
Tender No. P-26/2026

Provision of Transport & Fleet Management Services

Open Framework Agreement

June 2026



PAKISTAN REVENUE AUTOMATION (PVT) LIMITED

Sealed bids shall be submitted, on or

before 11:00 AM, July 01, 2026.

In case of any query, please contact Phone: (+92)51-9259353

Or visit

Procurement Cell

Pakistan Revenue Automation (Private) Limited,

Software Technology Park, 2nd Floor, Service Road (North), Sector I-9/3, Islamabad

Email: at procurement@pral.com.pk, **Website:** pral.com.pk

Brief of the Document

Prequalification Document (Provisioning of Transport & Fleet Management Services)

PART 1 – PREQUALIFICATION PROCESS

Section I - Instructions to Applicants (ITAs)

This Section contains detailed information for preparing and submitting the Applications for Prequalification, in addition to information on opening and evaluation of the Applications.

Section II - Prequalification Data Sheet (PDS)

This Section contains provisions that supplement the ITA (in Section-I), and are specific to respective Prequalification Proceedings.

Section III - Qualification Criteria and Requirements

This Section prescribes the methodology, criteria, and requirements to be used to determine the capacity and capability of the Applicants for the supply of goods and related services in accordance with the requirements of the Procuring Agency, with an objective to prequalify them for Invitation to Bid(s), and sign the framework agreement(s) with the selected bidder(s), in case of Open Framework Agreement(s) for the purpose of awarding Call off Contracts.

Section IV - Application Forms

This Section contains Application Submission Form and other allied forms required to be submitted with the Application.

Section V - Eligible Countries

This Section contains information regarding eligible countries in accordance with the Policy of the Federal Government.

PART 2 -- SUPPLY REQUIREMENTS

Section VI – Schedule of Requirements

This Section includes a brief description of the fleet management services including provisional estimate of the required volume and/or quantity, Technical Specifications and Drawings (if

applicable), and Delivery and Completion Schedules.

Invitation for Prequalification

PAKISTAN REVENUE AUTOMATION (PVT) LIMITED

1. Pakistan Revenue Automation Pvt Limited (PRAL), Islamabad, has allocated funds for its operational expenditures and intends to utilize part of these funds for payments under contracts related to the provisioning of transport & fleet management services. These contracts will be awarded to multiple vendors through a panel-based arrangement.
2. PRAL intends to prequalify eligible transport and fleet management service providers for subsequent Invitation to Bids (ITBs) and to establish one or more Framework Agreements with successful bidders following a competitive bidding process under an Open Framework Agreement arrangement.
3. Prequalification documents, including scope of services, evaluation criteria, and terms & conditions, are available for download from the PPRA and PRAL websites. Interested applicants may submit their pre-qualification applications in a single sealed envelope to the address provided.
4. Bid opening will be held as per the schedule at PRAL Office, Islamabad (2nd Floor, Galaxy Business Center, St#9, I-9/3 Islamabad) in the presence of the Bid Opening Committee and participating bidders.
5. The objective of the proposed Open Framework Agreement(s) is to ensure the on-demand provision of transport and fleet management services to PRAL through subsequent Call-off Contracts with prequalified service providers. This Prequalification Notice is issued to provide basic information enabling interested applicants to determine their participation.
6. Only the prequalified applicants shall be entitled to participate in the procurement proceedings, and it is expected that the Invitation to Bids will be made to the Prequalified Applicants in **July, 2026** and Open Framework Agreement(s) will be signed b/w the Procuring Agency and the successful bidder(s) as Framework Agreement in **July, 2026** for the period of 3 years.
7. Prequalification process is open for all national Applicants subject to fulfilling the eligibility requirements mentioned in the respective Prequalification Documents. Interested Applicants may obtain further information from the Pakistan Revenue Automation Pvt Limited at the address mentioned below during office hours i.e **0900 hours to 1700 hours**.
- 6 A complete set of Prequalification Documents in English may be downloaded from the website pral.com.pk, applicants are also instructed to remain in touch with the respective web- link for observing amendment(s), if any, in Prequalification Documents.
7. Applications for Prequalification should be submitted latest by **11:00 hours on 01st July, 2026**. Late Applications will be rejected.

