

Tender No. FSD-26010035

Dated: 27<sup>th</sup> April, 2026

Tender Cost Rs 15,000.00

Fixed Earnest Money: PKR 100, 000/=

→ Both [Tender Fee & Earnest Money] to be placed in Technical Bid

## INVITATION TO BID

- ❖ Pakistan International Airline (PIA) invites quotations through EPADS and sealed bids from renowned (Eligibility as per tender documents) Vendors “Single Stage Two Sealed Envelope Basis” for supply of

### PILLOW Aircraft EY Non-Woven - [Annual] Y-2026-27

- ❖ Bidding documents containing detail terms and conditions, etc. are available at electronically and can be downloaded from
  - ❖ PIACL Website: <https://www.piac.com.pk/corporate/sales- procurement/tenders>
  - ❖ PPRA Website: <https://www.ppra.org.pk/active-tenders>
  - ❖ EPADS-PPRA website: <https://eprocure.gov.pk/#/supplier/registration>
- ❖ Bids should be submitted electronically through EPADS. Manual submission of bid without EPADS electronic bid is **NOT** allowed.
- ❖ For registration and training on EPADS or in case of any technical difficulty in using EPADS, prospective bidders may contract Mr. Razwan Mahmood Director MIS Room No. 109, 1<sup>st</sup> Floor, FBC building Sector G-5/2, Islamabad. Contact No. 051-111-137-237.
- ❖ The bids, prepared in accordance with the instruction in the bidding documents, must be submitted on EPADS by **03-06-2026 at 10:30 AM**. Bids will be opened on the same day at 11:00 AM through EPADS
- ❖ Original Bid Security instrument **MUST BE** submitted to the under signed before online submission deadline of the bid.

## PAKISTAN INTERNATIONAL AIRLINES

Purchases Flight Kitchen Section

1<sup>st</sup> Floor, Supply Chain Management Department Building,[PIACL], Head  
Office Karachi Airport-75200 Pakistan Tel: +92-21-99045131 / 5379,

E-mail: [dgmmpc@piac.aero](mailto:dgmmpc@piac.aero) / [khijzpk@piac.aero](mailto:khijzpk@piac.aero) / [spo.fk@piac.aero](mailto:spo.fk@piac.aero)

Website: <http://web.piac.com.pk/>

## Invitation of Tender and Instructions to Bidders [Must Read Carefully]

### Important Note:

- Must participate through EPADS System, only those Manual bids shall be considered which have already been quoted through EPADS.

After Submission through EPADS, following documents are required physically:

- EPADS Tender Print \_\_\_\_\_
- Tender Cost PKR \_\_\_\_\_
- Earnest Money PKR \_\_\_\_\_
- Quality Tender Samples Quantity \_\_\_\_\_
- Technical Literature \_\_\_\_\_
- Company Profile \_\_\_\_\_
- Certifications [if required] \_\_\_\_\_
- Authorizations [if required] \_\_\_\_\_

Manual bids must be submitted before Closing date i.e. \_\_\_\_\_

M/s. \_\_\_\_\_  
\_\_\_\_\_

### Sub : Procurement of Pillow Aircraft EY Non-Woven [Annual] Y-2026-27

Dear Sirs,

Pakistan International Airline (PIA) invites quotations through EPADS and sealed bids from renowned Eligible Vendors "Single Stage Two Sealed Envelope Basis" for supply of below tabulated items / goods / services. The terms & conditions of the tender / supplies are given below:-

