



OUTSOURCE SERVICES FOR JANITORIAL, TECHNICIAN & SUPPORT STAFF

(FRAMEWORK CONTRACT)

**TENDER DOCUMENT FOR FISCAL YEAR
2026-2027**

Single Stage - One Envelope Procedure (46)-1

NOTICE INVITING TENDER

Sindh Integrated Emergency and Health Services (SIEHS), invites bids electronically through EPADS on the basis of Single Stage One Envelope from eligible firms/companies meeting the qualification and eligibility requirements specified in the bidding documents, also company available on List of Active Tax Payers[“] of FBR (for Income Tax) and GST/SRB (For Sales / Service Tax) websites whichever is applicable.

Sr#	Description	Tender fee	Budgeted Value	Bid Security	Date of bid submission	Date of bid opening
1	Outsource Services for Janitorial, Technician & Support Staff	Rs. 3000/- Non-Refundable	Rs. 58,000,000	Fixed Value Rs.1,160,000	26 th October 26 at 11:30 AM	26 th October 26 at 12:00 PM

The tender documents are available at <https://portalsindh.eprocure.gov.pk/#/> and on the Sindh Integrated Emergency & Health Services (SIEHS) website at <https://www.siehs.org/tender-documents/>. Bidders are required to submit their bids through the EPADS portal and A tender receipt must be obtained from SIEHS a non-refundable tender fee of PKR 3,000 (three thousand rupees), payable in favor of Sindh Integrated Emergency & Health Services (NTN# 4979065-0) via Pay Order or Demand Draft issued by a scheduled bank before the submission of bids and tender receipt must be included in the bid documents. Please note that conditional bids, telegraphic bids, bids not accompanied by the prescribed bid security, bids received after the specified date and time, and bids from blacklisted firms will not be entertained.

SIEHS may issue clarifications or amendments in respect of the bidding documents which will be uploaded to the EPADS portal, SIEHS will not be responsible for any confusion or misunderstanding in this regard. Bidders shall be responsible for monitoring EPADS for amendments up to the bid submission deadline.

In case of any unforeseen situation or government holiday resulting in closure of office on the date of bid opening, bids will be submitted/opened on next working day at the tentative given time and venue.

SIEHS reserves the right to reject any or all the bids subject to the relevant provisions of SPP Rules 2010 (Amended up to date). In case of any discrepancy, the SPPRA rules will take precedence.

SIEHS invites bids electronically through EPADS on **Single Stage - One Envelope Procedure** for the Security Outsource Services for Janitorial, Technician & Support Staff from well-reputed companies registered with federal/provincial tax authorities.

The Procurement Agency reserves the right to reject any or all bids subject to relevant provisions of SPPRA Rules, 2010 and may cancel the bidding process at any time prior to the acceptance of a bid or proposal under Rule-25 of said Rules.

Address for submission and opening of bids:

Sindh Integrated Emergency and Health Services

43-15 / K, Block 6, PECHS, Near Madina Masjid, PTCL Exchange, Karachi Phone No. + 92 21 111-111-823

Ext 2005 & 2510, Email: procurement@siehs.org

COMPANY INTRODUCTION

Sindh Integrated Emergency & Health Services (SIEHS) is a Section 42 not-for-profit company formed in collaboration with the Government of Sindh. This service is the realization of the Government of Sindh's commitment to strengthening the primary healthcare structure in Sindh through a public-private arrangement, ensuring the delivery of timely, effective, patient-focused ambulance and holistic healthcare services, free of cost.

SIEHS operates and manages Pakistan's first and only ISO 9001:2015 certified ambulance service, 1122. The ambulatory wing operates according to international protocols and is equipped with advanced medical equipment, life-saving drugs, and qualified paramedics and nurses, providing immediate pre-hospital emergency care to those suffering from acute health trauma. These quality emergency services are available to all who need them, across the social spectrum.

Tele-Tabeeb is our healthcare helpline that provides easy and timely access to a range of services, from basic medical advice to mental health consultations to family planning, through a comprehensive online platform. With 24/7 access to doctors, clinical psychologists, and healthcare experts, supported by updated algorithms for common diseases and the ongoing pandemic, we ensure that people in need receive timely diagnostic and counseling services at any time. Our state-of-the-art call center allows callers to access free medical consultations and counseling services from across Pakistan by simply dialing '1123.'

Research, Development & Education (RDE) serves as the internal training arm of SIEHS. RDE meets the diverse training needs of emergency medical services while offering basic and advanced first aid training to various sectors, including NGOs, hospitals, schools, and corporations.

SIEHS invites bids electronically through EPADS on **Single Stage One Envelope Procedure** for the Security Outsource Services for Janitorial, Technician & Support Staff from well reputed companies registered with federal / provincial tax authorities.

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| i Source of Funds | SIEHS-funded Procurement's. The eligible payment under the contract is to be made from this department. |
| ii Eligible Bidders | <p>ii.a This Invitation for Bids is open to all suppliers from eligible source as defined in the Amended SPPRA Rules and its Bidding Documents except as provided hereinafter.</p> <p>ii.b Bidders should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring agency to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under this Invitation for Bids.</p> <p>ii.c Government-owned enterprises in the Province of Sindh may participate only if they are legally and financially autonomous, if they operate under commercial law, and if they are not a dependent agency of the Government of Sindh.</p> <p>ii.d Bidders shall not be eligible to bid if they are under a declaration of ineligibility for corrupt and fraudulent practices issued by the any government organization.</p> |
| iii Eligible Goods and Services | <p>iii.a The origin of all the goods & related services to be supplied under the Contract should be mentioned.</p> <p>iii.b Origin means the place where the goods are mint, grown or produce or the place from which the related services are supplied.</p> |
| Cost of Bidding | <p>iii.c The Origin of goods and services is distinct from the nationality of bidders.</p> |
| iv | <p>iv.a The Bidder shall bear all costs associated with the preparation and submission of its bid, and the Procuring agency named in the Bid Data Sheet, hereinafter referred to as “the Procuring agency,” will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.</p> |

includes:

**Bidding
Documents**

- (a) Instructions to Bidders (ITB)
- (b) Bid Data Sheet
- (c) General Conditions of Contract (GCC)
- (d) Special Conditions of Contract (SCC)
- (e) Schedule of Requirements
- (f) Technical Specifications
- (g) Bid Form and Price Schedules
- (h) Bid Security Form
- (i) Contract Form
- (j) Performance Security Form
- (k) Manufacturer's Authorization Form

v.b The Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or to submit a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in the rejection of its bid.

**vi Clarification of
Bidding
Documents**

vi.a An interested Bidder requiring any clarification of the bidding documents may notify the Procuring agency in writing. The Procuring agency will respond in writing to any request for clarification of the bidding documents which it receives no later than three working days prior to the deadline for the submission of bids prescribed in the Bid Data Sheet. Written copies of the Procuring agency's response (including an explanation of the query but without identifying the source of inquiry) will be sent to all interested bidders that have received the bidding documents.

**vii Amendment of
Bidding
Documents**

vii.a At any time prior to the deadline for submission of bids, the Procuring agency, for any reason, whether at its own initiative or in response to a clarification requested by a interested Bidder, may modify the bidding documents by amendment.

vii.b All interested bidders that have received the bidding documents will be notified of the amendment in writing, and will be binding on them.

vii.c In order to allow interested bidders reasonable time in which to take the amendment into account in preparing their bids, the Procuring agency, at its discretion, may extend the deadline for the submission of bids.

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| 1 Scope | 1.1 | SIEHS intends the subject procurement through National Competitive Bidding Single Stage One Envelope Procedure as per SPPRA Rules-2010 (Amended up to date) upto date. |
| 2 Language of Bid | 2.1 | The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Procuring agency shall be written in the English language. |
| 3 Documents Comprising the Bid | .1 | <p>The bid prepared by the Bidder shall comprise the following components:</p> <ul style="list-style-type: none"> a) Price Schedule completed in accordance with ITB Clauses 4, 5 and 6. b) Bid security furnished in accordance with ITB Clause-9. |
| 4 Bid Prices | .1 | The Bidder shall indicate on the appropriate Price Schedule the unit prices (where applicable) and total bid price of the goods it proposes to supply under the contract including taxes. |
| | .2 | The prices shall be quoted on delivery to consignee's end inclusive of all taxes, stamps, duties, levies, fees and installation and integration charges imposed till the delivery location specified in the schedule of Requirements. No separate payment shall be made of the incidental services. |
| | .3 | Prices quoted by the by the Bidder shall be fixed during the Bidder's performance of the contract and not subject to variation on any account, unless otherwise specified in the Bid Data Sheet. |
| | .4 | Prices shall be quoted in Pak Rupees unless otherwise specified in the Bid Data Sheet. |
| 5. Bid Form | 5.1 | The Bidder shall complete the Bid Form and the appropriate Price Schedule furnished in the bidding documents, indicating the goods to be supplied, a brief description of the goods, their country of origin, quantity, and prices. |

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| 6. | Bid Currencies | 6.1 | Prices Shall be quoted in Pak Rupees. |
| 7. | Bidder's Eligibility | 7.1 | As defined in Bid Data Sheet. |
| 8. | Documents Establishing Goods' Eligibility and Conformity to Bidding Documents | 8.1 | <p>The documents evidence of conformity of the goods and services to the bidding documents may be in the form of literature, drawings, Data and shall consist of:</p> <ul style="list-style-type: none"> (a) a detailed description of the essential technical and performance characteristics of the goods; (b) the Bidder shall note that standards for workmanship, material, equipment, as well as references to brand names or catalogue numbers designated by the Procuring agency in its Technical Specification are intended to be descriptive only and not restrictive: till stated otherwise in Technical Specifications or Bid Data Sheet. The Bidder may substitute alternative standards, brand names , and <p>/or catalogue numbers in its bid, provided that demonstrates to the Procuring agency's satisfaction that the substitutions ensure substantial equivalence to those designated in the Technical Specifications</p> |
| 9. | Bid Security | 9.1 | <p>The bid security is required (in the amount specified in the bid data sheet) to protect the Procuring agency against the risk of Bidder's conduct, which would warrant the security's forfeiture The bid security shall be denominated in the currency of the bid:</p> <ul style="list-style-type: none"> a) At the Bidder's option, be in the form of either demand draft/call deposit from a reputable Bank; b) Be submitted in its original form: copies will not be accepted; <p>Bid Security shall remain valid for the entire bid validity period plus the additional period prescribed under the applicable SPPRA Rules/bidding document.</p> <p>Bid security shall release to the unsuccessful bidders once the contract has been signed with the successful bidder or the validity period has expired.</p> |
| | | 9.2 | <p>The successful Bidder's bid security shall be discharged upon the Bidder signing the contract, and furnishing the performance security.</p> |
| | | 9.3 | <p>The bid security may be forfeited:</p> <ul style="list-style-type: none"> a) if a Bidder withdraws its bid during the period of bid validity or |
| | | 9.4 | <ul style="list-style-type: none"> b) In the case of a successful Bidder, if the bidder fails: <ul style="list-style-type: none"> (i) to sign the contract in accordance or <p>to furnish performance security.</p> |

	SINDH INTEGRATED EMERGENCY AND HEALTH SERVICES	JANITORIAL, TECHNICIAN & SUPPORT STAFF
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10. Period of Validity of Bids

- 10.1 Bids shall remain valid for the period specified in the Bid Data Sheet after the date of bid opening prescribed by the Procuring agency. A bid valid for a shorter period shall be rejected by the Procuring agency as non responsive.
- 10.2 In exceptional circumstances, the Procuring agency may solicit the Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The bid security shall also be suitable extended. A Bidder may refuse the request without forfeiting its bid security. A Bidder granting the request will not be required nor permitted to modify its bid.