Procurement Department

Pakistan Revenue Automation Pvt Limited,
2nd Floor, Galaxy Business Center, Street # 9, I-9/3, Islamabad 051-9259353

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PART 1 – Prequalification

Section I - Instructions to Applicants

A. General	
1. Scope of Application	1.1 In connection with the “Invitation for Prequalification”, the Procuring Agency, as defined in Section II (Prequalification Data Sheet abbreviated as PDS), issues this set of Prequalification Documents (PD) to prospective applicants (also hereinafter referred as Applicants) interested in submitting applications (also hereinafter referred as Applications) to determine the capacity and capability of the Applicant(s) for transport & fleet services incidental thereto as specified in Section VI (Schedule of Requirements).
2. Source of Funds	2.1 Source of funds is same as referred in Invitation for Prequalification.
3. Fraud and Corruption	<p>3.1 The Procuring Agency requires that the Applicants /Bidders/ Suppliers/Contractors under Government financed contracts, observe the highest standard of ethics during the procurement and execution of such agreements and contracts.</p> <p>3.2 The Applicants/Bidders shall permit and shall cause their agents (whether declared or not), sub-contractors, sub-consultants, service providers, suppliers, and their personnel, to permit the Procuring Agency to inspect all accounts, records and other documents relating to any, Application/Bid submission, Primary Procurement process, Framework Agreement performance, Secondary Procurement process, and/or Call-off Contract performance (in the case of award of a Call-off Contract), and to have them audited by auditors appointed by the Procuring Agency.</p> <p>3.3 Any communication between the Applicant and the Procuring Agency related to matters of alleged corrupt and fraudulent practices must be made in writing or in electronic forms that provide record of the content of communication.</p> <p>3.4 Procuring Agency will reject an application or bid or proposal, if it is established that the Applicant or the Bidder or Prosper was engaged in corrupt and fraudulent practices in competing for the contract.</p> <p>3.5 Procuring Agency will also declare the Applicant as blacklisted in accordance with Public Procurement Rule 19 and predefined standard mechanism.</p>

<p>4. Eligible Applicants</p>	<p>4.1 An Applicant may be a private entity, a state-owned enterprise or institution subject to ITB 4.6, or any combination of such entities in the form of a joint venture (JV) under an existing JV agreement or with the intent to enter into such an agreement supported by a letter of intent.</p> <p>In case of single (private or state-owned entity), it shall be liable for execution of all the provisions of the Framework Agreement (if signed b/w the Procuring Agency and the entity), the execution of any Call-off Contract(s) awarded (to the entity) under the Framework Agreement in accordance with the Call-off Contract conditions that apply.</p> <p>In the case of a joint venture, all members shall be jointly and severally liable for the execution of all the provisions of the Framework Agreement (if signed b/w the Procuring Agency and the JV), the execution of any Call-off Contract(s) awarded (to the JV) under the Framework Agreement in accordance with the Call-off Contract conditions that apply.</p> <p>The JV shall nominate a Representative who shall have the authority to conduct all business for and on behalf of any and all the members of the JV during the Prequalification process, Bidding process (in the event the prequalified JV submits a Bid) and during the period of framework agreement and contract execution (in the event the JV is awarded the Contract). Unless specified in the PDS, there is no limit on the number of members in a JV.</p>
	<p>4.2 An Applicant may apply for Prequalification both individually, and as part of a joint venture, or participate as a subcontractor. If prequalified as a JV only, it will not be permitted to bid for the same contract as an individual entity. Bids submitted in violation of this provision will be rejected.</p> <p>4.3 An Applicant and any of its affiliates (that directly or indirectly control, are controlled by or are under common control with that entity) may submit its Application for Prequalification either individually, as joint venture or as a sub-contractor among them for the same contract. However, if prequalified only one prequalified Applicant will be allowed to bid for the same contract. All Bids submitted in violation of this provision will be rejected.</p>
	<p>4.4 Applicants shall be considered to have a conflict of interest, if they participated as a consultant in the preparation of the design or technical specifications or have been hired or proposed to be hired by the Procuring Agency for execution of subsequent Framework Agreement(s) or Call off Contract(s). In addition, Applicants may</p>

	<p>be considered to have a conflict of interest if they have a close business or family relationship with such professional staff of the Procuring Agency (or a recipient of a part of the funds) who:</p> <p>(a) are directly or indirectly involved in the preparation of the Prequalification Documents or Bidding Documents or specifications of the Framework Agreement or Call-off Contract and/or the Prequalification or Bid evaluation process of such Contract; or</p> <p>(b) would be involved in the implementation or supervision of such Framework Agreement or Call-off Contract, unless the conflict stemming from such relationship has been resolved throughout the Procurement Process, Bidding process during the execution of the Framework Agreement and/or Call-off Contract.</p>
	<p>4.5 An Applicant that has been declared debarred or blacklisted shall be ineligible to be prequalified to bid or enter into any Framework Agreement or Call-off Contract for such period of time and for such type of procurement for which he has been declared debarred or blacklisted. The list of debarred firms and individuals is available at PPRA’s website.</p>
	<p>4.6 An Applicant shall provide such documentary evidence for determining the eligibility of the Applicant to the reasonable satisfaction of the Procuring Agency.</p>
<p>5. Eligibility (in terms of Nationality)</p>	<p>5.1 Applicants may be ineligible if they are nationals of ineligible countries as indicated in Section V.</p>
<p>B. Contents of the Prequalification Documents</p>	
<p>6. Sections of Prequalification Documents</p>	<p>6.1 This set of Prequalification Documents consists of Part 1 which comprise all the sections indicated below, and which should be read in conjunction with any Addendum issued in accordance with ITA 8.</p>
	<p>PART 1 Prequalification Procedures</p> <ul style="list-style-type: none"> • Section I - Instructions to Applicants (ITA) • Section II - Prequalification Data Sheet (PDS) • Section III - Qualification Criteria and Requirements • Section IV - Application Forms • Section V - Eligible Countries • Section VI – Schedule of Requirements
	<p>6.2 Unless obtained directly from the Procuring Agency or downloaded directly from the website link referred in the Invitation for Prequalification, the Procuring Agency accepts no responsibility for the completeness of the Prequalification documents, responses to</p>

