GOVERNMENT OF PAKISTAN
CYBER SECURITY FOR DIGITAL PAKISTAN/nCERT (NATIONAL CYBER EMERGENCY RESPONSE TEAM)

INVITATION TO BIDS

1. Cyber Security for Digital Pakistan /nCERT invites bids for **"Supply of GRC Software Tools at National CERT" FOR PROJECT "CYBER SECURITY FOR DIGITAL PAKISTAN"** for which electronic bids are invited under Single Stage-Two Envelope procedure from the firms/ companies registered with Income Tax, Sales Tax Departments and who are on FBR's Active Taxpayer's List (ATL) through e-PADS v2.0.
2. The prospective service providers are required to submit their electronic bids including technical and financial proposals along with the Bid Security instrument amounting to Rupees 0.5 million/- (Rupees Five hundred thousand Only) submitted in favor of Project Director, CSDP/NCERT (FTN/NTN: 9012000-7) through PPRA e-PADS Version 2.0.
3. The **NCERT (NTISB)** invites E-bids from eligible Bidders for procurement of goods described in the bidding documents on **EPADS v2.0**.
4. E-Bidding documents, containing detailed terms & conditions, specifications and requirements etc. are available on **e-Pak Acquisition and Disposal System (EPADS) v2.0** at **https://vendors.epads.gov.pk/.**
5. Bidder(s) are required to get themselves registered on **EPADS v2.0** on or before **April 9, 2026 11:30 AM**. E-bids will be opened using **EPADS v2.0** on the same day at **April 9, 2026 11:30 AM under single stage Two envelope bidding procedure**. Manual submission of Bids shall not be entertained. Those vendors who have not yet registered on the new version of **EPADS v2.0,** may register themselves on https://vendors.epads.gov.pk/. A tutorial to explain the registration process is available at https://www.youtube.com/watch?v=MNW6T38v7tc
6. Original Bid security instrument MUST be submitted to the undersigned before closing hours of the bid submission time otherwise respective bid will not be opened.
7. Bidding documents can be accessed from the website of National Computer Emergency Response Team (https://pkcert.gov.pk/) as well as on PPRA website.
8. Bids will be opened on the same day i.e., **April 9, 2026**, at 1130 hours in the presence of representatives of the bidders.
9. As per PPRA Rules 33(1), 2004, National Computer Emergency Response Team (nCERT) has the right to reject any or all bids/ proposals at any time prior to the acceptance of a bid/proposal.

Project Director
Cyber Security for Digital Pakistan/nCERT L-
Block Pak Secretariat, Islamabad
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(https://pkcert.gov.pk/)

1. GENERAL INFORMATION AND INSTRUCTIONS FOR BIDDERS

a. In this document, unless there is anything repugnant in the subject or context: "**Client/Procuring Agency/Purchaser"** means the **"Cyber Security for Digital Pakistan"** or any other person/entity for the time being or from time to time duly appointed in writing by the Client to act as Client for the purpose of the contract.

b. **"Contractor/Bidder/Vendor/TSP/Service Provider"** means an **entity/ company/ organization** that is a registered bidder with the Client and has submitted its bid as per the criteria/specifications listed.

c. **Pre-bid Meeting:** A bidders' conference/ pre-bid meeting will be held in the premises of NCERT L-Block Pak Secretariat Islamabad, on **17th March, 2026** at **1230 hrs**. All queries relating to Tender should be faxed or emailed to the undersigned at least 3 days before the bidders' conference/ pre-bid meeting.

d. The bidders having bidsence in Pakistan independently or through joint venture/consortium/authorized agent/ dealer having valid NTN & GST Registration being on Active Tax Payer List of FBR are invited.

e. The Bidding will be an open, competitive and transparent process in accordance with Public Procurement Regulatory Authority (PPRA) Ordinance, 2002, and Rules, Regulations and Guidelines made there under.

f. Bidders can bid for all items or for selected items through **Single Stage Two Envelope Procedure** containing two separate sealed envelopes. One envelope will contain the "Technical Proposal" and the second envelop will contain the "Financial Proposal". After technical evaluation, technically qualified bidders will be informed the date, time and venue for the opening of financial bids. Financial bids of technically disqualified bidders will be returned un-opened.

