

PAKISTAN REVENUE AUTOMATION (PVT) LIMITED

TENDER DOCUMENT P-03/2026

REQUEST FOR PROPOSAL (RFP) DOCUMENT

PROVISION OF MANAGED SERVICES AND LICENSING FOR WSO2 API INTEGRATION PLATFORM



February 2026

Online (e-bid) shall be submitted only at e-PAK Acquisition & Disposal System (EPADS),
on or before 11:00 AM, 23rd February 2026.
e-Bid Opening 11:30 AM, 23rd February 2026.

In case of any query, please contact Phone: (+92) 51-9259353 Or visit
(Procurement Cell)

Pakistan Revenue Automation (Private) Limited,
Galaxy Business Center, 2nd Floor, Plot No.266-B, Street # 9, Sector I-9/3, Islamabad.
Email: at procurement@pral.com.pk Website: www.pral.com.pk



Contents

1) Invitation to Bid:	2
2) Instructions to Bidders:	2
3) Conditions for Eligibility:	4
4) Scope of the Work:	4
5. General or Special Conditions of Tender.....	8
6. Form of Contract:.....	9
7. Evaluation Criteria	9
8. Financial Proposal Format	
9. Performance Guarantee.....	9
10. Pre-Bid Meeting.....	9
11. Submission of Bids (Technical and Financial Proposal): -	10
12. Bid Security	10
13. Cover Letter for the Submission of Technical & Financial Proposal.....	10
Annex – A (Organization Information).....	10
Annex – B (Eligibility Criteria Check List).....	12
Annex – C (Evaluation Criteria)	Error! Bookmark not defined.
Annex – D (Key Management Staff of the Company).....	13
Annex – E (Financial Proposal).....	14
Annex – F (Payment Terms & Penalty Clause).....	15
Annex-G (Declaration)	18
Annex – H (Cover Letter)	18



1) Invitation to Bid:

Pakistan Revenue Automation (Private) Limited (acronym – PRAL). PRAL is a private limited Company registered under section 32 of the companies ordinance, 1984 (XLVII of 1984). PRAL is working with federal and provincial tax and revenue agencies to provide wide variety of tax and revenue collection automation solutions, since its incorporation in June, 1994. Online (e-bids/proposals) are invited from bidders **for the provision of end-to-end Managed Services and Licensing for WSO2 Platform on an outcome-oriented managed services model**. All interested and eligible bidders are requested to go through the tender documents and provide relevant required information and supporting documents mentioned in this document.

2) Instructions to Bidders:

The selection of a company/firm will be based on **Quality and Cost Technique**, through **Single Stage Two Envelope** bidding method The Bidder is expected to examine all instruction forms, terms and conditions of the bidding documents. Failure to furnish all information required by the bidding documents and/or to submit a bid not substantially responsive to the bidding documents will be at the bidder's risk, which may result in rejection of bid.

- 2.1 The PDF copy of the Technical and financial proposals/bids along with the bid security shall only be submitted online on EPADS no hardcopy shall be entertained. All the pages of the bid must be sequentially numbered. The bidders are required to create a clear table of contents referencing the relevant page numbers and mark each supporting document with corresponding page numbers.
- 2.2 In the first instance, the "Technical bid/Proposal" shall be opened for technical evaluation and the "Financial Proposals" shall remain unopened in the system.
- 2.3 PRAL shall evaluate the Technical Proposals in a manner prescribed in section-8 given in the document, without reference to the price and PRAL may reject any proposal which does not conform to specified requirements.
- 2.4 During the technical evaluation, no amendments in Technical Proposals shall be permitted
- 2.5 After evaluation of the technical proposals, PRAL may open the financial proposals of the technically responsive bids online, and may communicate the date, time & venue through EPADs system, within the bid validity period
- 2.6 After evaluation of the technical proposals, PRAL may open the financial proposals of the technically responsive bids online, and may communicate the date, time & venue through EPADs system, within the bid validity period
- 2.7 The financial bids of the technical non-responsive bidders, shall not be opened.
- 2.8 The bid shall remain valid for the period of 120 days from the date of bid opening.
- 2.9 This document has different sections carrying information of eligibility, evaluation criteria, scope of work and conditions of tender etc. to assist the potential bidders to develop their technical proposals.
- 2.10 Bidders shall be considered technically qualified only if they secure a minimum of 50% marks in each category of the Technical Evaluation Criteria as specified in Annexure-C.



