



# REQUEST FOR PROPOSAL

**Provision of Internet Services at NUTECH**

**NUTECH/SCM/ICT TD-373**

**NATIONAL UNIVERSITY OF TECHNOLOGY,  
Kernal Sher Khan Shaheed Road, I-12  
ISLAMABAD**



## TENDER NOTICE

### Provision of Internet Services at NUTECH NUTECH/SCM/ICT TD-373

1. Electronic bids are invited from Government / FBR Registered firms (active taxpayers) for the **Provision of Internet Services at NUTECH** on FOR Basis.
2. Bidding documents containing detailed terms & condition for submission of bids, method of procurement (**Single Stage Single Envelopes**), eligibility & evaluation criteria etc. are available for registered bidders on EPADS.
3. **Tender Documents** can be downloaded from **NUTECH/EPADS/PPRA** websites and Bids will be submitted as per requirements mentioned in the tender documents. Bid will be submitted through EPADS and bidders will submit their original CDR of amount **Rs 350,000/-** in the favour of" National University of Technology".
4. Detail of bids and submission of tender is provided below: -

Sr.	Description	Bank Account Detail	<u>Tender Submission</u>	<u>Tender Opening</u>
a.	Provision of Internet Services at NUTECH TD-373	National University of Technology	<b>1100 hours on 16 June 2026</b>	<b>1130 hours on 16 June 2026</b>

**Note: -**

- **Pre Bid meeting will be held on 09 June 2026, 11:00 hours at below mentioned address.**
- **Original Bid Security will be submitted to SCM Office 2<sup>nd</sup> Floor Adm Block NUTECH University before closing time.**

### National University of Technology, (NUTECH)

Supply Chain Management Office (SCM)  
Karnal Sher Khan Shaheed (IJP Road), Sector I-12, Islamabad.  
E-mail Add: staff.scm2@nutech.edu.pk proc.office@nutech.edu.pk Phone:  
051-5476768, Ext: 308 & 278

### **PURPOSE OF TENDER:**

The objective of this procurement is to establish a closed framework agreement with qualified service provider(s) to ensure:

- Timely and compliant procurement of internet services.
- Avoidance of repetitive tendering during the framework period.
- Compliance with PPRA Rules, 2004

### **LEGAL BASIS & PROCUREMENT METHOD**

- Governing Rules: **Public Procurement Rules, 2004**
- Applicable Rule: **Rule 16(A) – Framework Agreement**
- Procurement Method: **Open Competitive Bidding**
- Bidding Procedure: **Single Stage – Single Envelope**
- Framework Type: **Closed Framework Agreement**
- Framework Duration: **One (01) Year**

The duration of framework contract shall be for a period of **one (1) year** starting from the date on which Internet Services are provided. The contract would be extendable subject to satisfactory performance of the contractor for a further period of **two (02) years on yearly basis**, at the same rate & TORs, with the mutual agreement of the Procuring Agency and the Contractor. Extension in the contract agreement shall be the discretion of the procuring agency and the contractor has no right to claim further extension as a matter of right in the contract.

### Compliance – Check List

Offer must be quoted and arranged in accordance with below mentioned sequence. Non-compliance & non-provision of following documents may lead to disqualification.

Sr.	Required Particulars	Documents Attached	
		Yes / No	Page #
1.	NTN/GST Registration		
2.	All Annexures & Special Conditions Compliance Note: All annexures must be as per given format.		
3.	OEM Registration / Authorization Certificate (if applicable)		
4.	OEM Details (if applicable)		
5.	Original bid security		
6.	Proforma Invoice (if applicable) (prices hidden)		
7.	OEM / Equipment brochures & details		
8.	Non-Blacklisting Certificate		
9.	Firm's Complete details (address, contacts & email)		
<p>Note: <b>Pre Bid meeting will be held on 09 June 2026, 11:00 hours at below mentioned address.</b></p>			

### National University of Technology, (NUTECH)

Supply Chain Management Office (SCM)

Karnal Sher Khan Shaheed (IJP Road), Sector I-12, Islamabad.