g. The client reserves the right to purchase/ procure each module separately from different vendor/ OEM and increase or decrease the quantity of items at the time of issuance of supply order. For the purpose, bidders to quote each module/ product (including hardware and software) separately.

h. The Bidders shall quote all prices in Pak Rupees (PKR) in the Financial Proposal inclusive of all applicable taxes, duties etc. i.e. GST etc. and amount in both figures and words in the bidding documents. The rates quoted shall remain valid for 90 calendar days from the date of opening of Technical Proposal.

i. The bidders should nominate a focal person as a liaison officer to act as the primary Point of Contact (PoC) for correspondence with the Client.

j. The Bidders authorized representative shall sign each page of the Technical and Financial Proposal. The representative's authorization shall be confirmed by power of attorney accompanying the proposal.

k. The Client shall not entertain incomplete or partial and conditional bids. Any

proposal received after the due date and time will not be accepted. Also by hand submission/physical submission only will not be accepted. Only bids received on EPADS are accepted.

l. The Bidders shall bear all costs/expenses associated with the preparation and submission of the bid(s) and the Client shall in no case be responsible / liable for those costs / expenses including transportation/carriage charges for visit(s) to the Client.

m. The successful bidder shall be responsible for payment of any duties/ taxes etc. that are imposed by Govt. of Pakistan during the period of delivery and till commissioning.

n. Bidders are hereby informed that the Government shall deduct tax at the rate prescribed under the tax laws of Pakistan, from all payments for Hardware/ Software.

o. Bidders should clearly indicate the time-line for delivery of equipment after receiving the award of contract.

p. All hardware/ software should be supplied through verifiable and legitimate distribution/ Sales channels.

q. Envelope for financial proposals should be clearly marked: "Financial Proposal". Main envelope should contain "Technical Proposal" & "Financial Proposal" (each being physically separated, bound, sealed and labeled), all the supporting documents as per evaluation criteria and a separate clearly marked sealed envelope of bid security instrument.

2. SCOPE OF WORK

a. Cyber governance, risk, and compliance (GRC) software solution with asset visibility, risk management, IT risk and control library, cyber security management through controls implementation customizable and scalable as well as including global well-known standards and best practices like ISO 27001 and NIST with the aim to enhance cyber GRC processes of compliance testing and effective reporting with dashboards & analytics. Technical specifications along-with marking given at Table B. Evaluation criteria given in Section 4.

b. The bidder shall provide a one-year subscription/license for a vulnerability scanning solution **Nexpose From Rapid7**. The proposed solution must comply with the technical specifications outlined in Table C, and evaluation and scoring shall be conducted in accordance with the criteria defined in Section 4.

c. The bidder shall provide a one-year subscription/license for Web application scanner **Acunetix** for vulnerability and security scanning of web based applications, technical specifications given at Table D with scoring. Evaluation criteria given in Section 4.

d. The bidder shall provide a one-year subscription/license for a comprehensive Web Application Security Testing and Scanning solution for vulnerability assessment and security testing of web-based applications Like Burp Suite . The proposed solution shall include automated and manual testing capabilities, covering dynamic application security testing (DAST), vulnerability scanning, crawling, and advanced testing features such as interception proxy, traffic analysis, authentication handling, and reporting. The solution must comply with the technical specifications outlined in Table E, with scoring as defined therein. Evaluation criteria are provided in Section 4.

e. The bidder shall provide a one-year subscription/license for Google AI Pro, an advanced artificial intelligence platform designed to support content generation, data analysis, automation, and productivity enhancement across organizational workflows. The proposed solution shall include access to AI-powered tools for text generation, summarization, research assistance, code support, and integration with cloud-based productivity applications. The solution shall support secure usage, collaboration features, and administrative controls for organizational deployment. The solution must comply with the technical specifications outlined in Table E, with scoring as defined therein. Evaluation criteria are provided in Section 4.

