

**TENDER DOCUMENTS
FOR
HIRING WEBHOSTING, AUDIO STREAMING & E-MAIL SERVICES**

Tender inquiry No. ENG/PROC-4(242-C)/26

**Pakistan Broadcasting Corporation
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Table of Contents

<u>General</u>	3
1. Scope of Bid	3
2. Cost of Bidding	3
<u>Bidding Documents</u>	3
3. Contents of Bidding Documents	3
4. Amendment of Bidding Documents	3
<u>Preparations of Bids</u>	4
5. Bid Prices.	4
<u>Submission of Bids</u>	4
6. Deadline for Submission of Bids	4
7. Late Bid.	4
<u>Bids Opening and Evaluation</u>	4
8. Bids Opening	4
9. Correction of Errors	4
10. Evaluation of Bids	5
11. Client References	5
12. Availability of Professional staff/ Experts	5
13. Bid Security	6
14. Performance Guarantee	6
<u>Award Criteria</u>	6
15. Award criteria	6
16. PBC's Right to Reject All the Bids	6
17. Payment Terms	6
18. Code of Conduct	6
<u>Bid Data Sheet</u>	7
Scope of Work/Specifications (Annexure A)	8-9
<u>Technical Proposal</u>	10-16
Bid Form (Annexure B)	11
Qualification/Eligibility Criteria (Annexure C)	12-13
Client References (Annexure D)	14
Integrity Pact (Annexure E)	15
Non-Disclosure Agreement (Annexure F)	16
<u>Financial Proposal</u>	17-21
Bid Form	18
Financial Proposal (Price Schedule)(Annexure-G)	19-21
Contact Detail	21
Terms and Conditions (Annexure-H)	22
<u>(These Bidding Documents contain 22 pages)</u>	

GENERAL

Introduction

With independence on 14th August-1947, Radio Pakistan also came into existence by parting ways with the then All India Radio. After rendering the service of around 26 years, Radio Pakistan was converted into a statutory body through a parliamentary Act No. XXXII-1973 in 1973 and Radio Pakistan became PAKISTAN BROADCASTING CORPORATION. The purpose of enacting Radio Pakistan as a “corporation” was to disseminate impartial news and analysis, besides education, information and entertainment, to general public through a vast network of broadcasting and transmitting equipment installed in large cities of the country with its headquarters in capital, Islamabad. In addition, the aims and objectives of this public sector state broadcaster include, promoting soft image of the country in terms of Islamic, social and cultural values in and outside its territorial boundaries.

The administrative and financial affairs of PBC are governed by a Board of Directors (BoD) with Secretary Information as its Chairman. The appointment of BoD members is made by the federal government.

1. Scope of Bid:

PBC intends to invite sealed bids for Hiring of Webhosting, Audio streaming and Email Services. Detailed scope of work (specifications) is at **Annexure –A**. Bidder/Firm, who is black listed by any government organization will not be eligible to participate in the bidding/procurement process.

2. Cost of Bidding:

The Bidder will bear all costs associated with the preparation and submission of its bid, and PBC will in no case be responsible or liable for those costs.

Bidding Documents

3. Contents of Bidding Documents:

Bidders are expected to examine all instructions, forms, terms, specifications, and other information in the Bidding Documents. Failure to furnish all information required by the Bidding Documents or submission of a bid not substantially responsive to the Bidding Documents in every respect will be at the Bidder’s risk and may result in the rejection of its bid.

4. Amendment of Bidding Documents:

At any time prior to the deadline for submission of bids, the PBC may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, amend the Bidding Documents. Later amendments on the same subject modify or replace earlier ones.

Amendments will be provided in the form of Addenda to the Bidding Documents, which will be sent in writing to all prospective Bidders via email & the bidders will make amendments

as part of their technical as well as financial proposal as per PPRA Rule 2004 clause 23 sub clause (3). Addenda will be binding on Bidders. Bidders are required to immediately acknowledge receipt of any such Addenda. It will be assumed that the Bidder in its bid will have taken the amendments contained in such Addenda into account.

