may be required to explain its ability to provide the complete contracted service at the quoted rate without compromising:

- patient safety;
- quality;
- statutory compliance;
- required consumables;
- qualified staffing; or
- mandatory service components.

Any determination shall be reasoned, documented and applied consistently.

6.23 No Post-Bid Negotiation

The Committee shall not negotiate quoted rates with bidders after Bid opening except to the extent expressly permitted by applicable procurement law.

A bidder shall not be invited to reduce its price merely to match another bidder's L1 rate.



6.24 Investigation-Wise Award Criterion

For each investigation, subject to verification and approval, award shall be recommended to the bidder offering the:

LOWEST EVALUATED RESPONSIVE RATE

Accordingly:

Technical Responsiveness + Lowest Evaluated Rate = Recommended Award

6.25 Multiple Awards

Different investigations may be awarded to different bidders.

Example:

Investigation Successful Bidder

CBC Laboratory A

HbA1c Laboratory B

MRI Brain Diagnostic Centre C

CT Abdomen Diagnostic Centre C

Histopathology Laboratory D

No bidder shall acquire exclusive rights over investigations not awarded to it.

6.26 Multiple Providers at Same Rate

The Procuring Agency shall **not**, after evaluation, arbitrarily empanel additional bidders merely because they agree to match the lowest rate.

If the Procuring Agency intends to make multiple awards for the same investigation, the exact multiple-award methodology, allocation mechanism and evaluation basis shall be stated in the SBD **before Bid submission**.

Otherwise, the published investigation-wise award criterion shall apply.

6.27 Identical Lowest Evaluated Rates

If two or more technically responsive bidders have exactly the same lowest evaluated rate for an investigation, the tie shall be resolved only by the predetermined mechanism stated in the final issued BDS.

The Procurement Committee shall not resolve the tie through an undisclosed preference such as:

- personal preference;
- previous relationship;
- reputation alone;
- greater proximity where distance was not a criterion; or
- post-opening negotiation.

Finalization Requirement

The precise tie-breaking method shall be approved and inserted into the BDS before tender issuance.

6.28 Verification of Recommended Bidder

Before final award, the Committee may verify material information of the recommended bidder, including:

- regulatory licence/status;
- tax registration;
- professional registrations;
- facility;
- equipment;
- quality-control evidence;
- experience;
- Bid Security; and
- declarations/undertakings.

Verification shall confirm submitted information and shall not permit reconstruction of a materially non-responsive Bid.

6.29 Final Evaluation Matrix

The Procurement Committee should maintain the following consolidated matrix:

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



Stage	Criterion	Method	Result
I	Preliminary Responsiveness	Pass/Fail	Responsive/Non-Responsive
II	Bidder Eligibility	Pass/Fail	Qualified/Not Qualified
III	Investigation Technical Compliance	Item-wise Pass/Fail	Responsive/Non-Responsive
IV	Facility Verification	Where applicable	Pass/Fail
V	Financial Evaluation	Investigation-wise	Evaluated Rate
VI	Ranking	Investigation-wise	L1/L2/L3
VII	Recommendation	Lowest Evaluated Responsive Award/Not Award	

6.30 Evaluation Record

The Procurement Committee shall maintain a reasoned evaluation record sufficient to establish:

- criteria applied;
- documents examined;
- clarifications sought, if any;
- verification undertaken;
- technical result of each quoted investigation;
- evaluated rates;
- ranking;
- reasons for rejection/non-responsiveness; and
- award recommendation.

6.31 Evaluation Report

The evaluation report shall be prepared and processed/published in accordance with the applicable SPPRA requirements before Contract award.

The report shall reflect the predetermined evaluation methodology and shall not conceal material reasons for rejection where disclosure is required.

6.32 No Change of Evaluation Criteria

After Bid submission, the Procuring Agency shall not:

- add new mandatory documents;
- change minimum experience;
- introduce a new distance requirement;
- prescribe a new equipment brand/model;
- introduce a scoring system;
- alter TAT requirements;
- require new accreditation;
- change the financial comparison formula; or
- otherwise materially alter the published evaluation methodology.

Any material procurement requirement must be disclosed before the submission deadline through the prescribed process.

6.33 Committee Recommendation

After completion of evaluation, the Procurement Committee shall recommend investigation-wise award in accordance with the SBD and applicable procurement framework.

The recommendation shall identify at least:

Investigation → Responsive Bidders → Evaluated Rates → Lowest Evaluated Responsive Bidder → Recommended Award

6.34 Evaluation Summary Form

Procurement: Category-C Laboratory / Diagnostic Services
Financial Year: 2026-2027

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
 Medical Centre, JPMC, Karachi**



Item No.	Investigation	Responsive Bidders	L1 Bidder	L1 Rate	Evaluated Qty.	Estimated Value	Award
----------	---------------	--------------------	-----------	---------	----------------	-----------------	-------

Procurement Committee

Chairperson: _____ Signature: _____

Member: _____ Signature: _____

Member/Secretary: _____ Signature: _____

Date: _____

SBD—C — CATEGORY C
SECTION VII
BID FORMS, TECHNICAL COMPLIANCE FORMS &
FINANCIAL PRICE SCHEDULE
Laboratory / Diagnostic Tests & Investigation Services —
Zakat Fund, FY 2026–2027

All applicable forms under this Section shall be completed and submitted through EPADS. Information provided in these forms shall correspond with the supporting documents submitted by the bidder.

PART-A — BID & TECHNICAL FORMS

Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi



7.1 FORM C-1 — BID SUBMISSION FORM

To:

Health Welfare Committee
Social Services Medical Centre (SSMC)
Jinnah Post-Graduate Medical Centre (JPMC), Karachi

Subject: Bid for Category-C — Laboratory / Diagnostic Tests & Investigation Services, FY 2026–2027

Having examined the Standard Bidding Document, including all Addenda/Corrigenda, if any, we hereby submit our Bid for the investigations quoted in the Financial Price Schedule.

We undertake that:

1. our Bid shall remain valid for **90 days**;
2. the prescribed Bid Security @ **4.5%** has been furnished;
3. the information/documents submitted are true and verifiable;
4. the quoted services shall comply with the applicable technical requirements;
5. the quoted rates shall remain firm during the Contract period, subject to the SBD;
6. no unauthorized additional amount shall be charged to Zakat patients;
7. investigations shall be performed only against duly authorized referrals;
8. applicable healthcare licences/registrations shall be maintained;
9. required professional, equipment and quality arrangements shall be maintained; and
10. if awarded, we shall furnish **Performance Security @ 5.5%** and execute the Contract.

Bidder: _____

Authorized Representative: _____

Designation: _____

CNIC: _____

Signature: _____

Date: _____

Official Seal: _____

7.2 FORM C-2 — BIDDER / FACILITY INFORMATION

A. Bidder Information

Particular	Details
------------	---------

Legal Name

Trading Name, if any

Legal Constitution

Registration No.

NTN

Sales Tax No., where applicable

Year Established

Relevant Experience (Years)

Registered Address

Telephone

Email

Authorized Representative

Mobile No.

B. Diagnostic Facility

Particular	Details
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Facility Name

Complete Address

Healthcare Establishment Licence No.

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



Particular	Details
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Issuing Authority	
-------------------	--

Validity / Status	
-------------------	--

Operating Hours	
-----------------	--

24/7 Operation, if applicable	Yes / No
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Emergency Contact	
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Sample Collection Facility	Yes / No
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Backup Power	Yes / No
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Patient Transport, if offered/required	Yes / No
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Where more than one facility is proposed, a separate facility sheet shall be completed for each facility.

7.3 FORM C-3 — REGULATORY COMPLIANCE SCHEDULE

Sr.	Licence / Registration	Authority Number	Validity / Status	Attached
-----	------------------------	------------------	-------------------	----------

1	Healthcare Establishment Licence/Registration		Yes/No	
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2	SHCC Licence/Registration, where applicable		Yes/No	
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3	Specialized Service Authorization, where applicable		Yes/No	
---	---	--	--------	--

4	Other Regulatory Approval		Yes/No	
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We undertake to maintain all mandatory regulatory approvals throughout Contract performance.

Authorized Signatory: _____

7.4 FORM C-4 — PROFESSIONAL / TECHNICAL STAFF SCHEDULE

Sr.	Name	Qualification	Designation / Specialty	Professional Registration No., where applicable	Role in Employment/Engagement	Contract Status
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The bidder certifies that the above personnel are available under lawful arrangements for the services for which they have been proposed.

7.5 FORM C-5 — EQUIPMENT SCHEDULE

Sr.	Equipment Analyzer	Manufacturer / Model	Investigation(s)	Facility Location	Operational Status	Calibration Maintenance Status	Backup Arrangement
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The bidder shall provide supporting evidence where specifically required under the Technical Criteria.

7.6 FORM C-6 — QUALITY ASSURANCE DECLARATION

We certify that appropriate quality-assurance arrangements are maintained for the investigations quoted, including, where applicable:

- ☐ Internal Quality Control
- ☐ External Quality Assurance / Proficiency Testing
- ☐ Equipment Calibration
- ☐ Preventive Maintenance
- ☐ Reagent/Kit Quality Control
- ☐ Temperature Monitoring
- ☐ Specimen Traceability
- ☐ Infection Prevention & Control
- ☐ Report Authentication

Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services Medical Centre, JPMC, Karachi



- ☐ Record Maintenance
☐ Critical Result Communication
Details / Supporting Evidence

Responsible Professional: _____
Designation: _____
Signature: _____

7.7 FORM C-7 — INVESTIGATION-WISE TECHNICAL COMPLIANCE SCHEDULE

This form shall be completed for every investigation quoted.

Item No.	Investigation	Required Technical / Service Specification	Bidder's Specification Method	Offered / Facility Equipment	TAT Offered	Compliance
						Comply / Not Comply
						Comply / Not Comply

Where a bidder states “**Comply**”, it shall constitute confirmation that the offered service satisfies the complete applicable requirement stated in Schedule C-1/C-2/C-3.

7.8 FORM C-8 — SAMPLE COLLECTION & TRANSPORT UNDERTAKING

We undertake that, for investigations where sample collection forms part of the Contract, we shall provide the required:

- trained collection personnel;
- specimen containers and consumables;
- patient/sample identification;
- preservation;
- transportation;
- cold-chain where required;
- biosafety/infection-control arrangements; and
- specimen traceability.

Where collection from JPMC is prescribed, such collection shall be provided within the required timeframe and without unauthorized additional charge.

Bidder: _____
Authorized Signatory: _____
Signature: _____

7.9 FORM C-9 — ROUTINE / EMERGENCY SERVICE UNDERTAKING

We undertake to provide each awarded investigation within the service availability and turnaround time stated in the Schedule of Requirements.