f. The bidder shall provide a one-year subscription/license for Hootsuite Professional, a comprehensive social media management platform for scheduling, monitoring, analytics, and management of multiple social media accounts. The proposed solution shall include features for automated publishing, unified dashboard management, engagement monitoring, content scheduling, performance analytics, and reporting across supported social media platforms. The solution must support account security, role-based access, and integration with major social media services. The solution must comply with the technical specifications outlined in Table E, with scoring as defined therein. Evaluation criteria are provided in Section 4.

g. The bidder shall provide a one-year subscription/license for Infographia Full Bundle, a comprehensive library of professional templates and design assets for creating infographics, visual reports, presentations, and digital content. The proposed solution shall include access to a wide range of editable templates, vector graphics, icons, illustrations, charts, and customizable design components compatible with commonly used design and presentation tools. The solution shall support high-resolution exports, commercial usage rights, and regular updates to the template library. The solution must comply with the technical specifications outlined in Table E, with scoring as defined therein. Evaluation criteria are provided in Section 4.

h. The bidder shall provide a one-year subscription/license for Gamma AI Presentation Generator, an AI-powered platform designed for automated creation of presentations, documents, and visual storytelling content. The proposed solution shall include capabilities for AI-assisted slide generation, automated layout design, content structuring, visual enhancements, and collaborative editing features. The solution shall support export options to commonly used presentation formats and

allow integration with organizational workflows. The solution must comply with the technical specifications outlined in Table E, with scoring as defined therein. Evaluation criteria are provided in Section 4.

i. The bidder shall provide a one-year subscription/license for Prezi Premium, an advanced presentation platform enabling dynamic, interactive, and visually engaging presentations. The proposed solution shall include features such as zoom-based presentation design, professional templates, multimedia integration, cloud storage, collaboration capabilities, and analytics for presentation performance. The solution shall support presentation sharing, remote presenting, and export options compatible with widely used presentation environments. The solution must comply with the technical specifications outlined in Table E, with scoring as defined therein. Evaluation criteria are provided in Section 4.

j. The bidder shall provide a one-year subscription/license for ChatGPT Suite, including organizational access and API usage credits for advanced artificial intelligence capabilities supporting productivity, research, automation, and software development tasks. The proposed solution shall include AI-powered conversational assistance, text generation, summarization, code generation, document analysis, and integration through APIs for custom applications and workflows. The solution shall provide administrative controls, secure organizational access, and usage monitoring capabilities. The solution must comply with the technical specifications outlined in Table E, with scoring as defined therein. Evaluation criteria are provided in Section 4.

k. The bidder shall provide a one-year subscription/license for Microsoft Project Professional 2024, including organizational access and support for project planning, scheduling, resource management, and reporting. The proposed solution shall include advanced project management capabilities such as Gantt charts, task dependencies, milestone tracking, resource allocation, portfolio management, and integration with other Microsoft ecosystem tools like Project Online, Project Server, and Teams. The solution shall provide administrative controls, secure organizational access, and usage monitoring capabilities. The solution must comply with the technical specifications outlined in Table E, with scoring as defined therein. Evaluation criteria are provided in Section 4.

l. The bidder shall provide a one-year subscription/license for Cursor Pro+, including organizational access and support for AI-assisted software development. The proposed solution shall include advanced AI-powered code generation, refactoring, debugging, multi-file editing, and project codebase analysis, along with natural language prompts for accelerated coding workflows. The solution shall support multiple AI models (e.g., GPT, Claude, Gemini) and provide integration capabilities with popular development environments and version control systems. Administrative controls, secure organizational access, and usage monitoring capabilities shall be included. The solution must comply with the technical specifications outlined in Table E, with scoring as defined therein. Evaluation

criteria are provided in Section 4.

3. THE CLIENT's RIGHTS

a. The Client may reject all bids or proposals at any time prior to the acceptance of a bid or proposal. PKCERT shall, upon request, communicate to any bidder who submitted a bid or proposal, the grounds for its rejection of all bids or proposals, but is not required to justify those grounds.

b. The client reserves the right to deploy the solution outside NCERT in Sectoral and/ or Organizational CERTs with mutual agreement.