In order to offer prospective Bidders reasonable time in which to consider the amendment in preparing their bids, the PBC may, at its discretion, extend the deadline for the submission of bids consistent with provision of Rule PPRA-2004 Clause #27.

Preparation of Bids

5. Bid Prices:

The Contract will be for Hiring of Webhosting, Audio streaming and Email Services as described in Financial Proposal and the bidder will fill in rates and prices for all items of the required service accordingly. All bids will be quoted in Pak Rupee. Bids in any other currency will be rejected. The price quoted would be inclusive of all taxes levied by the local Authority/ Provincial Government/ Federal Government & international agencies at the time of submission of bids. Any subsequent change in applicable direct/ indirect taxes/ duties levied by the government will accordingly be adjusted.

Submission of Bids

6. Deadline for Submission of Bids:

- i. Bids must be received at the address specified in Bid Data Sheet not later than the time and date specified in the Bid Data Sheet.
- ii. PBC may extend the deadline for submission of bids by issuing an amendment, in which case all rights and obligations of the Company and the bidders previously subject to the original deadline will then be subject to the new deadline.

7. Late Bid:

Any Bid received after the deadline will be returned unopened to the Bidder.

Bids Opening and Evaluation

8. Bids Opening:

The PBC will open all bids, in public, in the presence of Bidders' representatives who choose to attend, at the time, on the date and at the place specified in the Bid Data Sheet & published in tender notice. Bidders' representatives will sign an attendance sheet as proof of their attendance.

9. Correction of Errors:

The PBC tender opening committee will check bids for any arithmetic errors, which are determined to be substantially responsive. The PBC on the following basis will rectify arithmetical errors: If there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail, and the total price will be corrected; if there is a discrepancy between the amounts in figures and in words, the

amount in words will prevail. The amount stated in the Bid will be adjusted by the PBC, in accordance with the above procedure for the correction of errors and, with the concurrence of the Bidder, will be considered as binding upon the Bidder. The price/prices not mentioned against the services/goods in the financial proposal of any bidder than it will be considered as included in total prices and bidder will not be allowed to inter prices against the services/goods kept blanked. Any optional services/goods mentioned in proposal will be discretion of tender committee to consider or reject while preparing comparative statement. The services which are additional but not mentioned as optional will be considered included in the quotation and the comparative statement will be prepared accordingly, while bidders are not allowed for arguments in such cases. If the Bidder does not accept the corrected amount in the light of above stated procedure, the Bid will be rejected, and the Bid Security may be forfeited.

10. Evaluation of Bids:

The bids will be evaluated in terms of Rule 36-(b) of PPRA Rules. i.e., Single Stage - Two Envelope procedure. Bids will be evaluated in detail on compliance based method as per **Annexure - A, B, C, D, E, F, G&H** of Technical Proposal. Bidders must ensure to comply all the fields given in Annexure– **A, B, C, D, E, F, G&H**. If a bidder is unable to comply in any of the given field, the proposal will be disqualified for further processing. The Financial Proposal of firms technically compliant & dully Qualified by bid evaluation committee (BEC) will only be opened.

11. Client References:

The bidder must mention the names and contact details of client references on prescribed format (**Annexure-D**) who shall be able to provide information about services rendered by the firm.

12. Availability of Professional Staff/ Experts:

Having selected, the bidder based on, among other things, evaluation of proposed professional/certified staff, the PBC expects to get the contract executed by the professional staff named in the proposal. PBC will require assurance that the professional staff will be actually available. PBC will not consider substitutions during contract unless both parties agree that undue delay in the selection process makes such substitution unavoidable or for reasons such as death or medical incapacity. If this is not the case and if it is established that professional staff were offered in the proposal without confirming their availability, the Bidder may be disqualified. Any proposed substitute will have equivalent or better qualifications and experience than the original candidate and his/her name be submitted by the Bidder within a reasonable time without affecting the deliverable timelines.

