



**FBR**  
PAKISTAN

**Government of Pakistan**  
**Regional Tax Office, Jail Road, Faisalabad.**


**INVITATION TO BID**

Scaled tenders are invited from well-reputed, registered firms/suppliers having valid NTN/GST registration for **Repair of Hardware-A13701** (Audio Conference System "BOSCH CCS 800 ULTRO") for the Regional Tax Office, Faisalabad.

Eligibility	<ul style="list-style-type: none"><li>• Registered firm/individual with valid NTN</li><li>• Active GST/PST Registration</li><li>• Active Income Tax (ATL) List</li></ul>
Collection of Tender Bids and closing date	The bidding documents shall be obtained through the E-Pak Acquisition & Disposal System (EPADS), and interested bidders shall submit their bids through EPADS. No manual bids or hard copies shall be accepted. The closing date for submission of bids is 14.05.2026 at 10:00 a.m.
Date, Time and Place of opening of Tender Bids.	On 14.05.2026 at 10:30 a.m., Conference Room of Regional Tax Office, Faisalabad in the presence of bidders or their representatives who may choose to be present.
Bidding Documents	The bidding documents are available on the following web sites: <a href="https://eprocure.gov.pk">https://eprocure.gov.pk</a> , <a href="https://ppra.gov.pk/">https://ppra.gov.pk/</a>

Interested eligible bidders are requested to register themselves on the EPADS (<https://eprocure.gov.pk>) and submit their bid/documents.



  
**(Shahzad Ali Khan)**  
Member Purchase Committee  
Ph. 041-9210406-9210343

# TERMS & CONDITIONS

## Repair & Maintenance of Hardware

(Single Stage – Single Envelope Procedure)

**1. Eligibility:**

Firms having relevant experience in repair & maintenance of hardware (repair of Audio Conference System, repair of Monitors (LCD/LED, Scanners, Paper Shredder & UPS, etc.) with valid NTN/GST and ATL status.

**2. Scope of Work:**

- Diagnosis, repair, and maintenance of hardware equipment.
- Replacement of faulty parts where required.
- On-call and emergency support services.

**3. Tender Procedure:**

Single Stage – Single Envelope procedure shall be followed. All documents including financial proposal must be submitted in a single sealed envelope.

**4. Bid Security:**

Bid security of 3 % of estimated cost in the form of Pay Order/CDR in favor of Chairman Purchase Committee, RTO, Faisalabad.

**5. Response Time:**

- Complaint must be attended within 12 hours.
- Faults to be rectified within 24 hours.

**6. Replacement of Parts:**

- Only genuine and approved parts shall be used.
- Replaced parts must be handed over to the office.

**7. Warranty:**

- Minimum warranty of 06 months for repaired/replaced parts.
- Any defect during warranty period shall be rectified free of cost.

**8. Payment Terms:**

Payment shall be made after satisfactory completion of repair/maintenance and verification by the concerned committee. All parties will be responsible to clear their bills from District Account Office, Faisalabad before 30.06.2026.

**9. Rates:**

- Rates must include labor and cost of parts (where applicable).

10. The Purchase Order will be issued on lot-wise basis.

**11. Taxes:**

All applicable taxes shall be deducted at source as per government rules.

**12. Authority Rights:**

The competent authority reserves the right to accept or reject any or all bids as per PPRA Rules.

13. Incomplete, conditional, bids shall not be entertained.



## Head A13701-Repair of Hardware

Sr.#	Items	Specification	Qty.	Unit Rate inclusive of tax (Rs.)	Total Amount
1	Repair of Audio Conference System	(BOSCH CCS 800 ULTRO) Repair maintenance/up gradation/parts replacement including Microphone and other accessories	1		

**Note:-**

The audio conference system may be inspected during office hours for the purpose of testing and verification