For investigations designated as emergency/24-hour services, we confirm availability of the required:

- ☐ Staff
☐ Equipment
☐ Sample collection arrangements
☐ Reporting arrangements
☐ Critical-result communication mechanism
☐ Backup arrangements

24-Hour Contact Person: _____
Mobile: _____
Authorized Signatory: _____

7.10 FORM C-10 — REFERENCE LABORATORY / SUBCONTRACTING DISCLOSURE

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



Where no reference laboratory/subcontracting is proposed, the bidder shall state:

“NOT APPLICABLE — ALL QUOTED SERVICES SHALL BE PERFORMED THROUGH THE DISCLOSED EVALUATED FACILITY/FACILITIES.”

Where permitted and proposed:

Item No.	Investigation	Reference Laboratory / Facility	Address	Regulatory Status	Sample Transport	TAT	Reporting Responsibility
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We acknowledge that no undisclosed reference-laboratory arrangement materially affecting the evaluated service may be introduced after award without lawful approval.

7.11 FORM C-11 — PATIENT SAFETY / HIGH-RISK PROCEDURE DECLARATION

For applicable contrast, invasive or other higher-risk diagnostic procedures, we confirm availability of the patient-safety arrangements prescribed in the Technical Specifications.

Where applicable:

- ☐ Qualified Specialist
- ☐ Pre-procedure Assessment
- ☐ Emergency Trolley
- ☐ Oxygen
- ☐ Resuscitation Equipment
- ☐ Emergency Medicines
- ☐ Anaphylaxis Management
- ☐ Patient Monitoring
- ☐ Emergency Referral/Transfer Arrangement

Responsible Professional: _____

Signature: _____

7.12 FORM C-12 — EXPERIENCE / PAST PERFORMANCE

Sr.	Client Institution	/ Nature of Diagnostic Services	Contract Order No.	Work Period	Approx. Value, if required	Contact Verification Details
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The bidder shall attach documentary evidence sufficient to establish the prescribed minimum **two years relevant experience**.

7.13 FORM C-13 — NON-BLACKLISTING / DEBARMENT DECLARATION

We, M/s _____, declare that we are not subject to any blacklisting/debarment order that legally prohibits our participation in this procurement.

We undertake to disclose any material change in such status during the procurement/Contract period.

We understand that a materially false declaration may result in action under the SBD and applicable law.

Authorized Representative: _____

Signature: _____

Date: _____

7.14 FORM C-14 — CONFLICT-OF-INTEREST DECLARATION

We declare that we have disclosed any actual or potential conflict of interest relevant to this procurement.

Conflict identified:

- ☐ No
- ☐ Yes — Details: _____

We undertake to promptly disclose any material conflict arising during the procurement or Contract period.

Authorized Signatory: _____

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



7.15 FORM C-15 — AUTHENTICITY & VERIFICATION UNDERTAKING

We certify that all information, licences, registrations, professional credentials, equipment details, experience documents and other evidence submitted with our Bid are genuine.

We authorize the Procuring Agency to verify material information from the relevant issuing authority, client, regulator or institution.

Bidder: _____

Authorized Representative: _____

Signature: _____

7.16 FORM C-16 — ACCEPTANCE OF SBD & CONTRACT CONDITIONS

We confirm that we have examined the complete SBD, including all Addenda/Corrigenda, and accept the applicable:

- Technical Specifications;
- Evaluation Criteria;
- investigation-wise service requirements;
- quoted-rate conditions;
- Zakat Fund controls;
- GCC/SCC;
- patient-safety requirements; and
- Contract obligations.

Any deviation specifically permitted to be disclosed under the SBD is stated below:

Deviation, if any:

If none:

“NO DEVIATION.”

Authorized Signatory: _____

7.17 FORM C-17 — BID SECURITY DETAILS

Bidder: _____

Total Bid Price for Bid Security Purposes:

Rs. _____

Required Bid Security @ 4.5%:

Rs. _____

Form of Security: _____

Instrument / Reference No.: _____

Issuing Bank/Institution, where applicable: _____

Issue Date: _____

Validity: _____

The bidder confirms that the Bid Security has been furnished in a form and for the validity prescribed under the SBD/applicable procurement rules.

7.18 FORM C-18 — BIDDING DOCUMENT FEE DETAILS

Bidder: _____

Amount Paid: Rs. 2,000/-

Official Receipt No.: _____

Date: _____

Mode of Payment: _____

Copy/evidence of the official receipt shall be attached/uploaded as prescribed.

PART-B — FINANCIAL BID FORMS

7.19 FORM C-19 — FINANCIAL BID SUBMISSION

We, M/s _____, hereby submit our Financial Offer for the investigations quoted in the attached Financial Price Schedule.

We confirm that:

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



1. all rates are quoted in Pakistani Rupees;
2. rates are investigation-specific;
3. mandatory service components have been included;
4. no unauthorized additional patient charge shall be made;
5. rates shall remain firm during the Contract period subject to the SBD;
6. taxes have been stated in the prescribed manner;
7. estimated quantities do not constitute guaranteed referrals; and
8. our quoted rates shall remain valid for the prescribed Bid Validity period.

Authorized Representative: _____

Signature: _____

Date: _____

7.20 FORM C-20 — INVESTIGATION-WISE FINANCIAL PRICE SCHEDULE

Item No.	Investigation / Test	Unit	Estimated Annual Qty.	Base Unit Rate (Rs.)	Applicable Non-Withholding Tax, if any	Evaluated Unit Rate (Rs.)	Estimated Evaluated Value (Rs.)
		Per Test					
		Per Investigation					

Formula

Evaluated Unit Rate = Base Unit Rate + applicable non-withholding tax included for evaluation

Estimated Evaluated Value = Evaluated Unit Rate × Estimated Annual Quantity

Total Bid Price:

Rs. _____

The same Item Number, investigation description, unit and estimated quantity stated in Schedule C-1/C-2 shall be reproduced in this Price Schedule.

7.21 TAX DECLARATION

The bidder shall state the tax treatment applicable to its quoted services:

NTN: _____

Sales Tax Registration, where applicable: _____

Applicable Tax/Levy: _____

Rate: _____

Tax included in Base Rate: Yes / No

Tax separately stated: Yes / No

The bidder acknowledges that statutory withholding deductions shall be made in accordance with prevailing law and shall not constitute a reduction in the bidder's evaluated price.

7.22 ALL-INCLUSIVE PRICE DECLARATION

Unless expressly excluded in the Schedule of Requirements, the quoted investigation rate shall include all costs necessary for complete service delivery, including applicable:

Sample Collection + Containers + Reagents + Consumables + Processing + Professional Reporting + Routine Transportation + Films/Images/Tracings/Printouts + Required Patient Handling + Other Mandatory Service Components

No undisclosed surcharge shall subsequently be payable.

7.23 CONTRAST / SPECIAL CONSUMABLE PRICE

Where the Schedule states that contrast media or another special consumable must be included in the investigation rate, the bidder shall include its complete cost in the quoted rate.



Where the SBD expressly creates separate BOQ items for **with contrast** and **without contrast**, the bidder shall quote each item separately.

No post-award unquoted contrast charge shall be imposed.

7.24 FINANCIAL OFFER SUMMARY

FORM C-21

Particular	Amount (Rs.)
------------	--------------

Aggregate Base Bid Value	
--------------------------	--

Applicable Non-Withholding Taxes included in evaluation	
---	--

Total Evaluated Bid Price

Required Bid Security @ 4.5%

Amount in Words:

Rupees _____ only.

Authorized Signatory: _____

7.25 BID SECURITY CALCULATION

For Bid Security purposes:

Step 1

For every quoted investigation:

Quoted Evaluated Unit Rate × Estimated Annual Quantity = Investigation Bid Value

Step 2

Add the values of all investigations quoted:

Total Bid Price = Sum of Investigation Bid Values

Step 3

Required Bid Security = Total Bid Price × 4.5%

The bidder shall ensure that the Bid Security amount is not less than the prescribed amount applicable to its Bid.

7.26 INVESTIGATION-WISE PRICE COMPLETENESS

The bidder shall quote one complete rate for each investigation offered.

A rate stated as:

- “at actual”;
- “market rate”;
- “subject to reagent cost”;
- “discount on prevailing rate” without a fixed calculable price;
- “rate to be mutually decided”; or
- another materially indeterminate basis

shall not constitute an objectively comparable financial offer unless expressly permitted by the SBD.

7.27 NO MINIMUM REFERRAL CONDITION

The bidder shall not condition its quoted rate upon a guaranteed minimum number of patients/investigations.

The following type of condition shall not be acceptable:

“Rate is valid only if at least 100 investigations per month are referred.”

Estimated annual quantities are planning/evaluation estimates only.

7.28 DISCOUNTS

Any discount offered shall be clearly stated in the Financial Price Schedule and must be unconditional and objectively calculable.

Discount, if any: _____

Applicable Item(s): _____

Method of Application: _____

No discount offered after Bid opening shall be considered.



7.29 FINANCIAL OFFER FINALITY

The bidder acknowledges that, after Bid opening, it shall not be permitted to voluntarily revise:

- unit rates;
- taxes forming part of its quoted financial offer;
- discounts;
- financial conditions; or
- the commercial basis of the Bid,

except for treatment of arithmetic matters or clarifications strictly permissible under applicable procurement requirements.

7.30 FINAL BID SUBMISSION CHECKLIST

Sr. Requirement	Submitted
1 Form C-1 — Bid Submission	☐
2 Form C-2 — Bidder/Facility Information	☐
3 Form C-3 — Regulatory Compliance	☐
4 Form C-4 — Professional Staff	☐
5 Form C-5 — Equipment Schedule	☐
6 Form C-6 — Quality Assurance	☐
7 Form C-7 — Technical Compliance	☐
8 Form C-8 — Sample Collection Undertaking	☐
9 Form C-9 — Emergency Service Undertaking	☐
10 Form C-10 — Reference Lab Disclosure	☐
11 Form C-11 — Patient Safety Declaration	☐
12 Form C-12 — Experience	☐
13 Form C-13 — Non-Blacklisting	☐
14 Form C-14 — Conflict of Interest	☐
15 Form C-15 — Authenticity	☐
16 Form C-16 — SBD Acceptance	☐
17 Form C-17 — Bid Security Details	☐
18 Form C-18 — Fee Details	☐
19 Form C-19 — Financial Bid Submission	☐
20 Form C-20 — Financial Price Schedule	☐
21 Form C-21 — Financial Offer Summary	☐
22 Required supporting documents	☐

SBD-C — CATEGORY C

SECTION VIII

GENERAL & SPECIAL CONDITIONS OF CONTRACT (GCC/SCC)

Laboratory / Diagnostic Tests & Investigation Services — Zakat Fund, FY 2026–2027

These Conditions shall govern all investigation-wise Rate Contracts awarded under Category-C. The GCC shall be read together with the SCC, Letter of Acceptance, Award Schedule, Technical Specifications, accepted Bid and other Contract documents.

8.1 Definitions

For purposes of the Contract:

“**Procuring Agency**” means the Health Welfare Committee, Social Services Medical Centre (SSMC), JPMC, Karachi.