13. Bid Security:

All bidders are required to submit an amount of bid security with financial proposal @2% of total Amount of the financial proposal, as per the given financial proposal format, in the form of CDR in favor of Controller Procurement PBC. No bid will be considered as valid unless the Bid Security accompanies it. No interest will be payable by the PBC on this deposit. Bid Security will be refundable on completion of bidding process.

14. Performance Guarantee:

Performance Guarantee shall be provided by the successful bidder within three working days after receipt of LOI & before signing of agreement with PBC. The successful Bidder shall furnish the performance guarantee in the form of CDR from any scheduled bank in Pakistan for amount @10% of the total contract amount.

If the bidder becomes defaulter/insolvent or deviates from any other obligation then his performance security will be forfeited.

If services are provided then for the entire contract period, performance security will be retained to ensure satisfactory performance.

Award Criteria

15. Award Criteria:

The contract will be awarded to the successful bidder whose bid has been found technically & financially compliant and emerged as Most Advantageous evaluated bid.

16. PBC's Right to Reject All the Bids:

The PBC reserves the right to annul the bidding process and reject all bids at any time prior to award of contract as described in **PPRA Rule 2004 clause 33**.

17. Payment Terms:

17.1 Payments will be made by PBC against the invoice/s raised along with performance certificate (PAC) obtain from the End user (PBC IT WING) through Incharge IT Wing after one month satisfactory report. There will be no Advance/Mobilization.

17.2 Payment of contract price shall be made in completion of the task & obtaining satisfactory performance report as stated above, initiated after 30 days on issuance of PAC by the end user.

17.3 All the payments shall be made through cross Cheque in Pak Rupees.

17.4 Taxes will be deducted as per government rules at the time of payment.

18. Code of Conduct:

It is the PBC's policy to require that Service Providers, Suppliers, and Contractor under PBC's-financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts. **Under Rule 19 of PPRA-2004**, the PBC can blacklist bidders found

to be indulging in corrupt or fraudulent practices. Such barring action will be duly publicized and communicated to the PPRA& other public sector departments.

19. Bid Data Sheet

The following specific data for services to be acquired will complement, supplement or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein will prevail over ITB.

- i. Bidder/Firm, who is black listed by any government organization will not be eligible to participate in the bidding/procurement process.
- ii. The bids will be evaluated in terms of clause 36-(b) of PPRA Rules 2004. i.e., Single Stage - Two Envelope procedure. Bids will be evaluated in detail on compliance based method as per **Annexure – A, B, C, D, E,F, G &H** of the proposal. Bidders must ensure compliance to all the fields given in the Annexures. If a Bidder is unable to comply in any of the given field, their proposal will be disqualified for further processing. The financial proposal of technically compliant firm will only be opened.
- iii. The period of Bid validity will be 90 (Ninety) days after opening of the Bids.
- iv. All bidders are required to submit amount of bid security enclosed in financial proposal @ 2% of the bid price (Total Amount).
- v. Within three working days of the receipt of LOI, the successful bidder is bound to respond. If agreed with the terms of LOI he shall provide CDR @ 10% of total bid value, to Controller Procurement PBC HQ, G-5 Islamabad. The contract will be awarded to the successful bidder on provision of CDR from any scheduled bank in Pakistan for amount @10% of the total contract amount.
- vi. The Company's address for the purpose of bid submission is: PBC Head Quarters, 2ndFloor, Room #214 G-5 Constitution Avenue, Islamabad. The deadline for submission of bids will be June 18, 2026 at 11:00AM. Bids will be opened on June 18, 2026 at 11:30AM.
- vii. Bidders have to submit bids with Complete Requirements. Late/ incomplete and Conditional bids will not be entertained. Bids submitted without signed Bid Form of an authorized nominee of the bidder may be rejected. Bids with material deviation, exception, objection, conditionality or reservation will be rejected. Bids submitted late will be rejected