4. Evaluation Criteria of GRC Solution, Vulnerability Scanner And Web Application Scanners

a. Technical bids shall be opened and evaluated by technical evaluation committee in view of criteria given in Table A and Table B.

b. Those bids which will satisfy the mandatory requirements given in Table A will undergo technical evaluation.

c. Proposals obtaining at least 70% marks in technical evaluation shall be eligible for the participation in financial bid opening.

d. Technical bids shall have 75% weightage whereas financial bids shall have 25% weightage.

e. Technical Scoring will be done from total 75 marks distribution is given in Table B for evaluation of GRC solution, in Table C for vulnerability scanner and Table D for Web Application scanner respectively.

f. The obtained score out of 75 marks by each OEM will be its "Technical Score" and that will be added into the financial score to obtain the final score value out of 100.

g. Technical Evaluation Report shall be announced as per the Rule 35 of PPRA rules 2004. Technically qualified or successful bidder(s) shall be notified in advance and invited for opening of the Financial Proposal(s). The Financial Proposals will be opened at the time and venue indicated by the Client (i.e. PKCERT) in the presence of the Bidders or their authorized representatives if they choose to attend.

h. Financial bids shall be opened and evaluated by procurement committee of PKCERT.

i. The bidder should quote its rates clearly against each item including all taxes, duties etc in **the Financial Proposal (on the format as per Annex A)** in both figures and words.

j. Evaluation criteria of Financial proposals are as under:
"Financial Score"=

$$25x \frac{\text{Amount quoted by the lowest bidder}}{\text{Amount quoted by the bidder whose financial score is to be calculated}}$$

k. **Total Score of each OEM = Technical Score+ Financial Score**

l. Financial Proposal evaluation will be conducted under the Rules in vogue. The Price evaluation will include all duties, taxes and expenses etc.

m. Work will be awarded to the bidder after technical and financial bids evaluation, item-wise. The bidder obtaining highest marks combining both Technical and Financial proposals will be awarded the contract.

n. If two or more bidders obtain equal aggregated marks, then the contract will be awarded to the one having lowest financial bid.

o. In case of refusal by successful bidder to sign contract, the client may award the contract to second financially lowest bidder in accordance with PPRA letter dated 15-02-2021 having caption "General Clarification Regarding Award of Contract to Second Most Advantageous Bidder".

Table A: Mandatory Requirements to enter the technical evaluation phase

Serial No.		
1.	TSP / Institution / Firm should have a good / sound financial standing to meet the contract obligations. (Bank / Financial Statement, duly audited, for the last three (3) years to be provided).	Mandatory
2.	TSP / Institution / Firm should certify that the Firm has never been black listed by any of the public sector department / agency.	Mandatory
3.	TSP / Institution / Firm should hold applicable NTN / FTN, Professional Tax and GST registrations.	Mandatory
4.	Valid Incorporation certificate from Securities and Exchange Commission of Pakistan (SECP) Valid NTN and STN Certificates	Mandatory

Table B: Technical Evaluation of GRC Solution

Note: *Capability Of The Solution For Scalability And Customization For Organizational*

Requirements Is Mandatory.

Serial No.	Description	Marks
1.	Bidder's experience, deployments in Pakistan or foreign	10
2.	Presentation to be given by a representative of bidder. • Live demonstration of the platform's core features.(5) • Presentation of the implementation roadmap. .(5) • Performance during the Q&A session with the technical committee.(5)	15
3.	Compliance with functional requirements	40
a	• Pre-packaged content for industry standards and controls including but not limited to (ISO 27001/2, NIST CSF, SP800-53r4, SOC2, PCI-DSS, CIS, GDPR, PDPL, EU AI, ISO-42001) etc. • Preferred Capability for Cross-Framework Mapping (map one control to multiple standards). • Solution must be fully scalable and customizable for local policies. (10)	
b	Configuration & Deployment: • Support for Standalone (On-Premise) configuration. • Support for Cloud model. • Evaluation based on user-uploaded data, imported reports, or recurring assessments. (10)	
c	Unified Management Suite: • Integrated Asset Inventory & Risk Assessment/Management. • Audit Management modules. • Preferred Centralized Policy Management Life Cycle. • Hierarchical Structure to ingest and manage complex organizational sub-entities. (5)	
d	Reporting & Analytics • Graphical dashboards and tabular reports. • Comparative reporting between different	