### SUBMISSION OF TENDER [MANUAL]

1. You are required to send your sealed tenders on "Single Stage Two Envelope Basis" addressed to D.G.M Procurement Management, Supply Chain Management, 1<sup>st</sup> Floor SCM Department Building, PIACL Head Office, JIAP Karachi-75200 by **03-06-2026**.
2. The tenders may be dropped in the tender box marked as "Tender Box Commercial Purchases" placed at the entrance / stairs of the PIA Supply Chain Management Building latest by 10:30 hours on the specified date.
3. You may also send your tenders through registered A/D, which must reach before the closing date and time mentioned above.
4. Tenders will be opened at 11:00 hours, the same day in the presence of bidders. [optional]
5. Both technical & Financial Proposals should be sealed with Scotch Tape with authorized signature.
  - a) Tenders must be in two separate sealed envelopes;
    - ✓ [Technical Proposal] → with Tender Reference Number & Supplier Name.
    - ✓ [Financial Proposal] → with Tender Reference Number & Supplier Name.
  - b) Note: All foreign bidders must mention Tender Ref No, date of opening & item description on their OUTER courier envelope. [strict compliance]
6. Tenders received after stipulated date & time shall not be considered. The Corporation will not be responsible for any postal delays.
7. The decision of CSCM/General Manager [Procurement] in all terms & conditions respect shall be final and binding.

**EARNEST MONEY [Must be in Technical Proposal]**

The Tender should be accompanied by a Fixed EM **PKR- 100, 000/=** having been deposited in terms of a Pay Order [from any scheduled bank] must be payable at Karachi Pakistan in lieu thereof in the name of M/S PAKISTAN INTERNATIONAL AIRLINES as interest free Earnest Money (Refundable) with **Technical Proposals**. Earnest Money in any other shape shall not be accepted. Earnest / Security Money deposited against a running contract (s) purchase orders(s) shall not be transferable as earnest money for any other tender. **All tenders without Earnest Money shall not be considered.**

**SECURITY DEPOSIT [for local bidders & optional for foreign bidders]**

The successful bidders upon award of Contract / Purchase Order will be required to furnish in the amount equivalent to amount **PKR 200, 000/=** [will called if required] of total tender value as interest free Security deposit in shape of Pay Order of an equivalent amount or a Bank Guarantee for an equivalent amount countersigned by the Head Office of the Bank. The Earnest Money already held can be converted into Security Deposit and balance amount if any shall be deposited as above.

**PREPARATION OF TENDER.**

Tender will be opened on “Single Stage Two Sealed Envelopes” basis. All bidders must submit two sealed envelopes “Technical proposal and Financial Proposal” on specified tender opening date/time. Technical Proposal will be opened on same date, whereas Financial Proposal will remain sealed till the evaluation of samples according to specification carried out by PIA Management. Evaluation Report as per PPRA Rule-35 will be uploaded on both PPRA/PIA websites. Financial Proposal of only those bidders will be opened whose sample are found acceptable.

**Financial Proposal having following documents.**

1. Tender Schedule –“A” Complete Form {All pages} duly filled in, signed, stamped every page and sealed with scotch tape.

**Technical Proposal having following documents “Mandatory Requirement”.**

1. Tender Fees Pay Order of **Rs 15, 000/-** (Non-Refundable).
  - (On back side of Pay Order Vendor must write company name/stamp, Tender Ref. No, date & Pay Order for Tender Fee)
  - **Fixed Earnest Money PKR 100,000/=Pay Order [from any scheduled bank] for Earnest Money (Refundable/Interest Free).** (On back side of Pay Order Vendor must write company name/stamp, Tender Ref. No, date & Earnest Money)
2. **Quality samples [03 Pillows with Technical Proposal as per specs]–[Non-Returnable].**
3. Company profile, Copy of GST & NTN certificate
4. **Tender Schedule “B”** must be attached with Technical Proposal/ all pages.
5. Manufacturer / Authorized Distributor, with Authorization Certification from Manufacturer
6. Sample must be without vendor name, stamp or brand. Only temporary sticker on tender sample is allowed for identification.
7. Delivery must contain PIA Logo and “specially packed for PIA” should be printed on supplies.

All information about the material proposed to be supplied must be given as required in the schedule to tender - The tender will not be considered if complete information required is not given therein - Particular attention must be paid to delivery time - Authorized Signatures of individual signing the tender and other documents connected with the contract must specify whether signing as:

- a) Sole Proprietor or his attorney.
- b) A registered active partner of the firm or his attorney.
- c) For the firm per procreation.
- d) As secretary, Manager, Partner, etc., or their attorney in case of firms registered under Partnership Act.
- e) In any query without hesitate you will contact / emails mentioned concerned officer.