- 2.11 PRAL reserves the right to request submission of additional information from the bidders to clarify/further understand aspects of technical proposal, if required. PRAL also reserves the right to verify any information provided by the bidder.
- 2.12 PRAL has the right to visit business premises to verify the information shared in tender documents. Bidder presenting information intentionally incorrectly or fraudulently will be disqualified.
- 2.13 PRAL reserves the right to award or not to award the contract and bidders who fail to submit complete and attach all the relevant documents shall be disqualified. Additionally, bidders must submit one hard copy of the technical proposal uploaded on EPADS at the time of bid opening.
- 2.14 Bidders to strictly ensure that their bidding documents are submitted before the closing time and date of the tender, else the system will not accept the bids after the closing time.
- 2.15 Questions about the bidding document can be made only in writing through EPADS or Email: at procurement@pral.com.pk and must be asked on or before COB February 12, 2026.
- 2.16 Although adequate thought has been given in the drafting of this document, errors such as typos may occur for which PRAL will not be responsible.
- 2.17 Companies/Firms cannot apply by forming a consortium (both local or international firms/Companies).
- 2.18 In case the bid opening day falls on a public holiday, the next working day shall be considered as the opening day for the same.
- 2.19 In case, of any established disruption/holiday observed on the day of bid opening due to any reason, the next working day may be considered as the opening day for the same. The final decision regarding the extension of the bid opening date rests with PRAL. Furthermore, In case of any disruption/failure in submitting the bid on EPADS, PRAL may not be responsible, since the EPADS is owned and operated by PPRA.
- 2.20 The bid should be signed, stamped and readable.
- 2.21 The Procuring Agency, at its discretion, may extend "Deadline for Submission of Bids". In such case, all rights and obligations of the Procuring Agency and Bidders previously subject to the deadline shall thereafter be subject to the extended deadline.
- 2.22 The Proposed equipment must not be from the countries restricted by Federal Government.
- 2.23 The bidder(s) must ensure originality of requisite elements as required in scope of work. Bids proposing substandard, low quality, refurbished or copy items will be rejected.
- 2.24 The bidder should be a registered supplier on the e-Pak Acquisition & Disposal System (EPADS) to participate in the subject tender. To register electronically suppliers can visit <https://eprocure.gov.pk/#/supplier/registration>.
- 2.25 The scanned copy of the Bid Security to be uploaded along with the online bid and the hardcopy of the bid security and original copy of the Affidavit shall only be submitted at below mentioned address on or before 11:00 AM 23rd February 2026.

(Procurement Cell)

PAKISTAN REVENUE AUTOMATION (PRIVATE) LIMITED,
Galaxy Business Center, 2nd Floor, Plot No.266-B, Street # 9, Sector I-9/3, Islamabad.



3) Conditions for Eligibility:

The bidders, fulfilling the following criteria, will be considered eligible for the bidding process.

- 3.1 Evidence of the bidding firm/company's registration/Incorporation is required (Copy of certificate of incorporation/company registration certificate is required).
- 3.2 Have National Tax Number (NTN) and GST/ PST (if applicable) in the name of Organization (Provide a copy of registration).
- 3.3 Should be active taxpayer on the date of submitting the bid. (Status report must be provided).
- 3.4 Affidavit on stamp paper, declaring that the bidding company/Firm is not blacklisted by any Telco/FMCG/autonomous body/government/semi government or any organization at the time of bid submission. (Affidavit on Rs. 100 stamp paper, duly signed and stamped in original).

4) Scope of the Work:

The following scope of work identifies the tasks and responsibilities that the qualifying Company/Firm shall deliver upon, to the end user department of PRAL:

A) Scope of Work (Technical SOW)

Following is the scope of work that PRAL needs for WSO2 managed support. PRAL needs separate quotes for managed service and licensing.

1. Background and Objectives

PRAL operates a mission-critical API integration platform based on WSO2 that supports internal and external digital services. The platform is a core component of the organization's digital ecosystem and requires high availability, strong security, disciplined lifecycle management, and continuous vendor support.

The objective of this RFP is to appoint a Managed Service Provider (MSP) to provide end-to-end managed services for the WSO2 platform, including procurement and management of official WSO2 licenses, ensuring that the platform remains secure, supported, upgrade-ready, and operationally stable throughout the contract period.

This engagement will be outcome-oriented managed service model.