	<p>requests for clarification, the minutes of the pre-Application meeting (if any), or Addenda to the Prequalification documents in accordance with ITA 8. In case of any discrepancies, documents issued directly by the Procuring Agency or downloaded from the website link shall prevail.</p>
	<p>6.3 The Applicant is expected to examine all instructions, forms, and terms in the Prequalification Documents and to furnish with its Application all information or documentation as is required by the Prequalification Documents.</p>
<p>7. Clarification of Prequalification Documents and Pre-Application Meeting</p>	<p>7.1 An Applicant requiring any clarification of the Prequalification Documents shall contact the Procuring Agency in writing at the Procuring Agency’s address indicated in the PDS. The Procuring Agency will respond in writing to any request for clarification provided that such request is received no later than three (03) days prior to the deadline for submission of the Applications. The Procuring Agency shall forward a copy of its response to all prospective Applicants who have obtained the Prequalification Documents directly from the Procuring Agency (or through its website link), including a description of the inquiry but without identifying its source. If so indicated in the PDS, the Procuring Agency shall also promptly publish its response at the web page identified in the PDS. Should the Procuring Agency deem it necessary to amend the Prequalification Documents as a result of a clarification, it shall do so following the procedure under ITA 8 and in accordance with the provisions of ITA 17.2.</p> <p>7.2 If indicated in the PDS, the Applicant’s designated representative is invited at the Applicant’s cost to attend a pre-Application meeting at the place, date and time mentioned in the PDS. During this Pre-Application meeting, prospective Applicants may request clarification of the schedule of requirement, the qualification criteria or any other aspects of the Prequalification Documents.</p> <p>7.3 Minutes of the Pre-Application meeting, if applicable, including the text of the questions asked by Applicants, including those during the meeting (without identifying the source) and the responses given, together with any responses prepared after the meeting will be transmitted promptly to all prospective Applicants who have obtained the Prequalification Documents. Any modification to the Prequalification Documents that may become necessary as a result of the pre-Application meeting shall be made by the Procuring Agency exclusively through the use of an Addendum pursuant to ITA 8. Non-attendance at the pre-Application meeting will not be a cause for disqualification of an Applicant.</p>

8. Amendment of Prequalification Documents	8.1 At any time prior to the deadline for submission of Applications, the Procuring Agency may amend the Prequalification Documents by issuing an Addendum.
	8.2 Any Addendum issued shall be part of the Prequalification Document and shall be communicated in writing to all Applicants who have obtained the Prequalification Documents from the Procuring Agency. The Procuring Agency shall promptly publish the Addendum at the Procuring Agency’s web page identified in the PDS : Provided that an Applicant who had either already submitted their Applications or handed over the applications to the courier prior to the issuance of any such addendum shall have the right to withdraw his already filed Application and submit the revised Application prior to the original or extended Application submission deadline.
	8.3 To give Applicants reasonable time to take an Addendum into account in preparing their Applications, the Procuring Agency may at its discretion, extend the deadline for the submission of Applications in accordance with ITA 17.2: Provided that the Procuring Agency shall extend the deadline for submission of Applications, if such an addendum is issued within last three (03) days of the Application submission deadline.
C. Preparation of Applications	
9. Cost of Applications	9.1 The Applicant shall bear all costs associated with the preparation and submission of its Application. The Procuring Agency will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the Prequalification process.
10. Language of Application	10.1 The Application as well as all correspondence and documents relating to the Prequalification exchanged by the Applicant and the Procuring Agency, shall be written in the language specified in the PDS . Supporting documents and printed literature that are part of the Application may be in another language, provided they are accompanied by an accurate translation of the relevant passages in the language specified in the PDS , in which case, for purposes of interpretation of the Application, the translation shall govern.
11. Documents Comprising the Application	11.1 The Application shall comprise the following: (a) Application Submission Letter , in accordance with ITA 12.1; (b) Eligibility: documentary evidence establishing the Applicant’s eligibility, in accordance with ITA 13.1;