	organization sections or entities. • Exportable compliance and risk status reports. (5)	
e	Scalable Tiers (Capacity Metrics) – 1 Yr License • **Baseline:** Min. 10 Frameworks, Min. 100 Organizations. • **Enhanced:** Min. 15 Frameworks, Min. 300 Organizations. • **Bonus:** Extra points for exceeding these support categories. ***Note:*** i. *separate quote for both baseline and enhanced to be provided.* ii. *1 x Framework (e.g. ISO-27001) to be deployed in multiple organizations to be considered as 1 framework* (10)	
	Support & Maintenance (1-Year Plan) • Provision of Quarterly manual update packages. • Local Technical support availability for troubleshooting. • Specialized Training for CERT personnel on solution management	10
Total		75

Table C: <u>Technical Evaluation Of Nexpose From Rapid7 Vulnerability Scanners License Or Subscription for 128 Assets</u>

Serial No.	Criteria	Description	Marks
1	Bidder's Experience & Deployment History	The bidder must provide details of past deployments of vulnerability scanners in Pakistan or international organizations, preferably in government, financial, telecom, or defense sectors. Deployment experience in air-gapped or highly secured environments is preferred.	15
4	Support & Maintenance (2 Years)	The bidder must provide a 1-year support plan, including: 1. Quarterly manual update packages for vulnerabilities and compliance checks. 2. Technical support availability for troubleshooting 3. Training for CERT personnel on scanner usage and manual update procedures along with OEM	60

		certifications.	

Table D: Technical Evaluation Of Acunetix Vulnerability Scanner License Or Subscription

Serial No.	Criteria	Description	Marks
1	**Bidder's Experience & Deployment History**	The bidder must provide details of past deployments of web application security scanners in Pakistan or international organizations, preferably in government, financial, telecom, or defence sectors. Deployment experience in air-gapped or highly secured environments is preferred.	**15**
2	**Support & Maintenance**	The bidder must provide a 1year support plan, including: 1. Quarterly manual update packages for vulnerabilities and attack patterns. 2. Technical support availability for troubleshooting (on-premises & remote support if allowed). 3. Training for CERT personnel on scanner usage and manual update procedures along with OEM certifications.	**60**

Table E : Technical Evaluation of Web Application Security Testing & Scanning Solution License/Subscription

Serial No.	Criteria	Description	Marks
1	**Bidder's Experience & Deployment History**	The bidder must provide details of past deployments of Web Application Security Testing & Scanning Solution in Pakistan or international organizations, preferably in government, financial, telecom, or defense sectors. Deployment experience in air-gapped or highly secured environments is preferred.	**10**
2	**Compliance with Functional & Technical Requirements**	The proposed solution must meet the following technical requirements:	**40**
a.	Fully Offline Operations **(8)**	The scanner should be capable of operating without internet connectivity, allowing security assessments in air-gapped environments. Manual updates for web vulnerability signatures and attack payloads must be possible via secure offline transfer (USB, DVD, or internal update servers).	

b.	Web Vulnerability Coverage **(8)**	The tool must detect OWASP Top 10 vulnerabilities including but not limited to: SQL Injection, Cross-Site Scripting (XSS),CSRF,SSRF,RCE,Insecure Deserialization, and Business logic flaws. The solution should support detection of modern web and API vulnerabilities.	
c.	Interception Proxy & Traffic Analysis **(8)**	The solution must provide: Intercepting proxy for HTTP/HTTPS traffic. Request/response modification. SSL/TLS inspection. Session handling. Detailed traffic analysis.	
d.	Manual & Automated Testing Capabilities **(8)**	The platform should support: Automated DAST scanning. Manual penetration testing tools. Repeater, Intruder, Decoder, and Comparer-type capabilities. Support for security researcher workflows.	
e.	API Security & Modern Application Support **(8)**	The solution must support testing of: REST, SOAP, GraphQL APIs. Single Page Applications (SPA). JavaScript-heavy applications. Modern frameworks (React, Angular, Vue). WebSockets where applicable	
3	**Presentation & Technical Demonstration**	The bidder must conduct a live demonstration of the proposed solution, covering: 1. Installation and deployment in an air-gapped environment. 2. Offline scanning capabilities. 3. Authentication & session handling mechanisms. 4. API security testing and dynamic application crawling. 5. Custom scanning policies & reporting features.	**15**
4	**Support & Maintenance (3-5 Years)**	The bidder must provide a 1year support plan, including: 1. Quarterly manual update packages for vulnerabilities and attack patterns. 2. Technical support availability for troubleshooting (on-premises & remote support if allowed). 3. Training for CERT personnel on scanner usage and manual update procedures along with OEM certifications.	**10**