2. Scope Overview

The selected vendor shall assume full operational ownership of the WSO2 platform and be accountable for its availability, security, lifecycle management, and day-to-day operations. The scope includes:

- WSO2 licensing and vendor coordination
- Platform operations and monitoring
- Security management and patching
- Upgrade and lifecycle management



- Configuration governance and CI/CD support
- Incident, problem, and change management
- Reporting, documentation, and knowledge transfer

3. Platform and Environment Coverage

The scope of services shall cover the following environments:

- Production
- User Acceptance Testing (UAT)
- Development

The vendor shall ensure configuration parity across environments, with controlled and approved deviations where required.

4. WSO2 Licensing and Vendor Management

The vendor shall:

- Procure and manage official WSO2 production licenses for the duration of the contract
- Ensure continuous access to:
 - Security patches
 - Bug fixes
 - Long-Term Support (LTS) releases

- Act as the single point of contact between PRAL and WSO2
- Manage license renewals and compliance

All licenses shall be:

- Fully compliant with WSO2 policies
- Transferable to PRAL
- Valid for the full contract period

5. Managed Operations (Run Services)

The vendor shall provide day-to-day operational support, including:

5.1 Monitoring and Availability

- Platform monitoring
- Health checks for all WSO2 components



- Alerting and proactive issue detection

5.2 Incident Management

- Incident logging, triage, and resolution
- Severity-based response and resolution timelines
- Root Cause Analysis (RCA) for major incidents

5.3 Backup and Restore

- Regular backup of configurations, metadata, and required data
- Periodic restore testing

6. Service Levels and SLAs

The vendor shall commit to measurable Service Level Agreements (SLAs), including:

- Platform availability (e.g., $\geq 99.9\%$ for Production)
- Incident response times by severity
- Incident resolution times by severity
- Patch application timelines

7. Upgrade and Lifecycle Management

The vendor shall be responsible for maintaining the WSO2 platform

This includes:

- Planning and executing minor and major WSO2 upgrades
- Maintaining an upgrade roadmap
- Ensuring backward compatibility and minimal downtime
- Preventing version obsolescence

The platform shall never remain on an unsupported WSO2 version during the contract period.

8. Security Management

The vendor shall be responsible for platform-level security, including:

- Certificate and TLS management (issuance, renewal, expiry monitoring)
- OAuth and token policy management
- Secrets management (no hardcoded or clear-text secrets)
- Security hardening in line with WSO2 best practices
- Application of security patches and vulnerability remediation

The vendor shall also support internal and external security audits as required.



9. Configuration Management and CI/CD Governance

The vendor shall establish and maintain disciplined configuration governance, including:

- Version control (Git or equivalent) for all configurations
- Enforced change management for Production
- No manual, untracked changes in Production
- Support for CI/CD pipelines for:
 - API artifacts
 - Policies
 - Configuration changes

10. API Lifecycle Support

The scope includes support for API lifecycle management, including:

- API onboarding assistance
- Versioning and deprecation support
- Throttling, security, and mediation policy configuration

The scope excludes business application development and API business logic design.

11. Reporting and Governance

The vendor shall provide regular governance and operational reports, including:

- Monthly SLA and availability reports
- Incident and RCA summaries
- Capacity and performance trends
- Security posture updates
- Upgrade and lifecycle status

Governance meetings shall be held at agreed intervals.

12. Knowledge Transfer and Documentation

The vendor shall:

- Maintain up-to-date documentation, runbooks, and SOPs
- Conduct knowledge transfer sessions with PRAL team



- Ensure PRAL retains ownership of all documentation

13. Out of Scope

The following are out of scope:

- Business application development
- API consumer application support
- Non-WSO2 middleware platforms
- End-user helpdesk services

5. General or Special Conditions of Tender

The successful bidder shall agree to the following terms to provide supply and services to PRAL:

- 5.1. All documents and information received by PRAL from bidders will be treated in strictest confidence.
- 5.2. All expenses related to participation in this bidding document shall be borne by the bidder.



6. Form of Contract:

- 6.1 The successful bidder shall sign and execute the standard contract of PRAL including any general conditions on the terms and conditions specified therein. Any amendment to the standard contract shall be made with mutual consent of both parties.
- 6.2 The duration of the contract shall be one year; however, it may be extended for an additional period of up to one year, based on the satisfactory performance of the bidder with the mutual consent of both parties on the same rates, terms & conditions.
- 6.4 In case of any dispute, the same may be dealt with in accordance with the applicable arbitration rules.
- 6.5 The competent authority may accept/reject all bids or proposals at any time. PRAL shall upon request communicate to any bidder the grounds for its rejection of all bids or proposals but shall not be required to justify those grounds.
- 6.6 All taxes will be deducted in accordance with the applicable laws.