SCOPE OF WORK/SPECIFICATIONS

S. No.	Description/Specification
1	<p>(Specifications for Dedicated Cloud Web Server with HA):</p> <ul style="list-style-type: none"> • Core: 8 • RAM: 16 GB • Storage: 2 TB HDD • 1 Dedicated live/public IP • OS: CentOS 7 • CPanel License for 5Account/Domain • Bandwidth: Inbound 30 Mbps Outbound 100Mbps • Data Volume per Month: Unlimited • Database: MySQL, FTP Account: Unlimited • WAF, DOS/DDOS protection. • Migration of all users' email data from current email server. • Migration of all Website data from current server. • Wildcard SSL certificates licensed version • High security using WAF and DDoS protection. • Inline DDOS Protection Capability • 30 Seconds Response time against any Attack • 5 Minute Resolution time for any attack incident
2	<p>Stand-Alone Cloud Server for Audio SSL Streaming</p> <ul style="list-style-type: none"> • Core: 4 • RAM: 8 GB • Storage: 500 GB HDD • 1 Dedicated live/public IP • OS: CentOS 7 • Licensed Solution • Bandwidth: Inbound 10 Mbps Outbound 100Mbps
3	<p>Managed Email Server:</p> <ul style="list-style-type: none"> • 200 Email Accounts • Admin/Email panel through CPanel • SSL/TLS – with enforced TLS Certificates on email gateway • Inbox size based on total available storage
4	<p>CLOUD BASED WEB APPLICATION FIREWALL AND DDOS PROTECTION WITH LOAD BALANCER for 2 websites (https://radio.gov.pk/) (https://pbc.gov.pk/)</p> <ul style="list-style-type: none"> • Unmetered DDoS Protection • Web Application Firewall (WAF) • Global Content Delivery Network • Lossless image optimization • Automatic mobile optimization • Cache Analytics • Packet deep analysis up to layer 7 • WAF Management • 24/7 Real time threat protection engines • Static Content Caching • Reputation-based Threat Protection
5.	<p>Management and Support:</p> <ul style="list-style-type: none"> • 24/7 Support via calls, email and ticketing system • Server Security Management and support • Infrastructure Monitoring • Network Monitoring • Alerting Service • Remote Resolution Services • Performance Optimization Service

6.	Seamless Auto-failover feature
7.	SIEM Solution <ul style="list-style-type: none">• Log Data Management• Network visibility• Threat Intelligence• Real-time Alerting• Dashboards and reporting• Security & IT Integrations

Technical Proposal
Hiring of Webhosting, Audio Streaming & E-Mail Services for Pakistan

Tender inquiryNo. ENG/PROC-4(242-C)/26

Pakistan Broadcasting G-5 Constitution Avenue Islamabad

HQ, Building 2nd floor Room #214

PHONE #0519215822

Email# controller.proc@gmail.com

Bid Form

(To be printed on bidder's letterhead)

Dated:-----

To:

The Director General PBC HQ,
Constitutional Avenue G-5 Islamabad

Subject: Technical Proposal for Hiring Webhosting, Audio Streaming & E-Mail Services

Dear Sir,

Having examined the bidding documents, the receipt of which is hereby duly acknowledged, we the undersigned, offer to supply and deliver the required item or services in conformity with the said bidding documents as may be ascertained in accordance with the Technical Proposal and Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to deliver the services in accordance with the schedule specified in the Technical Requirements and Specifications.

We agree to abide by this Bid for a period of 90 (Ninety Days) from the date fixed for Bid opening on **18-06-2026** and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

If the Bid is accepted then until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest or any bid you may receive.

Dated this _____ day of _____ 2026.

[Seal & signature]

[In the capacity of]

Duly authorized to sign Bid for and on behalf of.....

QUALIFICATION/ELIGIBILITY CRITERIA

The following criteria shall be used for technical evaluation of the bidders. Partially compliance will be rejected.