Table F: <u>Technical Evaluation Of Google AI Pro License Or Subscription</u>

Serial No.	Criteria	Description	Marks
1	**Bidder's Experience & Deployment History**	The bidder must provide details of past experience in providing similar subscriptions in Pakistan or to international organizations, preferably in the government, financial, telecom, or defence sectors.	**15**
2	**Support & Maintenance**	The bidder must provide a 1-year support and subscription plan for Google AI Pro, including: 1. Access to Google AI Pro Services: Continuous access to Google AI Pro features, including advanced AI models and productivity tools, throughout the subscription period. 2. Technical Support: Access to vendor or authorized partner technical support for troubleshooting, configuration assistance, and issue resolution through email or online support channels. 3. User Guidance & Training: Basic orientation or guidance session for designated personnel on effective utilization of Google AI Pro features and capabilities. 4. Account & Subscription Management: Assistance with subscription activation, account configuration, and renewal management during the subscription period. 5. Service Availability: Ensuring access to the cloud-based service with high availability as per the provider's service standards during the subscription term.	**60**

Table G: <u>Technical Evaluation Of Hootsuite License Or Subscription</u>

Serial No.	Criteria	Description	Marks
1	**Bidder's Experience & Deployment History**	The bidder must provide details of past experience in providing similar subscriptions in Pakistan or to international organizations, preferably in the government, financial, telecom, or defence sectors.	**15**
2	**Support & Maintenance**	The bidder must provide a 1-year support and subscription plan for Hootsuite License (Professional), including:	**60**

		1. Access to Hootsuite Professional Platform: Continuous access to the Hootsuite Professional plan for managing social media accounts, scheduling posts, monitoring engagement, and analytics throughout the subscription period. 2. Technical Support: Access to vendor or authorized partner technical support for troubleshooting, account configuration, and issue resolution through email, chat, or online support channels. 3. User Guidance & Training: Basic orientation or guidance session for designated personnel on effective use of the Hootsuite dashboard, scheduling tools, monitoring streams, and reporting features. 4. Account & Subscription Management: Assistance with license activation, configuration of social media accounts, and subscription management during the contract period. 5. Service Availability: Ensuring access to the cloud-based Hootsuite platform with high availability in accordance with the provider's service standards throughout the subscription period.	

Table H: <u>Technical Evaluation Of Gamma AI License Or Subscription</u>

Serial No.	Criteria	Description	Marks
1	**Bidder's Experience & Deployment History**	The bidder must provide details of past experience in providing similar subscriptions in Pakistan or to international organizations, preferably in the government, financial, telecom, or defence sectors.	**15**
2	**Support & Maintenance**	The bidder must provide a 1-year support and subscription plan for Gamma AI Presentation Generator (Annual License), including: 1. Access to Gamma AI Platform: Continuous access to the Gamma AI presentation generator platform for creating AI-powered presentations, documents, and web pages throughout the subscription period. 2. Technical Support: Access to vendor or	**60**

		authorized partner technical support for troubleshooting, account configuration, and issue resolution through email or online support channels. 3. User Guidance & Training: Basic orientation or guidance session for designated personnel on generating AI-based presentations, editing layouts, and exporting content effectively. 4. Account & Subscription Management: Assistance with license activation, account configuration, and subscription management during the contract period. 5. Template & Design Updates: Continuous access to updated presentation templates, layouts, and design elements available within the Gamma AI platform. 6. Service Availability: Ensuring access to the cloud-based Gamma AI platform with high availability in accordance with the provider's service standards throughout the subscription period.	