	<p>(c) Qualifications: documentary evidence establishing the Applicant’s qualifications, in accordance with ITA 14; and</p> <p>(d) any other document required as specified in the PDS.</p>
12. Application Submission Letter	12.1 The Applicant shall complete an Application Submission Letter as provided in Section IV (Application Forms). This Form must be completed without any alteration to its format.
13. Documents Establishing the Eligibility of the Applicant	13.1 To establish its eligibility in accordance with ITA 4, the Applicant shall complete the eligibility declarations in the Application Submission Letter and Form ELI-1.1 (eligibility), included in Section IV (Application Forms).
14. Documents Establishing the Qualifications of the Applicant	<p>14.1 To establish its qualifications to perform the contract(s) in accordance with Section III (Qualification Criteria and Requirements), the Applicant shall provide the information requested in the corresponding Information Sheets included in Section IV (Application Forms).</p> <p>14.2 Wherever an Application Form requires an Applicant to state a monetary amount, Applicants should indicate the Pak Rupee equivalent using the rate of exchange determined as follows:</p> <ul style="list-style-type: none"> (a) for turnover or financial data required for each year - Exchange rate prevailing on the last day of the respective calendar year (in which the amounts for that year is to be converted). (b) value of single contract - Exchange rate prevailing on the date of the contract. <p>14.3 Exchange rates shall be taken from the publicly available source identified in the PDS. Any error in determining the exchange rates in the Application may be corrected by the Procuring Agency.</p> <p>14.4 The documentary evidence of the Applicant’s qualifications to conclude a Framework Agreement, and/or to perform any Call-off Contract(s) if awarded, shall establish to the Procuring Agency’s satisfaction:</p> <ul style="list-style-type: none"> (a) that, if required in the BDS, an Applicant that does not manufacture or produce the Goods it offers to supply shall submit the Manufacturer’s Authorization using the form included in Section IV A (Bidding Forms) to demonstrate that it has been duly authorized by the manufacturer or producer of the Goods to supply these Goods in the Procuring Agency’s Country; (b) that, if required in the BDS, in case of an Applicant not doing business within Islamic Republic of Pakistan (or the country

	<p>where the procurement is being made), the Applicant is, or will be, (if awarded the call off contract) represented by an Agent in the country, equipped and able to carry out the Supplier’s maintenance, repair, and spare parts stocking obligations in respect of the Goods.</p>
<p>15. Signing of the Application and Number of Copies</p>	<p>15.1 The Applicant shall prepare one set of the original documents comprising the Application as described in ITA 11 and clearly mark it “ORIGINAL”. The original set of the Application shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the Applicant. In case the Applicant is a JV, the Application shall be signed by an authorized representative of the JV on behalf of the JV and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized signatories.</p> <p>15.2 The Applicant shall submit copies of the signed original Application, in the number specified in the PDS, and clearly mark them “COPY”. In the event of any discrepancy between the original and the copies, the original shall prevail.</p> <p>15.3 When the Applications are submitted electronically, if permitted pursuant to ITA 17.1, The Applicant shall submit ORIGINAL and COPIES in accordance with the procedures specified in the PDS.</p>
<p>D. Submission of Applications</p>	
<p>16. Sealing and Identification of Applications</p>	<p>16.1 The Applicant shall enclose the original and the copies of the Application in a sealed envelope that shall:</p> <ul style="list-style-type: none"> (a) bear the name and address of the Applicant; (b) be addressed to the Procuring Agency, in accordance with ITA 17.1; and (c) bear the specific identification of this Prequalification process indicated in the PDS reference ITA 1.1. <p>16.2 When the Applications are submitted electronically, if permitted pursuant to ITA 17.1, The Applicant shall seal the original and the copies in accordance with the procedures specified in the PDS.</p> <p>16.3 The Procuring Agency will accept no responsibility for not processing any envelope that was not identified as required in ITA 16.1 above.</p>
<p>17. Deadline for Submission of Applications</p>	<p>17.1 Applicants may either submit their Applications by mail, by courier or by hand. Applications shall be received by the Procuring Agency at the address and no later than the deadline indicated in the PDS. When so specified in the PDS, Applicants have the option of</p>

	submitting their Applications electronically, in accordance with electronic Application submission procedures specified in the PDS .
	<p>17.2 If required in accordance with the provisions of ITA 8.3, the Procuring Agency will extend the deadline for the submission of Applications, in which case all rights and obligations of the Procuring Agency and the Applicants subject to the previous deadline shall thereafter be subject to the deadline as extended.</p> <p>17.3 The deadline will be extended in the same manner as that of original Invitation for Prequalification (or the advertisement).</p>
19. Opening of Applications	<p>19.1 The Procuring Agency shall open all Applications at the date, time and place specified in the PDS. Late Applications shall be treated in accordance with ITA 18.1.</p> <p>19.2 Applications submitted electronically, if permitted pursuant to ITA 17.1, shall be opened in accordance with the procedures specified in the PDS.</p> <p>19.3 The Procuring Agency shall prepare a record of the opening of Applications to include, as a minimum, the name of the Applicants. A copy of the record shall be distributed to all Applicants.</p>
E. Procedures for Evaluation of Applications	
20. Confidentiality	<p>20.1 Information relating to the Applications, their evaluation and results of the Prequalification shall not be disclosed to Applicants or any other persons not officially concerned with the Prequalification process until the notification of Prequalification results is made to all Applicants in accordance with ITA 28.</p> <p>20.2 From the deadline for submission of Applications to the time of notification of the results of the Prequalification in accordance with ITA 28, any Applicant that wishes to contact the Procuring Agency on any matter related to the Prequalification process may do so only in writing.</p>
21. Clarification of Applications	<p>21.1 To assist in the evaluation of Applications, the Procuring Agency may, ask an Applicant for a clarification (including missing documents) of its Application, to be submitted within a stated reasonable period of time. Any request for clarification from the</p>