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



“Contractor” / “Service Provider” means the successful laboratory/diagnostic centre awarded one or more investigations.

“Patient” means an eligible beneficiary authorized for assistance under the applicable Zakat mechanism.

“Investigation” means a laboratory test, imaging procedure or diagnostic service specifically awarded under the Contract.

“Referral/Service Order” means the authorized document/electronic authorization through which a patient is referred for a contracted investigation.

“TAT” means the prescribed Turnaround Time.

8.2 Contract Documents

The Contract shall comprise:

1. Contract Agreement;
2. Letter of Acceptance/Award;
3. Award Schedule;
4. SCC;
5. GCC;
6. Technical Specifications and Schedule of Requirements;
7. accepted Technical Compliance Schedule;
8. accepted Financial Price Schedule;
9. Addenda/Corrigenda, if any;
10. Performance Security; and
11. other documents expressly incorporated into the Contract.

8.3 Contract Period

The Contract shall remain effective from its stated commencement date up to:

30 June 2027

unless lawfully terminated earlier.

No automatic extension shall arise merely because estimated quantities remain unutilized or Zakat funds remain available.

8.4 Nature of Contract

The Contract shall be an:

Investigation-Wise Framework / Rate Contract

The Contractor shall be entitled to provide only those investigations specifically awarded to it.

Estimated annual quantities shall not constitute a guaranteed minimum number of referrals.

8.5 Performance Security

The successful bidder shall furnish:

Performance Security @ 5.5% of the Awarded Contract Value

in a form permissible under the applicable SPP Rules.

For contractual/security purposes, the estimated awarded Contract Value shall be calculated using the awarded rates and corresponding estimated annual quantities stated in the Award Schedule.

Such estimated value shall not create a guaranteed purchase/referral obligation.

8.6 Contract Rates

Accepted investigation-wise rates shall remain firm throughout the Contract period unless an adjustment is expressly permitted by the Contract and applicable law.

The Contractor shall not unilaterally increase rates because of:

- reagent/kit prices;
- inflation;
- exchange-rate movement;
- fuel/transport cost;
- salary increases;
- equipment maintenance;



- utilities; or
- other commercial costs.

8.7 Taxes and Statutory Deductions

Taxes shall be dealt with in accordance with the accepted Financial Price Schedule and prevailing law.

The Procuring Agency shall make applicable statutory withholding/deductions at payment stage.

No tax shall be charged twice or added contrary to the accepted Contract price.

8.8 Authorized Referral / Service Order

No investigation shall ordinarily be payable unless performed against a duly authorized Zakat referral/service order.

The referral shall identify, as applicable:

- patient/MR number;
- investigation;
- referring clinical unit;
- Zakat authorization/reference;
- date;
- urgency status; and
- authorized official.

The Contractor shall not alter the authorized investigation.

8.9 Clinical Decision-Making

The Contractor shall not independently add investigations for the purpose of increasing billing.

Where an additional investigation is clinically considered necessary, the prescribed clinical and Zakat authorization shall be obtained before it becomes payable, except where immediate action is required by law or patient-safety obligations.

8.10 No Unauthorized Patient Charges

The Contractor shall not demand or receive any unauthorized payment from a patient/attendant for a contracted and duly authorized investigation.

The accepted rate shall include all mandatory components specified in the Contract.

Any established unauthorized amount collected shall be refundable/recoverable, without prejudice to other lawful remedies.

8.11 Service Facility

Services shall be performed at the facility/facilities disclosed, technically evaluated and accepted under the Contract.

A material change of facility shall require prior written approval where permitted and shall not reduce the regulatory, technical or patient-safety standard on which award was based.

8.12 Regulatory Compliance

Throughout Contract performance, the Contractor shall maintain all legally required:

- healthcare establishment licences;
- registrations;
- professional registrations;
- specialized service authorizations; and
- other applicable approvals.

Material suspension/cancellation of a required licence shall immediately be reported to the Procuring Agency.

8.13 Professional Personnel

Investigations shall be performed, supervised and reported by appropriately qualified personnel in accordance with the Technical Specifications and applicable professional/regulatory requirements.

The Contractor shall maintain adequate staffing for the awarded services.

8.14 Equipment

The Contractor shall maintain appropriate operational equipment for the awarded investigations.



Equipment shall be properly maintained and, where applicable, calibrated.
Where particular equipment/capability formed a material part of technical qualification, it shall remain available or be replaced only by an equivalent or better lawful arrangement acceptable under the Contract.

8.15 Quality Assurance

The Contractor shall maintain appropriate quality-control and quality-assurance systems throughout the Contract period.

These shall include, where applicable:

- internal quality control;
- external quality assurance/proficiency testing where prescribed;
- equipment maintenance/calibration;
- reagent/kit controls;
- temperature monitoring;
- specimen traceability;
- infection-control measures; and
- authenticated reporting.

8.16 Sample Collection

Where included in the awarded service, the Contractor shall provide appropriate:

- collection personnel;
- tubes/containers;
- collection consumables;
- identification/labelling;
- preservation;
- transportation; and
- cold-chain where required.

No separate charge shall be imposed where these components are included in the awarded rate.

8.17 Collection from JPMC

Where prescribed in the Schedule, the Contractor shall collect samples from the designated JPMC ward/unit or SSMC/Social Welfare Office within the applicable response time.

The Contractor shall maintain an appropriate collection/hand-over record.

8.18 Specimen Integrity

The Contractor shall preserve specimen identity and integrity throughout:

Collection → Transportation → Receipt → Processing → Reporting

Where a specimen is technically unsuitable, the Contractor shall promptly communicate the reason for rejection/recollection.

An investigation not performed shall not be billed as completed.

8.19 Routine Turnaround Time

Routine investigations shall be completed and reported within the investigation-specific TAT stated in the Award Schedule.

TAT shall be calculated according to the measurement point prescribed in the Technical Specifications.

8.20 Emergency / Urgent Investigations

For investigations designated as emergency/urgent, the Contractor shall maintain the prescribed service availability. Emergency cases shall receive priority consistent with clinical urgency.

A Contractor shall not unjustifiably refuse an authorized emergency investigation covered by its Contract.

8.21 Critical Results

Where clinically applicable, critical results shall be promptly communicated to the authorized clinical contact.

The Contractor shall record:

Patient/Reference → Investigation → Critical Finding → Date/Time → Recipient → Communicating Person

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Medical Centre, JPMC, Karachi**



Formal authenticated reporting shall follow.

8.22 Reports

Reports shall be:

- patient/referral specific;
- accurate and legible;
- appropriately authenticated;
- traceable to the investigation performed;
- dated;
- issued within prescribed TAT; and
- capable of verification.

Where applicable, professional interpretation shall be provided by the qualified specialist required under the Contract.

8.23 Correction of Reports

Where an issued report requires correction, the original record shall not be improperly erased or concealed. The corrected/amended report shall maintain an appropriate audit trail identifying the correction and its authorization.

Any material error affecting patient safety shall be communicated promptly to the relevant clinical authority.

8.24 Films, Images, Tracings and Other Outputs

Where prescribed, the Contract rate shall include the required:

- films;
- images;
- digital media;
- tracings;
- graphs;
- slides;
- printouts; or
- other diagnostic outputs.

Failure to provide a mandatory output may constitute incomplete performance.

8.25 Contrast Investigations

Where contrast is included in an awarded investigation, the Contractor shall provide the contrast/service in accordance with the accepted technical requirement and Contract rate.

No separate unauthorized contrast charge shall be imposed.

8.26 Patient Safety — Contrast / High-Risk Procedures

For relevant procedures, the Contractor shall maintain appropriate:

- professional supervision;
- pre-procedure assessment;
- emergency medicines;
- oxygen;
- resuscitation equipment;
- anaphylaxis management;
- patient monitoring; and
- emergency escalation/referral arrangements.

Patient safety shall not be compromised for financial or contractual reasons.

8.27 Reference Laboratory / Subcontracting

No material subcontracting/reference-laboratory arrangement shall be used unless:

1. disclosed and permitted under the Bid/Contract; or
2. subsequently approved where lawful.



The Contractor shall remain responsible for performance, traceability, reporting, confidentiality and TAT to the extent prescribed by the Contract.

8.28 No Unauthorized Subletting

The Contractor shall not transfer the awarded Contract or substantially sublet the awarded service to another facility without lawful authorization.

Any permitted assignment/subcontracting shall not relieve the Contractor of its contractual obligations unless expressly provided otherwise.

8.29 Patient Transportation

Where patient transportation is expressly included in an awarded investigation, the Contractor shall provide the prescribed transport arrangement without additional unauthorized charge.

Transportation shall be appropriate to the patient's safety and clinical condition.

8.30 Temporary Inability to Perform Service

Where the Contractor becomes temporarily unable to perform an awarded investigation, it shall immediately notify the designated SSMC/JPMC authority stating:

- investigation affected;
- reason;
- expected duration;
- patient(s) affected, where applicable; and
- proposed corrective action.

The Contractor shall not independently redirect the patient to another facility in a manner inconsistent with the Contract.

8.31 Alternative / Risk Service Arrangement

Where the Contractor fails to provide an authorized investigation within the prescribed time and patient care reasonably requires alternative service, the Procuring Agency may arrange the service from another lawful source.

Where the failure is attributable to Contractor default, the **reasonable and demonstrable additional cost** attributable to such default may be recovered from amounts due and/or Performance Security, subject to the Contract and applicable law.

8.32 Repeat Investigation Due to Contractor Error

A repeat investigation necessitated solely because of Contractor-attributable:

- analytical error;
- equipment failure;
- processing error;
- improper sample handling after acceptance;
- inadequate quality control;
- reporting error; or
- similar service deficiency

shall be performed without additional payment where clinically appropriate.

8.33 Clinically Required Repeat Investigation

A repeat investigation required because of a genuine change in clinical condition or fresh clinical indication may be payable where supported by the prescribed authorization.

The Contractor shall not determine Zakat eligibility for repeat investigations.

8.34 Inspection / Verification

Authorized representatives may verify Contract performance, including relevant:

- facility;
- licences;
- professional personnel;
- equipment;



- quality-control arrangements;
- sample collection systems;
- reports;
- referral/service records; and
- invoices.

Such verification shall be conducted for legitimate contractual, regulatory, financial or audit purposes.

8.35 Service Acceptance

An investigation shall be considered completed for payment purposes only after the applicable service requirements have been satisfied, including:

Authorized Referral + Actual Investigation + Required Output/Report + Authentication + Verification

Mere issuance of a referral shall not create payment entitlement.

8.36 Invoice Submission

Invoices shall be submitted at the prescribed interval, ordinarily monthly unless otherwise directed under the Contract.

Each invoice shall contain or be supported by sufficient information to establish:

Requirement	Verification
Referral/authorization reference	Required
Patient/MR reference	Required
Investigation	Required
Date of service	Required
Contract rate	Required
Report/service evidence	Required
Invoice amount	Required
Applicable taxes	Required

Electronic supporting records may be accepted where authorized and verifiable.