### **PRICES**

- a) The Prices quoted must be net as per accounting unit as shown in the Schedule of tender, inclusive of allduties / taxes, packing, octroi and delivery charges for free delivery to PIA Flight Kitchen through Foreign / Local Receipt Section Supply Chain Management [old P&L] Department Building PIA Karachi Airport. However, if GST is applicable, same should be shown separately.
- b) The Prices mentioned in the tender will be treated as firm till the completion of Purchase Order / Contract.
- c) The Prices must be stated for each item separately both in words and figures. Additional information, if any must be linked with entries on the Schedule to Tender.
- d) Offers must be valid for 120 days. [Extendable in line with PPRA Rules]
- e) Rates must be written on PIA prescribed form otherwise Bids will not be entertained.
- f) Correction White Fluid or Over Writing strictly is not allowed otherwise tender will be rejected/ not-considered.
- g) For foreign bidders, rates will be converted into local currency at the date of financial opening & will belocked till completion of P.O supplies.
- h) Hand written bid [RATES] via Pen / Marker / Pointer etc will not be acceptable. Only TYPED BID / TYPED UNIT RATES will be accepted. Alternatively Transparent TAPE should be pasted over WRITTEN RATES. Non-Compliance of above may result in REJECTION OF YOUR BIDS.

### **ACCEPTANCE OF TENDER**

PIA does not pledge itself to accept the lowest tender and reserve the right to accept or reject any or all tenders

/ quotations, divide business among more than one supplier or accept the tenders at rates on lowest individual items or extend the date of opening / cancel as per PPRA Rules.

- Note. All Foreign Bidders must sent their samples / tender envelopes on DDP [Delivery Duty Paid this is only for Tender Samples / Envelopes] basis. Outer Courier Envelope must be with cross Tender Reference Number/ Item Description.

Yours truly,  
for and on behalf of **Pakistan International Airlines**

**Purchases Flight Kitchen.**

Encl:

1. Tender Schedule "A" ,"B" & "C" complete form.
2. Undertaking (If attached with tender)

Notes Prescribed Tenders form for the subject item may be directly downloaded from

- ❖ PIACL Website <https://www.piac.com.pk/corporate/sales- procurement/tenders>
- ❖ PPRA Website <https://www.ppra.org.pk/active-tenders>
- ❖ EPADS-PPRA website <https://eprocure.gov.pk/#/supplier/registration>

**Tender Schedule "A"**  
**Ref No: FSD-26010035**

**Pillow Aircraft EY Non-Woven [Annual] Y-2026-27 (enclose in Financial Envelope only)**

Particulars of Item	Unit	Quantity Required	Unit Rate PKR (With Out GST)	GST on 30% Qty [if Applicable]	Total Value PKR (Including GST)
<b>Pillow Aircraft EY Non-Woven</b> <i>As per PIA specification</i>	No Pcs	9,600			
<b>Total Value in figures/words →</b>					
<b>Total Contract Value Rs. / Currency →</b>					
<b>Earnest Money Rs. →</b>				100,000.00	

**Note:**

- All participants must quote one rates. Rates must be inclusive of all Govt. Taxes but GST shall be mentioned separately [if applicable].
- GST [if applicable] will be paid on items where applicable with the distribution of quantities 70% International Flights Zero Rated & 30% Domestic Flights with GST.
- After technically qualification of product Lol / Contract will be awarded on lowest gram basis.
  - No any letter of 90 Exit Clause will be entertained within First Quarter of the Contract Period.
  - If any supplier, submit 90 Days Exit Clause within first quarter, their EM will be forfeited.
  - If any supplier, submit 90 Days Exit Clause after first quarter, the said Bidder / Or any of its Subsidiary Company will not be able to participate in Next Same tendering Process.
  - For any Grievance a fee of Rs 30,000.00 should be submitted. If grievance found Tenable by Grievance Committee same will be refunded, if grievance found Non Tenable, grievance fee will not be refunded.
- I / We hereby confirm having read and understood the terms and conditions of the tender and I / we expressly confirm and agree that our tender for the supply of above mentioned items are in terms of and subject to the terms and conditions of the tenders.