11. Format and Signing of Bid

- 11.1 The Bidder shall prepare an original bid indicated in the Bid Data Sheet, clearly marking each "ORIGINAL BID" as appropriate. In the event of any discrepancy between them, the original shall govern.
- 11.2 The original bid shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the contract.
- 11.3 Any interlineations, erasures, or overwriting shall be valid only if they are initialed by the person or persons signing the bid.

SUBMISSION OF BIDS:

12. Sealing and Marking of Bids

The Bidder shall seal the original bid in envelope, duly marking the envelope as "ORIGINAL BID". The envelopes shall be addressed to the Procuring agency at the address given in the BIDS, and carry the statement,

If the outer envelope is not sealed and marked as required, the Procuring agency shall assume no responsibility for the bid's misplacement or premature opening.

13. Deadlines for submission of bids

Bids must be received by the Procuring agency at the address specified in Bid Data Sheet, not later than the time and date specified in Bid Data Sheet.

The Procuring agency may, at its discretion, extend this deadline for the submission of bids by amending the bidding documents, in such case all rights and obligations of the Procuring agency and bidders previously subject to the deadline will thereafter be subject to the deadline.

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| 14. | Late Bids | 14.1 | Any bid received by the Procuring agency after the deadline for submission of bids prescribes by the Procuring agency shall be rejected and returned unopened to the Bidder. |
| 15. | Modification & Withdrawn of Bids | 15.1 | <p>The Bidder may modify or withdraw its bid after the bid's submission, provided that written notice of the modification, including substitution or withdrawal of the bids, is received by the Procuring agency prior to the deadline prescribed for submission of bids.</p> <p>No bid may be modified after the deadline for submission of bids.</p> <p>No bid may be withdrawn in the interval between the deadline for submission of bids and the expiry of the period of bid validity withdrawal of a bid during this interval may result in the Bidder's forfeiture of its bid security.</p> |
| 16. | Opening of Bids by the Procuring agency | 16.1 | <p>The Procuring agency shall open all bids in the presence of bidder's representatives who choose to attend, at the time, on the date, and at the place specified in the Bid Data Sheet. The bidders' representatives who are present shall sign a register/attendance sheet evidencing their attendance.</p> <p>The bidders' names, bid modifications or withdrawals, bid prices, discounts, and the presences or absence of requisite bid security and such other details as the Procuring agency, at its discretion, may consider appropriate, will be announced at the opening.</p> |
| 17. | Clarification of Bids | 17.1 | <p>During evaluation of the bids, the Procuring agency may, at its discretion, ask the Bidder for a clarification of its bid. The request for clarification and the response shall be in writing, and no change in the prices or substance of the bid shall be sought, offered, or permitted.</p> |
| 18. | Evaluation Comparison of Bids | 18.1 | <p>The Procuring agency will evaluate and compare the bids which have been determined to be substantially responsive. The Procuring agency's evaluation of a bid will be on delivery to consignee's end inclusive of all taxes, stamps, duties, levies, fees and installation and integration charges imposed till the delivery location and shall exclude any allowance for price adjustment during the period of execution of the contract.</p> |
| 19. | Contacting the procuring agency | 19.1 | <p>No Bidder shall contact the procuring agency on any matter relating to its bid, from the time of bid opening to the time the announcement of Bid Evaluation Report. If the Bidder wishes to bring additional information to the notice of the procuring agency, it should do so in writing.</p> |

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| 20. | Post Qualification | – 20.1 | In the absence of prequalification, the procuring agency may determine to its satisfaction whether that selected Bidder having submitted the lowest evaluation responsive bid is qualified to perform the contract satisfactorily. |
| | | 20.2 | The determination will take into account the Bidder's financial, technical, and production capabilities. It will be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, pursuant to ITB Claus-7 as well as such other information as the Procuring agency deems necessary and appropriate. |
| | | 20.3 | An affirmative determination will be a prerequisite for award of the contract to the Bidder. A negative determination will result in rejection of the Bidder's bid, in which event the Procuring agency will proceed to the next lowest evaluated bid to perform satisfactorily. |
| 21. | Award Criteria | 21.1 | The Procuring Agency will award the contract to the successful bidder whose bid is determined to be substantially responsive and the lowest evaluated / most advantageous bid, provided that the bidder is also assessed to be qualified to perform the contract satisfactorily. It shall further remain at the discretion of the Procuring Agency to award items on an item-wise basis to one or more bidders, or to award all items collectively to a single bidder. |
| 22 | Procuring Agency's right to vary quantities at the time of award | 22.1 | The Procuring Agency reserves the right to increase/decrease the quantity to the extent permissible under the applicable SPP Rules and the terms of the Contract of the required items and /or purchase part items already tendered. The Procuring Agency reserves the right to accept or reject any or all of the Tenders; divide business amongst more than one bidder. The Procuring Agency may establish the framework with one or more technically qualified bidders and may issue Purchase Orders based on item wise evaluated rates, availability, delivery requirements and other stated contractual conditions. |
| 23. | Procuring agency's Right to Accept any Bid and to Reject any or All Bids | 23.1 | The Procuring Agency reserves the right to reject any or all bids or annul the procurement proceedings in accordance with the applicable provisions of the Sindh Public Procurement |
| | | 23.2 | Pursuant to Rule 45 of SPP Rules 2010 (Amended up to date), Procuring agency shall hoist the evaluation report on Authority's web site, and intimate to all the bidders three days prior to notify the award of contract. |
| 24. | Notification of Award | 24.1 | Prior to the expiration of the period of bid validity, the Procuring agency shall notify the successful Bidder in writing, that its bid has been accepted. |

- 24.2 Upon the successful Bidder’s furnishing of the performance security pursuant to ITB Clause 26, the Procuring agency will promptly notify each unsuccessful Bidder and will discharge its bid security.
25. **Signing of Contract**
- 25.1 At the same time as the Procuring agency notifies the successful Bidder that its bid has been accepted, the Procuring agency will send the Bidder the Contract Form provided in the bidding documents, incorporating all agreements between the parties.
- 25.2 Within fourteen (14) days, or any other period specified in BDS, of receipt of the Contract Form, the successful Bidder shall sign and date the contract and return it to the Procuring agency.
26. **Performance Security**
- 26.1 Within seven (07) days, or any other period specified in BDS, of the receipt of notification of award from the Procuring agency, the successful Bidder shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the bidding documents, or in another form acceptable to the Procuring agency.
- 26.2 Failure of the successful Bidder to comply with the requirement of ITB Clause 25 or ITB Clause 26.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security, in which event the Procuring agency may make the award to the next lowest evaluated Bidder or call for new bids.
27. **Corrupt or Fraudulent Practices**
- 27.1 The Government of Sindh requires that Procuring agency’s (including beneficiaries of donor agencies’ loans), as well as Bidders/Suppliers/Contractors under Government-financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy, the SPPRA, in accordance with the SPP Act, 2009 and Rules made there under:
- (a) **“Corrupt and Fraudulent Practices”** means either one or any combination of the practices given below;
- (i) **“Coercive Practice”** means any impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;

(ii) **“Collusive Practice”** means any arrangement between two or more parties to the procurement process or contract execution, designed to achieve with or without the knowledge of the procuring agency to establish prices at artificial, noncompetitive levels for any wrongful gain;

(iii) **“Corrupt Practice”** means the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the acts of another party for wrongful gain;

(iv) **“Fraudulent Practice”** means any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;

b) **“Obstructive Practice”** means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a contract or deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements before investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or acts intended to materially impede the exercise of inspection and audit rights provided for under the Rules.

General Conditions of Contract

1. Definitions

- 1.1 In this Contract, the following terms shall be interpreted as indicated:
- (a) **“The Contract”** means the agreement entered into between the Procuring agency and the Supplier, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - (b) **“The Contract Price”** means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations.
 - (c) **“The Goods”** means all of the equipment, machinery, and/or other materials, which the Supplier is required to supply to the Procuring agency under the Contract.
 - (d) **“The Services”** means those services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, and other such obligations of the Supplier covered under the Contract.
 - (e) **“GCC”** mean the General Conditions of Contract contained in this section.
 - (f) **“SCC”** means the Special Conditions of Contract.
 - (g) **“The Procuring agency”** means the Sindh Public Procurement Regulatory Authority (SPPRA), Government of Sindh.
 - (h) **“The Supplier”** means the individual or firm supplying the Goods and Services under this Contract.
 - (i) **“SPP Rules 2010”** means the Sindh Public Procurement Rules 2010 (Amended up to date).
 - (j) **“Day”** means calendar day.

2. Standards

The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standards appropriate to the Goods' country of origin. Such standards shall be the latest issued by the concerned institution.

3. Patent Rights

The Supplier shall indemnify the Procuring agency against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof in the Islamic Republic of Pakistan.

4. Performance Security

- 4.1 Within seven (07) days, or any other duration as specified in SCC, of receipt of the notification of Contract award, the successful Bidder shall furnish to the Procuring agency the performance security in the amount specified in SCC.
- 4.2 The proceeds of the performance security shall be payable to the Procuring agency as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.
- 4.3 The performance security shall be denominated in the Pak rupees and shall be, pay order, call deposit as, provided in the bidding documents or another form acceptable to the Procuring agency;
- 4.4 The performance security will be discharged by the Procuring agency and returned to the Supplier not later than thirty (30) days following the date of completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless specified otherwise in SCC.

5 Inspections and Tests

- 5.1 The Procuring agency or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract specifications at no extra cost to the Procuring agency. The Procuring agency shall notify the Supplier in writing, in a timely manner, of the identity of any representatives retained for these purposes.
- 5.2 Should any inspected or tested Goods fail to conform to the Specifications, the Procuring agency may reject the Goods, and the Supplier shall either replace the rejected Goods or make alterations necessary to meet specification requirements free of cost to the Procuring agency.
- 5.3 The Procuring agency's right to inspect, test and, where necessary, reject the Goods after the Goods' arrival shall in no way be limited or waived by reason of the Goods having previously been inspected, tested, and passed by the Manufacturer.

5.4 Nothing in GCC Clause 5 shall in any way release the Supplier from any warranty or other obligations under this Contract.

6. Packing

The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage.

7. Delivery and Documents

Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in the Schedule of Requirements. The details of shipping/ transportation and/or other documents to be furnished by the Supplier are specified in SCC.

8. Insurance

No need of Insurance for Local Supplies, However Supplier is responsible to deliver the goods in perfect condition to the end user.

9. Transportation

The Supplier is required under the Contract to transport the Goods to a specified place of destination and shall be arranged by the Supplier, and related costs shall be deemed to have been included in the Contract Price.

10. Incidental Services

10.1 The Supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- (a) performance or supervision of on-site assembly and/or start-up of the supplied Goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied Goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;
- (d) performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract;

11. Warranty

The Supplier warrants that the Goods supplied under the Contract are new, unused, of desired models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the Contract. The Supplier further warrants that all Goods supplied under this Contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the Procuring agency's specifications) or from any act or omission of the Supplier, that may develop under normal use of the supplied Goods in

the conditions prevailing in the country of final destination.

12. Payment

The firm should submit stamp duty as per Government Rule before execution of work. Within 30 days after the issuance of inspection certificate and consignee's receipt certificate as mentioned in SSC clause 6.

If the supply is not according to the specifications or unsatisfactory, the Contract will be rejected and cancelled at the risk and cost of Firm.