E-mail Add: staff.scm2@nutech.edu.pk    proc.office@nutech.edu.pk Phone:

051-5476768, Ext: 308 & 278

## Section-I: Invitation to Bids

### Bidding Document for the Provision Internet Services at NUTECH

#### (Managed WAN Services over Redundant Media)

1. E-Bids are invited from Bidders i.e., **Provision of Internet Services at NUTECH** (Managed WAN Services over Redundant Media). Registered with relevant Registration Authorities and Tax Departments / Authorities (Income Tax, Sales Tax etc.). The E-bids shall be received as per **single stage Single envelope procedures**.
2. bidders will submit their original CDR of amount to **Rs 350,000/-** in the favour of "National University of Technology".
3. The original Bid Security shall be submitted physically before closing time for submission of bids at SCM Office 2<sup>nd</sup> Floor Admin Block NUTECH University Islamabad. Whereas, scanned copy of bid security shall be uploaded electronically through EPADS before closing hours for submission of bids.
4. The complete bids as required under this tender document, must be submitted *online on e-Procurement System (EPADS) website i.e. <https://eprocure.gov.pk>* as per the following schedule:

<b>E-bid Submission Date &amp; Time</b>	<b>16<sup>th</sup> June, 2026 @ 11:00 AM</b>
<b>E-bid Opening Date &amp; Time</b>	<b>16<sup>th</sup> June, 2026 @ 11:30 AM</b>

5. Bidders are advised to ensure the uploading of Bids on **E-PADS v 1.0**, well before the submission deadline and not wait for the last date and time to upload the bid. Late E-bids shall not be considered and shall be rejected. Bid submission on E-PADS portal shall entirely be the responsibility of the bidders. NUTECH shall not be responsible for any issues thereof. For any assistance regarding E-PADS Portal, the bidders may contact on system support email and phone numbers as provided on the website of the authority.
6. Bids shall be publicly opened in the Office of DAD SCM NUTECH, on scheduled date and time. In case of official holiday on the day of submission, next day will be treated as closing date. The Bidding document carrying all details can also be downloaded from NUTECH website <https://nutech.edu.pk/procurement/>, and PPRA's website <https://ppra.gov.pk/>.
7. Queries of the Bidders (if any) for seeking clarifications regarding the specifications of the Goods/ Services must be received in writing to the Purchaser till the date and time specified in EPADS. Any query received after said date may not be entertained. All queries shall be responded to within due time.
8. **Pre Bid meeting will be held on 09 June 2026, 11:00 hours**

- 9.** It will be the responsibility of the Bidder that all factors have been investigated and considered while submitting the Bid and no claim whatsoever including those of financial adjustments to the contract / Letter of Acceptance awarded under this Bid Process will be entertained by the Purchaser. Neither any time schedule, nor financial adjustments arising thereof shall be permitted on account of failure by the Bidder.
- 10.** The Bidder should be fully and completely responsible for all the deliveries and deliverables to the Purchaser.

## **Section-II: Instructions to Bidders (ITB)**

**Note: All the procurement procedures shall be conducted in accordance with Public Procurement Regulatory Authority Rule-2004.**

1. **Source of Funds:** The Procuring Agency has sufficient funds available for this procurement.
2. **Eligible Bidders:**
  - a. The Invitation to Bids is open for all bidders for the Provision of Internet Services (Managed WAN Services Over Redundant) registered with relevant Registration Authorities and Tax Departments/ Authorities (Income Tax & Sales Tax), and registered on e-Procurement System (EPADS), except as provided hereinafter.
  - b. Government-owned enterprises may participate only if they are duly/legally authorized in this regard by the respective/relevant competent forum/authority.
  - c. Bidders shall not be under a declaration of blacklisting by the Procuring Agency.
  - d. Joint venture / consortium is not eligible for this tender.
  - e. A Bidder may be ineligible if:
    - (1) The Bidder is declared bankrupt or, in the case of company or firm, insolvent;
    - (2) Validity of offer is not quoted as required in tender documents;
    - (3) Any deviation from the general/ special / technical instructions.
    - (4) Offers are found conditional or incomplete in any respect.
    - (5) the firm, supplier or contractor is blacklisted/ debarred by any international organization.
    - (6) Multiple rates/items are quoted against one item.
    - (7) Manufacturer's relevant brochures and technical details on major equipment assemblies are not attached in support of specifications.
    - (8) If the offer is found to be based on cartel action in connivance with other sources/participants of the tender.
  - f. Bidders shall provide the evidence of their eligibility, proof of compliance with the necessary legal requirements to carry out the contract effectively.
  - g. Bidders shall provide such evidence of their continued eligibility satisfactory to the Procuring Agency, as the Procuring Agency shall reasonably request.
3. **One person one bid:**
  - a. A Bidder shall submit only one Bid in the same bidding process, either individually as a Bidder or as a member in a joint venture or any similar arrangement.
  - b. No Bidder can be a sub-contractor while submitting a Bid individually or as a member of a joint venture in the same Bidding process.
  - c. A Bidder, if acting in the capacity of sub-contractor in any Bid, shall not submit bid for the same.