8.37 Payment

Payment shall be processed for investigations:

1. duly authorized;
2. actually performed;
3. contractually compliant;
4. properly documented;
5. verified; and
6. correctly invoiced.

Payment shall remain subject to applicable Government financial procedure, statutory deductions and availability of the relevant Zakat Fund.

8.38 Duplicate Billing

No investigation shall be billed more than once unless a separately authorized repeat investigation was actually performed and payable under the Contract.

Duplicate claims shall be recoverable.

8.39 Overbilling / Unauthorized Billing

The Contractor shall not:

- charge above the Contract rate;
- bill for an unperformed investigation;
- bill an unauthorized additional test;
- charge separately for a component already included in the Contract rate;
- manipulate patient/referral records; or



- claim duplicate payment.

Established excess payment shall be recoverable without prejudice to other remedies.

8.40 Liquidated Damages for Delay

Where delay in a time-bound investigation is attributable to the Contractor and the nature of the service permits application of Liquidated Damages, LD may be imposed at:

0.1% per day of the value of the delayed affected service, subject to a maximum of 10% of the value of such delayed affected service.

This is a contractual provision and shall not apply where delay is excused under the Contract, including established Force Majeure.

For emergency investigations measured in hours rather than days, the SCC may prescribe an appropriate service-specific remedy before tender issuance.

8.41 Performance Security — Invocation

Performance Security may be invoked only to the extent permitted under the Contract and applicable law, including for established Contractor default resulting in recoverable contractual liability.

Reasons and supporting calculation shall be recorded.

Performance Security shall not be forfeited arbitrarily.

8.42 Material Default

Material default may include, depending upon facts and severity:

- repeated unjustified refusal of awarded services;
- serious or repeated TAT failure;
- unauthorized patient charging;
- material regulatory non-compliance;
- falsified reports;
- billing for unperformed services;
- material overbilling;
- undisclosed material subcontracting;
- patient-safety violations;
- failure to maintain mandatory licence;
- fraudulent documentation; or
- other material breach of Contract.

8.43 Show-Cause / Due Process

Before imposition of a material adverse contractual remedy, the Contractor shall ordinarily be provided:

- written notice of alleged default;
- reasonable opportunity to respond;
- consideration of the response; and
- a reasoned decision,

except where immediate interim action is reasonably necessary to protect patient safety, public funds or legal/regulatory compliance.

8.44 Immediate Interim Suspension

The Procuring Agency may temporarily suspend referrals for an affected investigation where reasonably necessary because of an apparent serious:

- patient-safety risk;
- regulatory suspension;
- suspected falsification;
- fraudulent billing;
- equipment/service failure; or
- comparable urgent concern.

Such interim suspension shall not itself constitute final blacklisting and shall be followed by appropriate review/due process.



8.45 Termination for Default

Subject to due process and applicable law, the Procuring Agency may terminate one or more awarded investigations, or the Contract as appropriate, where the Contractor commits a material breach and fails to remedy it where remediation is reasonably possible.

Termination may be partial where default affects only particular services.

8.46 Termination for Unlawful Conduct

Where established conduct involves fraud, falsification, illegal billing, serious regulatory violation or other unlawful activity, the Procuring Agency may take appropriate contractual action and refer the matter to the competent regulatory/investigative authority.

8.47 Blacklisting / Debarment

Contract termination, warning, suspension or service failure shall **not automatically constitute blacklisting**. Any blacklisting/debarment proceedings shall be undertaken separately in accordance with the applicable SPPRA blacklisting/debarment framework and prescribed due process.

8.48 Force Majeure

Neither party shall be liable for failure to perform to the extent caused by an event qualifying as Force Majeure under the Contract.

The affected party shall:

- promptly notify the other party;
- provide reasonable particulars/evidence;
- mitigate the effect where reasonably possible; and
- resume performance when practicable.

Commercial inconvenience or ordinary cost increase alone shall not constitute Force Majeure.

8.49 Zakat Fund Audit Trail

For each payable service, the record shall permit verification of:

Eligible Patient → Clinical Request → Zakat Authorization → Referral → Investigation → Report → Verification → Invoice → Payment

The Contractor's responsibility shall primarily relate to service delivery and supporting service documentation; determination of Zakat eligibility shall remain with the authorized Government/hospital mechanism.

8.50 No Procurement / Referral Merely to Exhaust Funds

No patient shall be referred for an unnecessary investigation merely for the purpose of utilizing remaining Zakat funds.

The Contractor shall not encourage, generate or induce unnecessary diagnostic procedures for financial gain.

8.51 Record Maintenance

The Contractor shall maintain relevant Contract/service records for the period prescribed under applicable law and Contract requirements.

Records shall be made available to duly authorized Government, audit or regulatory authorities where lawfully required.

8.52 Confidentiality

Patient information and diagnostic reports shall be treated as confidential and used only for legitimate:

- clinical;
- administrative;
- payment;
- regulatory;
- audit; and
- legal purposes.

The Contractor shall take reasonable measures to prevent unauthorized disclosure or alteration.



8.53 Fraudulent / Corrupt Practices

Fraud, collusion, falsification, kickbacks, fabricated patient records, false reporting and other prohibited practices shall be dealt with under the applicable procurement/legal framework.

Contractual action shall be without prejudice to referral to the competent authority where warranted.

8.54 Grievance and Contractual Disputes

Procurement grievances arising during the bidding process shall be dealt with under the applicable SPPRA grievance-redressal mechanism.

Post-award contractual disputes shall be dealt with according to the Contract and applicable law.

No clause shall make one party the sole and unreviewable judge of a contractual dispute.

8.55 Procuring Agency's Pre-Award Powers

Before acceptance/award, the Procuring Agency may reject bids or annul procurement proceedings only in accordance with the applicable procurement framework.

Such power shall not be exercised contrary to predetermined evaluation criteria.

8.56 Procuring Agency's Post-Award Remedies

After award, where a material breach is established, the Procuring Agency may, subject to Contract and law:

1. require corrective action;
2. require repeat service without additional payment where Contractor-attributable;
3. suspend affected referrals where justified;
4. arrange alternative/risk service;
5. recover established loss;
6. apply contractual Liquidated Damages where applicable;
7. invoke Performance Security to the legally permissible extent;
8. terminate affected service(s) or Contract; and/or
9. refer the matter to the competent authority.

Blacklisting/debarment shall remain a separate process.

8.57 No Waiver

Failure by either party to immediately enforce a contractual right shall not automatically constitute permanent waiver of that right.

Any waiver shall be interpreted narrowly and in accordance with law.

8.58 Governing Law

The Contract shall be governed by the laws applicable in the Province of Sindh and Pakistan, including applicable:

- Sindh public procurement framework;
- healthcare/regulatory framework;
- financial rules;
- taxation requirements; and
- Zakat Fund requirements.

8.59 SPECIAL CONDITIONS OF CONTRACT (SCC)

The following shall apply to Category-C:

SCC Ref.	Particular	Contract Requirement
SCC-1	Procuring Agency	HWC, SSMC, JPMC, Karachi
SCC-2	Funding	Zakat Fund, Government of Sindh
SCC-3	Contract Type	Investigation-wise Rate Contract
SCC-4	Contract Expiry	30 June 2027
SCC-5	Performance Security	5.5% of Awarded Contract Value
SCC-6	Contract Currency	PKR
SCC-7	Rate Adjustment	Not permitted except where expressly lawful/contractual

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SCC Ref.	Particular	Contract Requirement
SCC-8	Routine TAT	Investigation-wise as per Award Schedule
SCC-9	Emergency TAT	Investigation-wise as per Award Schedule
SCC-10	24/7 Services	Only for investigations specifically designated
SCC-11	JPMC Sample Collection	As identified in Award Schedule
SCC-12	Required Diagnostic Output	As per investigation-specific specification
SCC-13	Contrast	Included where specified in awarded item
SCC-14	Patient Transportation	Only where expressly included
SCC-15	Reference Laboratory	Only where disclosed/permitted
SCC-16	Additional Patient Charges	Not permitted
SCC-17	Invoice Cycle	Monthly, unless otherwise authorized
SCC-18	Payment	Against verified actual services, subject to applicable procedure/funds
SCC-19	LD	As provided in GCC 8.40, where applicable
SCC-20	Zakat Audit Trail	Mandatory
SCC-21	Automatic Extension	Not permitted

8.60 Service Performance Register

The Procuring Agency may maintain an investigation-wise performance record:

Month Investigation Referrals Completed Delayed Refused/Not Performed Complaints Corrective Action

This record may be used for Contract administration and documented performance review but shall not replace due process for material adverse action.

8.61 Completion of Contract

Upon expiry/termination, the Contractor shall submit any outstanding:

- reports;
- invoices;
- credit notes/refunds;
- patient/service records required under the Contract; and
- other Contract close-out documentation.

Performance Security shall be released/returned in accordance with applicable Contract and procurement requirements after fulfillment of relevant obligations.

SBD-C — CATEGORY C

SECTION IX

ZAKAT PATIENT AUTHORIZATION, REFERRAL, SERVICE VERIFICATION & AUDIT CONTROLS

Laboratory / Diagnostic Tests & Investigation Services — Zakat Fund, FY 2026–2027

This Section establishes the minimum documentary and financial controls for Zakat-funded laboratory and diagnostic services. The purpose is to ensure that every investigation billed under the Contract is linked to an eligible patient, genuine clinical requirement, proper authorization, actual service delivery and verifiable payment record.

9.1 Fundamental Control Principle

No investigation shall be charged to the Zakat Fund unless supported by a complete and verifiable authorization and service trail.

The minimum control chain shall be:

Eligible Patient → Clinical Investigation Request → Zakat Authorization → Diagnostic Referral →

Investigation Performed → Authenticated Report → Service Verification → Invoice → Payment

The Contractor shall not determine Zakat eligibility.



9.2 Patient Eligibility

Eligibility for assistance from Zakat Fund shall be determined through the authorized Zakat/Social Welfare mechanism applicable at JPMC.

The Contractor's role shall be limited to verification that a duly authorized referral/service order has been issued. No specific income threshold or other eligibility condition shall be imposed by the Contractor unless expressly required under the applicable Government Zakat framework.

9.3 Clinical Investigation Requirement

Every patient-specific investigation shall originate from an appropriate clinical request/prescription issued by the concerned authorized medical officer/unit.

The request shall identify the investigation with sufficient clarity to permit correct service delivery.

The Contractor shall not alter, expand or substitute the prescribed investigation for billing purposes.

9.4 Zakat Authorization

Before referral to the Contractor, the prescribed Zakat authorization shall be completed by the competent office/official.

The authorization shall, as applicable, contain:

- patient/reference particulars;
- hospital MR/registration number;
- clinical department/unit;
- investigation authorized;
- Zakat eligibility/reference number;
- date;
- authorized official; and
- applicable approval/signature.