Table I: <u>Technical Evaluation Of Prezi Premium License Or Subscription</u>

Serial No.	Criteria	Description	Marks
1	**Bidder's Experience & Deployment History**	The bidder must provide details of past experience in providing similar subscriptions in Pakistan or to international organizations, preferably in the government, financial, telecom, or defence sectors.	**15**
2	**Support & Maintenance**	The bidder must provide a 1-year support and subscription plan for Prezi Premium (Annual Subscription), including: 1. Access to Prezi Premium Platform: Continuous access to Prezi Premium services for creating dynamic presentations, videos, and visual content throughout the subscription period. 2. Technical Support: Access to vendor or authorized partner technical support for troubleshooting, account configuration, and issue resolution through email or online support channels. 3. User Guidance & Training: Basic orientation or guidance session for	**60**

		designated personnel on effectively creating interactive presentations, using templates, and integrating multimedia content within the Prezi platform. 4. Account & Subscription Management: Assistance with license activation, account setup, and subscription management during the contract period. 5. Template & Design Library Access: Continuous access to updated presentation templates, design elements, and visual assets available within the Prezi platform. 6. Service Availability: Ensuring access to the cloud-based Prezi platform with high availability in accordance with the provider's service standards throughout the subscription period.	

Table J: <u>Technical Evaluation Of ChatGPT Suite License Or Subscription</u>

Serial No.	Criteria	Description	Marks
1	**Bidder's Experience & Deployment History**	The bidder must provide details of past experience in providing similar subscriptions in Pakistan or to international organizations, preferably in the government, financial, telecom, or defence sectors.	**15**
2	**Support & Maintenance**	The bidder must provide a 1-year support and subscription plan for ChatGPT Suite (Organizational License + API Credits), including: 1. Access to ChatGPT Organizational Platform: Continuous access to the ChatGPT organizational workspace for AI-assisted content generation, research support, document drafting, and productivity tasks throughout the subscription period. 2. API Access & Usage Credits: Provision of API access along with allocated usage credits for integration of AI capabilities into internal systems, applications, or workflows as required. 3. Platform Updates & Feature Enhancements: Regular updates and improvements to AI models, platform capabilities, security features, and performance provided automatically by the service provider. 4. Technical Support: Access to vendor or	**60**

		authorized partner technical support for troubleshooting, API integration assistance, configuration support, and issue resolution through email or online support channels. 5. User Guidance & Training: Basic orientation or training session for designated personnel on effective utilization of ChatGPT features, API usage, prompt design, and best practices. 6. Account & Subscription Management: Assistance with organizational account setup, user access management, API key configuration, and subscription administration during the contract period. 7. Security & Compliance Updates: Continuous updates related to security, data protection, and platform reliability as provided by the service provider. 8. Service Availability: Ensuring access to the cloud-based AI platform and API services with high availability in accordance with the provider's service standards throughout the subscription period.	

Table K: <u>Technical Evaluation Of Microsoft Project Professional 2024 License Or Subscription</u>

Serial No.	Criteria	Description	Marks
1	**Bidder's Experience & Deployment History**	The bidder must provide details of past experience in providing similar subscriptions in Pakistan or to international organizations, preferably in the government, financial, telecom, or defence sectors.	**15**
2	**Support & Maintenance**	The bidder must provide a 1-year support and licensing plan for Microsoft Project Professional 2024, including: 1. Access to Microsoft Project Professional 2024: Continuous licensed access to Microsoft Project Professional 2024 for project planning, scheduling, resource management, and reporting throughout the license/support period. 2. Technical Support: Access to vendor or authorized partner technical support for troubleshooting installation issues, configuration assistance, and resolving	**60**

		software-related problems via email, phone, or online support channels. 3. User Guidance & Training: Basic orientation or guidance session for designated personnel on effectively using project scheduling tools such as Gantt charts, task dependencies, resource allocation, milestone tracking, and reporting features. 4. License & Activation Support: Assistance with software license provisioning, activation, and configuration on designated systems during the contract period. 5. Updates & Security Patches: Access to official updates, bug fixes, and security patches released by Microsoft during the support period. 6. Compatibility & Integration Guidance: Guidance for integration with other Microsoft ecosystem tools such as Microsoft Project Server, Microsoft Project Online, and Microsoft Teams where applicable.	