	Procuring Agency and all clarifications from the Applicant shall be in writing.
	21.2 If an Applicant does not provide clarifications and/or documents requested by the date and time set in the Procuring Agency’s request for clarification, its Application shall be evaluated based on the information and documents available at the time of evaluation of the Application.
22. Responsive- ness of Applications	22.1 The Procuring Agency may reject any Application which is not responsive to the requirements of the Prequalification Documents. In case the information furnished by the Applicant is incomplete or otherwise requires clarification as per ITA 21.1, and the Applicant fails to provide satisfactory clarification and/or missing information within prescribed time, it may result in disqualification of the Applicant.
23. Margin of Preference	23.1 Unless otherwise specified in the PDS , a margin of preference shall not apply in the Bidding process resulting from this Prequalification.
24. Sub-contractors	24.1 Subcontractors’ qualification and experience will not be considered for evaluation of the Applicant. The Applicant on its own (without taking into account the qualification and experience of the Subcontractor) should meet the qualification criteria.
F. Evaluation of Applications and Prequalification of Applicants	
25. Evaluation of Applications	25.1 The Procuring Agency shall use the factors, methods, criteria, and requirements defined in Section III, Qualification Criteria and Requirements, to evaluate the qualifications of the Applicants, and no other methods, criteria, or requirements shall be used. The Procuring Agency reserves the right to waive minor deviations from the qualification criteria if they do not materially affect the technical capability and financial resources of an Applicant to perform the contract, however subject to the provisions of ITA 27.
	25.2 Subcontractors proposed by the Applicant shall be fully qualified for their parts of the Scope of Supply of the Goods and Allied Services.
	25.3 In case of multiple contracts, Applicants should indicate in their applications the individual contract or combination of contracts in which they are interested. The Procuring Agency shall prequalify each Applicant for the maximum combination of contracts for which the Applicant has thereby indicated its interest and for which

	<p>the Applicant meets the appropriate aggregate requirements. The Qualification Criteria and Requirements are mentioned in Section III.</p> <p>25.4 Only the qualifications of the Applicant shall be considered. The qualifications of other related entities such as the Applicant’s subsidiaries, parent entities, affiliates, subcontractors or any other firm(s) different from the Applicant shall not be taken into consideration in determining the qualifications of the Applicant.</p>
26. Procuring Agency’s Right to Accept or Reject Applications	26.1 The Procuring Agency reserves the right to accept or reject all the Applications, and to annul the Prequalification process at any time, without thereby incurring any liability to the Applicants.
27. Prequalification of Applicants	<p>27.1 All Applicants whose Applications substantially meet or exceed the specified qualification requirements will be prequalified by the Procuring Agency.</p> <p>27.2 An Applicant may be “conditionally prequalified,” that is, qualified subject to the Applicant submitting or correcting certain specified nonmaterial documents or deficiencies to the satisfaction of the Procuring Agency.</p> <p>27.3 Applicants that are conditionally prequalified will be so informed along with the statement of the condition(s) which must be met to the satisfaction of the Procuring Agency before or at the time of submitting their Bids.</p>
28. Notification of Prequalification	<p>28.1 The Procuring Agency shall notify all Applicants in writing of the names of those Applicants who have been prequalified or conditionally prequalified. In addition, those Applicants who have been disqualified will be informed separately.</p> <p>28.2 The procuring agency shall communicate to those suppliers or contractors who have not been pre-qualified the reasons for not pre-qualifying them.</p>
29. Request for Bids	29.1 Promptly after the notification of the results of the Prequalification, the Procuring Agency will invite the Bids from all the Applicants that have been prequalified.