If the firm fails to execute the contract/supply order as per condition, action will be taken against them which may be their black listing and Earnest Money. / Security Deposit will be forfeited.

In case of late delivery @ 0.1% per day will be charged on bid amount deducted from the bill, but not more than 10% of contract value. The currency of payment is Pak. Rupees. There will be no Advance Payment by the Procuring Agency.

13. Price

Prices charged by the Supplier for Goods delivered and Services performed under the Contract shall not vary from the prices quoted by the Supplier in its bid,

14. Contract Amendments

No variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

15. Termination For Default

The Procuring agency, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate this Contract in whole or in part:

(a) If the Supplier fails to deliver any or all of the Goods within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring agency pursuant to GCC Clause 16; or

(b) If the Supplier fails to perform any other obligation(s) under the Contract. If the Supplier, in the judgment of the Procuring agency has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

16. Liquidated Damages

Subject to GCC Clause 19, if the Supplier fails to deliver any or all of the Goods or to perform the Services within the period(s) specified in the Contract, the Procuring agency shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in SCC of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in SCC. Once the maximum is reached, the Procuring agency may consider termination

of the Contract pursuant to GCC Clause 18.

17. Resolution of Disputes	Resolution of dispute shall be through Mechanism for Redressal of Grievances as provided in the rules or through Arbitration Act 1942
18. Governing Language	The Contract shall be written in English language all correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.
19. Applicable Law	The Contract shall be interpreted in accordance with the SPP Rules 2010 (Amended up to date).
20. Taxes	Supplier shall be entirely responsible for all taxes, (including) • GST/Sales Tax • Sindh Sales Tax where applicable • Stamp duty, license fees, etc. • Withholding tax • Customs duties, if applicable • Transportation • loading/unloading • any other incidental cost Also clarify whether tax exemptions, if applicable, will be reflected in the bid price.

BIDDING PROCEDURE

Bids should be submitted on EPADS system in accordance with instructions and bidding procedure shared in this document. Bids are invited on EPADS system as per Single Stage – One Envelope Procedure in accordance the Sindh Public Procurement Rules, 2010 (Updated 2024).

INSTRUCTIONS TO BIDDERS

1. Bidder must submit the bid electronically on EPADS-
2. The bidder shall strictly follow the prescribed sequence of mandatory documents as outlined in the Knockout Clause. Any deviation from the required sequence or inclusion of irrelevant documents in the uploaded file may render the bid non-compliant and liable to disqualification.
3. The bidder must submit the bid security before the opening time of the tender. The bid security must be sealed in a separate envelope.
4. Bidder must read all the contents of invitation for bid / notice inviting tender as well as the bidding documents.
5. Bidder must ensure that the bid form is filled in all respect, without any confusion.
6. There should not be any over-writing, double writing, crossed, additional conditions.
7. Rates/Prices are to be quoted clearly in digits as well as in words in Pak Rupees.
8. Each document/paper submitted by the bidder shall be signed/stamped by the bidder on the face of the document.
9. Conditional bids, telegraphic bids, bids not accompanied by bid security of required exact amount and form, without tender fee, bids received after specific date and time and bids of blacklisted firms shall be treated as rejected / non-responsive.
10. Bids shall be submitted in accordance with Single Stage – One Envelope Procedure.
11. Bidder shall examine the bid eligibility criteria and qualify the proposal accordingly.
12. No alternate bid will be considered.

MANDATORY ELIGIBILITY / RESPONSIVENESS REQUIREMENTS (KNOCKOUT CLAUSE)

1. Registration certificates with NTN, GST/SRB (where applicable)
2. A tender receipt must be obtained from SIEHS a non-refundable tender fee of PKR 3,000, payable in favor of Sindh Integrated Emergency & Health Services (NTN# 4979065-0) via Pay Order or Demand Draft issued by a scheduled bank before the submission of bids and tender receipt must be included in the uploaded bid documents
3. Bidder must be available on List of Active Tax Payers“ of FBR (for Income Tax) and 100% compliant status in GST/SRB.
4. Registration with EOBI
5. Registration with SESSI
6. Detailed breakdown of the quoted price, including staff salaries, EOBI, SESSI, service charges, and applicable taxes
7. The bidder must have last three (03) years of experience in the similar field pertaining to goods/services of the same nature, supported by evidence such as purchase orders or contracts with a cumulative value of not less than 50% of APP estimated budgeted amount specifically allocated for this line item in APP. For evaluation purposes, only the value of the relevant items will be considered, and unrelated items within the purchase orders or contract shall not be counted. (Minimum one (01) year of experience in Govt / Semi Govt. / Autonomous Body).
8. The bidder shall provide Satisfactory Completion Certificates for the same purchase orders or contracts submitted in compliance with Clause 4, issued by the respective clients as evidence of successful completion of the work/supply.

9. The bidder must have an average annual turnover of not less than PKR 55 million during the last three (03) consecutive financial years. The turnover shall be supported by documentary evidence in the form of FBR Income Tax Returns and Audited Financial Statements for the relevant financial years.
10. Affidavit on Rs.100 stamp paper that the bidder is not currently blacklisted/debarred by SPPRA, Government of Sindh, Government of Pakistan or any other competent public procurement authority and bidder's obligation to immediately disclose any subsequent debarment.

Any bid unable to qualify OR fail to submit documents required for mandatory qualifying requirement shall be declared as "UNRESPONSIVE" and eventually disqualify for next part of technical evaluation and financial proposal(s).

EVALUATION CRITERIA

S.No	Evaluation Criteria	Marks	Score
1	Relevant Experience in similar services	20	3 Years = 05 Marks 4-5 Years = 10 Marks More than 5 Years = 20 Marks
2	Experience with Government / Semi-Government / Autonomous Bodies	20	Contracts/PO submitted 1-2 Years = 05 Marks 3-5 Years = 10 Marks More than 5 Years = 20 Marks
3	Value of Similar Completed Contracts Compared with the Budget Amount of this tender	20	50% of Similar Services = 05 Marks 55% of Similar Services = 10 Marks 60% and more of Similar Services = 20 Marks
4	Satisfactory Completion Certificates	20	2 Certificates = 5 Marks 3-5 Certificates = 10 Marks More than 5 Certificates = 20 Marks
5	Average Annual Turnover (Last 3 Years)	20	PKR 55 Millions = 10 Marks PKR 75 Millions = 15 Marks PKR 100 Millions and above = 20 Marks
Total Marks		100	

Note: The minimum qualifying score for the above-mentioned technical evaluation criteria shall be 70%. Only bidders who achieve a score of 70% or above and fulfill all mandatory eligibility requirements shall qualify for further consideration in the procurement process.

Financial Evaluation Criteria:

Financial Evaluation and Contract Award: Only bidders who have achieved a minimum score of 70% in the technical evaluation and fulfilled all mandatory eligibility requirements shall qualify for financial evaluation. The financial proposals of technically qualified bidders shall be evaluated based on the total quoted price, inclusive of all applicable taxes, duties, transportation, delivery charges, and other costs, as

specified in the bidding documents. The contract shall be awarded on an item wise basis to the lowest evaluated responsive bidder(s) for each individual item, subject to the bidders' compliance with all technical specifications, mandatory eligibility requirements, terms and conditions of the bidding documents, and applicable procurement rules.

BID PRICE

1. The bid offer quoted should be final and clearly written / typed without any ambiguity.
2. The bid price should include all the government taxes, as per prevailing taxation rates of provincial / federal / local governments etc. (e.g., SST/GST, Income Tax, Withholding Tax etc.).
3. If there is no mention of taxes or calculation error, the offered/quoted price will be considered as inclusive of all prevailing taxes/duties. The benefit of exemption from or reduction in the Income Tax / SST / GST or other taxes during the contract period shall be passed on to SIEHS.
4. The bidder shall deem to have obtained all related information as to the requirements thereto which may affect the bid offer / price if required.

VALIDITY OF BIDS

Bids shall remain valid for ninety (90) days w.e.f. date of opening of technical proposals. The bids without or less than Ninety (90) days validity will be rejected.

DEADLINE FOR SUBMISSION OF BID

Bids must be uploaded electronically on the EPADS portal no later than the time and date provided in the bid data sheet. Any bid submitted late on the EPADS after the deadline for submission of bids will not be entertained by the EPADS system. Bidders are advised in their own interest to take all precautionary measures for uploading the bids well before the submission deadline. In case of difficulty, the bidder can seek understanding from EPAD system helpline UAN: 051-111-137-237 Monday to Friday 9 am to 5 pm.

LANGUAGE OF BIDS:

The bid prepared by the bidder, as well as all correspondence and documents relating to the bid and communication exchange between the bidder and the SIEHS shall be in English. Supporting documents and printed literature furnished by the bidder may be in another language, provided these are accompanied by an accurate translation of the relevant passages in English, in which case for purposes of interpretation of the bid, the translated version shall prevail.

BID SECURITY

1. The bid must be accompanied by a bid security in shape of a Demand Draft / Pay Order of fixed value i.e. PKR 1,160,000 of the total estimated value inclusive of taxes in favor of "Sindh Integrated Emergency and Health Services" on account of Bid Security (refundable) valid for a period of 28 days beyond the bid validity date. For unsuccessful parties the bid security will be refunded within a period one month after the finalization of successful bidder.
2. The bid security shall be attached with the proposal.
3. Any bid not accompanied by an acceptable bid security shall be rejected by the SIEHS as non-responsive.
4. The bid security of the unsuccessful bidders will be returned upon award of contract to the successful bidder or on expiry of validity of bid security whichever is earlier.
5. The bid security of the successful contractor will be returned only when the bidder furnishes the required performance security and signed relevant contract agreement. The successful bidder can adjust the bid security towards performance security, in this situation, the successful bidder shall

submit the balance amount on account of performance security.

PENALTY

In case of any delay in the supply of parts beyond the delivery date as mentioned in the Purchase Order or agreement (whichever is latest), the supplier may be charged @ 0.33% per day for each day delayed on the value of items delayed.

PERFORMANCE SECURITY

The successful bidder shall submit the 5% performance security in the amount specified in the bid data sheet in the shape of pay order or demand draft in favor of SIEHS issued by a scheduled bank in Pakistan valid for a period of thirty (30) days beyond the date of completion / expiry of the contract. No interest will be paid on performance security.

REFUND OF PERFORMANCE SECURITY

The performance security shall be returned after expiry of contract and settlement of all claims and the defect liability period. This amount will be returned to the supplier after satisfactory completion note from SIEHS.

FORFEITURE OF PERFORMANCE SECURITY

1. In the event of failure to provide items/services as per contract agreement / work order within the stipulated period, the performance security may be forfeited.
2. In that event, acquiring of the said items/services may be taken from the next lowest bidder vide the same work order at contractor's risk and cost without any further reference, so that the loss incurred would be recoverable from the performance security of the said contractor or from any sum due of which may become due to the contractors.
3. If any equipment / instrument or property of SIEHS or its representative / landlord / donor is damaged by the representative of the successful bidder, cost of the same will be deducted from the performance security money / pending bills of the successful bidder / contractor.

APPLICABLE LAW

The Contract shall be governed by the Laws of Pakistan and the Courts of Karachi - Pakistan shall have exclusive jurisdiction.