Table L: <u>Technical Evaluation Of Cursor Pro+ License Or Subscription</u>

Serial No.	Criteria	Description	Marks
1	**Bidder's Experience & Deployment History**	The bidder must provide details of past experience in providing similar subscriptions in Pakistan or to international organizations, preferably in the government, financial, telecom, or defence sectors.	**15**
2	**Support & Maintenance**	The bidder must provide a 1-year subscription/license for Cursor Pro+ AI Coding Assistant, including: 1. Access to Cursor Pro+ Platform: Continuous access to the Cursor Pro AI-powered code editor for software development, code generation, debugging, and refactoring throughout the subscription period. 2. AI Code Assistance & Autocomplete: Access to advanced AI-powered code completion, natural language code generation, and intelligent suggestions to assist developers in writing and optimizing code efficiently. Cursor Pro provides unlimited tab completions and extended AI	**60**

		agent limits for professional development workflows. 3. Technical Support: Access to vendor or authorized partner support for installation, configuration, troubleshooting, and issue resolution through email or online support channels. 4. AI Model Access & Integration: Access to multiple AI models supported by the platform (such as GPT, Claude, and Gemini models) to assist with code generation, debugging, and codebase analysis within the IDE environment. 5. Workspace Codebase Understanding: Capability for AI to analyze and understand the entire project codebase, enabling multi-file editing, refactoring, and automated code improvements across the project environment. 6. Updates & Feature Enhancements: Access to software updates, improvements, and new features released during the subscription period, including enhancements to AI capabilities and development workflows.	

5. BID SECURITY

1. Bid security instrument amounting to Rs.500000/- (Five hundred thousand Only) and should be paid in the shape of pay order / bank draft in favor of "Project Director – Cyber Security for Digital Pakistan"
2. Bid security shall only be attached with the technical proposal otherwise proposal will not be evaluated.
3. Bids without required amount of Bid security will be rejected without any right of appeal.
4. Bid security of successful bidder shall be retained till provision of Performance Bank Guarantee (PBG). Whereas, bid security of unsuccessful bidders will be returned after award of contract to successful bidder.

6. WARD OF CONTRACT

1. Work will be awarded to the bidder after technical and financial bids evaluation, item-wise. The bidder obtaining highest marks as per the

evaluation criteria given in section 4 and 5 will win the bids item-wise.

2. If two or more bidders obtain equal marks in Technical & Financial proposals, then the contract will be awarded to the one having lowest financial bid.
3. The successful Firm shall be required to deposit in the form of a Bank Guarantee, a Performance Bond from the date of successful testing and acceptance, a sum equivalent to ten percent (10%) of the contract value. This Bank Guarantee shall be issued by a scheduled bank operating in Pakistan and shall be kept valid from the date of issue, until one (1) year after all contractual obligations have been fulfilled.
4. In case of refusal by successful bidder to sign contract, the client may award the contract to second financially lowest bidder in accordance with PPRA letter dated 15-02-2021 having caption "General Clarification Regarding Award of Contract to Second Most Advantageous Bidder".

Annex "A"

Financial Proposal

S.No	Item	Quantity	Unit Price	Tax	**Total Price (Incl.Tax)**
1.	GRC Solution	01			
2.	Nexpose From Rapid7 Vulnerability Scanners License Or Subscription	01			
3.	Acunetix Vulnerability Scanner License Or Subscription	01			
4.	Web Application Security Testing & Scanning Solution License/Subscription	01			
5	Google AI Pro	01			

	Subscription				
6	Hootsuite License (Professional)	01			
7	Infographia Full Bundle (Templates + Design Assets)	01			
8	Gamma AI Presentation Generator (Annual License)	01			
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10	ChatGPT Suite (Organizational License + API credits)	01			
11	Microsoft Project Professional 2024	01			
12	Cursor Pro+	02			