The Bidder is required to examine all instructions, forms, terms, and specifications in the

Bidding documents. Failure to furnish all information as required by the Bidding documents or to submit a Bid not responsive to the Bidding documents in every respect will be at the Bidder's risk and may result in the rejection of its Bid.

The Procuring Agency is not responsible for the completeness of the Bidding Documents and their addenda, if they were not obtained directly from the Procuring Agency or from its website or website of PPRA. Re-confirming from the Procuring Agency that all pages/ contents have been properly and clearly received is the prime responsibility of the Bidder.

#### **4. Clarification of Bidding Documents**

- a. A prospective Bidder requiring any clarification of the Bidding documents may notify the Procuring Agency in writing on the e-Procurement System (EPADS). The Procuring Agency will respond in writing to any request for clarification of the Bidding documents which it receives no later than **Three (03) days** prior to the deadline for the submission of Bids prescribed in the Bid Data Sheet. The Procuring Agency's response (including an explanation of the query but without identifying) will be uploaded on the e-Procurement System (EPADS) for clarity of bidders.
- b. **Bid Currencies**
  - (1) Prices shall be quoted in **Pak Rupees**.
- c. **Bid Security**
  - (1) The Bidder shall furnish the Bid Security (Earnest Money) amounting **Rs. 350,000/-**:
  - (2) The original Bid Security shall be enclosed within the sealed envelope and to be submitted physically before closing time for submission of bids. Whereas, scanned copy of bid security shall be uploaded electronically through EPADS before closing hours for submission of bids.
  - (3) The Bidder who failed to submit the original Bids security before the submission deadline shall be disqualified straightaway.
  - (4) The Bid security shall be in Pakistan Rupees and shall be in one of the following forms:
    - (a) Bank call-deposit (CDR), Bank Guarantee, PO, valid for until furnishing of the Performance Security, whichever is later.
    - (b) Unsuccessful Bidders' Bid security will be discharged or returned as promptly as possible
    - (c) The successful Bidder's Bid security will be discharged upon the Bidder signing the contract, pursuant to furnishing the Performance Guarantee.
- d. **The Bid security may be forfeited:**
  - (1) If a bidder withdraws his bid during the period of bid validity.

- (2) In case of a successful bidder, if he fails to sign the contract agreement or execute the work specified in the bill of quantities/ list of goods
- (3) In case of nonperformance of the contract, delayed supply/installations, or substandard supply/installation, short in quantity, the security deposited will be forfeited, and the firm will be blacklisted)
- (4) In the case of a successful Bidder, if the Bidder Fails to furnish Performance Guarantee.

e. **Performance guarantee**

- (1) Performance guarantee valued at **5%** of contract will be submitted by successful firm till stores are delivered and inspected.
- (2) **Period of Validity of Bids:** The validity period of quotations must be indicated and should be **90 days** from the date of opening of financial offer A Bid valid for a shorter period may be rejected by the Procuring Agency as non-responsive.
- (3) **Format and Signing of Bid**
  - (a) The Bidder shall authorize a person/ persons for signing, submission and further correspondence with Procuring Agency on behalf of bidder. Authority letter must be part of bid. However, in case of any issue bidder shall be responsible for all consequences.
  - (b) All pages of the Bid, shall be signed and stamped by the authorized person.

f. **Late E-bids**

- (1) E-Bids will not be accepted on the e-Procurement System (EPADS), after closing time. However, if any E-bid is submitted on the system after closing time due to some technical glitch in the e-Procurement System (EPADS), in that case bid shall be declared late and rejected.
- (2) The Procuring Agency shall not consider for evaluation any Bid that is submitted after the deadline for submission of E-Bids.
- (3) Any Bid received by the Procuring Agency after the deadline for submission of E-Bids shall be declared late, recorded, rejected and returned unopened to the Bidder.

g. **Confidentiality**

- (1) Information relating to the examination, clarification, evaluation and comparison of Bids and recommendation of contract award shall not be disclosed to Bidders or any other persons not officially concerned with such process until the time of the announcement of the respective evaluation report.

**5. FRAMEWORK CONTRACT DURATION**

The duration of framework contract shall be for the period of **one (1) year** starting from the date on which internet services are provided. The Contract would be extended subject to the

satisfactory performance of the contractor for a further period of **two (02) years on yearly basis**, at the same rate & TORs, with the mutual agreement of the Procuring Agency and the Contractor. Extension in the contract agreement shall be the discretion of the procuring agency and the contractor has no right to claim further extension as a matter of right in the contract.