7 Evaluation Criteria

This document is governed by the procedure approved by PRAL management. The proposals of eligible organizations will be evaluated against the requirements specified in the “Annexure-C”.

8 Financial Proposal Format

The financial proposals of only eligible & technically responsive bidders will be opened in the presence of all the bidders who participated in the tender. All bids shall be opened by the evaluation committee publicly online in the presence of the bidders or their authorized representatives who may choose to be present at the time and place announced prior to the bidding. The chairperson or member of the evaluation committee shall read aloud the unit price as well as the bid amount if any and shall record the minutes of the bid opening. All bidders shall sign an attendance sheet at the time of bid opening

Please provide information regarding Financials in **Annexure – E”**.

9 Performance Guarantee

Successful bidder shall furnish **10% of total contract value** as **Performance Guarantee** in form of **Bank Guarantee**. Performance security must remain valid for the entire project duration plus warranty period. It will be released only after successful completion of warranty obligations. The guarantee shall be forfeited if the project is not delivered as per agreed terms

10 Pre-Bid Meeting

A Pre-Bid Meeting will be held on Monday February 16, 2026, at 11:00 AM at the PRAL Office, located at:

Software Technology Park, 2nd Floor, Service Road (North), Sector I-9/3, Islamabad

The purpose of the meeting is to provide clarifications on any queries raised by the potential bidders regarding the scope of work.

Attendance at the Pre-Bid Meeting is mandatory in order to fully understand the actual scope and requirements of the project. Responses to bidder queries will be provided during the meeting, and



any changes or clarifications to the scope of work (if required) shall be formally communicated through the Pre-Bid Meeting Minutes.

11 Submission of Bids (Technical and Financial Proposal): -

The complete bid containing the Technical and Financial proposals along with Bid Security shall only be submitted online in PDF format on EPADS, no hardcopy shall be entertained. Only the bid security and original copy of the Affidavit shall be submitted in hardcopy at the given address in the bidding document on or before 11:00 AM 23rd February 2026. Technical proposals will be opened online on the same day i.e., 11:30 AM 23rd February 2026 at PRAL office Galaxy Business Center, 2nd Floor, Plot No.266-B, Street # 9, Sector I-9/3 Islamabad in the presence of bidder's authorized representatives who wish to attend it. The bidder who fails to submit the hardcopy of bid security on or before the closing date & time on the given address shall be disqualified from the bidding process. The Bid Security of the disqualified bidders will be returned after awarding the business to the successful bidder.

12 Bid Security

- The bidders are required to submit Bid Security of **Rs.1,050,000/-** in the form of a Pay Order or Demand Draft in favor of Pakistan Revenue Automation (Pvt.) Ltd. (PRAL).

12.1 Instructions:

- The Bid Security must be submitted in the form of a Pay Order or Demand Draft in favor of Pakistan Revenue Automation (Pvt.) Ltd. (PRAL).
- The Bid Security must be valid for a period not less than Six (06) Months from the date of bid submission.
- Mandatory Requirement:
 - Any bid not accompanied by the required Bid Security shall be rejected outright and will not be evaluated further.

13 Cover Letter for the Submission of Technical & Financial Proposals

A cover letter as specified in **Annexure I** shall be submitted with the proposal.

Note: Please provide the required Information/Response to all Annexure mentioned in this document and mark them while submitting the bid.

Annexures

Annex – A (Organization Information)

Organization Information		
S #	Required Information	Response
1	Legal name of the organization	
2	Year of Registration / Establishment of the Organization	



3	National Tax Number	
4	General / Punjab Sales Tax Number	
5	What is the legal status of your organization? Tick the relevant box (one box only). (Attach Copy/Copies of Registration Certificate/s)	Public Sector Organization
		Section 42 Company
		Public Ltd. Company
		Private Ltd. Company
		Private Partnership Firm
	Other	
6	Name and designation of 'Head of Organization'	
	Mobile:	
	Phone/s:	
	Email:	
7	Name and designation of 'Contact Person':	
	Phone/s:	
	Mobile:	
	Email:	
8	Address of organization	