No.	Description	Marks
01	Experience of running a tier-3 data center: From 3 to 6 years = 5 Marks From 7 to 10 years = 7 Marks Above 10 years = 10 Marks	10
02	Established data center in following cities: Islamabad/Rawalpindi = 05 Marks Karachi = 10 Marks Islamabad/Rawalpindi & Karachi = 15 Marks	15
03	Average annual turnover in last three (03) years: 10 – 30 million PKR = 05 Marks 31 – 50 million PKR = 07 Marks Above 50 million PKR = 10 Marks	10
04	Technical Approach: i. Does the proposal clearly explain, understand and respond to the requirements of the project, including both functional and non-functional requirements as stated in the Scope of Work? -05 Marks ii. Does proposal include description of proposed approach and the bidder's knowledge and capacity related to the Scope of Work? – 05 Marks iii. Did the bidder demonstrate understanding and commitment to data and system security and technology considerations? – 05 Marks	15
05	Management Approach: i. Does the bidder have sufficient staff who are qualified and available to complete the work as proposed? Do the proposed team members have necessary experience and capabilities to fulfill the Scope of Work? (Bidders to provide required details of their team.) – 10 Marks ii. Project plan – Does the proposed approach and detailed activities and timeline fulfill the requirements of executing the Scope of Work effectively and efficiently? – 10 Marks	20
06	Past/Current Performance: i. Does the bidder have a good track record in conducting similar work as the scope of work as demonstrated by list of at least three (3) ongoing projects? – 15 Marks ii. Are the bidder's hardware, software and licenses current and fully updated? – 15 Marks	30
Total Marks		100

Bidders shall be required to obtain 70 marks on overall basis to qualify technical evaluation.

For criteria mentioned at Sr. 5, 6 and 7 above, the Evaluation Team will apply the following guidelines in awarding marks, with interpolation between these defined points where necessary to reflect their analysis.

% Score	Evaluation Committee analysis
0%	Little or no information provided, and therefore no analysis possible.
20%	Information provision contains a major lacuna, and analysis of the information shows that there is a significant deficiency against the project's requirements.
40%	Information provision contains a major lacuna; or analysis of adequate information shows that there is a serious deficiency against the project's requirements.
60%	Information provision is adequate to permit full analysis, but shows that there is a significant deficiency against the project's requirements.
80%	Information provision is adequate to permit full analysis, but shows that there are some minor deficiencies against the project's requirements.
100%	Information provision is adequate to permit full analysis, and shows that that the bid is adequate to meet the project's requirements.

The weightage of the marks obtained in the above criteria shall be eighty percent (80%) and will be calculated as under:

$$A = (\text{Marks Obtained out of 100}) \times 0.8$$

Financial Evaluation:

The financial proposals of the technically qualified bidders shall be evaluated as per the below criteria:

$$B = [100 \times (\text{Lowest Financial Proposal Value} / \text{Financial Proposal Value to be evaluated})] \times 0.2$$

Final Score:

Final Score shall be calculated as per the following formula:

$$\text{Final Score} = A + B$$

The contract will be awarded to the bidder obtaining highest Final Score (most advantageous bid).

Client References

Client Name.....

Contact Person with email Address and Contact Number.....

Organization/Industry.....

Deliverable items.....

Any Comments

Integrity Pact

[Bidder Name] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Pakistan (GoP) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoP) through any corrupt business practice.

Without limiting the generality of the foregoing, [Bidder Name] represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from PBC, except that which has been expressly declared pursuant hereto.

[Bidder Name] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoP and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

[Bidder Name] accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to PBC/GoP under any law, contract or other instrument, be voidable at the option of PBC/GoP.

Notwithstanding any rights and remedies exercised by PBC in this regard, [Bidder Name] agrees to indemnify PBC for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to PBC in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by [the Bidder] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from PBC.