9.5 Diagnostic Referral / Service Order

Each authorized investigation shall be linked to a uniquely identifiable referral/service order.

The referral shall state at minimum:

Particular	Requirement
Referral No.	Mandatory
Date	Mandatory
Patient / MR Reference	Mandatory
Investigation	Mandatory
Contractor / Facility	Mandatory
Contract Item No.	Mandatory
Contract Rate	Where operationally appropriate
Routine / Emergency Status	As applicable
Authorized Officer	Mandatory

The Contractor shall not accept a materially altered or unauthorized referral.

9.6 Patient Identity Verification

Before performance of the service, reasonable patient/reference verification shall be undertaken.

The objective is to ensure that the investigation is performed for the same patient against whom authorization was issued.

No unnecessary personal data shall be collected beyond what is required for clinical, contractual, audit or legal purposes.

9.7 Investigation Performance

The Contractor shall perform the exact authorized investigation in accordance with:

- awarded technical specification;



- applicable method/protocol;
- required equipment;
- professional supervision;
- turnaround time; and
- patient-safety requirements.

The Contractor shall not bill for an investigation that was not actually performed.

9.8 Report Authentication

Every payable investigation shall result in the prescribed authenticated report/output.

The report shall be traceable to the corresponding:

Patient → Referral → Investigation → Date of Service → Contractor → Report Reference

Where applicable, the report shall be authenticated by the appropriately qualified professional.

9.9 Service Verification

Before an invoice becomes payable, the Procuring Agency shall verify that:

1. the patient/referral was duly authorized;
2. the investigation corresponds to the referral;
3. the service was actually performed;
4. the required report/output was issued;
5. the Contract rate is correctly applied; and
6. the claim has not previously been paid.

9.10 Routine Investigation Control

Routine referrals shall be processed within the prescribed TAT.

Where delay occurs, the actual service and report date/time shall be recorded for Contract-performance purposes.

A delayed service may remain payable if actually and satisfactorily performed, subject to any applicable contractual remedy for delay.

9.11 Emergency / Life-Saving Investigation Control

Emergency investigations shall be supported by an appropriate clinical urgency indication/certification where required.

The record shall identify:

- patient/MR number;
- emergency investigation required;
- clinical department;
- date/time of request;
- required response/reporting time;
- Contractor notified;
- service completion time; and
- result communication details, where critical.

Urgency shall not be used to create fictitious or retrospective claims.

9.12 Critical Result Communication

Where the investigation produces a clinically critical result requiring immediate communication, the Contractor shall maintain a record showing:

Field	Details
-------	---------

Patient / MR	
--------------	--

Referral No.	
--------------	--

Investigation	
---------------	--

Critical Result	
-----------------	--

Date/Time Identified	
----------------------	--

Communicated To	
-----------------	--



Field	Details
-------	---------

Designation/Unit	
------------------	--

Date/Time Communicated	
------------------------	--

Communicated By	
-----------------	--

This record shall supplement, not replace, the formal authenticated report.

9.13 Sample Collection Record

Where samples are collected by the Contractor, the following shall be recorded as appropriate:

- patient/reference;
- referral number;
- investigation;
- specimen type;
- collection date/time;
- collection location;
- collector;
- specimen condition; and
- transport/receipt time where relevant.

9.14 Specimen Rejection / Recollection

Where a specimen is unsuitable, the Contractor shall document:

- reason for rejection;
- date/time;
- person informed;
- recollection requested; and
- subsequent action.

A rejected specimen for which no investigation was completed shall not be invoiced as a completed test.

9.15 Patient Transportation Record

Where the awarded service includes transportation of the patient, the Contractor shall maintain a simple transport record containing:

- patient/reference;
- referral;
- pickup location;
- destination;
- date/time;
- transportation provided;
- return details, where applicable; and
- responsible staff.

No separate charge shall be raised where transportation is included in the Contract rate.

9.16 No Unnecessary Additional Investigation

The Contractor shall not add an additional investigation merely because it is clinically related or commercially beneficial.

Where an additional investigation is considered clinically necessary, fresh or supplemental authorization shall be obtained in accordance with the applicable procedure before billing.

9.17 Repeat Investigation Control

A repeat investigation shall be categorized as either:

A. Clinically Required Repeat

Supported by appropriate fresh/continued clinical authorization and potentially payable under the Contract.

B. Contractor-Attributable Repeat

Required because of processing error, equipment failure, reporting error, sample mishandling after acceptance or similar Contractor deficiency.



A Contractor-attributable repeat shall not result in duplicate payment.

9.18 Investigation Outside Contract

Where a patient requires an investigation that has not been awarded under the existing Category-C Contract, it shall not automatically be referred to an existing Contractor merely because that Contractor can perform it. The requirement shall be dealt with through the appropriate lawful procurement/authorization route.

9.19 No Artificial Splitting

Referral records may legitimately remain patient-specific for clinical and audit purposes. However, the underlying procurement requirement shall not be artificially split into separate transactions to avoid applicable procurement thresholds, competition, approvals or procedures.

9.20 Monthly Invoice Submission

The Contractor shall submit invoices at the prescribed interval, ordinarily monthly. The invoice shall be accompanied by a patient/investigation-wise statement.

Minimum Monthly Invoice Schedule

Sr. No.	Referral	Patient/MR Ref.	Investigation	Date Performed	Contract Rate	Tax, if applicable	Amount Claimed
---------	----------	-----------------	---------------	----------------	---------------	--------------------	----------------

9.21 Invoice Verification

Each monthly invoice shall be cross-checked against:

Referral Register → Service/Report Record → Contract Rate → Invoice

The following shall not be payable:

- duplicate claims;
- unperformed investigations;
- unauthorized additional tests;
- rates exceeding the Contract rate;
- separate charges already included in the Contract rate;
- patient charges subsequently claimed from Government;
- unsupported repeat tests; or
- fictitious referrals.

9.22 Monthly Reconciliation

A monthly reconciliation shall be prepared showing:

Particular	Number / Amount
------------	-----------------

Referrals issued	
Investigations performed	
Investigations cancelled/not performed	
Repeat investigations	
Contractor-attributable repeats	
Emergency investigations	
Amount invoiced	
Amount verified	
Amount disallowed/recovered	
Amount paid	
Outstanding verified liability	

Material differences shall be explained.



9.23 Zakat Fund Financial Reconciliation

Where administratively required, the Procuring Agency may also maintain:

Financial Particular	Amount (Rs.)
----------------------	--------------

Opening Zakat Balance	
-----------------------	--

Funds Received	
----------------	--

Total Available	
-----------------	--

Verified Diagnostic Expenditure	
---------------------------------	--

Payments Made	
---------------	--

Outstanding Verified Liability	
--------------------------------	--

Closing Balance	
-----------------	--

The existence of an unspent balance shall not itself justify unnecessary referrals.

9.24 Record Retention

The Procuring Agency and Contractor shall maintain relevant records for the period prescribed under applicable:

- Government financial rules;
- procurement requirements;
- audit requirements;
- healthcare/regulatory requirements; and
- Zakat record-retention requirements.

9.25 Audit / Inspection Access

Relevant records shall be made available to duly authorized Government, audit, regulatory or inspection authorities where lawfully required.

The Contractor shall cooperate with verification of billed services and supporting diagnostic records.

9.26 Prohibited Practices

The following are prohibited:

- fictitious patients/referrals;
- billing without actual service;
- duplicate invoicing;
- inflation of Contract rates;
- unnecessary additional investigations;
- unauthorized substitution of service/facility;
- fabrication or alteration of reports;
- collection of unauthorized payment from patients;
- false emergency designation for billing advantage; and
- collusion in misuse of Zakat Fund.

9.27 Contractor's Role in Zakat Administration

The Contractor shall not:

- approve Zakat eligibility;
- determine the patient's entitlement;
- authorize its own referral;
- alter the sanctioned investigation; or
- create an obligation on the Zakat Fund merely by performing an unauthorized service.

9.28 FORM ZC-1 — ZAKAT PATIENT INVESTIGATION REQUISITION & AUTHORIZATION

Requisition No.: _____

Date: _____

Patient Details

Patient Name: _____

MR / Registration No.: _____

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Ward / Department: _____
Consultant / Unit: _____
Investigation Required
BOQ Item No. Investigation Routine / Emergency Quantity

Clinical Request / Prescription Reference:

Requested by:

Name: _____
Designation: _____
Signature/Stamp: _____

Zakat Authorization

- ☐ Eligibility verified
☐ Investigation approved

Zakat/Authorization Reference: _____

Authorized by: _____

Designation: _____

Signature: _____

9.29 FORM ZC-2 — DIAGNOSTIC REFERRAL / SERVICE ORDER

Referral No.: _____

Date: _____

Patient / MR No.: _____

Ward / Department: _____

Contractor: _____

Facility: _____

Item No. Investigation Contract Rate (Rs.) Routine / Emergency Required TAT

Special Instructions, if any:

Authorized Officer: _____

Designation: _____

Signature/Stamp: _____

9.30 FORM ZC-3 — SERVICE / REPORT VERIFICATION CERTIFICATE

Referral No.: _____

Patient/MR Ref.: _____

Contractor: _____

Investigation Date Performed Report No. Report Date Contract Rate Verified

Yes/No

Verification

- ☐ Authorized referral available
☐ Correct investigation performed
☐ Report/output available
☐ Report authenticated
☐ TAT recorded
☐ Rate corresponds with Contract
☐ No duplicate claim identified

Verified by: _____

Designation: _____

Signature: _____



9.31 FORM ZC-4 — EMERGENCY / LIFE-SAVING INVESTIGATION CERTIFICATE

Patient / MR No.: _____

Ward / Department: _____

Date: _____

Investigation Required: _____

Clinical Urgency / Reason: _____

Required by Date/Time: _____

Contract Item: Yes / No

Contractor Notified at: _____

Investigation Completed at: _____

Critical Result Communicated, if applicable: Yes / No

Certified by Clinician:

Name: _____

Designation: _____

Signature/Stamp: _____

Zakat/Administrative Authorization: _____

9.32 FORM ZC-5 — SAMPLE COLLECTION / HANDOVER RECORD

Referral No.: _____

Patient/MR Ref.: _____

Specimen Investigation Collected At Collected By Handed Over At Received By Condition

Remarks: _____

9.33 FORM ZC-6 — MONTHLY CONTRACTOR INVOICE STATEMENT

Contractor: _____

Month: _____

Invoice No.: _____

Sr. Referral No. Patient/MR Ref. Investigation Date Rate Tax Amount

Gross Amount: Rs. _____

Adjustments/Credit Notes: Rs. _____

Net Claimed: Rs. _____

Authorized Contractor Signatory: _____

Signature/Seal: _____

9.34 FORM ZC-7 — MONTHLY ZAKAT DIAGNOSTIC SERVICE RECONCILIATION

Month: _____

Particular	Quantity / Amount
------------	-------------------

Referrals Issued

Investigations Performed

Investigations Not Performed

Clinically Authorized Repeats

Contractor-Attributable Repeats

Emergency Investigations

Gross Invoice Amount



Particular	Quantity / Amount
Deductions/Disallowances	
Verified Amount	
Paid Amount	
Outstanding Verified Amount	
Prepared by:	
Checked by:	
Approved by:	

9.35 FORM ZC-8 — CONTRACTOR ZAKAT COMPLIANCE UNDERTAKING

We, M/s _____, acknowledge that services under this Contract are financed from the Zakat Fund and undertake that we shall:

1. provide services only against duly authorized referrals;
2. perform only the authorized investigation;
3. maintain genuine service/report records;
4. not submit duplicate or fabricated claims;
5. not charge patients any unauthorized amount;
6. not add unnecessary investigations for financial gain;
7. issue authenticated reports;
8. cooperate with authorized audit/verification;
9. issue appropriate refund/credit adjustment for established overbilling; and
10. comply with the Contract and applicable law.