Annex – B (Eligibility Criteria Check List)

Eligibility Check List				
Sr. No.	Eligibility Criteria Details	Evidence/Proof Required	Attached Supporting Documents/Proof and mark Yes/No	
			Yes	No
1	Evidence of the bidding firm/company's registration/incorporation	Copy of certificate of incorporation/company registration	<input type="checkbox"/>	<input type="checkbox"/>
2	Provide National Tax Number (NTN) and GST/ PST, (if applicable) in the name of Organization	Copy of registration	<input type="checkbox"/>	<input type="checkbox"/>
3	Should be active taxpayer on the date of submitting the bid.	Status report must be provided	<input type="checkbox"/>	<input type="checkbox"/>
4	Affidavit on stamp paper, declaring that bidding company / Firm is not blacklisted by any Telco/FMCG/autonomous body/government/semi government or any organization at the time of submission.	Affidavit on Rs.100 stamp paper, duly signed and stamped in original	<input type="checkbox"/>	<input type="checkbox"/>

*** Bidders must clearly indicate the page numbers of the supporting documents submitted to demonstrate eligibility. Failure to specify the relevant page numbers may result in disqualification.**



Annex – C (Evaluation Criteria)

1. Evaluation Approach

Vendor proposals will be evaluated using a weighted scoring model to ensure selection of a provider that demonstrates strong technical capability, proven managed services maturity, commercial soundness, and alignment with PRAL’s long-term objectives.

2. Technical Evaluation Criteria (70%)

2.1 WSO2 Platform Expertise (20%)			
Criteria	Max Score	Vendor Score	Comments
Depth of hands-on experience with WSO2	4		
Experience with large-scale or mission-critical deployments	3		
Understanding of WSO2 upgrade paths & lifecycle management	3		
Availability of WSO2 engineers that can work onsite	10		
Subtotal – WSO2 Platform Expertise	20		
2.2 Managed Services Capability & Operating Model (15%)			
Criteria	Max Score	Vendor Score	Comments
Clarity & maturity of the proposed managed services model	4		
Incident, problem & change management processes	3		
Monitoring, alerting & proactive maintenance approach	3		
24x7 support capability	5		
Subtotal – Managed Services Capability	15		
2.3 Upgrade, Lifecycle & Platform Sustainability (10%)			
Criteria	Max Score	Vendor Score	Comments
Approach to keeping WSO2 within supported versions	4		
Upgrade planning, testing & execution methodology	3		
Ability to minimize downtime and risk during upgrades	3		
Subtotal – Upgrade & Lifecycle	10		
2.4 Security & Compliance Capability (10%)			
Criteria	Max Score	Vendor Score	Comments
Security hardening approach for WSO2	4		
Secrets management and certificate lifecycle handling	3		
Vulnerability management and patching process	3		
Subtotal – Security & Compliance	10		



2.5 CI/CD, Configuration Governance & DevOps Practices (5%)			
Criteria	Max Score	Vendor Score	Comments
Use of version control for configurations	2		
CI/CD support for APIs and policies	3		
Subtotal – DevOps Practices	5		
2.6 Vendor Relevant Experience & References (10%)			
Criteria	Max Score	Vendor Score	Comments
Experience with government or regulated environments	2		
Similar scale or complexity references	5		
Demonstrated success in long-term managed service engagements	3		
Subtotal – Experience & References	10		
Total Technical Score			
Total Technical Score	Max Score	Vendor Score	
Technical Evaluation Total	70		

Minimum qualifying threshold for technical evaluation is minimum of 50% marks in each of the categories.

3. Financial Evaluation (30%)

The lowest evaluated Financial Proposal is given the maximum financial score

Annex – D (Key Management Staff of the Company)

Details of Key Management Staff

Key Management Staff of Company					
Sr #	Name of Management Staff	Designation	Qualification	Area of Expertise	Number of years in company



Annex – E (Financial Proposal)

FINANCIAL BID FORMAT

Supply and Installation Cost Table

As necessary for supply, installation, and achieving Operational Acceptance of the System, specify items in the Table below, modifying, deleting, or expanding the sample line items and sample table entries as needed.

				Unit Prices / Rates			Total Prices		
				Supplied Locally	Supplied from Abroad		Supplied Locally	Supplied from Abroad	
Component No.	Component Description	Country of Origin Code	Quantity	[insert: local currency]	[insert: local currency]	[insert: foreign currency A]	[insert: local currency]	[insert: local currency]	[insert: foreign currency A]
Subtotals (to [insert: line item] of Supply and Installation Cost Summary Table)									

Note: - - indicates not applicable.