**MUST FILL ALL MENTIONED FIELDS.**

- Bidder's Signature \_\_\_\_\_ Bidder's Name \_\_\_\_\_
- Designation \_\_\_\_\_
- Address \_\_\_\_\_
- Tel No. \_\_\_\_\_ Fax No. \_\_\_\_\_
- Contact Person \_\_\_\_\_
- Cell No. \_\_\_\_\_
- Valid Email \_\_\_\_\_
- Valid GST No. \_\_\_\_\_
- Valid NTN No. \_\_\_\_\_
- Valid CNIC No. \_\_\_\_\_
- SEAL \_\_\_\_\_

Tender No. FSD-26010035.

**Specification of Pillow for Aircraft.**



Item Code FSD-3229E  
4<sup>th</sup> -March 2026

**Specification of Pillow for Aircraft**

1. **Physical Quality / Size:**
  - All material should be Fire retardant.
  - Out Material : PP 45- GSM , ±5% Fire retardant
  - Inner Material : → Non Woven Polyester Filling Fire retardant
  - Physical Size : 13" x 17" ±5%
  - Weight : 200 gram ±5%
2. **Packing:-**
  - Supplies are required of six to eight pillows packing should be packed in a polythene bag and bulk packing are required are 25 to 30 pillows in strong trade worthy carton.
  - All cartons shall be clearly marked or labeled with name of the product, address of the manufacturer & net weight.
  - Damage dust & dirty carton are not acceptable.
3. **Transportation / Delivery:-**
  - Supplies to be delivered in SCM P& L store Building PIA Head Office Karachi.
4. **Laboratory Reports:**
  - Sample will be evaluated by Evaluation Committee of Food Services Division, subject to clearance of microbiological analysis, if required.
5. **Sample:**
  - As per approved specification.
6. **Who can supply:**
  - Manufacturer, Authorized, Distributor of Manufactures.
  - A reputable supplier with no track record of conflict or legal dispute with PIA.
  - Evaluation Committee has the right to disqualify a vendor based are its past performance & compliance.
7. **Other Terms & Conditions:**
  - Items found below the required specs may be rejected / returned without any liability to PIA.
  - PIA security pass for vehicle and employees is the responsibility of vendor.
  - Supplier staff delivering goods must wear clean uniform (including shoes and company logo/identity). A fine of 2% on each supply will be imposed in case of non-compliance.

*Abdur Rahim*  
Field Service Officer  
Food Services Division  
Karachi Airport

*Jabeer Rizwan*  
Manager  
Food Services Division Karachi  
Pakistan International Airlines

*MIRZA AAMIR HADON*  
Manager Quality Control  
Food Services Division  
Pakistan International Airlines

*MIRZA AAMIR HADON*  
Manager Quality Control  
Food Services Division  
Pakistan International Airlines

*Dr. Saeed*  
General Manager  
Food Services Division  
Pakistan International Airlines

*Tauzeef Hayat*  
General Manager  
Food Services Division  
Pakistan International Airlines

Controlled Document, FSD- Evaluation committee is authorized to amend only. Page # 1/1

**Tender Schedule "B"**

Ref No: FSD-26010035

Mandatory Requirement [must attach with Technical Proposal]	YES / NO
<b><u>Pillow Aircraft EY Non-Woven</u></b> Specification given above	
Participant must be registered with Sales Tax Authorities. Please attach copy of GST Registration Certificate indicating current "ACTIVE" status otherwise stand "REJECTED" ab-initio.	
<b>Quality samples Qty: 03 Pillow Covers must be submitted [non-returnable]</b>	
Delivery must be made at PIA Flight Kitchen through Local / Foreign Receipt Section PIA SCM Building, PIACL Head Office Karachi Airport, as per delivery schedule given in PO.	
Fixed Earnest Money [Pay Order] submitted along with the Technical Proposal	