BID DATA SHEET

Company name	Sindh Integrated Emergency & Health Services (SIEHS)
Postal address / Head office	Plot No. 43-15/K, Block 6, P.E.C.H.S, Karachi, Pakistan.
Procurement Focal person	Attention to : Mr. Azeem Hassan Khan & Muhammad Taha Khan
Email address	procurement@siehs.org
Contact number	021-111-111-823, Ext 2510 & 2005

Pricing mechanism	The price shall be fixed during the contract period.
Bid security	Amount of bid security should be fixed value Rs. 1,160,000
Bid validity	Bid validity period shall be 90 days after opening of technical proposal
Deadline for bid submission on EPADS system	Monday 26th October 2026 at 11:30 AM
Bid security	Fixed value - Pay order image to be uploaded on EPADS system - Hardcopy of Pay order to be submitted at SIEHS office before 26th October 2026 at 11:30 AM
Performance Security	5% of the total contract value inclusive of taxes as per agreed timeline. This amount will be returned to the supplier upon completion of the supplies and defect liability / warranty period as stated through warranty terms in the submitted proposal.

SCHEDULE OF REQUIREMENTS

Outsource Services for Janitorial, Technician & Support Staff based on a framework contract up to one year. The rates will be valid for the period up to one year from the date of contract without any provision for price revision.

FRAMEWORK CONTRACT

A framework contract refers to a contract with specified terms and conditions, including an agreed-upon price, for a period of one year from the date of contract signing (extendable subject to satisfactory performance).

Scope of Work

Responsibilities Of Tea Boys / Janitorial Staff

The services includes but not limited to following:

- Dusting of furniture and fixture on daily basis
- Sweeping and cleaning of all staff rooms, training rooms, lobbies, terraces etc on daily basis
- Cleaning, washing of toilets including commode, urinals, wash basins by using proper insecticides material on daily basis
- Disposal of all liter/garbage from the office on daily basis
- Cleaning of curtains, walls and windows
- Wet and dry moping of floors on daily basis
- Cleaning of drains, sewerage line (this doesn't include major break down), as and when required basis.
- Washing/cleaning of all tiles/marbles as and when required basis
- Removal of rubbish/waste garbage to the nearest dumping point on daily basis

- j) Making and serving tea/coffee etc.
- k) Serving of lunch to staff/guests
- l) Washing of utensils.
- m) Deep cleaning will be made on weekend at HO and Stations.
- n) Any other routine office service will also be part of contract e.g. loading of office stuff, in-house event arrangements etc.
- o) Provide Two uniform set with shoes on yearly basis.
- p) Janitorial and tea boy must come with neat and clean uniform.
- q) Vendor will provide hairnet and gloves to tea boys.
- r) Replacement of Resource if any staff is on leaves (Sick Leave / Casual Leave).

Duties of Cook

- a) Prepare and cook tea, breakfast, lunch, and other meals for office staff as per the approved menu and requirements.
- b) Ensure food is prepared in a hygienic, clean, and safe manner.
- c) Manage proper storage of food items and ensure ingredients are used before their expiry date.
- d) Monitor kitchen inventory and inform the concerned department about required food supplies and kitchen items.
- e) Maintain proper portion control to minimize food wastage.
- f) Follow established hygiene, health, and workplace safety standards.
- g) Ensure timely serving of meals for employees, visitors, and official meetings.
- h) Keep the kitchen organized and ensure proper handling of cooking equipment.
- i) Perform any other kitchen-related duties assigned by the supervisor or Administration Department.

Duties of Technician

- a) Perform routine inspection, maintenance, and repair of office and facility equipment.
- b) Handle basic electrical, plumbing, civil, and general maintenance work.
- c) Identify and troubleshoot faults in electrical systems, lighting, switches, sockets, plumbing fixtures, and other office facilities.
- d) Conduct preventive maintenance to ensure facilities and equipment remain in proper working condition.
- e) Attend maintenance complaints and resolve issues in a timely manner.
- f) Report major technical faults and maintenance requirements to the concerned supervisor or Administration Department.
- g) Maintain proper records of maintenance work, repairs, and replacement of equipment or materials.
- h) Coordinate with external technicians and service providers for specialized maintenance work.
- i) Ensure the safe use and proper handling of tools, equipment, and materials.
- j) Maintain cleanliness and organization of the workshop, tools, and maintenance areas.
- k) Follow workplace health, safety, and technical standards.
- l) Perform any other maintenance or facility-related duties assigned by the supervisor or Administration Department.

Locations: Hyderabad

S.No.	Location	Janitorial	Tea Boy	Technician
1	Hyderabad RO	3	2	1
2	Hyderabad Station	1	1	-
3	Naushero	1	1	-
4	Qazi Ahmed	1	1	-

5	Sanghar	1	1	-
6	SBA	1	1	-
7	Mehar	1	1	-
8	Dadu	1	1	-
9	Sehwan	1	1	-
10	Badhro Jabal	1	1	-
11	Tando AllahYar	1	1	-
12	Matari	1	1	-
13	1122 Plot Ambulance Parking	-	-	-
Sub Total:		14	13	1
Total:				

Sukkur

S.No.	Location	Janitorial	Tea Boy
1	Sukkur RO	3	4
2	Shikarpur	1	1
3	Jacobabad	1	1
4	Kandhkot	1	1
5	Kashmore	1	1
6	Ghotki	1	1
7	Khairpur	1	1
8	Hingorja	1	1
9	Larkana	1	1
10	Kamber	1	1
11	Shahdadkot	1	1
Sub Total:		13	14
Total:			

Bambhore

S.No.	Location	Janitorial	Tea Boy
1	Thatta	2	2
2	Badin	1	1
3	MP Bathoro	1	1
4	Chachro	1	1
5	Hope Harbor	2	1
6	Mirpur Khas	1	1
7	Nagarparker	1	1
8	Mirpur Sakro	1	1
9	Sujawal	1	1
10	Tharparker	1	1
11	Tando Muhammad Khan	1	1
12	Umerkot	1	1
Sub Total:		14	13
Total:			

Karachi

S.No.	Location	Janitorial	Tea Boy	Cook	Technician Bike with
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					Fuel
1	Head Office / SO	4	2	2	5
2	Baldia	1	1	-	-
3	Clifton	1	1	-	-
4	C&C	-	1	-	-
5	Fleet Workshop	2	1	-	-
6	MMD	2	1	-	-
7	Korangi	1	1	-	-
8	Ancholi	1	1	-	-
9	Bin Qasim	1	1	-	-
10	North Karachi	1	1	-	-
11	North Nazimabad	1	1	-	-
12	Orangi Town	1	1	-	-
13	PIB Station	1	1	-	-
Sub Total:		17	14	2	5
Total:					

Note: Quantity of Persons may vary over the time period and as per necessary requirement.

FINANCIAL PROPOSAL FILLED BY THE BIDDER

SR#	ITEM	UOM	QUANTITY	BRAND & SPECS	UNIT PRICE	TAX	TOTAL INCL OF TAXES
1							
2							
3							
4							

- The above mentioned rates/prices should be inclusive of all applicable taxes (WHT/SRB/GST)/duties/delivery charges etc.
- INCOTERM is DDP, Karachi, Sindh, Pakistan.
- Above prices should be inclusive of all requirements mentioned scope of work.
- SIEHS payment terms are 45 days' credit after submission of the following documents:
 - valid/correct invoice
 - Purchase Order (copy)
 - Delivery Note (duly signed)
 - Inspection/Acceptance Certificate (duly signed)
 - other required documentation to be conveyed through purchase order
- Validity of Offer/Proposal: 90 days from effective date of bid opening.
- Rates/Prices should be valid for one year from the date of contract
- The above rates/prices should be inclusive of all applicable taxes/duties/delivery charges etc.
- Performance security will be returned to the successful bidder after the completion of the supply / services.
- Payment terms (in calendar days): _____
- Services / Delivery time (in calendar days): _____

Signature with date: _____

Name: _____

CNIC: _____

Designation: _____

Company: _____

Stamp: _____

LEGAL UNDERTAKING

Affidavit

(Must be printed on Stamp Paper of Rs. 100/-)

We, M/s. _____ hereby undertake that:

- i. Our company is neither blacklisted nor suspended by any National / International, including Provincial and Federal Government Organization.
- ii. Any director or owner of our company is not awarded any punishment from any Court of Law.
- iii. We have submitted the correct and complete information along with our bid/offer.
- iv. If any document / information is found forged / engineered / false / fake / bogus at any stage OR any criminal proceedings found in any court of law during the contract period, SIEHS has the right to terminate our services immediately without assigning any reason and making any refund or payment and we may be declared as Blacklisted and the performance guarantee and payment, if any may be forfeited.

M/s. _____

Contact Person: _____

Address: _____

Tel. _____ Mobile _____

Email Address: _____

Signature _____ Date: _____

Bidder's Stamp:

ATTESTED BY NOTARY PUBLIC

ANNEXURE – 4 : SPPRA INTEGRITY PACT

(Must be printed on Company's Letterhead)

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BY THE SUPPLIERS/CONTRACTORS/CONSULTANTS.

Contract Number: _____

Dated: _____

Contract Value: _____

Contract Title: _____

[_____] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (GoS) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoS) through any corrupt business practice.

Without limiting the generality of the foregoing, [_____] represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from Procuring Agency (PA), except that which has been expressly declared pursuant hereto.

[_____] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with PA and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

[_____] accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to PA under any law, contract or other instrument, be voidable at the option of PA.

Notwithstanding any rights and remedies exercised by PA in this regard, [_____] agrees to indemnify PA for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to PA in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by [_____] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from PA.

 Sindh Integrated Emergency & Health Services

 [_____]

FORM OF CONTRACT – SPECIMEN DRAFT ONLY

Note: This is a draft specimen of the contract which will be customized based on the item / service of procurement as per the agreed terms between successful bidder and the company.

Tender reference XX - 2026

THIS AGREEMENT / CONTRACT is made at Karachi on _____ 2026

BETWEEN

M/s _____, a company having its registered office at _____, hereinafter called "Supplier / Service Provider", (which expression shall wherever the context so admits mean and include its successors-in-interest and permitted assigns) of the ONE PART.

AND

Sindh Integrated Emergency and Health Services, a section 42 not-for-profit company registered under the laws of the Islamic Republic of Pakistan and having its office at 43,15/K, Block 6 PECHS Razi Road, Karachi, hereinafter called "the **Company**" (which expression wherever the context so admits shall mean and include its successors-in-interest and assigns) of the OTHER PART.

M/s _____ and **Sindh Integrated Emergency and Health Services** are hereinafter collectively referred to as the "Parties" and individually as a "Party")

WHEREAS Sindh Integrated Emergency and Health Services is a section 42 not-for-profit company focusing on Health and Ambulance Operations based and operating in Pakistan.

AND WHEREAS the Supplier / Service Provider has agreed to provide goods / services and Company has agreed to take the goods / services as per the terms & conditions, scope of work(descriptions / specifications) as given in annexures of this agreement / contract.

NOW THEREFORE THIS AGREEMENT WITNESSETH;

Annexure A – General Terms and ConditionsAnnexure B

– Scope of Work

Annexure C – Price Schedule / Contract Price

IN WITNESS WHEREOF the parties hereto have set their respective hands through their nominated signatories on the day, month and year first above written.

For and on behalf of Sindh Integrated Emergency and Health Services

Signed by

(Name)_____ (Name)_____

(Signature)_____ (Signature)_____

(Designation)_____ (Designation)_____

WITNESSES:

(Name)_____ (Name)_____

(Signature)_____ (Signature)_____

(CNIC)_____ (CNIC)_____

For and on behalf of Successful bidder.