Name of Bidder:	
Authorized Signature of Bidder:	



Recurrent Cost Sub-Table [*insert: identifying number*]

The detailed components and quantities in the Sub-Table below for the line item specified above, modifying the sample components and sample table entries as needed. Repeat the Sub-Table as needed to cover each and every line item in the Recurrent Cost Summary Table that requires elaboration.

		Maximum all-inclusive costs (for costs in [<i>insert: currency</i>])						
Component No.	Component	Y1	Y2	Y3	Y4	...	Yn	Sub-total for [<i>insert: currency</i>]
	Annual Subtotals:							--
Cumulative Subtotal (to [<i>insert: currency</i>] entry for [<i>insert: line item</i>] in the Recurrent Cost Summary Table)								

Name of Bidder:	
Authorized Signature of Bidder:	

- Note: The cost for maintenance must be quoted after expiry of the warranty period e.g. if a component is having three year warranty than the price charged for such maintenance shall be applicable after expiry of the warranty period.
- Responsibility to include all and correct taxes is that of the bidders.
- PRAL reserves the right to increase or decrease the quantity of items/services by up to fifteen percent (15%) at the time of award of contract or during execution, as per requirements."
- For the purposes of comparison of bids quoted in different currencies, the price shall be converted into Pakistani Rupee.
- . The rate of exchange shall be the selling rate, prevailing on the date of opening of bids specified in the bidding documents, as notified by the State Bank of Pakistan on that day.
- The Currency of the Contract shall be Pakistani Rupee.



Grand Summary Cost Table

		<i>[insert: Local Currency]</i> Price	<i>[insert: Foreign Currency]</i> Price
1. Supply and Installation Costs			
2. Recurrent Costs			
3.	Grand Totals (to Bid Submission Form)		

Name of Bidder:	
Authorized Signature of Bidder:	



Annex-F (Payment Terms & Penalty Clause)

1. The payment for managed services and licensing of the WS02 API Integration platform shall be made upon successful completion and acceptance of the deliverables. No advance payments shall be made.
2. Applicable taxes will be deducted at source as per law.
3. The payments will be made within 30 days of successful completion of milestones and submission of invoice, subject to tax deductions as per applicable laws.
4. All the payment shall be made in the PKR after the deduction of all applicable taxes.
5. Any delay beyond the agreed timeline will attract a **penalty of 0.5% of total contract value per week**, up to a maximum of 5%.
6. Failure to meet functional requirements may lead to **contract termination** and invocation of **performance guarantee**

Penalty Clauses for Warranty & Support Penalty:

Severity	Example	Response Time	Resolution Time	Penalty (Post-Warranty Support)
High (Critical system failure, service outage)	API gateway crash, invoice ingestion halted	≤ 1 hour	≤ 4 hours	1% of quarterly support fee per incident
Medium (Service degradation, partial failure)	Cache cluster node down, slow TPS	≤ 4 hours	≤ 24 hours	0.5% of quarterly support fee per incident
Low (Minor issue, non-blocking)	UI bug in dashboards, logging delay	≤ 1 business day	≤ 3 business days	0.25% of quarterly support fee per incident

Annex – G (Declaration)

I, _____ hereby declare that:

- all the information provided in the technical proposal is correct in all manners and respects.
- and I am duly authorized by the Governing body/Board/Management to submit this proposal on behalf of "[Click here and type the name of organization]"



Name: -	
Designation: -	
Signatures: -	
Date and Place: -	



Annex –H (Cover Letter)

[Firm letterhead]

[Date]

To

Chief Executive Officer

[Address mentioned in Guidelines]

Re: Technical & Financial Proposals in respect of [Insert title of assignment]

Dear Sir,

We offer to provide the services for the provision of managed services and licensing for WSO2 Integration Platform in accordance with your tender for Proposal dated [Insert Date of tender advertised]. We hereby submit our technical & financial Proposal including the required documents.

We hereby declare that all the information and statements made in these proposals are true and accept that any misinterpretation contained therein may lead to our disqualification and forfeiting of our bid security. We undertake that we will initiate the delivery of services as per the client's request if our proposal is accepted. We understand that you are not bound to accept any or all proposals you receive.

Thank you.

Yours sincerely,