**Tender Terms & Conditions**

1. If any stage documents provided by bidder found tempered /bogus deposited E/Money will be forfeited.
2. All participants are required to quote rates inclusive of all Govt: Taxes & **GST separately.** [for local bidders]
3. Please note that quoted rates must be firm and final in all respect.
4. Guarantee & warrantee must be provided. [if applicable]
5. Payment TERMS NET THIRTY DAYS or as agreed.
6. Income tax will be deducted at source. [for local bidders]
7. Quotation must be valid for 120 days from the date of technical proposal opening.
8. Quantity 15% may increase or decrease.
9. Bid will be awarded on technically qualified individual lowest rates basis.
10. All foreign vendors must send their sealed quotation via courier service, with *cross reference Tender No.* directly to General Manager [Procurement], Supply Chain Management, 1<sup>st</sup> Floor [old P&L Department]Building PIACL Head Office J.I.A.P Karachi Airport – 75200, in case of postal delay PIA will not be responsible.
11. Items are subject to evaluation by providing advance sample to determine the required quality by the user department/Joint Evaluation Committee. Item found below PIA standard shall be rejected & not entertained.
12. It will be the suppliers' responsibility to obtain Entry Passes for PIA Flight Kitchen Division for their personnel and the vehicles from PIA. Security after completing the required formalities. [for local bidders]
13. Supplier staff delivering goods must be in clean uniform, non-conformity will incur 02% deduction from the billing amount.
14. If goods deliver late than delivery schedule mentioned in Purchase Order. An amount equivalent 2% / multiple by time bar will be deducted from invoice / bill of bidder [as per rules].
15. Tender quantity will be split in 30% & 70% ratio, Zero Rated 70% quantity will be utilized on International Flights which is GST Exempted vides Sales Tax Act 1990 Sec-4[b].
16. PIA has right to visit the bidder's manufacturing site [if required].
17. During the course of normal supplies or at tendering stage/process, PIACL reserves the right for laboratory testing of supplies / samples for reputable independent source at the expense of supplier.
18. Technically successful bidders will be informed their results & Financial Opening date.
19. Packing must be industrial standard of Card Board Box level & packages must be suitable for four to five times [loading off-loading] / transportation to PIA Network.
20. If you have any query you can contact without any hesitation to concerned Procurement Officer email **spo.fk@piac.aero** +92-21-99045131

**Tender Schedule "C"**  
**Ref No: FSD-26010035**

**Must Attach with Technical Proposal**

<b>Physical / Measurement / details of Samples</b>	
<b>Remarks in detail <span style="color: red;">must be filled by bidder</span></b>	
<b>OUT Material</b>	
<b>Inner Material</b>	
<b>Physical Size</b>	
<b>Weight</b>	
<b>Packing</b>	
<b>Supplier Details [Manufacturer / Authorized Distributor]</b>	
<b>Samples Details →</b>	
<b>1<sup>st</sup> Supply Date with Quantities Details →</b>	
<b>DETAILS OF DOCUMENTS attached with Technical Proposal &amp; Financial Proposal [bidder can attached extra sheet if required, mention each &amp; every document]</b>	
<b>How to fill this: Kindly write complete details of documents submitted along with Financial Proposal.</b>	
<b>Note : back side of pay order for tender fee &amp; Earnest money must be marked/written with following details</b>	
<b>1, Tender Ref No. &amp; date, Party / vendor name, NTN &amp; GST No must be mentioned on back side of Pay Order.2, For Tender Fee &amp; FIXED Earnest Money [in TECHNICAL proposal – ENVELOPE]</b>	

**Remarks / any other information regarding product**

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**Instructions for Foreign Bidders**

Foreign bidders are exempted from Earnest money and Tender fee.

1. INCO TERM: CFR / C&F KARACHI [SCM BUILDING PREMISES].
2. The quote must specify delivery time after placement of the Purchase Order.
3. Payment terms will be NET THIRTY DAYS [NTD]or as agreed. Bids through e-mail shall not be entertained.