6. **Terms of Payment.** Payment will be made on Monthly basis (Post Paid).
7. **Taxes/ Duties/ Custom clearance** All taxes /duties /import licenses fee as applicable under government laws in Pakistan as well as country of supplier shall be on seller (in FOR case). NUTECH will provide applicable exemption certificates and documents (In FOB Cases only).
8. **Insurance:** - Insurance if require will be seller's responsibility **(in FOR Cases)** and NUTECH's responsibility through NICL **(in FOB Cases)**.
9. **Freight charges /Misc charges:** All charges such as packing, forwarding, local freight, loading and unloading, installation and commissioning, custom clearance, orientations, on job training or any other will be part of quoted price. Delivery till NUTECH will be seller's responsibility and all associated costs will be part of quotation as well.
10. **Delivery Period.** Services will be delivered within **15 Days** from contract signing date.
11. **Force Majeure.** If non-compliance with the period of delivery or services can be proved to be due to Force Majeure, such as but not limited to mobilization, war, riot, strike, lockout, pandemics/epidemics or the occurrence of unforeseen events, the period shall be reasonably extended.
12. **Subletting** Suppliers are not allowed to sublet wholly or part of the contract to any other firm /company without prior permission by NUTECH. Firm found in breach of the clause will be dealt with as per purchaser's right and discretion.
13. **Arbitration.** Will be as under: -
 

"All Claims, disputes, controversies, differences arising out of or in connection with this contract, including any question regarding its existence, validity, interpretation performance, breach or termination, shall be referred to and shall finally be solved by binding arbitration. An arbitration committee shall be constituted comprising Director SCM NUTECH and one arbitrator to be nominated on mutual agreement by each party. The venue of the Arbitration shall be the place of issuance of this contract or as Director SCM NUTECH may determine. In case of any difference, the clauses of Arbitration Act 1940, Rules and Regulation made thereof for time being enforce shall prevail. The award shall be final and binding on both parties.

  - a. Provided that written record of any such arbitration and its award shall be arranged properly.
  - b. An award of such arbitration may be confirmed in a court of competent jurisdiction at Islamabad.
  - c. Provided further that in case of any other question /dispute not covered under this clause,

the decision of Rector NUTECH shall be final.”

- 14. Redress of Grievance.** In case of dispute, case shall be reviewed by NUTECH Redress of grievance committee and decision of NUTECH shall be final and binding on both parties.
- 15. Export License/Permit /End User Cert.** It shall be the responsibility of the Supplier to obtain from the Government concerned all permits and export licenses, etc required to enable each consignment to be shipped immediately as per the delivery schedule. In case the supplier fails to arrange export license within 30 days of signing the contract the purchaser reserves the right to cancel the contract on the risk and expense of the supplier without prior notice. The purchaser will provide end user certificate for acquisition of export license to the supplier (format to be provided by the supplier for respective country within 10 day of signing of the contract).
- 16. Technical Specification:** The supplier will provide OEM certificate, quality certificate /inspection document to the purchaser confirming the quality of the product being supplied under this contract Store must bear the manufacturer’s identification marking /monogram.
- 17. Inspection /Testing of Store:** Inspection testing will be carried out at NUTECH by the concerned inspection team as detailed by the respective department in accordance with the laid down Acceptance criteria. (Acceptance Test procedure (ATPs)/Drawing/Test standard and specification). The supplier will provide ATPs with technical offer. Mutually agreed/approved ATPs will form part of contract to govern the inspection of store subsequently. **Not Applicable**
- 18. Change in Specification /Mfr /Model.** No alternation marked/brand and quality of store will be entertained after the tender have been opened. **Not Applicable**
- 19. Checking of Store at Consignee/User End.** All stores will be checked at Consignee’s end in the presence of the supplier’s representative. If for some reason, the supplier decides not to nominate his representative for such checking, an advance written notice to this effect will be given by the supplier to the consignee prior to immediately on shipment of store. In such an event the supplier will clearly undertake that decision of consignee with regard to quantities and description of consignment will be taken as final and discrepancy found will be accordingly made up by supplier. In all other cases the consignee will inform the supplier about arrival of consignment immediately on receipt of store through registered email/letter and telephone. If no response from the supplier is received within 15 days from initiation letter the consignee will have the right to proceed with the checking without supplier’s representative. User/Consignee’s report on checking of the stores will be binding on the seller in such cases. **Not Applicable**
- Packing /Marking.** The supplier shall be responsible for proper packing of the Store in standard export packing worthy of transportation by sea /air /road rail so as to ensure their content being free from lose or damages due to faulty packing on arrival at the ultimate destination. Packing of stores will be done at the expenses of the supplier. All packing cases,

containers and other packing material shall become the property of the NUTECH on receipt. Any loss occurred /demurrage paid due to wrong marking will be made good by the supplier. **Not Applicable**