Authorized Representative: _____

Designation: _____

Signature & Seal: _____

Date: _____

SBD-C — CATEGORY C

SECTION X

LETTER OF ACCEPTANCE, INVESTIGATION-WISE AWARD SCHEDULE, CONTRACT AGREEMENT & PERFORMANCE SECURITY

Laboratory / Diagnostic Tests & Investigation Services — Zakat Fund, FY 2026–2027

This Section contains the post-evaluation and contract-execution forms to be used for award of Category-C investigation-wise Rate Contracts.

10.1 FORM C-22 — LETTER OF ACCEPTANCE / AWARD

No.: _____

Dated: _____

To: _____

M/s _____

Subject: LETTER OF ACCEPTANCE / AWARD — CATEGORY-C LABORATORY / DIAGNOSTIC TESTS & INVESTIGATION SERVICES, FY 2026–2027

Reference is invited to your Bid submitted against the subject procurement.

The competent authority / Procuring Agency is pleased to accept your Bid for the investigation(s) specified in the enclosed **Investigation-Wise Award Schedule**, at the accepted rates and subject to the terms and conditions of the Standard Bidding Document, Contract Agreement and applicable procurement framework.

The award shall be subject to:

1. furnishing Performance Security @ **5.5% of the Awarded Contract Value** in the prescribed/permissible form;
2. execution of the Contract Agreement;
3. continued validity of applicable licences/registrations;

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



4. compliance with the Technical Specifications and accepted Bid;
5. compliance with Zakat Fund controls; and
6. fulfillment of all other applicable post-award requirements.

The Contract shall remain valid up to **30 June 2027**, unless lawfully terminated earlier.

You are required to complete the above formalities within the period specified by the Procuring Agency.

For and on behalf of the Procuring Agency

Name: _____

Designation: _____

Signature: _____

Official Seal: _____

10.2 ANNEXURE X-A — INVESTIGATION-WISE AWARD SCHEDULE

Successful Bidder: _____

Item No.	Investigation / Test	Unit	Estimated Annual Qty.	Accepted Unit Rate (Rs.)	Estimated Awarded Value (Rs.)	Routine TAT	Emergency TAT	24/7
----------	----------------------	------	-----------------------	--------------------------	-------------------------------	-------------	---------------	------

Estimated Awarded Contract Value

Rs. _____

Performance Security @ 5.5%

Rs. _____

The estimated Awarded Contract Value is calculated solely for contract administration/security purposes on the basis of accepted rates multiplied by estimated annual quantities.

It shall **not constitute a guaranteed minimum referral or expenditure commitment.**

10.3 CONTRACT AGREEMENT

This Contract Agreement is made on this _____ day of _____ 2026 between:

HEALTH WELFARE COMMITTEE

SOCIAL SERVICES MEDICAL CENTRE (SSMC)

JINNAH POST-GRADUATE MEDICAL CENTRE (JPMC), KARACHI

hereinafter referred to as the **“Procuring Agency”**

AND

M/s _____

having its registered/business address at:

hereinafter referred to as the **“Contractor” / “Service Provider.”**

10.4 Recitals

Whereas:

- a. the Procuring Agency invited bids for Category-C Laboratory / Diagnostic Tests & Investigation Services for eligible Zakat patients;
- b. the procurement was conducted under the prescribed competitive procurement procedure;
- c. the Contractor submitted a Bid for certain investigations;
- d. the Contractor was determined responsive for the investigation(s) specified in Annexure X-A; and
- e. the Procuring Agency accepted the Contractor's Bid for those investigation(s).

Now, therefore, the parties agree as follows.

10.5 Contract Documents

The following shall form and be read as part of this Contract:

1. this Contract Agreement;
2. Letter of Acceptance;
3. Investigation-Wise Award Schedule;

Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services Medical Centre, JPMC, Karachi



4. Special Conditions of Contract;
5. General Conditions of Contract;
6. Schedule of Requirements;
7. Technical Specifications;
8. accepted Technical Compliance Schedule;
9. accepted Financial Price Schedule;
10. relevant Bid Forms and Undertakings;
11. Addenda/Corrigenda, if any;
12. Performance Security; and
13. other documents expressly incorporated into the Contract.

10.6 Order of Precedence

In the event of an inconsistency between Contract documents, the order of precedence shall be:

1. Contract Agreement;
2. Letter of Acceptance / Award;
3. SCC;
4. GCC;
5. Award Schedule;
6. Technical Specifications / Schedule of Requirements;
7. accepted Technical Compliance Schedule;
8. accepted Financial Price Schedule;
9. Bid Forms / Undertakings; and
10. other incorporated documents.

Where an Addendum/Corrigendum expressly modifies an earlier provision, the later lawful amendment shall prevail to the extent of the modification.

10.7 Contract Period

The Contract shall commence from:

Effective Date: _____

and shall remain valid up to:

30 June 2027

unless lawfully terminated earlier.

There shall be no automatic renewal.

10.8 Nature of Award

This Contract is an:

Investigation-Wise Rate / Framework Contract

The Contractor shall provide only those investigations expressly awarded in Annexure X-A.

No minimum quantity or minimum financial expenditure is guaranteed.

10.9 Contract Rates

The accepted rates shall be the rates stated in Annexure X-A / accepted Financial Price Schedule.

Such rates shall be firm during the Contract period, subject only to any adjustment expressly permitted by the Contract and applicable law.

10.10 Estimated Contract Value

For purposes of Performance Security and contract administration:

Estimated Awarded Contract Value = Sum of Accepted Investigation Rate × Corresponding Estimated Annual Quantity

This estimated value shall not constitute an obligation on the Procuring Agency to utilize the full amount.

10.11 Performance Security

The Contractor shall furnish Performance Security at:

5.5% of the Estimated Awarded Contract Value

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



in a form permissible under the applicable procurement rules and acceptable under the SBD.
The security shall remain valid for the period required under the Contract/applicable rules.

10.12 Contractor's Principal Obligations

The Contractor shall:

1. maintain applicable regulatory licences/registrations;
2. maintain qualified professional personnel;
3. maintain appropriate operational equipment;
4. provide awarded investigations at Contract rates;
5. comply with prescribed TAT;
6. provide sample collection where included;
7. issue authenticated reports;
8. maintain patient safety;
9. maintain service and billing records;
10. not charge patients unauthorized amounts;
11. comply with Zakat audit controls;
12. cooperate with lawful inspection/audit; and
13. comply with all material terms of the Contract.

10.13 Procuring Agency's Principal Obligations

The Procuring Agency shall, subject to applicable law and Government procedure:

1. issue authorized referrals/service orders;
2. provide necessary administrative coordination;
3. verify completed services;
4. process admissible invoices;
5. make statutory deductions;
6. process payment against verified services and available funds; and
7. administer the Contract consistently with applicable procurement requirements.

10.14 No Unauthorized Substitution

The Contractor shall not substitute:

- the awarded investigation;
- material service methodology;
- evaluated facility;
- essential equipment;
- professional arrangement; or
- approved reference laboratory

where such substitution materially affects technical responsiveness, unless permitted and lawfully approved.

10.15 No Extra Patient Charges

The Contractor shall not demand or receive any unauthorized amount from a patient/attendant for a duly authorized contracted service.

The accepted Contract rate shall constitute the maximum payable rate for the complete awarded service as specified.

10.16 Service Failure

Where the Contractor fails to provide an awarded service, the Procuring Agency may take action in accordance with the GCC/SCC, including where applicable:

- corrective direction;
- alternative/risk service;
- recovery of established additional cost;
- Liquidated Damages;
- suspension of affected referrals;
- invocation of Performance Security to permissible extent; and
- termination.

**10.17 Fraud / Misrepresentation**

False reports, fictitious referrals, duplicate billing, forged documents, unauthorized charging and other fraudulent conduct may result in contractual and legal action in accordance with due process.

Blacklisting/debarment, where warranted, shall be undertaken separately under the applicable procurement framework.

10.18 Zakat Fund Condition

Every claim under this Contract shall be supported by the prescribed Zakat patient authorization and service-verification trail.

No amount shall become payable merely because a Contractor has performed a service without the required authorization, except where payment is otherwise lawfully authorized under an applicable emergency mechanism.

10.19 Payment

Payment shall be made for duly authorized, actually performed, verified and properly invoiced services, subject to:

- applicable Government financial procedure;
- statutory deductions;
- Contract terms; and
- availability of relevant Zakat Fund.

10.20 Record Maintenance

The Contractor shall preserve relevant Contract and service records for the applicable retention period and produce them before duly authorized authorities where lawfully required.

10.21 Confidentiality

Patient and Contract information shall be handled in accordance with applicable confidentiality, healthcare, audit and legal requirements.

10.22 Contractual Remedies

No contractual remedy shall be applied arbitrarily.

Material adverse action shall ordinarily follow notice and reasonable opportunity to respond, except where urgent interim action is necessary for patient safety, regulatory compliance or protection of public funds.

10.23 Force Majeure

Force Majeure shall be governed by the GCC.

The affected party shall notify the other party and take reasonable steps to mitigate its impact.

10.24 Governing Law

The Contract shall be governed by the laws applicable in Sindh and Pakistan, including the applicable Sindh public procurement framework and relevant healthcare, financial, taxation and Zakat requirements.

10.25 Entire Agreement

This Contract and incorporated documents constitute the entire agreement relating to the awarded services and supersede prior informal understandings inconsistent with the written Contract.

10.26 Amendments

Any amendment to the Contract shall be made only in writing and in accordance with applicable procurement law and competent approval.

No amendment shall be used to materially alter the awarded procurement contrary to applicable procurement requirements.

10.27 Execution

This Contract shall be executed on the requisite stamp paper/e-stamp, as applicable under prevailing law.