Signed by

(Name)_____

(Signature)_____

(Designation)_____

WITNESSES:

(Name)_____ (Name)_____

(Signature)_____ (Signature)_____

(CNIC)_____ (CNIC)_____



NOTIFICATION

No:E&A(HD)10-153/2022: On the recommendations of Board of Directors in its 3rd meeting held on 10th June, 2022 and with the approval of Competent Authority i.e. Secretary Health, Government of Sindh, a Procurement Committee is hereby constituted comprising of following officers for Sindh Integrated Emergency & Health Services (SIEHS) Karachi, as under:-

S.NO	NAME	STATUS IN COMMITTEE
1	Dr. Muhammad Saeed Quraishy, VC, DUHS.	Chairman
2	Mr. Ibrahim Memon, Additional Secretary (PM&I), Health Department, GoS.	Member
3	Syed Salman Shah, D.G., PDMA.	Member
4	Any co-opted Member from relevant field	

SECRETARY TO GOVT. OF SINDH
HEALTH DEPARTMENT

No. E&A(HD)10-153/2022

Karachi, dated the 12th August, 2022

A copy is forwarded for information to:-

1. The Members of the Committee.
2. The Company Secretary, Sindh Integrated Emergency & Health Services (SIEHS) Karachi
3. P.S. to Minister Health Department, Karachi.
4. P.S to Secretary to Govt. of Sindh, Health Department.
5. P.S to Special Secretary (All), Health Department.
6. P.A to Additional Secretary (All) Health Department.
7. P.A to Deputy Secretary (All) Health Department.
8. Office file.




12/8/22
(FAROOQ AHMED ABRO)
SECTION OFFICER (GENERAL)



GOVERNMENT OF SINDH HEALTH DEPARTMENT

NOTIFICATION

No.SO(PM&I)/2022-23/SIEHS-01(CRC): In pursuance of Rule-31 of Sindh Public Procurement Rules 2010, Health Department, Govt. of Sindh is pleased to constitute a Complaint Redressal Committee (CRC) comprising of following officers for scrutinizing the complaints of aggrieved bidders against tender invited by the Sindh Integrated and Health Services (SIEHS) Karachi:

1.	Special Secretary (Development), Health Department, Govt. of Sindh, Karachi.	Chairman
2.	Representative from Accountant General Sindh, Karachi.	Member
3.	An independent professional from the relevant field concerning the procurement process in question.	Member

ToR's:

- To scrutinize the complaints from the aggrieved bidders and decide the cases strict in accordance with SPP Rules 2010 (Amended up-to-date).

SECRETARY HEALTH

No.SO(PM&I)/2022-23/SIEHS-01(CRC):

Karachi, dated, the 03rd May, 2023

Copy forwarded for information and necessary action to :

- The Accountant General Sindh, Karachi.
- The Managing Director, Sindh Public Procurement Regulatory Authority Karachi.
- The Chairman and all members of Complaint Redressal Committee.
- The Company Secretary, Sindh Integrated and Health Services (SIEHS), Karachi.
- The P.S. to Minister Health & Population Welfare Deptt., Govt. of Sindh, Karachi.
- The P.S. to Secretary Health Govt. of Sindh, Karachi.
- The P.S. to Additional Secretary (PM&I), Health Department, Govt. of Sindh, Karachi.




03/05/2023
(ZULFIQAR ALI DARS)
SECTION OFFICER (PM&I)

Newspaper advertisement published on 4th October 2026 in Jang

[illegible]

FOUNDED BY QUAID-I-AZAM MOHAMMAD ALI JINNAH



DAWN

Saturday
October 3, 2026
Rabi-ul-Bari 20, 1448
KARACHI
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HEALTH DEPARTMENT
GOVERNMENT OF SINDH

OFFICE OF THE COMMERCIAL DEPARTMENT
SINDH INTEGRATED EMERGENCY & HEALTH SERVICES (SIEHS)
HEALTH DEPARTMENT GOVERNMENT OF SINDH
PHONE NO: +92-21-111-111-823 Ext: 2510 & 2005
www.siehs.org



SINDH
INTEGRATED EMERGENCY
& HEALTH SERVICES

NOTICE INVITING TENDER (NIT)

SINDH INTEGRATED EMERGENCY & HEALTH SERVICES (SIEHS) invite electronic bids through EPADS, on a DDP (Delivered Duty Paid) basis, from well-reputed manufacturers, authorized agents, importers, and suppliers in Pakistan, duly registered with Income Tax and GST/SSIT, in accordance with the applicable SPP Rules for the year 2026-27 and the SPP Rules, 2010 (Amended up to date), for the following category:

TENDERS FOR THE FOLLOWING GOODS & SERVICES
SUBMISSION OF BIDS (EPADS) UP TO 26th OCTOBER, 2026 AT 11:30 AM
OPENING OF BIDS (EPADS) AT 12:00 PM (NOON) ON THE SAME DAY

1. PROCUREMENT OF PRINTED STATIONERY SUPPLIES (SINGLE STAGE-ONE ENVELOPE)	2. PROCUREMENT OF GENERAL SUPPLIES FOR AMBULANCE OPERATIONS (SINGLE STAGE-ONE ENVELOPE)	3. PROCUREMENT OF MEDICINES AND SURGICAL DISPOSABLES ITEMS (SINGLE STAGE-TWO ENVELOPE)
4. PROCUREMENT OF MEDICAL OXYGEN GASES (SINGLE STAGE-ONE ENVELOPE)	5. PROCUREMENT OF EMTS BAGS & MEDICINES BAGS (SINGLE STAGE-ONE ENVELOPE)	6. PROCUREMENT OF JANITORIAL/CLEANING ITEMS (SINGLE STAGE-ONE ENVELOPE)
7. PROCUREMENT OF GROCERY/OFFICE SUPPLIES (SINGLE STAGE-ONE ENVELOPE)	8. PROCUREMENT OF OFFICE STATIONERY ITEMS (SINGLE STAGE-ONE ENVELOPE)	9. SERVICES FOR REPAIR & MAINTENANCE OF POOL VEHICLES (SINGLE STAGE-TWO ENVELOPE)
10. PROCUREMENT OF MOBILE PHONES FOR AMBULANCE & OPERATIONAL STAFF (SINGLE STAGE-ONE ENVELOPE)	11. SECURITY GUARDS SERVICES AT SIEHS OFFICES/STATIONS (SINGLE STAGE-ONE ENVELOPE)	12. OUTSOURCE SERVICES FOR JANITORIAL, TECHNICIAN & SUPPORT STAFF (SINGLE STAGE-ONE ENVELOPE)
13. PROCUREMENT OF WAREHOUSE RACKS AND ACCESSORIES (SINGLE STAGE-ONE ENVELOPE)	14. PROCUREMENT OF DRINKING WATER SUPPLY (SINGLE STAGE-ONE ENVELOPE)	15. PROCUREMENT OF IT EQUIPMENT & ACCESSORIES (SINGLE STAGE-TWO ENVELOPE)
16. PROCUREMENT FOR WIRELESS BASES (SINGLE STAGE-TWO ENVELOPE)	17. PROCUREMENT OF WIRELESS CONTROLLER AND ACCESS POINT (SINGLE STAGE-TWO ENVELOPE)	18. PROCUREMENT OF UPS FOR DATA CENTER (SINGLE STAGE-TWO ENVELOPE)
19. PROCUREMENT OF SECURITY INFORMATION AND EVENT MANAGEMENT SOLUTION (SIEM) (SINGLE STAGE-TWO ENVELOPE)	20. PROCUREMENT OF WAF FIREWALL FOR WEB APPLICATIONS (SINGLE STAGE-TWO ENVELOPE)	21. SLA-IT SMART RACK (REPAIR & MAINTENANCE SERVICES FOR HYDERABAD & SUKKUR OFFICES) (SINGLE STAGE-TWO ENVELOPE)
22. SLA-DATA CENTER SERVICES (SINGLE STAGE-TWO ENVELOPE)	23. SLA-SERVERS & ASSOCIATED EQUIPMENT (SINGLE STAGE-TWO ENVELOPE)	24. PROCUREMENT FOR MICROSOFT LICENSES (SINGLE STAGE-ONE ENVELOPE)
25. PROCUREMENT FOR SURVEILLANCE MONITORING SOFTWARE (SINGLE STAGE - TWO ENVELOPE)	26. PROCUREMENT FOR CENTRALIZE INTERNET (SDWAN) (SINGLE STAGE-TWO ENVELOPE)	27. PROCUREMENT OF SPARE PARTS FOR AMBULANCES/VEHICLE & BIKES (RRB) (SINGLE STAGE-TWO ENVELOPE)
28. PROCUREMENT OF TYRES FOR AMBULANCES/VEHICLES (SINGLE STAGE-TWO ENVELOPE)	29. SLAREPAIR & MAINTENANCE OF AIR CONDITIONERS FOR THE AMBULANCES/VEHICLES (SINGLE STAGE-TWO ENVELOPE)	30. SERVICES FOR ENGINE OVERHAULING & ABS FOR AMBULANCES/VEHICLES (SINGLE STAGE-TWO ENVELOPE)
31. PROCUREMENT RELATED TO STAFF DEVELOPMENT PROGRAMS (SINGLE STAGE-TWO ENVELOPE)	32. PROCUREMENT OF MATERIALS FOR MARKETING DEVELOPMENT, AWARENESS & OUTREACH ACTIVITIES (SINGLE STAGE-TWO ENVELOPE)	33. PROCUREMENT OF BIO-MEDICAL EQUIPMENT AND ACCESSORIES FOR AMBULANCES (SINGLE STAGE - TWO ENVELOPE)
34. REPAIR & MAINTENANCE SERVICES FOR BIOMEDICAL EQUIPMENT INSTALLED IN THE AMBULANCES (SINGLE STAGE-TWO ENVELOPE)	35. FOOD/MEAL SERVICES FOR TRAINING ACTIVITIES (SINGLE STAGE-TWO ENVELOPE)	

- 1) Tender documents can be downloaded from SPPRA (EPADS) Website from 01st October 2026 and should be submitted on EPADS Portal also.
- 2) Bid shall include all Government taxes or duties.
- 3) A tender receipt must be obtained from SIEHS a non-refundable tender fee of PKR 3,000, payable in favor of **Sindh Integrated Emergency & Health Services (NTN# 4979065-0)** via Pay Order or Demand Draft issued by a scheduled bank before the submission of bids and tender receipt must be included in the uploaded bid documents. Else will be declared as disqualified.
- 4) Bid Security as mentioned in the tender document must be prepared by the bidder in shape of Pay Order / Demand Draft / CDR in favor of **Sindh Integrated Emergency & Health Services. NTN: 4979065-0.**
- 5) Performance Security @ 5% of the total bid value of winning items by the successful bidder in shape of Pay Order / Demand Draft / CDR in favor of **Sindh Integrated Emergency & Health Services. NTN: 4979065-0**
- 6) The original bid security must be submitted to this department before submission deadline of the tender(s) in a sealed envelope. Else will be declared as disqualified.
- 7) In case of announcement of public holiday or any unfavorable circumstance, the bids shall be opened on next working day.
- 8) The SIEHS reserves the right to increase or decrease the quantity of any item of schedules as and when it is deemed necessary according of SPP Rules 2010 (Amended up to date). The procurement committee may reject all or any bids subject to the relevant provisions of SPP Rules 2010 (Amended up to date).