**20. Original Performa Invoice:** Original Performa invoice must have following components

incorporated: -

- a. HS Code
- b. Incoterm
- c. Payment Terms
- d. Origin of good
- e. Port of shipment
- f. Address of OEM
- g. Seller acceptance (on Performa Invoice)
- h. Invoice Date
- i. Latest date of shipment
- j. Seller complete bank detail

**Note:-** Performa Invoice in the name of NUTECH in case of FOB cases & in the name of local partner in case of FOR cases.

**21. General Instructions:** Following must be noted: -

- a. The firm should provide point to point acceptance of each clause of tender documents and special instructions attached with tender documents.
- b. Firm will render a certificate with technical offer that firm is neither defaulter nor blacklisted by any government / semi government organization directly or indirectly. (On Judicial Paper)
- c. Rates should be quoted on free delivery basis at NUTECH Islamabad.
- d. The stipulated delivery period should be strictly adhered to. Any anticipated delay that is beyond the control of seller will be informed (in writing) well in advance of the expiry of the due date of the activity along with reasons thereof, requesting for the grant of extension in delivery period. If the seller fails to do so, or the buyer is not convinced with the rationale provided by the seller, liquidated damages up to/at 2% per month or part thereof, will be imposed. However, the maximum limit of the liquidated damages will not exceed 10% of the delayed store value.
- e. If even after applicability of 10% LD, the seller fails to deliver the required stores, the buyer will be at liberty to cancel the contract, and /or procure the of stores from an alternate source, on the seller's "Risk & Cost/Expense". In that case, the seller will be bound to make payment to the new source through NUTECH. The purchaser's decision under this clause shall currency/execution/after placement if the firm is found to be involved in any dubious

activity, litigation, lacking to meet contractual obligations with the purchaser or is blacklisted with any other public procurement agency. No claims / loss /damage of whatsoever nature shall be entertained and NUTECH's NOT be subjected to arbitration.

- f. NUTECH reserves the right to cancel the contract without assigning any reason whatsoever during its decision in this regard will be final / binding on the seller.
- g. An appropriate amount may be paid for mobilization against CDR/DD/Pay Order.
- h. Firms with previous pending/outstanding projects/business and unsatisfactory performance with NUTECH may not be considered for award of any further business.
- i. Lowest evaluated bidders must send their authorized representatives (with authorization letter) for signing of the contract within three days of sharing of the draft contract.
- j. For technical opening firm will send a representative who has knowledge about the quoted items otherwise representative will not be allowed to sit in tender opening.
- k. Stamp duty for Contract will be taken as per Section 22-A of Stamp Act 1899 Pakistan.

**l. Business will be awarded on Closed Framework agreement basis.**

**m. The Purchase/ Supply Order will be awarded to Most Advantageous Bidder.**

- n. The bid proposal should include freight, all other taxes, and delivery of items at NUTECH Islamabad.
- o. All pages (Financial Offer & Terms & Conditions) must be signed/stamped, failing which the bid may be rejected.
- p. Any addition, deletion, or modification of any clause of the procurement terms and conditions of NUTECH by any vendor will not be accepted. It may lead to rejection of the bid.
- q. The bid form must be duly filled in, stamped, and signed by the bidder's authorized representative.
- r. If the Government declares the opening date as a public holiday, the next working day shall be deemed the date for submission and opening of the tender at the same time and venue.
- s. After the opening of bids, SCM, NUTECH will examine the bids for completeness as per the tender document.
- t. If the delivered goods/services are not according to the required quality standards/specifications, they shall be liable to be rejected after inspection. The vendor would be required to supply as per the requirements mentioned in our financial offer otherwise, the purchase/ work order will be canceled after the due date with confiscation of bid security.
- u. The envelope shall also bear the following identification quotation of **“Provision of Internet at NUTECH (Managed WAN Services over Redundant Media) - TD-373”**.