<p>30. Changes in Qualifications of Applicants</p>	<p>30.1 Any change in the structure or formation of an Applicant after being prequalified in accordance with ITA 27 and invited to bid (including, in the case of a JV, any change in the structure or formation of any member thereto) shall be subject to the written approval of the Procuring Agency prior to the deadline for submission of Bids. Such approval shall be denied if:</p> <ul style="list-style-type: none"> (a) a prequalified Applicant proposes to associate with a disqualified Applicant or in case of a disqualified joint venture, any of its members; (b) as a consequence of the change, the Applicant no longer substantially meets the qualification criteria set forth in Section III, Qualification Criteria and Requirements; or (c) in the opinion of the Procuring Agency, the change may result in a substantial reduction in competition. <p>30.2 Any such change should be submitted to the Procuring Agency before the date of "Invitation to Bids".</p>
<p>31. Constitution of Grievance Redressal</p>	<p>31.1 Procuring agency shall constitute a Grievance Redressal Committee (GRC) comprising of odd number of person with proper power and authorization to address the complaint. The GRC shall not have any of the members of Procurement Evaluation Committee. The committee must have one subject specialist depending the nature of the procurement.</p> <p>31.2 Any party or applicant can file its written complaint against the eligibility parameters or any other terms and conditions prescribed in the prequalification or bidding documents found contrary to provision of Procurement Regulatory Framework, and the same shall be addressed by the GRC well before the application/proposal submission deadline.</p> <p>31.3 Any Bidder feeling aggrieved by any act of the procuring agency after the submission of his bid may lodge a written complaint concerning his grievances not later than seven of the announcement of technical evaluation report and five days after issuance of final evaluation report.</p> <p>31.4 In case, the complaint is filed against the technical evaluation report, the GRC shall suspend the procurement proceedings.</p> <p>31.5 In case, the complaint is filed after the issuance of the final evaluation report, the complainant cannot raise any objection on technical evaluation of the report: Provided that the complainant may raise the objection on any part of the final evaluation report in case where single stage one envelop bidding procedure is adopted.</p> <p>31.6 The GRC shall investigate and decide upon the complaint within</p>

	<p>ten days of its receipt.</p> <p>31.7. Any bidder or the procuring agency not satisfied with the decision of the GRC may file Appeal before the Appellate Committee of the Public Procurement Regulatory Authority (PPRA) on prescribed format after depositing the fee as prescribed in “Redressal of Grievance Regulations, 2021”.</p> <p>31.8 The Committee, upon receipt of the Appeal against the decision of the GRC complete in all respect shall serve notices in writing upon all the parties to Appeal.</p> <p>31.9 The committee shall call the record from the concerned procuring agency or the GRC as the case may be, and the same shall be provided within prescribed time.</p> <p>31.10 The committee may after examination of the relevant record and hearing all the concerned parties, shall decide the complaint within fifteen (15) days of receipt of the Appeal.</p> <p>31.11 The decision of the Committee shall be in writing and shall be signed by the Head and each Member of the Committee. The decision of the committee shall be final.</p>
<p>32. Mechanism of Blacklisting</p>	<p>32.1 The Procuring Agency shall bar for not more than the time prescribed in Rule-19 of the Public Procurement Rules, 2004, from participating in their respective procurement proceedings, bidder or contractor who either:</p> <ul style="list-style-type: none"> i. Involved in corrupt and fraudulent practices as defined in Rule-2 of Public Procurement Rules; ii. Fails to perform his contractual obligations; and iii. Fails to abide by the id securing declaration; <p>32.2 The show cause notice shall contain: (a) precise allegation, against the bidder or contractor; (b) the maximum period for which the Procuring Agency proposes to debar the bidder or contractor from participating in any public procurement of the Procuring Agency; and (c) the statement, if needed, about the intention of the Procuring Agency to make a request to the Authority for debarring the bidder or contractor from participating in public procurements of all the procuring agencies.</p> <p>32.3 The procuring agency shall give minimum of seven days to the bidder or contractor for submission of written reply of the show cause notice.</p> <p>32.4 In case, the bidder or contractor fails to submit written reply within the requisite time, the Procuring Agency may issue notice for personal hearing to the bidder or contractor/ authorize representative of the bidder or contractor and the procuring agency shall decide the matter on the basis of available record and personal hearing, if availed.</p> <p>32.5 In case the bidder or contractor submits written reply of the show cause notice, the Procuring Agency may decide to file the matter</p>

	<p>or direct issuance of a notice to the bidder or contractor for personal hearing.</p> <p>32.6 The Procuring Agency shall give minimum of seven days to the bidder or contractor for appearance before the specified officer of the Procuring Agency for personal hearing. The specified officer shall decide the matter on the basis of the available record and personal hearing of the bidder or contractor, if availed</p> <p>32.7 The procuring Agency shall decide the matter within fifteen days from the date of personal hearing unless the personal hearing is adjourned to a next date and in such an eventuality, the period of personal hearing shall be reckoned from the last date of personal hearing.</p> <p>32.8 The Procuring Agency shall communicate to the bidder or contractor the order of debaring the bidder or contractor from participating in any public procurement with a statement that the bidder or contractor may, within thirty days, prefer a representation against the order before the Authority.</p>
	<p>32.9 Such blacklisting or barring action shall be communicated by the procuring agency to the Authority and respective bidder or bidders in the form of decision containing the grounds for such action. The same shall be publicized by the Authority after examining the record whether the procedure defined in blacklisting and debarment mechanism has been adhered to by the procuring agency.</p> <p>32.10 The bidder may file the review petition before the Review Petition Committee Authority within thirty days of communication of such blacklisting or barring action after depositing the prescribed fee and in accordance with “Procedure of filing and disposal of review petition under Rule-19(3) Regulations, 2021”. The Committee shall evaluate the case and decide within ninety days of filing of review petition</p> <p>32.11 The committee shall serve a notice in writing upon all respondent of the review petition. The notices shall be accompanied by the copies of review petition and all attached documents of the review petition including the decision of the procuring agency. The parties may file written statements along with essential documents in support of their contentions. The Committee may pass such order on the representation may deem fit.</p> <p>32.12 The Authority on the basis of decision made by the committee either may debar a bidder or contractor from participating in any public procurement process of all or some of the procuring agencies for such period as the deemed appropriate or acquit the bidder from the allegations. The decision of the Authority shall be final.</p>