APPROVED BY
HEAD OF PROCURING AGENCY-SIEHS

INF-KRY/4365/26



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روزانه

ڪاوش

جلد 37 آخر 04 آڪٽوبر 2026 ۽ مطابق 21 ربيع الثاني 1448 هـ (شمارو 62) قيمت 40 روپيا

Sunday, 04 October, 2026

SINDH HEALTH SERVICES **HEALTH DEPARTMENT GOVERNMENT OF SINDH**

سنڌ انتيگريٽڊ ايمرجنسي ۽ هيلٿ سروسز (SIEHS) آفيس آف ڊي ڪمپوزيشن ڊيپارٽمينٽ

سنڌ انتيگريٽڊ ايمرجنسي ۽ هيلٿ سروسز (SIEHS) هيلٿ ڊيپارٽمينٽ گورنمينٽ آف سنڌ

فون نمبر: 823-111-111-21-92+92-21-111-823 ۽ 2510 2005

www.siehs.org

ٽينڊر گھراڻن لاءِ نوٽيس (NIT)

سنڌ انتيگريٽڊ ايمرجنسي ۽ هيلٿ سروسز (SIEHS) کي اي پيڊس جي ذريعي DDP (ڊليورڊ ڊيوٽي ٻيڊ) جي بنياد تي، پاڪستان ۾ قائم بالعموم ميمبرڪيپڙن، مڃار ايجنٽن، امپورٽرن ۽ سيلائيز کان، جيڪي انڪر ٽيڪس ۽ GST/SST سان باقاعده رجسٽرڊ هجن، لاءِ SPP قاعدن سال 2026-27 لاءِ ۽ SPP قاعدن 2010 (اڄ تائين ترميم ٿيل) جي مطابق، هيٺين زمري لاءِ اليڪٽرانڪ آڇن ڪهريل آهن:

هيٺين سامان ۽ خدمتن لاءِ ٽينڊر

آڇون (EPADS) جمع ڪرائڻ جي آخري تاريخ: 26 آڪٽوبر 2026 صبح 11:30 وڳي تائين

آڇون (EPADS) ڪوٺڻ جي تاريخ ۽ وقت: ساڳئي ڏينهن منجهند 12:00 وڳي

1. چيل اسٽيشري جي سامان جي خريداري (هڪ مرحلو - هڪ لٽاف)	2. ايمبولينس آپريشن لاءِ عام سامان جي خريداري (هڪ مرحلو - هڪ لٽاف)	3. ڊوائن ۽ سرڪيڪل ڊسپوزيل شين جي خريداري (هڪ مرحلو - هڪ لٽاف)
4. ميڊيڪل آڪسيجن گيس جي خريداري (هڪ مرحلو - هڪ لٽاف)	5. EMTs بيڪر ۽ ميڊيسن بيڪر جي خريداري (هڪ مرحلو - هڪ لٽاف)	6. جينٽوريل/صافائي جي سامان جي خريداري (هڪ مرحلو - هڪ لٽاف)
7. گروسري/دفتري سامان جي خريداري (هڪ مرحلو - هڪ لٽاف)	8. دفتري اسٽيشري شين جي خريداري (هڪ مرحلو - هڪ لٽاف)	9. پول جي گاڏين جي مرمت ۽ سنڀال جون خدمتون (هڪ مرحلو - هڪ لٽاف)
10. ايمبولينس ۽ آپريشنل اسٽاف لاءِ موبائل فون جي خريداري (هڪ مرحلو - هڪ لٽاف)	11. SIEHS آفيسن/اسٽيشن تي سيڪيورٽي گارڊن جون خدمتون (هڪ مرحلو - هڪ لٽاف)	12. سروس خدمتون ۽ سپورٽ اسٽاف لاءِ ائڪٽ (هڪ مرحلو - هڪ لٽاف)
13. ويئر هائوس ريڪس ۽ لاڳاپيل سامان جي خريداري (هڪ مرحلو - هڪ لٽاف)	14. پيڪن جي پاڻي جي فراهمي جي خريداري (هڪ مرحلو - هڪ لٽاف)	15. آٽي تي سامان ۽ لاڳاپيل سامان جي خريداري (هڪ مرحلو - هڪ لٽاف)
16. واٽرليس سبس جي خريداري (هڪ مرحلو - هڪ لٽاف)	17. واٽرليس ڪنٽرولر ۽ ايڪسس پوائنٽ جي خريداري (هڪ مرحلو - هڪ لٽاف)	18. ڊيٽا سينٽر لاءِ UPS جي خريداري (هڪ مرحلو - هڪ لٽاف)
19. سيڪيورٽي انفارميشن ۽ ايورٽ مينيجمينٽ سائبرن (SIEM) جي خريداري (هڪ مرحلو - هڪ لٽاف)	20. ويب ايپليڪيشن لاءِ WAF فائبر وال جي خريداري (هڪ مرحلو - هڪ لٽاف)	21. SLA آٽي تي سمارٽ ريڪ (حيدرآباد ۽ سکر آفيسن لاءِ مرمت ۽ سنڀال جون خدمتون) (هڪ مرحلو - هڪ لٽاف)
22. SLA ڊيٽا سينٽر جون خدمتون (هڪ مرحلو - هڪ لٽاف)	23. SLA سروسز ۽ لاڳاپيل سامان (هڪ مرحلو - هڪ لٽاف)	24. مائڪروسافٽ لائسنس جي خريداري (هڪ مرحلو - هڪ لٽاف)
25. سرويڪيٽس مانيٽريگ سافٽ ويئر جي خريداري (هڪ مرحلو - هڪ لٽاف)	26. سيڪيورٽي انٽريٽ (SDWAN) جي خريداري (هڪ مرحلو - هڪ لٽاف)	27. ايمبولينس / گاڏين ۽ بائڪس (RRB) لاءِ اسپيئر پارٽس جي خريداري (هڪ مرحلو - هڪ لٽاف)
28. ايمبولينس / گاڏين لاءِ ٽائرن جي خريداري (هڪ مرحلو - هڪ لٽاف)	29. SLA ايمبولينس / گاڏين جي ايئر ڪنڊيشنر جي مرمت ۽ سنڀال (هڪ مرحلو - هڪ لٽاف)	30. ايمبولينس / گاڏين لاءِ انجن ۽ ABS جي اوور هالڊنگ جون خدمتون (هڪ مرحلو - هڪ لٽاف)
31. اسٽاف ڊولپمينٽ پروگرامن سان لاڳاپيل خريداري (هڪ مرحلو - هڪ لٽاف)	32. مارڪيٽنگ ڊولپمينٽ، آگاهي ۽ آئوٽ ريچ سرگرمين لاءِ مواد جي خريداري (هڪ مرحلو - هڪ لٽاف)	33. ايمبولينس لاءِ بائيو ميڊيڪل سامان ۽ لاڳاپيل شين جي خريداري (هڪ مرحلو - هڪ لٽاف)
34. ايمبولينس ۽ ليگل بائيو ميڊيڪل سامان جي مرمت ۽ سنڀال جون خدمتون (هڪ مرحلو - هڪ لٽاف)	35. تربيتي سرگرمين لاءِ کاڌي/خوراڪ جون خدمتون (هڪ مرحلو - هڪ لٽاف)	

ٽينڊر جا دستاويز 01 آڪٽوبر 2026 کان SPPRA اي پيڊس ويب سائيٽ تان ڊائون لوڊ ڪري سگهجن ٿا ۽ EPADS پورٽل تي پڻ جمع ڪرائڻا پوندا.

آڇ ۽ سروسز حڪومتي ٽيڪس يا ڊيوٽيون شامل هونديون.

ٽينڊر جي رسيد SIEHS مان حاصل ڪرڻ لازمي آهي جنهن جي ناقابل واپسي فيس 3,000 روپيا آهي، جيڪا آڇون جمع ڪرائڻ کان اڳ ڪنهن شيڊيولڊ بئنڪ جي جاري ڪيل پي آرڊر يا ڊمانڊ ذريعي سنڌ انتيگريٽڊ ايمرجنسي ۽ هيلٿ سروسز (NTN# 4979065-0) جي نالي قابل ادا هوندي. اها رسيد ايلڊو ڪيل واک دستاويزن ۾ شامل ڪرڻ لازمي آهي، ٻين صورت ۾ نااهل قرار ڏنو ويندو.

ٽينڊر دستاويز ۾ ٻڌايل يا سيڪيورٽي واک ڏيندڙ کي پي آرڊر / ڊمانڊ ذراقت / CDR جي صورت ۾ سنڌ انتيگريٽڊ ايمرجنسي ۽ هيلٿ سروسز (NTN: 4979065-0) جي نالي تيار ڪرڻي پوندي.

ڪامياب واک ڏيندڙ کي ڪٽيل شين جي ڪل آڇ جي قيمت جي 5% پرفارمنس سيڪيورٽي، پي آرڊر / ڊمانڊ ذراقت / CDR جي صورت ۾ سنڌ انتيگريٽڊ ايمرجنسي ۽ هيلٿ سروسز (NTN: 4979065-0) جي نالي جمع ڪرائڻي پوندي.

اصل يا سيڪيورٽي ٽينڊر جمع ڪرائڻ جي آخري تاريخ کان اڳ هڪ مهينو لٽاف ۾ هن شعبي/کاتي ۾ جمع ڪرائڻ لازمي آهي، ٻين صورت ۾ نااهل قرار ڏنو ويندو.

عام مرحلي جي اعلان يا ڪنهن به اڻ وڌندڙ صورتحال جي صورت ۾، آڇون ايندڙ ڪفر واري ڏينهن تي ڪوٺيون وينديون.

SIEHS وٽ SPP قاعدن 2010 (اڄ تائين ترميم ٿيل) جي مطابق ضرورت جي تحت شيڊيول جي ڪنهن به شئي جي مقدار کي وڌائڻ يا گهٽائڻ جو حق محفوظ آهي، پر هڪڙي ڪمپني SPP قاعدن 2010 (اڄ تائين ترميم ٿيل) جي لاڳاپيل شين تحت سڀني يا ڪنهن به آڇ کي رد ڪري سگهي ٿي.