**22. NUTECH reserves the right to reject the bid if.**

- a. Received without Bid Security.
- b. Received later than the date and time fixed for tender submission.
- c. The tender is unsigned/ unstamped.
- d. The offer is ambiguous.
- e. The offer is conditional.
- f. The offer is made by the unauthorized agent/ supplier of the original equipment manufacturer.
- g. The offer is from a firm, which is blacklisted by any Govt Office.
- h. The offer is received by telephone/telex/fax/telegram.
- i. Any unsigned/ambiguous erasing, cutting/overwriting, etc., are made

Annex-A**TECHNICAL OFFER**

Sr.	Items	Specifications	A/U	Qty	Country of Origin	Bidder Compliance	
						Yes	No
	Provision Of Managed Wan Services Over Redundant Media	<p style="text-align: center;"><b><u>Scope of Work</u></b></p> <p>The scope of work and service delivery includes:</p> <ul style="list-style-type: none"> <li>• 800 Mbps CIR bandwidth over Primary Media</li> <li>• Primary Media is required to be Optical Fiber</li> <li>• 800 Mbps CIR bandwidth over Secondary media</li> <li>• Secondary Media is required to be Fiber optic</li> <li>• Auto failover device (Juniper/ CISCO) in case of failure of primary media</li> <li>• Required 99.5% Network/Service availability</li> <li>• 24/7 online technical support and Online ticketing system must be available with service provider</li> <li>• Provision of 32 IPs Pool (IP v4)</li> <li>• Redundant Fiber should be from two different POPs</li> </ul> <p><b><u>Issue Resolution Time &amp; Service Availability</u></b></p> <p>Vendor is required to provide plan for response time as below:</p> <ul style="list-style-type: none"> <li>• In case of any outage, issue is required to be resolved within 2 hours.</li> </ul>					

		<ul style="list-style-type: none"> <li>• Bidder is required to provide a detailed escalation matrix including Level 2, Level 3 technical support.</li> <li>• Bidder is required to ensure service availability and following penalty will be enforced in case of network outage</li> </ul>																	
		<table border="1"> <thead> <tr> <th data-bbox="418 454 822 557">Service availability</th> <th data-bbox="822 454 1209 557">% of MRC deduction</th> </tr> </thead> <tbody> <tr> <td data-bbox="418 557 822 608">99.5% and above</td> <td data-bbox="822 557 1209 608">Nil</td> </tr> <tr> <td data-bbox="418 608 822 660">98% - 99.4%</td> <td data-bbox="822 608 1209 660">5% of MRC</td> </tr> <tr> <td data-bbox="418 660 822 713">96% - 97.9%</td> <td data-bbox="822 660 1209 713">10% of MRC</td> </tr> <tr> <td data-bbox="418 713 822 766">94% - 95.9%</td> <td data-bbox="822 713 1209 766">15% of MRC</td> </tr> <tr> <td data-bbox="418 766 822 818">Less than 94%</td> <td data-bbox="822 766 1209 818">20% of MRC</td> </tr> </tbody> </table>	Service availability	% of MRC deduction	99.5% and above	Nil	98% - 99.4%	5% of MRC	96% - 97.9%	10% of MRC	94% - 95.9%	15% of MRC	Less than 94%	20% of MRC					
Service availability	% of MRC deduction																		
99.5% and above	Nil																		
98% - 99.4%	5% of MRC																		
96% - 97.9%	10% of MRC																		
94% - 95.9%	15% of MRC																		
Less than 94%	20% of MRC																		

**Necessary to Fill Completely****Fill in following essential Parameters: -**

1.	Validity of Offer	Days (Should not be less than <b>90 days</b> )	
2.	Delivery period	Days (After placement of order)	
3.	Country of Origin		
4.	Warranty Period		

**General: -**

1.	GST Number	Enclose Copy
2.	NTN / CNIC	if exempted, provide valid exemption certificate

**Payment Terms (In continuation of Tender Document clause 12): -**

<b>In FOR Cases</b>
<b>20 %</b> advance payment against CDR/Pay Order/DD
Remaining <b>80%</b> payment after delivery, installation / commissioning /user satisfaction certificate

**Details of Foreign Principal Information with account details: -**

1. Name / Title: \_\_\_\_\_ 2. Address: \_\_\_\_\_

OEM Brand Name:	Firm Name:	<b>Signature:</b>
OEM Focal Person Name:	Firm Focal Person:	<b>Official :</b>
OEM Phone Number for verification:	Firm Phone Number:	<b>Name &amp; CNIC:</b>
OEM Email Id for verification:	Firm Email Id:	<b>Designation:</b>