[RUPEE ONE HUNDRED NON-JUDICIAL STAMP PAPER]

[Enclose with technical proposal]

**General Manager [Procurement]**

**Supply Chain Management**

1<sup>st</sup> Floor Supply Chain Management [old P&L] Department, Building, Pakistan Intentional Airlines Corporation Limited  
Head Office J.I.A.P Karachi Airport 75200 Pakistan.

**Subject: UNDERTAKING TO EXECUTE CONTRACT**

Dear Sir,

1. We / I, the undersigned bidders do here by confirm, agree and undertake to do following in the event our / my tender for \_\_\_\_\_, is approved and accepted:-
2. That we / I will enter into and execute the formal contract, a copy of which has been supplied to us / me, receipt whereof is hereby acknowledged and which has been studied and understood by me / us without any change, amendment, revision or addition thereto, within a period of seven days when required by PIA to do so.
3. That all expenses in connection with the preparation and execution of the contract including stamp duty will be borne by us / me.
4. That we / I shall deposit with PIA the amount of Security as specified in the contract which shall continue to be held by PIA until three months after expiry of the contract period.
5. That in event of our / my failure to execute the formal contract within the period of Seven days specified by PIA the Earnest Money/Security Deposit held by PIA shall stand forfeited and we / I shall not question the same.

Bidder's  
Signature

\_\_\_\_\_

Name in Full

\_\_\_\_\_

Designation

\_\_\_\_\_

Cell No:

\_\_\_\_\_

Email:

\_\_\_\_\_

Address:

\_\_\_\_\_

\_\_\_\_\_

Phone No

\_\_\_\_\_

Fax No

\_\_\_\_\_

N.I.C. #

\_\_\_\_\_

Seal

\_\_\_\_\_

Dated

\_\_\_\_\_

## INTEGRITY PACT / DISCLOSURE CLAUSE

*Must be printed on company Letter Head – [Submit with Financial Proposal]*

**Declaration of Fees, Commissions and Brokerage Etc.**

**Payable by the Suppliers, Vendors, Distributors, Manufacturers, Contractor & Service Providers of Goods, Services & Works.**

**M/s. \_\_\_\_\_ the Manufacturer / Authorized Distributor / Seller / Supplier / Contractor hereby declares its intention not to obtain the procurement of any Contract, right, interest, privilege or other obligation or benefit from Government of Pakistan or any administrative sub-division or agency thereof or any other entity owned or controlled by it [GoP] through any corrupt business practice.**

**Without limiting the generality of the forgoing the Seller / Supplier / Contractor represents and warrants that it has fully declared the brokerage, commission, fees etc., paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback whether described as consultation fee or otherwise, with the object of obtaining or including the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from Government of Pakistan, except that which has been expressly declared pursuant hereto.**

**The Seller / Supplier / Contractor certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with Government of Pakistan and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.**

**The Seller / Supplier / Contractor accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall without prejudice to any other right and remedies available to Government of Pakistan under any law, contract or other instrument, be void-able at the option of Government of Pakistan.**

**Notwithstanding any rights and remedies exercised by Government of Pakistan in this regard, the Seller / Supplier / Contractor agrees to indemnify Government of Pakistan for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to Government of Pakistan in any amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by the Seller / Supplier / Contractor as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever from Government of Pakistan.**

**PARTICIPATION AUTHORIZATION LETTER**

*Must be filled by Representative of Company with C.N.I.C Copy, Company Identification & must be submit with Technical Proposal only*

**TO WHOM IT MAY CONCERN**

**Dated.** \_\_\_\_\_

I namely \_\_\_\_\_

bearing CNIC\* No. \_\_\_\_\_

representing M/s. \_\_\_\_\_,

am hereby authorized by my company to submit proposal against

Tender No: \_\_\_\_\_

for [item] \_\_\_\_\_

to PIA and observe proceeding on tender opening day. Copies of my CNIC & Company Card copy are enclosed.

Authorized Signature & Seal of Supplier with Designation \_\_\_\_\_

\_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Telephone No. \_\_\_\_\_ Cell No. \_\_\_\_\_

Fax No: \_\_\_\_\_ Valid Email \_\_\_\_\_

*\*Computerized National Identity Card*