For and on behalf of _____

Signature: _____

Name: _____

Non-Disclosure Agreement

1. This Non-Disclosure Agreement exists between [successful Bidder] (hereinafter referred to as “RECIPIENT”) and Pakistan Broadcasting Corporation.
2. This agreement serves to protect confidential information developed and owned by PBC which will be used by the bidder from the Work order till during the contract/SLA period under the following terms.
3. "Confidential Information" means any information directly or indirectly concerning, or related to the: Information about the activities of the PBC.
4. Information about the above mentioned categories in Project by PBC, including but not limited to: Policies, Procedures, Business, Rules, Validation, Checks, all project related information Process followed etc.
5. Information about PBC, above-mentioned categories of this project as per RFP.
6. Any other information the recipient having obtained from PBC deliberately or otherwise during the course of this exercise.
7. Confidential Information and Intellectual Property may be Oral, written, electronic or other machine-readable form.
8. Translated from the original, modified, updated, or altered Originated or obtained by PBC.
9. Recipient shall protect the disclosed Confidential Information by using the same degree of care to prevent the unauthorized use, dissemination or publication of the Confidential Information as the recipient uses to protect its own Confidential Information of a similar nature.
10. Recipient must ensure the secure custody of the Confidential Information and must take all reasonable precautions to prevent the access, use or disclosure of this information by third parties.
11. Recipient shall not disclose or attempt to disclose any Confidential Information to any person or entity other than its consultants and legal advisors who need access to such Confidential Information, and shall assure that all such persons treat the Confidential Information in accordance with all of the terms hereof.
12. Recipient shall not make or take any copies of Confidential Information, unless previously approved by Disclosure.
13. Recipient shall not use or attempt to use any of the Confidential Information for his/her own benefit or for the benefit of any other person or entity.
14. Recipient shall not be authorized to use or process the Confidential Information upon the date that his/her services to PBC are completed or terminated.
15. Recipient shall promptly return the Confidential Information, or certify in writing to the complete destruction thereof, as directed by PBC in writing.
16. The laws of Pakistan shall govern the interpretation and enforcement of this Agreement.
17. Recipient shall be bound by conditions until released in writing by PBC.

Agreed to and Accepted by Pakistan Broadcasting Corporation

(Signature of “Authorized Representative” of bidder)

(DG/DE PBC)

Financial Proposal

For

Tender for Hiring Webhosting, Audio Streaming & E-Mail Services

Tender Inquiry No. ENG/PROC-4(242-C)/26

Pakistan Broadcasting `G-5 Constitution Avenue Islamabad

HQ, Building 2nd floor Room #214

PHONE #0519215822

Email: controller.proc@gmail.com

Bid Form

(To be printed on bidder's letterhead)

Dated:

To:

The Director General PBC HQ,
G-5 Constitution Avenue Islamabad Pakistan.

Subject: Financial Proposal for Hiring Webhosting, Audio Streaming & E-Mail Services

Dear Sir,

Having examined the bidding documents, the receipt of which is hereby duly acknowledged, we the undersigned, offer to supply and deliver the required item or services in conformity with the said bidding documents as may be ascertained in accordance with the Technical Proposal and Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to deliver the services in accordance with the schedule specified in the Technical Requirements and Specifications.

We agree to abide by this Bid for a period of 90 (Ninety Days) from the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

If the Bid is accepted then until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest or any bid you may receive.

Dated this _____ day of _____ 2026.

[Seal & signature]

[In the capacity of]

Duly authorized to sign Bid for and on behalf of-----

Financial Proposal
Price Schedule in Pak Rupees
Bill of Quantities/Specifications
For Virtual Dedicated CLOUD Web Server

<u>Sr #</u>	<u>Description/Specifications</u>	Total Annual Amount Including all taxes
1.	<p>(Specifications for Dedicated Cloud Web Server with HA):</p> <ul style="list-style-type: none"> • Core: 8 • RAM: 16 GB • Storage: 2 TB HDD • 1 Dedicated live/public IP • OS: CentOS 7 • CPanel License for 5Account/Domain • Bandwidth: Inbound 30 Mbps Outbound 100Mbps • Data Volume per Month: Unlimited • Database: MySQL, FTP Account: Unlimited • WAF, DOS/DDOS protection. • Migration of all users' email data from current email server. • Migration of all Website data from current server. • Wildcard SSL certificates licensed version • High security using WAF and DDoS protection. • Inline DDOS Protection Capability • 30 Seconds Response time against any Attack • 5 Minute Resolution time for any attack incident 	_____PKR
2.	<p>Stand-Alone Cloud Server for Audio SSL Streaming</p> <ul style="list-style-type: none"> • Core: 4 • RAM: 8 GB • Storage: 500 GB HDD • 1 Dedicated live/public IP • OS: CentOS 7 • Licensed Solution • Bandwidth: Inbound 10 Mbps Outbound 100Mbps 	_____PKR
3.	<p>Managed Email Server:</p> <ul style="list-style-type: none"> • 200 Email Accounts • Admin/Email panel through CPanel • SSL/TLS – with enforced TLS Certificates on email gateway 	_____PKR