**FINANCIAL OFFER**

Sr.	Items	Specifications	A/U	Qty	Country of Origin	Unit Price (Inc. Tax)	Total Price (Inc. Tax)
1.	Provision Of Managed Wan Services Over Redundant Media	<p style="text-align: center;"><b><u>Scope of Work</u></b></p> <p>The scope of work and service delivery includes:</p> <ul style="list-style-type: none"> <li>• 800 Mbps CIR bandwidth over Primary Media</li> <li>• Primary Media is required to be Optical Fiber</li> <li>• 800 Mbps CIR bandwidth over Secondary media</li> <li>• Secondary Media is required to be Fiber optic</li> <li>• Auto failover device (Juniper/ CISCO) in case of failure of primary media</li> <li>• Required 99.5% Network/Service availability</li> <li>• 24/7 online technical support and Online ticketing system must be available with service provider</li> <li>• Provision of 32 IPs Pool (IP v4)</li> <li>• Redundant Fiber should be from two different POPs</li> </ul> <p><b><u>Issue Resolution Time &amp; Service Availability</u></b></p> <p>Vendor is required to provide plan for response time as below:</p> <ul style="list-style-type: none"> <li>• In case of any outage, issue is required to be resolved within 2 hours.</li> <li>• Bidder is required to provide a detailed escalation</li> </ul>					

		<p>matrix including Level 2, Level 3 technical support.</p> <ul style="list-style-type: none"> <li>Bidder is required to ensure service availability and following penalty will be enforced in case of network outage</li> </ul>																	
		<table border="1"> <thead> <tr> <th data-bbox="358 453 763 555"><b>Service availability</b></th> <th data-bbox="763 453 1149 555"><b>% of MRC deduction</b></th> </tr> </thead> <tbody> <tr> <td data-bbox="358 555 763 608">99.5% and above</td> <td data-bbox="763 555 1149 608">Nil</td> </tr> <tr> <td data-bbox="358 608 763 660">98% - 99.4%</td> <td data-bbox="763 608 1149 660">5% of MRC</td> </tr> <tr> <td data-bbox="358 660 763 713">96% - 97.9%</td> <td data-bbox="763 660 1149 713">10% of MRC</td> </tr> <tr> <td data-bbox="358 713 763 766">94% - 95.9%</td> <td data-bbox="763 713 1149 766">15% of MRC</td> </tr> <tr> <td data-bbox="358 766 763 818">Less than 94%</td> <td data-bbox="763 766 1149 818">20% of MRC</td> </tr> </tbody> </table>	<b>Service availability</b>	<b>% of MRC deduction</b>	99.5% and above	Nil	98% - 99.4%	5% of MRC	96% - 97.9%	10% of MRC	94% - 95.9%	15% of MRC	Less than 94%	20% of MRC					
<b>Service availability</b>	<b>% of MRC deduction</b>																		
99.5% and above	Nil																		
98% - 99.4%	5% of MRC																		
96% - 97.9%	10% of MRC																		
94% - 95.9%	15% of MRC																		
Less than 94%	20% of MRC																		
Total Amount Including all Taxes																			

Tender No \_\_\_\_\_

Name of the Firm \_\_\_\_\_

Firm Address \_\_\_\_\_  
\_\_\_\_\_

Telephone No \_\_\_\_\_

E-Mail \_\_\_\_\_

To, DD SCM Office NUTECH  
University I- 2, Main  
IJP Road, Islamabad.

Dear Sir

1. I / We hereby offer to supply to the NUTECH University the stores detailed in schedule to the tender inquiry or such portion thereof as you may specify in the acceptance of tender at the price offered against the said schedule and further agree that this offer will remain valid up to 90 days after opening of Financial offer and will not be withdrawn or altered in terms of rates quoted and the conditions already stated therein or on before this date. I / we shall be bound by a communication of acceptance to be dispatched within the prescribed time.
2. I / we have understood the instructions to Tenders and General Conditions Governing Contract available at NUTECH website and have thoroughly examined the specifications / drawing and / or patterns quoted in the schedule here to and am/are fully aware of the nature of the stores required and my/ our offer is to supply stores strictly in accordance with the requirements. Yours Faithfully. (Signature of Tenderer)  
Designation

Date:

Individual signing tender and / or other documents connected with a contract must be signed by principal authorized rep/ OEM rep/ Authorized partner firm rep.

---

**"SELLER'S WARRANTY CERTIFICATE"**

**(To be provided on stamp paper )**

Validity Years from the date of final acceptance of the Stores.

We hereby guarantee that we are the genuine and original Source of provisioning the Stores to our Buyer. We also undertake that nothing in the manufacturing of these Stores has been obtained through unauthorized means.