For the Procuring Agency

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



Name: _____
Designation: _____
Signature: _____
Official Seal: _____
Date: _____

For the Contractor

Name: _____
Designation: _____
CNIC: _____
Signature: _____
Official Seal: _____
Date: _____

Witness No. 1

Name: _____
CNIC: _____
Signature: _____

Witness No. 2

Name: _____
CNIC: _____
Signature: _____

10.28 FORM C-23 — PERFORMANCE SECURITY PARTICULARS

Contractor: _____

Contract No.: _____

Estimated Awarded Contract Value:

Rs. _____

Performance Security @ 5.5%:

Rs. _____

Permissible Form Used: _____

Instrument / Reference No.: _____

Issuing Bank / Institution, where applicable: _____

Issue Date: _____

Validity: _____

Verified by: _____

Designation: _____

Date: _____

10.29 FORM C-24 — FINAL CONTRACTOR DECLARATION

We, M/s _____, hereby declare that:

1. all information supplied during bidding remains materially correct;
2. applicable regulatory approvals remain valid;
3. required technical capacity shall be maintained;
4. awarded investigations shall be provided at Contract rates;
5. no unauthorized patient charge shall be collected;
6. no fictitious or duplicate claim shall be submitted;
7. Contract and Zakat records shall be maintained;
8. we shall comply with the patient-safety and quality requirements;
9. we shall promptly report any material regulatory/technical change; and
10. we accept the applicable Contract remedies for established breach.

Authorized Representative: _____

Designation: _____

Signature & Seal: _____

Date: _____



10.30 FORM C-25 — CONTRACT CONTACT & EMERGENCY NOMINATION

Contractor Contact

Primary Contact Person: _____

Designation: _____

Mobile: _____

Email: _____

24/7 / Emergency Contact, where applicable

Name: _____

Mobile: _____

Alternate Contact: _____

Procuring Agency Contact

Designation: Assistant Director (Admin), SSMC JPMC

Contact No.: 0333-2662334

10.31 FORM C-26 — POST-AWARD CONTRACT CHECKLIST

Sr. Requirement	Completed
1 Letter of Acceptance issued	☐
2 Investigation-Wise Award Schedule finalized	☐
3 Estimated Awarded Contract Value calculated	☐
4 Performance Security @ 5.5% received	☐
5 Performance Security verified	☐
6 Applicable licences rechecked	☐
7 Contract Agreement executed	☐
8 Stamp/e-stamp requirement complied with	☐
9 Contractor contact details recorded	☐
10 Emergency contacts recorded, where applicable	☐
11 Final approved rates entered into referral/payment system	☐
12 Zakat control forms operationalized	☐
13 Contract copy provided to relevant administrative/accounts sections	☐
14 Contract award information processed/published as required	☐

10.32 FINAL ANNEXURE INDEX — CATEGORY C

The final Category-C SBD shall contain the following sequence:

Section Document

- I** Notice Inviting Tender
- II** Bid Data Sheet
- III** Instructions to Bidders
- IV** Eligibility & Qualification Criteria
- V** Schedule of Requirements, Technical Specifications & Annual Demand
- VI** Technical & Financial Evaluation Criteria
- VII** Bid Forms & Financial Price Schedule
- VIII** GCC & SCC
- IX** Zakat Patient Authorization, Referral & Audit Controls
- X** Letter of Acceptance, Award Schedule, Contract Agreement & Performance Security

10.33 CATEGORY-C FINALIZATION CHECK

**Standard Bidding Documents (SBD) Health Welfare Committee (ZAKAT) Social Services
Medical Centre, JPMC, Karachi**



Section Document

- V Schedule of Requirements, Technical Specifications & Annual Demand
- VI Technical & Financial Evaluation Criteria
- VII Bid Forms & Financial Price Schedule
- VIII GCC & SCC
- IX Zakat Patient Authorization, Referral & Audit Controls
- X Letter of Acceptance, Award Schedule, Contract Agreement & Performance Security

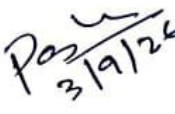
10.33 CATEGORY-C FINALIZATION CHECK

Before publication, the Procuring Agency should ensure that no material field affecting competition or evaluation remains blank, particularly:

Actual Investigation List → Estimated Annual Quantities → Technical Specifications → Routine/Emergency TAT → 24/7 Status → Sample Collection Requirements → Required Output → Distance Criterion, if any → Tie-Breaking Method → Tax Comparison Basis → Estimated Award Value Method

Once these are finalized, the Category-C SBD will be structurally complete and ready for a final consistency/legal-compliance review.


Ms. Rahila Naz
(Additional Director/Secretary)


Mr. Pasha Bakhtiyar
(DZO/Member)


Prof. Shaista Shoukat
(Professor/Chairperson)

LIST OF LAB TESTS/INVESTIGATION
(EXPECTED REQUIRED)FOR ZAKAT
TENDER FOR THE YEAR 2026-27
CATEGORY-C(LAB.TESTS/INVESTIGATION

S.NO.	NAME OF LAB. TESTS/INVESTIGATION	NORMAL RATE	DISCOUNTED RATE
01-	RETIC COUNT & PERIPHERAL SMEAR		
02-	PROTEIN C/S		
03-	ANTITOMOTION III		
04-	APLA ANTIBODIES		
05-	EXTENDED IMMUNE PROFILE		
06-	AUTOIMMUNE LIVER PROFILE		
07-	C-ANCA AND P-ANCA		
08-	DIRECT AND INDIRECT COOMBS		
09-	SERUM LACTATE LEVELS		
10-	PROCALCITONIN		
11-	BLOOD C/S		
12-	URINE C/S		
13-	DENGUE SEROLOGY/DNSI		
14-	MP-ICT		
15-	HBSAG		
16-	HBEAG		
17-	HBEAB		
18-	ANTI HCV		
19-	HBV DNA PCR		

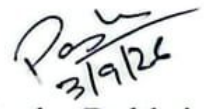
20-	HDV PCR		
21-	ANTI HCV RNA PCR		
22-	SERUM B12 LEVELS		
23-	IRON PROFILE		
24-	TIBC		
25-	FERRITIN		
26-	HBA1C		
27-	A-FETO PROTEIN		
28-	ANA PROFILE		
29-	ANTI TTG IGA-IGG		
30-	STOOL FOR H-PYLORI ANTIGEN		
31	ECCHINOCOCCAL ANTIBODIES		

Note separate/list of other Diagnosis lab tests with discounted offer should be enclosed

**ANNUAL PROCUREMENT PLAN
JINNAH POSTGRADUATE MEDICAL CENTRE
PURCHASE OF DIFFERENT MEDICAL ITEMS
FINANCIAL YEAR 2026-27.**

S. No.	Description of Procurement	Quantity (where applicable)	Estimated unit cost (where applicable)	Estimated total cost	Funds allocated	Source of funds (ADP/Non ADP)	Proposed procurement method	Timing of procurements				Remarks
								1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	
01	Drugs/Medicines (Only for local purchase/Retainer shop)	-	-	5.00 Million	4.00 Million	Zakat Funds released by SZC	-	Sep 2026	-	Feb 2027	-	
02	Cancer Drugs/Medicines & disposable and surgical items (Bulk purchase and as per requirement)	-	-	22.00 Million	14.75 Million		-	Sep 2026	-	Feb 2027	-	
03	Laboratory / Diagnosis tests/investigations	-	-	3.00 Million	1.50 Million		-	Sep 2026	-	Feb 2027	-	


(Ms. Rahila Naz)
Secretary/Member
procurement committee


(Mr. Pasha Bakhtiar)
DZO/ Member
Procurement Committee


(Prof. Shaista Shoukat)
Chairperson Procurement
Committee

NO.F.6-10/26/1269 HWC/JPMC
GOVERNMENT OF SINDH
HEALTH WELFARE COMMITTEE
JINNAH POSTGRADUATE MEDICAL CENTRE
KARACHI-75510

Dated 3rd September, 2026

To,
The Director,
Provincial Information Department,
Block No. 96, 4-B
Karachi.

Subject: **PUBLISHING OF TENDER NOTICE.**

I am directed to enclose a "Tender Notice" of Health Welfare Committee, Jinnah Postgraduate Medical Centre, Karachi (Zakat Funds) the financial Year, 2026-27. The tender notice may be published in three news papers as below:

1. English
2. Urdu
3. Sindhi
4. SPPRA website

2. You are requested to publish and furnish bill in triplicate along with photocopies of news papers for onward submission to Health Department, Government of Sindh, Karachi, for necessary payment.

Encl: Tender Notice (05 copies)



(Ms. Rahila Naz)
Additional Director/ Secretary (HWC)

NO.F.6-10/26/1269 HWC/JPMC.

DATED THE 04-09-26 2026

Copy forwarded for information and necessary action to;

1. P.S to Executive Director, JPMC, Karachi.
2. The Secretary Zakat And Ushr Department, Government of Sindh.
3. The Incharge, General Section, JPMC.

DAILY
KAWISH

هڪ ئي وقت ڪراچي، حيدرآباد ۽ سکر مان شايع ٿيندڙ پهرين سنڌي اخبار



روزانه

ڪاوش

Saturday, 05 September, 2026

(جلد 37) ڇنڇر 05 سيپٽمبر 2026 ع بمطابق 22 ربيع الاول 1448 هـ (شمارو 33) قيمت 40 روپيا

گورنمينٽ آف سنڌ

هيٺ ويلفيئر ڪميٽي

بسوشل سروسز ميڊيڪل سينٽر (SSMC)

جناح پوسٽ گريجوئيٽ ميڊيڪل سينٽر (JPMC) ڪراچي

ٽينڊر گھراڻي لاءِ نوٽيس

هيٺ ويلفيئر ڪميٽي، بسوشل سروسز ميڊيڪل سينٽر (ايس ايس ايم سي)، جناح پوسٽ گريجوئيٽ ميڊيڪل سينٽر (JPMC)، ڪراچي، حڪومت سنڌ، زڪوات فنڊ مان مستحق غريب ۽ مستحق مريضن لاءِ ميڊيڪل ڊرگس، سرجري/ڊسپوزيبل ميڊيڪل ائٽمن امپلانٽس ۽ ليبارٽري/ڊاگنوسٽڪ سروسز جي فراهمي لاءِ اهل قابليت رڪنڊز ۽ لائسنس يافتہ واک ڏيندڙن کان EPADS ذريعي اليڪٽرانڪ واک طلب ڪري ٿي.