INF-KRY/4365/26

منظور شدہ

سربراہ پروڪيورنگ ايجنسي - SIEHS

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DEPARTMENT : SIEHS ALL DEPARTMENTS

S#	DESCRIPTION	DEPARTMENTS	ESTIMATED BUDGET IN PKR	METHOD OF PROCUREMENT	QTR 1 (JUL-SEP)	QTR 2 (OCT-DEC)	QTR 3 (JAN-MAR)	QTR 4 (APR-JUNE)	ITEMS/SERVICES DETAILS
1	PROCUREMENT OF PRINTED STATIONERY SUPPLIES	OPERATIONS	12,022,825	SINGLE STAGE-ONE ENVELOPE	✓				AMBULANCE RESPONSE FORMS, PATIENT CARE FORMS, CRITICAL REPORT, HANDING TAKING FORM ETC.
2	PROCUREMENT OF GENERAL SUPPLIES FOR AMBULANCE OPERATIONS	OPERATIONS	69,779,494	SINGLE STAGE-ONE ENVELOPE	✓				DISINFECTION SOLUTION FOR AMBULANCES, POLYTHENE BAGS, OXYGEN CYLINDER KEYS, LANCET DEVICE ETC.
3	PROCUREMENT OF MEDICINES AND SURGICAL DISPOSABLES ITEMS	OPERATIONS	71,097,798	SINGLE STAGE-TWO ENVELOPE	✓				OXYGEN MASK, GLOVES, INJECTIONS, MEDICINES, GLUCO METER STRIPS ETC.
4	PROCUREMENT OF MEDICAL OXYGEN GASES	OPERATIONS	43,780,200	SINGLE STAGE-ONE ENVELOPE	✓				MEDICAL OXYGEN REFILLING SERVICES
5	PROCUREMENT OF EMTs BAGS & MEDICINEs BAGS	OPERATIONS	9,600,000	SINGLE STAGE-ONE ENVELOPE	✓				EMERGENCY KIT BAG AND MEDICINE BAGS
6	PROCUREMENT OF AED PADS	OPERATIONS	6,221,100	ALTERNATE METHODS OF PROCUREMENT - DIRECT CONTRACTING	✓				ZOLL, PREMEDIC AND SAM RESCUE ETC.
7	PROCUREMENT OF VENTILATOR CIRCUITS	OPERATIONS	10,271,168	ALTERNATE METHODS OF PROCUREMENT - DIRECT CONTRACTING	✓				LTV, O-TWO, ETC
8	PROCUREMENT OF FILTERS FOR VENTILATORS	OPERATIONS	2,129,250	SINGLE STAGE-ONE ENVELOPE	✓				HME BACTERIAL FILTER FOR VENTILATORS
9	PROCUREMENT OF JANITORIAL/CLEANING ITEMS	ADMIN	55,710,055	SINGLE STAGE-ONE ENVELOPE	✓				FLANNEL CLOTH, DETTOL, BROOM, HYGEINE LIQUID ETC.
10	PROCUREMENT OF GROCERY/OFFICE SUPPLIES	ADMIN	14,780,022	SINGLE STAGE-ONE ENVELOPE	✓				MILK, TEA, SUGAR, COFFEE ETC
11	PROCUREMENT OF OFFICE STATIONERY ITEMS	ADMIN	8,000,000	SINGLE STAGE-ONE ENVELOPE	✓				PAPER REAM, PEN, PENCIL, B0X FILE ETC
12	REPAIR & MAINTENANCE OF OFFICE APPLIANCES/EQUIPMENT	ADMIN	10,134,000	SINGLE STAGE-ONE ENVELOPE		✓			REPAIR SERVICES FOR AIR CONDITIONERS, REFRIGERATOR, DISPENSER ETC
13	PROCUREMENT OF OFFICE APPLIANCES/EQUIPMENT	ADMIN	21,536,500	SINGLE STAGE-ONE ENVELOPE		✓			SUPPLY OF AIR CONDITIONERS, REFRIGERATOR, DISPENSER ETC
14	OFFICE RENOVATION WORK AT SIEHS STATIONS	ADMIN	12,120,000	SINGLE STAGE-TWO ENVELOPE		✓			RENOVATION WORK AT SIEHS STATIONS
15	REPAIR & MAINTENANCE AT SIEHS-HO & RO OFFICES	ADMIN	1,855,000	SINGLE STAGE-TWO ENVELOPE		✓			REPAIR/MAINTENANCE WORK AT SIEHS HEAD/REGIONAL OFFICES
16	REPAIR & MAINTENANCE OF OFFICE FURNITURE & FIXTURES	ADMIN	960,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS	✓				REPAIRING OF OFFICE FURNITURE I.E. CHAIRS, TABLES ETC.
17	PROCUREMENT OF GENERATORS PARTS	ADMIN	1,500,000	SINGLE STAGE-ONE ENVELOPE		✓			SUPPLY OF OIL FILTER, FUEL SEPARATOR AIR FILTER FOR 100KVA, 30 KVA, 5KVA, 80KVA, 60KVA GENERATORS
18	SERVICES FOR GENERATORS REPAIR/MAINTENANCE	ADMIN	269,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS		✓			PREVENTIVE & CORRECTIVE MAINTENANCE SERVICES OF GENERATORS
19	SERVICES FOR REPAIR & MAINTENANCE OF POOL VEHICLES	ADMIN	6,000,000	SINGLE STAGE-TWO ENVELOPE	✓				DIRECT CONTRACTING FROM OEM/DEALERSHIPS FOR POOL VEHICLES
20	PROCUREMENT OF MOBILE PHONES FOR AMBULANCE & OPERATIONAL STAFF	ADMIN	5,408,500	SINGLE STAGE-ONE ENVELOPE	✓				SIMPLE KEYPAD PHONE, ANDROID PHONE FOR AMBULANCES AND OPERATIONAL STAFF
21	PROCUREMENT OF FUMIGATION SERVICES AT SIEHS OFFICES	ADMIN	760,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS	✓				OFFICES FUMIGATION SERVICES
22	PROCUREMENT OF FIRE EXTINGUISHER CYLINDERS AND REFILLING	ADMIN	2,250,000	SINGLE STAGE-ONE ENVELOPE		✓			REFILLING OF CO2, DCP, HALOTRON , CO2 3KG, DCP 6KG HALOTRON 2 KG AND SUPPLY OF NEW CYLINDERS
23	SECURITY GUARDS SERVICES AT SIEHS OFFICES/STATIONS	ADMIN	55,000,000	SINGLE STAGE-ONE ENVELOPE	✓				SECURITY GUARDS SERVICES FOR ALL SIEHS OFFICES/STATIONS
24	OUTSOURCE SERVICES FOR JANITORIAL, TECHNICIAN & SUPPORT STAFF	ADMIN	58,000,000	SINGLE STAGE-ONE ENVELOPE	✓				SERVICES FOR JANITORIAL, TECHNICIAN & SUPPORT STAFF FOR ALL SIEHS OFFICES
25	PROCUREMENT OF UNIFORMS & ACCESSORIES	ADMIN	54,866,120	SINGLE STAGE-ONE ENVELOPE			✓		COMPLETE UNIFORM FOR SIEHS AMBULANCE STAFF
26	PROCUREMENT OF WAREHOUSE RACKS AND ACCESSORIES	ADMIN	10,000,000	SINGLE STAGE-ONE ENVELOPE	✓				STORAGE RACKS, PALLETs & HAND PALLET TROLLEY FOR WAREHOUSE/MMD
27	PROCUREMENT OF DRINKING WATER SUPPLY	ADMIN	4,800,000	SINGLE STAGE-ONE ENVELOPE	✓				DRINKING WATER SUPPLY IN 19 LITERS BOTTLES FOR SIEHS REGIONAL OFFICES AND STATIONS
28	PROCUREMENT OF IT EQUIPMENT & ACCESSORIES	IDS	39,279,244	SINGLE STAGE-TWO ENVELOPE	✓				IT EQUIPMENT/ACCESSORIES I.E. LAPTOP, DESKTOP, PRINTER ETC
29	PROCUREMENT FOR AI PROJECT SUBSCRIPTIONS	IDS	2,580,000	ALTERNATE METHODS OF PROCUREMENT - DIRECT CONTRACTING		✓			AI TOOL I.E. CLAUDE , CHATGPT SUBSCRIPTION FROM PRINCIPLE
30	PROCUREMENT FOR WIRELESS BASES	IDS	5,850,000	SINGLE STAGE-TWO ENVELOPE	✓				WIRELESS TOWER COMMUNICATION EQUIPMENT I.E. HYTERA, MOTROLLA ETC
31	PROCUREMENT OF WIRELESS CONTROLLER AND ACCESS POINT	IDS	4,500,000	SINGLE STAGE-TWO ENVELOPE	✓				WIFI SECURED INTERNET CONTROLLERS I.E. H3C, HUWAI, JUNIPER ETC
32	PROCUREMENT OF UPS FOR DATA CENTER	IDS	4,050,000	SINGLE STAGE-TWO ENVELOPE	✓				UPS SYSTEMS I.E. APC, EMERSON ETC

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DEPARTMENT : SIEHS ALL DEPARTMENTS

S#	DESCRIPTION	DEPARTMENTS	ESTIMATED BUDGET IN PKR	METHOD OF PROCUREMENT	QTR 1 (JUL-SEP)	QTR 2 (OCT-DEC)	QTR 3 (JAN-MAR)	QTR 4 (APR-JUNE)	ITEMS/SERVICES DETAILS
33	PROCUREMENT OF SECURITY INFORMATION AND EVENT MANAGEMENT SOLUTION (SIEM)	IDS	2,250,000	SINGLE STAGE-TWO ENVELOPE	✓				SOFTWARE I.E. THREAD HAWK, WAZU ETC
34	PROCUREMENT OF WAF FIREWALL FOR WEB APPLICATIONS	IDS	2,100,000	SINGLE STAGE-TWO ENVELOPE	✓				IT SECURITY FIREWALL I.E. BARACODA, FORTINET ETC
35	SLA - ANTIVIRUS SOFTWARE	IDS	4,200,000	SINGLE STAGE-ONE ENVELOPE		✓			ANTIVIRUS FOR LAPTOP/ DESKTOP AND SERVER SYSTEMS
36	SLA - IT SMART RACK (REPAIR & MAINTENANCE SERVICES FOR HYDERABAD & SUKKUR OFFICES)	IDS	4,000,000	SINGLE STAGE-TWO ENVELOPE	✓				SERVICE LEVEL AGREEMENTS TO KEEP THE SMART RACKS OPERATIONAL AND AT THE REGIONAL OFFICES
37	SLA - REPAIR & MAINTENANCE OF WIRELESS BASES (KHI, BAMBHORE & RRB)	IDS	3,509,900	SINGLE STAGE-TWO ENVELOPE				✓	SERVICE LEVEL AGREEMENT FOR WIRELESS DEVICES INSTALLED IN AMBULANCES/ STATIONS AND COMMUNICATION TOWERS. COMPLETE MAINTENANCE SERVICES
38	SLA - CENTRALIZED SERVER STORAGE	IDS	3,450,000	SINGLE STAGE-TWO ENVELOPE		✓			SERVICE LEVEL AGREEMENTS FOR THE MAINTENANCE OF SERVERS AND CENTRALIZED STORAGE SERVER
39	SLA - DATA CENTER SERVICES	IDS	2,644,988	SINGLE STAGE-TWO ENVELOPE	✓				SERVICE LEVEL AGREEMENT FOR DATA CENTER COOLING, FIRE SUPPRESSION & DETECTION DEVICES, POWER REDUNDENCY THROUGHOUT THE YEAR/365 DAYS
40	SLA - SERVERS & ASSOCIATED EQUIPMENT	IDS	2,240,711	SINGLE STAGE-TWO ENVELOPE	✓				DATA CENTER SERVERS AND DEVICES. WARRANTY HAS EXPIRED, SUPPORT REQUIRED TO RUN CRITICAL SERVICES WITH ECONIMICAL COST.
41	SLA - FORTIGATE FIREWALL	IDS	1,245,399	SINGLE STAGE-TWO ENVELOPE		✓			PROTECT FROM EXTERNAL/ INTERNA THREATS AND ATTACKS
42	SLA - TONNER REFILING SERVICES (AS & WHEN REQUIRED BASIS)	IDS	600,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS	✓				REFILL PRINTER TONERS ONLY WHEN REQUIRED
43	SLA - PRINTERS' REPAIRING SERVICES (AS & WHEN REQUIRED BASIS)	IDS	250,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS			✓		REPAIR PRINTERS ONLY WHEN A FAULT OR ISSUE OCCURS
44	PROCUREMENT OF PROQA LICENSE (KARACHI / HYDERABAD / SUKKUR)	IDS	8,820,000	ALTERNATE METHODS OF PROCUREMENT - DIRECT CONTRACTING					LICENSE PURCHASE FROM OEM
45	PROCUREMENT OF TREND MICRO EMAIL SECURITY SOLUTION	IDS	1,725,000	SINGLE STAGE-ONE ENVELOPE		✓			LICENSE PURCHASE FROM OEM
46	PROCUREMENT FOR MICROSOFT LICENSES	IDS	7,500,000	SINGLE STAGE-ONE ENVELOPE	✓				PURCHASE OF LICENCES FROM MICROSOFT'S AUTHORIZED PARTNERS
47	SLA FOR PROQA & AQUA LICENSES (KHI, HYD & SUK)	IDS	13,500,000	ALTERNATE METHODS OF PROCUREMENT - DIRECT CONTRACTING		✓			SERVICE LEVEL AGREEMENT FOR MAINTENANCE SUPPORT AND RENEWALS
48	PROCUREMENT FOR ADOBE SOFTWARE LICENSES	IDS	850,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS	✓				PURCHASE OF ADOBE SOFTWARE LICENCES
49	RENEWAL OF EXISTING ADOBE SOFTWARE LICENSES	IDS	780,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS	✓				RENEWAL OF EXISTING ADOBE SOFTWARE LICENCES
50	PROCUREMENT FOR SIEHS WEBSITE HOSTING	IDS	400,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS		✓			WEB-SITE HOSTING SERVICES
51	SLA FOR SMS PACKAGES	IDS	200,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS					SERVICE PROVIDER FEE FOR SENDING BULK SMS MESSAGES
52	PROCUREMENT FOR SHUTTERSTOCK	IDS	360,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS		✓			SUBSCRIPTION FEE FOR SOFTWARE
53	PROCUREMENT FOR WIRELESS RECORDER LICENSE - KHI	IDS	500,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS	✓				LICENCE FEE
54	PROCUREMENT FOR DOCUMENT MANAGEMENT SYSTEM	IDS	2,500,000	SINGLE STAGE-TWO ENVELOPE		✓			FOR ISO COMPLIANCE AND REDUCTION IN PAPER PRINTING
55	PROCUREMENT FOR SURVEILLANCE MONITORING SOFTWARE	IDS	1,500,000	SINGLE STAGE-TWO ENVELOPE	✓				MONITORING SOFTWARE FOR AMBULANCES
56	PROCUREMENT FOR CENTRALIZE INTERNET (SDWAN)	IDS	30,000,000	SINGLE STAGE-TWO ENVELOPE	✓				CENTRALIZED INTERNET (SDWAN) FOR ALL STATIONS AND REGIONAL OFFICES CONNECTIVITY
57	SLA - BACKUP INTERNET SERVICES	IDS	600,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS	✓				BACKUP INTERNET FOR CRITICAL OPERATIONS THROUGHOUT THE YEAR/365 DAYS
58	PROCUREMENT OF SPARE PARTS FOR AMBULANCES/VEHICLE & BIKES (RRB)	FLEET	551,147,026	SINGLE STAGE-TWO ENVELOPE	✓				CLUTCH PLATES, ENGINE OIL, OIL FILTERS, WHEEL HUB, BRAKE PADS AND OTHER SPARE PARTS FOR TOYOTA HIACE & TOYOTA HILUX AMBULANCES
59	PROCUREMENT OF TYRES FOR AMBULANCES/VEHICLES	FLEET/ADMIN	70,905,132	SINGLE STAGE-TWO ENVELOPE	✓				TYRES FOR AMBUNCES & POOL CARS
60	PROCUREMENT OF LATHE MACHINE & HYDRAULIC PRESS SERVICES FOR SIEHS FLEET	FLEET	325,600	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS		✓			SERVICES FOR THE REPAIRING WORK OF TOYOTA HIACE & HILUX AMBULANCES
61	PROCUREMENT OF VEHICLES TRACKING SERVICES	FLEET/ADMIN	10,740,000	SINGLE STAGE-TWO ENVELOPE			✓		TRACKERS SERVICES FOR AMBULANCES, RRB & POOL CARS