	<ul style="list-style-type: none"> • Inbox size based on total available storage 	
4.	<p>CLOUD BASED WEB APPLICATION FIREWALL AND DDoS PROTECTION WITH LOAD BALANCER for 2 websites (https://radio.gov.pk/) (https://pbc.gov.pk/)</p> <ul style="list-style-type: none"> • Unmetered DDoS Protection • Web Application Firewall (WAF) • Global Content Delivery Network • Lossless image optimization • Automatic mobile optimization • Cache Analytics • Packet deep analysis up to layer 7 • WAF Management • 24/7 Real time threat protection engines • Static Content Caching • Reputation-based Threat Protection 	_____PKR
5.	<p>Management and Support:</p> <ul style="list-style-type: none"> • 24/7 Support via calls, email and ticketing system • Server Security Management and support • Infrastructure Monitoring • Network Monitoring • Alerting Service • Remote Resolution Services • Performance Optimization Service 	_____PKR
06.	Seamless Auto-failover feature	_____PKR
07.	<p>SIEM Solution</p> <ul style="list-style-type: none"> • Log Data Management • Network visibility • Threat Intelligence • Real-time Alerting • Dashboards and reporting • Security & IT Integrations 	_____PKR

Grand Total in Words: _____.

Bid Security @2% of Grand Total: Rs. _____.

01	Bidder's financials should represent the costing in following structure: a) Provision & Installation of Managed email & webhosting services with TLS certificate (wild card) b) User accounts, email customization, website migration & Testing; c) Security assessment report, other technical documentation & Training; d) Support for ensuring smooth operations.
02	Delivery of the services / goods shall be made by the successful bidder in accordance with the time schedule prescribed by PBC in the Contract.
03	PBC reserve the right to increase or decrease the quantity as per PPRA Rules.
04	Rates should be inclusive of all applicable taxes to Federal & Provincial Govt. or local bodies and will be deducted from the invoice as per rules.
05	The quoted rates once offered by the bidder will not be changed during the contract period.
06	Bid Security 2% of Grand Total Amount (inclusive of taxes)

Contact Details:

Authorized Signature: _____

Name and Title of Signatory: _____.

Name of Bidder: _____.

Address: _____.

Contact No. _____

Terms & Conditions for Web Hosting/Email/Audio Streaming service Tender

1. The bidder should be a company/firm having legal presence in Pakistan.
2. A bidder can submit only one bid with one proposed solution as multiple bids and offers of multiple alternative solutions shall not be considered. Only 1st solution will be considered for financial comparison statement.
3. The bidder must quote price in PAK rupees.
4. Must be active and registered national Taxing agencies (Sales Tax Registration Number (STRN) & National Tax Number NTN) & bidder will submit last financial year's audited financial report.
5. PBC has the rights to add, enhance or remove any functionality not disturbing the major scope of work.
6. Web hosting services may be extended further on the following terms and conditions:
 - 6.1. Services will be extended on the basis of satisfactory performance.
 - 6.2. Web hosting specifications and terms & conditions will be same.
 - 6.3. Invoice amount will be adjusted with mutual consent as per PPRA rules.
 - 6.4. Payment will be made on yearly basis.
7. The successful bidder will undertake to provide the agreed services approved by PBC, within the approved time frame from the date of signing the agreement.
8. The successful bidder will execute an agreement with PBC on the same terms & conditions (as per bidding documents & quotation of successful bidder) for three years.
9. If the quality of work done is not made to the satisfaction of PBC, the PBC has right to Cancel the entire work/ agreement.
10. The Government taxes will be deducted from the Contractor as per rules.