Section II - Prequalification Data Sheet (PDS)

A. General

ITA 1.1	<p>The identification number of the Invitation for Prequalification is: Tender No. P-/2026</p> <p>The Procuring Agency is: Pakistan Revenue Automation Pvt Limited, 2nd Floor Galaxy Business Center, St # 9, I-9/3, Islamabad.</p> <p>The list of contracts is: Provisioning of Transport & Fleet Management Services</p>
ITA 2.1	<p>The name of the Procuring Agency is: Pakistan Revenue Automation Pvt Limited, Islamabad</p> <p>The name of the Project or Procurement is: Provisioning of Transport & Fleet Management Services</p>
ITA 4.2	Maximum number of members in the JV shall be: “not Allowed”
ITA 4.7	A list of debarred firms and individuals is available on the PPRA’s website: http://www.epms.ppra.gov.pk

B. Contents of the Prequalification Document

ITA 7.1	<p>For clarification purposes, the Procuring Agency’s address is: [“same as in ITA1.1 above”]</p> <p>Attention: Procurement Cell</p> <p>Address: Revenue Automation Pvt Limited, 2nd Floor Galaxy Business Center, St # 9, I-9/3, Islamabad.</p> <p>City: Islamabad</p> <p>ZIP Code: 44000</p> <p>Country: Pakistan</p> <p>Telephone: 051-9259353</p> <p>Electronic mail address: procurement@pral.com.pk</p>
ITA 7.1 & 8.2	Web page: pral.com.pk & www.epms.ppra.gov.pk
ITA 7.2	Pre-Application Meeting will be held: on June 25, 2026 at 03pm

C. Preparation of Applications	
ITA 10.1	This Prequalification document has been issued in the <i>“English”</i>
ITA 11.1 (d)	<p>The Applicant shall submit with its Application, the following additional documents:</p> <ol style="list-style-type: none"> 1. Bidder must provide an Affidavit on Non-judicial stamp paper of Rs. 100/- stating that the bidder is not-blacklisted by any public sector organization in Pakistan. 2. Bidder must provide an Affidavit on Non-judicial stamp paper of Rs. 100/- that bidder has never been Blacklisted at the time of submission of bid for offence related to fraud, under-invoicing, tax evasion, concealment, money laundering etc. (Bids from any bidder who is found or purported to be engaged in these offenses shall be rejected without assigning any reason).
ITA 14.2	The source for determining exchange rates is: https://www.nbp.com.pk/RateSheet/index.aspx
ITA 15.2	In addition to the original, the number of copies to be submitted with the Application is: One (01)
D. Submission of Applications	
ITA 17.1	<p>The deadline for Application submission is:</p> <p>Sealed bids shall be submitted on or before July 01, 2026 at 11:00am</p> <p>Electronic mail address: procurement@pral.com.pk</p>

ITA 19.1	The opening of the Applications shall be at 11:30am July 01, 2026
ITA 19.2	Not Applicable
E. Procedures for Evaluation of Applications	
ITA 23.1	A margin of domestic preference shall not apply

ITA 31.1	<p>If an Applicant wishes to make a Prequalification related Complaint, the Applicant should submit its complaint, in writing to:</p> <p>For the attention: Title/position: Head of Procurement</p> <p>Procuring Agency: Pakistan Revenue Automation Pvt. Ltd.</p> <p>Email address: procurement@pral.com.pk</p> <p>In summary, at this stage, a Prequalification related Complaint may challenge any of the following:</p> <p>the terms of the Prequalification Documents; and</p> <p>the Procuring Agency's decision not to prequalify an Applicant.</p>
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Section III - Qualification Criteria and Requirements

This Section contains the methods, criteria, and requirements that the Procuring Agency shall use to evaluate Applications. The information to be provided in relation to each requirement and the definitions of the corresponding terms are included in the respective Application Forms.

5. Eligibility Criteria (Mandatory)

The bidder must provide:

1. Certificate of Incorporation/Registration.
2. NTN Registration.
3. GST/PST Registration (where applicable).
4. Active Taxpayer Status.
5. Affidavit that the firm is not blacklisted.
6. Valid transport licenses/permits (if applicable).
7. Signed undertaking to comply with all transport laws.