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DEPARTMENT : SIEHS ALL DEPARTMENTS

S#	DESCRIPTION	DEPARTMENTS	ESTIMATED BUDGET IN PKR	METHOD OF PROCUREMENT	QTR 1 (JUL-SEP)	QTR 2 (OCT-DEC)	QTR 3 (JAN-MAR)	QTR 4 (APR-JUNE)	ITEMS/SERVICES DETAILS
62	PROCUREMENT OF AMBULANCES/VEHICLES BRANDING SERVICES	FLEET	3,863,600	SINGLE STAGE-TWO ENVELOPE		✓			BRANDING ON AMBULANCE & RRB
63	PROCUREMENT OF WHEEL ALIGNMENT & GENERAL WASH SERVICES FOR THE AMBULANCES/VEHICLES	FLEET	3,351,830	SINGLE STAGE-TWO ENVELOPE		✓			FOR ALL AMBULANCES
64	PROCUREMENT OF REPAIR & MAINTENANCE SERVICES FOR SELF-STARTER & ALTERNATOR OF AMBULANCES/VEHICLES	FLEET	1,600,000	SINGLE STAGE-TWO ENVELOPE		✓			SELF-STARTER & ALTERNATOR REPAIRING SERVICES FOR TOYOTA HIACE & HILUX AMBULANCES
65	REPAIR & MAINTENANCE SERVICES FOR THE FABRICATIONS IN THE AMBULANCES, REPLACEMENT OF SEAT COVERS AND FLOOR MATS IN THE AMBULANCES/VEHICLES	FLEET	8,825,000	SINGLE STAGE-TWO ENVELOPE		✓			FOR TOYOTA HIACE & HILUX AMBULANCES
66	PROCUREMENT OF REPAIR SERVICES FOR DIESEL INJECTORS & DIESEL FUEL PUMP FOR THE AMBULANCES/VEHICLES	FLEET	4,142,000	SINGLE STAGE-TWO ENVELOPE		✓			FOR TOYOTA HIACE & HILUX AMBULANCES
67	PROCUREMENT OF VEHICLE SAFETY GUARDS WITH INSTALLATION FOR THE AMBULANCES/VEHICLES	FLEET	5,550,000	SINGLE STAGE-ONE ENVELOPE		✓			FOR TOYOTA HIACE & HILUX AMBULANCES
68	PROCUREMENT OF FABRICATIONS FOR AMBULANCES (DECKLESS, HIACE, MORTUARY & RRB/BIKES)	FLEET	24,700,000	SINGLE STAGE-TWO ENVELOPE		✓			FOR TOYOTA HIACE, HILUX, RRB ETC
69	PROCUREMENT FOR HEAD ELEVATOR & STRETCHER FOR AMBULANCES	FLEET	3,320,000	SINGLE STAGE-ONE ENVELOPE		✓			HEAD ELEVATOR & STRETCHERS FOR AMBULANCES
70	PROCUREMENT OF EQUIPMENT & SERVICES FOR OPERATIONALIZATION OF FLEET'S MOBILE WORKSHOP	FLEET	2,000,000	SINGLE STAGE-ONE ENVELOPE		✓			TOOLS AND EQUIPMENT FOR FLEET'S MOBILE WORKSHOP
71	PROCUREMENT OF TOOLKIT FOR FLEET'S WORKSHOP	FLEET	415,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS		✓			TOOLKIT FOR FLEET'S WORKSHOP
72	PROCUREMENT OF REPAIR SERVICES FOR THE ROOFS OF VEHICLES	FLEET	3,600,000	SINGLE STAGE-TWO ENVELOPE		✓			ROOFS REPAIR FOR TOYOTA HIACE & HILUX AMBULANCES
73	SLA - REPAIR & MAINTENANCE OF AIR CONDITIONERS FOR THE AMBULANCES/VEHICLES	FLEET	58,500,000	SINGLE STAGE-TWO ENVELOPE	✓				SLA-REPAIR OF AC SYSTEMS FOR TOYOTA HIACE & HILUX AMBULANCES
74	SERVICES FOR THE ASSESSMENT OF AMBULANCES	FLEET	9,000,000	SINGLE STAGE-ONE ENVELOPE		✓			ALL TOYOTA HIACE & HILUX AMBULANCES
75	SERVICES FOR ENGINE OVERHAULING & ABS FOR AMBULANCES/VEHICLES	FLEET	95,250,000	SINGLE STAGE-TWO ENVELOPE	✓				TOYOTA HIACE & HILUX AMBULANCES
76	HEALTH INSURANCE SERVICES FOR THE STAFF	PEOPLE & CULTURE	74,081,780	SINGLE STAGE-TWO ENVELOPE			✓		HEALTH INSURANCE COVER FOR ALL STAFF
77	LIFE INSURANCE SERVICES FOR THE STAFF	PEOPLE & CULTURE	5,354,184	SINGLE STAGE-TWO ENVELOPE			✓		LIFE INSURANCE COVER FOR ALL STAFF
78	MEDICAL LAB TEST SERVICES FOR THE EMTS/EVOS	PEOPLE & CULTURE	959,344	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS	✓				MEDICAL LAB TESTING FOR EMTS/EVOS
79	PROCUREMENT RELATED TO STAFF DEVELOPMENT PROGRAMS	PEOPLE & CULTURE	10,632,000	SINGLE STAGE-TWO ENVELOPE	✓				STAFF CAPACITY BUILDING PROGRAMS THROUGH PROFESSIONAL TRAINING PROVIDER(S)
80	PROCUREMENT OF MATERIALS FOR MARKETING DEVELOPMENT, AWARENESS & OUTREACH ACTIVITIES	COMMUNICATION	4,400,000	SINGLE STAGE-TWO ENVELOPE	✓				FLYERS, BROUCHERS, STANDEES ETC.
81	PROCUREMENT OF BIO-MEDICAL EQUIPMENT AND ACCESSORIES FOR AMBULANCES	BIO MEDICAL	51,198,400	SINGLE STAGE-TWO ENVELOPE	✓				AMBU BAGS, OXYGEN CYLINDERS, REGULATORS, ETC.
82	REPAIR & MAINTENANCE SERVICES FOR BIOMEDICAL EQUIPMENT INSTALLED IN THE AMBULANCES	BIO MEDICAL	5,000,000	SINGLE STAGE-TWO ENVELOPE	✓				AED MACHINE, PATIENT MONITOR ETC.
83	SLA - CALIBRATION OF EQUIPMENT INSTALLED IN THE AMBULANCES	BIO MEDICAL	695,319	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS	✓				TEMPERATUR DEVICE, REGULATOR, THERMOMETER ETC.
84	RE-CERTIFICATION OF ISO-9001-2015 QMS AUDIT & CERTIFICATION	MEAL	1,200,000	SINGLE STAGE-ONE ENVELOPE				✓	ISO RE-CERTIFICATION
85	PROCUREMENT OF TRAINING FLASH CARD PRINTING	RDE	500,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS	✓				FLASH CARDS FOR EMTS' TRAINING
86	PROCUREMENT FOR THE SUBSCRIPTIONS OF RESEARCH TOOL & SOFTWARES	RDE	500,000	ALTERNATE METHODS OF PROCUREMENT - REQUEST FOR QUOTATIONS			✓		RESEACH TOOLS/SOFTWARE
87	FOOD/MEAL SERVICES FOR TRAINING ACTIVITIES	RDE	8,024,000	SINGLE STAGE-ONE ENVELOPE	✓				FOOD/MEAL SERVICES FOR TRAINING OF STAFF ACROSS SINDH
88	GENERAL INSURANCE FOR THE ASSETS OF SIEHS	FINANCE	90,000,000	ALTERNATE METHODS OF PROCUREMENT - DIRECT CONTRACTING	✓				INSURANCE COVER FOR THE ASSETS OF SIEHS
GRAND TOTAL (PKR):			1,810,616,489						

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REVIEWED BY HEAD OF COMMERCIAL DEPARTMENT

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APPROVED BY HEAD OF DEPARTMENT (CEO - SIEHS)