1. We hereby warrant and undertake that the Stores and all the associated spares/ accessories supplied under the terms and conditions of the above Contract, are:
  - a. brand new, complete in all respects, possessing good quality and standard workmanship; and
  - b. liable for replacement/rectification free of charge, if during the Warranty period the same are found defective before or under normal use or these do not remain within the limits and tolerances stated under the specifications or in any way not in accordance with the terms of this Contract. All expenses incurred in removal, re- provisioning and reinstallation of such defective Stores or their parts shall also be borne by us.
2. The Warranty shall remain valid for a period of \_\_\_ years from the date of final acceptance of the Stores.  
\*Sellers warranty must be provided by the Seller (firm) on Rs 100 stamp paper along with bank guarantee/CDR/Pay Order without changing a word. BG with additional clauses will be rejected.

**CHECK LIST****(This checked list must be attached with your technical offer, duly filled and Signed by authorized signatory)**

Tender No \_\_\_\_\_

Date \_\_\_\_\_

1	Tender Fee	a. Tender fee ref no b. Bank c. Amount		
2	Bid Security	a. Bid Security Ref no b. Bank		
3	Form Annex A, B and C signed by Authorized Signatory		Yes	No
4	Offering specification of items as per tender documents		Yes	No
5	Quoted Currency as per tender documents		Yes	No
6	Accounting unit/Qty as per tender documents		Yes	No
7	Delivery Schedule as per tender documents		Yes	No
8	Country of origin of store			
9	Name of OEM:-			
10	Original Performa invoice (Mandatory)		Yes	No
11	Certified that there is no Deviation from tender documents conditions/ there is deviation from tender documents condition as per following details.		Yes	No
12	Blacklisting certificate.		Yes	No
13	Verifiable OEM Certificate		Yes	No
14	Warranty Period as per tender documents		Yes	No
15	ATPs provided (if required)		Yes	No

Note: Fill and/or mark Yes/No where required.

Signature of Firm Auth Signatory

### Special Instructions

#### Technical Evaluation Criteria:

Technical proposals will be evaluated on the basis of Scoring Criteria as provided below. Financial proposals would be opened only for those applicants obtaining 70% or higher marks in Technical Evaluation.

Financial proposals of those applicants obtaining less than 70% marks in Technical Evaluation shall remain un-opened & would be returned to the applicants. An evaluation committee appointed by the NUTECH will evaluate the technical proposals on the basis of their compliance with the RFP and by applying the evaluation criteria and the point system as specified below.

#### Evaluation Criteria I:

<b>Evaluation Criteria I</b>		
<b>Clause</b>	<b>Nature</b>	<b>Documents</b>
Certificate of Company/Firm Registration/Incorporation under the laws of Pakistan	Mandatory	Registration Certificate/Experience Certificate
Valid Income Tax Registration	Mandatory	Certificate
Valid General Sales Tax Registration (Status = Active with FBR)	Mandatory	Certificate
Submission of undertaking on legal valid and attested stamp paper that the firm is not blacklisted by any of Provincial or Federal Government Department, Agency, Organization or autonomous body or Private Sector Organization Anywhere in Pakistan	Mandatory	Affidavit on Stamp Paper
Compliance to the ToRs mentioned in this RFP	Mandatory	Compliance sheet
Service Provider must have valid PTA license/ local loop operation LLO and LDI license	Mandatory	PTA registration certificate/LLO license
ISP must have own Last Mile Media ( <b>Out Sourcing is not allowed</b> )	Mandatory	Documentary Evidence
Presence of local support office in Rwp/ISB	Mandatory	Documentary Evidence
At least 3 deployment of 500Mbps or more	Mandatory	

Provision of monitoring tool reporting dashboard	Mandatory	
IPV6 readiness	Mandatory	
Provision of dedicated account manager	Mandatory	

Bidders who qualify mandatory clause will be evaluated on below Eligibility Criteria.

### **Evaluation Criteria II**

Attributes	Maximum Score	Score distribution	Requirements
Company established (no. of years)	10	10	5 or more years (0.5 Mark for each year)
Similar ongoing projects (500 Mpbs & above with evidence)	10		1 Mark for each project
Financial strength of the company (Provide 3 years financial statements)	10	10	Having annual turnover of 01 Billion & above
		8	Having annual turnover of 0.8-01 Billion
		5	Having annual turnover of 0.5-0.8 Billion
		2	Having annual turnover less than 0.5 Billion
Primary link on fiber (with evidence)	05		
Backup link on fiber optic with a different route & separate PoP (Route diagram should be attached)	10		
Direct bandwidth connectivity of ISP from at least two tier – 1 operators (attach evidence) – 5 mark each	10		

**Minimum passing score will be 30.**

**Additional / Bonus Mark.**

Academic support CSR activities with evidence – 10 (2marks)