1.1 پروڪيورمينٽ ڪئٽيگريز:

ڪئٽيگري	ڊاٽرو	پروڪيورمينٽ پروسيجر	ايوارڊ جو بنياد
اي-ريٽيل ڪيمسٽ/فارميسي/ميڊيڪل اسٽورز	سنگل اسٽيج-ون اينويٽ	MRP-بيلڊ ميڊيڪل لاءِ وڏي ۽ وڏي ڇنڊڇاڻ ڪيل رسپانسو آئٽمز-ٽائيز گھٽ ۾ گھٽ ڇنڊڇاڻ ڪيل آئٽمز لاءِ رسپانسو قيمت	گھٽ ۾ گھٽ ڇنڊڇاڻ ڪيل آئٽمز-ٽائيز گھٽ ۾ گھٽ ڇنڊڇاڻ ڪيل رسپانسو قيمت، ٽيڪنيڪل لياقت کانپوءِ
بي-مينوفڪڪچررز/امپورٽرز/سول ايجنٽس/مجاز ڊسٽريبيوٽرز	سنگل اسٽيج-ٽو اينويٽ	گھٽ ۾ گھٽ ڇنڊڇاڻ ڪيل آئٽمز-ٽائيز گھٽ ۾ گھٽ ڇنڊڇاڻ ڪيل رسپانسو قيمت، ٽيڪنيڪل لياقت کانپوءِ	انويسٽيگيشن-ٽائيز گھٽ ۾ گھٽ ڇنڊڇاڻ ڪيل رسپانسو آڱھ
سي-ليبارٽريز/ڊاگنوسٽڪ سينٽرز	سنگل اسٽيج-ون اينويٽ	گھٽ ۾ گھٽ ڇنڊڇاڻ ڪيل آئٽمز-ٽائيز گھٽ ۾ گھٽ ڇنڊڇاڻ ڪيل رسپانسو قيمت، ٽيڪنيڪل لياقت کانپوءِ	انويسٽيگيشن-ٽائيز گھٽ ۾ گھٽ ڇنڊڇاڻ ڪيل رسپانسو آڱھ

1.2 ٽينڊر شيڊيول

تفصيل	گھرجون
1- EPADS تي SBD جي دستيابي؛	8 سيپٽمبر 2026 آڱارو
2- واک دستاويز ٿي؛	2000 روپيا
3- واک جمع ڪرائڻ جي آخري تاريخ؛	24 سيپٽمبر 2026 صبح 10:30 وڳي خميس
4- واک کولڻ؛	24 سيپٽمبر 2026 صبح 11:30 وڳي خميس
5- واک جو هنڌ؛	ڪميٽي روم، آفيس آف ايگزيڪيوٽو ڊائريڪٽر، فرسٽ فلور، ايڊمن بلاڪ، JPMC، ڪراچي
6- ڪئٽيگري-B فائنل کولڻ؛	فني طور تي اهل واک ڏيندڙن کي مقرر طريقي معرفت آگاه ڪيو ويندو
7- واک جو مدت؛	ٽيڪنيڪل ۽ فائنل واک جي کولڻ کان 90 ڏينهن، جيڪو به آڱھ اهي
8- واک سيڪيورٽي؛	4.5% واک قيمت جو
9- پرفارمنس سيڪيورٽي؛	5.5% ڪانٽريڪٽ قيمت جو
10- ڪانٽريڪٽ جو خاتمو	30 جون 2027

جيڪڏهن مقرر ڪيل تاريخ تي سرڪاري موڪل جو اعلان ڪيو وڃي ٿو يا پروڪيورنگ ايجنسي سرڪاري طور تي بند آهي ۽ ڪارروائي ايندڙ ڪم ڪار واري ڏينهن تي ساڳئي وقت تي ٿيندي. لاڳو SPPRA/EPADS گھرجن جي تابع واک دستاويز جي فيس لاڳاپيل آفيس کي نقد ذريعي ادا ڪري سگھجي ٿي. وڌيڪ مدد لاءِ اسٽيٽ ڊئريڪٽر (ايڊمن) بسوشل سروسز ميڊيڪل سينٽر (SSMC)، JPMC، ڪراچي سان رابطو نمبر: 0333-2662334، ايڊريس: بسوشل ويلفيئر آفيس، پهرين منزل، سامهون ڊينٽل ڊپارٽمينٽ، بلڊ بينڪ بلڊنگ، JPMC، ڪراچي تي رابطو ڪريو.

(پروفيسر خالد شير)

ايگزيڪيوٽو ڊائريڪٽر

INF-KRY.NO.3900/2026

WORK FOR SINDHI JOB PORTAL BY
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حکومت سندھ، ہیلتھ ویلفیئر کمیٹی
سوشل سروسز میڈیکل سینٹر (SSMC)
جناح پوسٹ گریجویٹ میڈیکل سینٹر (JPMC) کراچی
1۔ نوٹس طلبی ٹینڈر

ہیلتھ ویلفیئر کمیٹی، سوشل سروسز میڈیکل سینٹر (SSMC) جناح پوسٹ گریجویٹ میڈیکل سینٹر (JPMC) کراچی حکومت سندھ کو ذرا وقت
فٹ میں سے اہل غریب اور مستحق مریضوں کے لئے ادویات، ڈرگز، سرجیکل/ڈسپوز ایبل میڈیکل آلات، ایمپلائس اور
لیبارٹری/ڈاگنوسٹک سروسز کے حصول/فراہمی کے لئے اہل، کوالیفائیڈ اور باقاعدہ لائسنس یافتہ پیشکش دہندگان سے بذریعہ
EPADS الیکٹرونک پیشکشیں مطلوب ہیں۔

1. پروکیورمنٹ کشیگریز:

کٹگری	اسکوپ	حصول کا طریقہ	تفویض کرنے کی بنیاد
A	ریشیل کیسٹ/فارما سیز/میڈیکل اسٹورز	ایک مرحلہ۔ ایک لغات	زیادہ سے زیادہ پیشکش کردہ مارکیٹ ڈسکاؤنٹ برائے ایم آر پی بیڈ ادویات، آلات و انزائم سے کم پیشکش کردہ موافق قیمت برائے ریٹ بیڈ آلات
B	میڈیکل چیررز/اپورٹرز/سول ایجنٹس/ہجاز ڈسٹری بیوٹرز	ایک مرحلہ۔ ایک لغات	تعمیلاتی قابلیت کے بعد آلات و انزائم سے کم پیشکش کردہ موافق قیمت
C	لیبارٹری/ڈاگنوسٹک سینٹرز	ایک مرحلہ۔ ایک لغات	انویسی کیلین و انزائم سے کم پیشکش کردہ موافق ریٹ

2. ٹینڈر شیڈول:

تفصیل	ضرورت
(1) ای پیڈز پر دستیاب SBD	منگل 8 ستمبر 2026
(2) بڈنگ دستاویز کی فیس	2000/- روپے
(3) پیشکش جمع کرانے کی آخری تاریخ	جمعرات 24 ستمبر 2026، صبح 10:30 بجے
(4) پیشکش کا کھانا	جمعرات 24 ستمبر 2026، دن کے 11:30 بجے
(5) کھانے کا مقام	کمیٹی روم دفتر ایگزیکٹو ڈائریکٹر فرسٹ فلور ایڈمن بلاک JPMC کراچی
(6) کٹگری B، فنانشل کا کھانا	تعمیلاتی طور پر کوالیفائیڈ پیشکش دہندگان کو بذریعہ مقررہ طریقہ کار مطلع کر دیا جائے گا
(7) پیشکش کے کارآمد رہنے کی مدت	ٹیکنیکل یا فنانشل پیشکش جو بھی مل ازیں ہو کے کھانے سے 90 یوم
(8) بڈ سیکورٹی	بڈ پرائس کا 4.5%
(9) پرفارمنس سیکورٹی	کنٹریکٹ پرائس کا 5.5%
(2) کنٹریکٹ کا اختتام	30 جون 2027

اگر مقررہ تاریخ کو عام تعطیل کا اعلان ہوا یا پروکیورنگ ایجنسی سرکاری طور پر بند ہوئی تب کارروائیاں آئندہ کام والے روز اسی وقت پر ہوں گی
جو قابل اطلاق SPPRA/EPADS شرائط سے مشروط ہوں گی۔ بڈنگ دستاویز کی فیس بذریعہ متعلقہ آفس میں ادا کی جائے، برائے
مزید معاونت رابطہ کریں: اسسٹنٹ ڈائریکٹر (ایڈمن) سوشل سروسز میڈیکل سینٹر (SSMC) JPMC کراچی۔

رابطہ نمبر 0333-2662334..... پتہ: سوشل ویلفیئر آفس فرسٹ فلور مقابل ڈیٹل ڈپارٹمنٹ بلڈنگ بلڈنگ JPMC کراچی

دستخط: (پروفیسر خالد شیر)

ایگزیکٹو ڈائریکٹر



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**GOVERNMENT OF SINDH
HEALTH WELFARE COMMITTEE
SOCIAL SERVICES MEDICAL CENTRE (SSMC)
JINNAH POST-GRADUATE MEDICAL CENTRE (JPMC), KARACHI**

1. NOTICE INVITING TENDER

The Health Welfare Committee, Social Services Medical Centre (SSMC), Jinnah Post-Graduate Medical Centre (JPMC), Karachi, Government of Sindh, invites electronic bids through EPADS from eligible, qualified and duly licensed bidders for procurement/provision of medicines, drugs, surgical/disposable medical items, implants and laboratory/diagnostic services for eligible poor and deserving patients out of Zakat Fund.

1.1 Procurement Categories:

Category	Scope	Procurement Procedure	Basis of Award
A	Retail Chemists/Pharmacies/Medical Stores	Single Stage-One Envelope	Highest evaluated responsive discount for MRP-based medicines; item-wise lowest evaluated responsive price for rate-based items
B	Manufacturers/Importers/Sole Agents/Authorized Distributors	Single Stage-Two Envelope	Item-wise Lowest Evaluated Responsive Price after technical qualification
C	Laboratories/Diagnostic Centres	Single Stage-One Envelope	Investigation-wise Lowest Evaluated Responsive Rate

1.2 Tender Schedule:

Particular	Requirement
1- SBD available on EPADS	5th September, 2026 Tuesday
2- Bidding Document Fees	Rs. 2,000/-
3- Bid Submission Deadline	24th September 2026 at 10:30 a.m. Thursday
4- Bid Opening	24th September 2026 at 11:30 a.m. Thursday
5- Opening Venue	Committee Room, Office of Executive Director, 1st Floor, Admin Block, JPMC, Karachi
6- Category-B Financial Opening	To be communicated through prescribed procedure to technically qualified bidders
7- Bid Validity	90 days from opening of the Technical or Financial Bid, whichever is earlier
8- Bid Security	4.5% of Bid Price
9- Performance Security	5.5% of Contract Price
10- Contract Expiry	30 June 2027

If the scheduled date is declared a public holiday or the Procuring Agency is officially closed, proceedings shall take place on the next working day at the corresponding time, subject to applicable SPPRA/EPADS requirements. Bidding document fees may be paid through cash to the concerned office. For further assistance contact Assistant Director (Admin) Social Services Medical Centre (SSMC), JPMC, Karachi Contact No.: 0333-2662334 Address: Social Welfare Office, 1st Floor, Opposite Dental Department, Blood Bank Building, JPMC, Karachi.

(PROF. KHALID SHER)
Executive Director

INF-KRY # 3900/26