Failure to meet any mandatory requirement shall result in disqualification.

6. Technical Evaluation Criteria

Total Marks: 100

Minimum Qualifying Marks: 60

Sr.	Evaluation Parameter	Marks
1	Relevant Experience	15
2	Client Portfolio & References	10
3	Fleet Availability & Capacity	20
4	Vehicle Quality & Road Worthiness	15
5	Safety & Regulatory Compliance	10
6	GPS Tracking & Monitoring Capability	10
7	Operational Support & Backup Arrangements	10
8	Driver Management & HR Compliance	5
9	Financial Capacity	5
Total		100

Detailed Scoring Methodology

1. Relevant Experience (15 Marks)

Experience	Marks	Required Documentary Evidence
5 Years or above	15	<ul style="list-style-type: none"> • Certificate of Incorporation / Registration (SECP or relevant authority) • NTN Certificate • Company Profile showing year of establishment • Proof of continuous operations (contracts / invoices / reference letters)
3–5 Years	10	
1–3 Years	5	

2. Client Portfolio (10 Marks)

Clients Served	Marks	Required Documentary Evidence
10 or More	10	List of clients served

5-9	7	<ul style="list-style-type: none"> • Work Orders / Contracts / Service Agreements • Client reference letters or performance certificates
2-4	4	

3. Fleet Availability (20 Marks)

Available Fleet	Marks	Required Documentary Evidence
More than 50 Vehicles	20	Vehicle registration documents (book/RCs) <ul style="list-style-type: none"> • Fleet list on company letterhead • Ownership / lease agreements (if applicable) • Insurance documents
25-50 Vehicles	15	
10-24 Vehicles	10	

4. Vehicle Quality & Condition (15 Marks)

Compliance Level	Marks	Required Documentary Evidence
Fully Compliant	15	Vehicle fitness certificates <ul style="list-style-type: none"> • Inspection reports (if applicable) • Maintenance logs / service records • Photographs of fleet condition
Minor Deficiencies	10	
Partial Compliance	5	

5. Safety & Regulatory Compliance (10 Marks)

Compliance Level	Marks	Required Documentary Evidence
Fully Compliant	10	Vehicle registration documents <ul style="list-style-type: none"> • Fitness certificates • Valid insurance policies • Paid token tax receipts • Route permits (where applicable) • Valid driver licenses

6. GPS Tracking & Monitoring (10 Marks)

Capability	Marks	Required Documentary Evidence
Live Tracking + Reports	10	GPS system screenshots/dashboard access <ul style="list-style-type: none"> • Tracking reports samples • Software/service subscription proof
Basic GPS Tracking	5	
No GPS	0	

7. Operational Support & Backup Arrangements (10 Marks)

Capability	Marks	Required Documentary Evidence
24/7 Support + Backup Fleet	10	SOPs for operations & emergency response <ul style="list-style-type: none">• Contact center/support structure• Backup vehicle arrangement plan• Staff duty roster
Business Hours Support	5	

8. Driver Management & HR Compliance (5 Marks)

Criteria	Marks	Required Documentary Evidence
Fully Compliance	5	Driver list with CNIC copies <ul style="list-style-type: none">• Valid driving licenses• Background verification reports (if available)• Attendance system records• HR SOPs for drivers

9. Financial Capacity (5 Marks)

Criteria	Marks	Required Documentary Evidence
Financial Capability Demonstrated	5	Audited financial statements (last 2 years) <ul style="list-style-type: none">• Bank statement or bank certificate of financial standing• Income tax returns (if required)

Section IV - Application Forms

Application Submission Letter

Date: *[insert day, month, and year]*
IFP No. and title: *[insert IFP number and title]*

To: *[Pakistan Revenue Automation Pvt. Ltd.]*

We, the undersigned, apply to be prequalified for the referenced IFP and declare that:

- (a) **No reservations:** We have examined and have no reservations to the Prequalification Document, including Addendum(s) No(s), issued in accordance with Instructions to Applicants (ITA) 8: *[insert the number and issuing date of each addendum]*.
- (b) **No conflict of interest:** We have no conflict of interest in accordance with ITA 4.6;
- (c) **Eligibility:** We (and our subcontractors) meet the eligibility requirements as stated ITA 4.1, we have not been suspended by the Procuring Agency based on execution of a Bid/Proposal Securing Declaration in accordance with ITA 4.9;
- (d) **State-owned enterprise or institution:** *[select the appropriate option and delete the other]*
[We are not a state-owned enterprise or institution] / [We are a state-owned enterprise or institution];
- (e) **Not bound to accept:** We understand that you may cancel the Prequalification process at any time without incurring any liability to the Applicants, in accordance with ITA 26.1. Only suppliers or contractors who have been pre-qualified shall be entitled to participate further in the procurement proceedings
- (f) **True and correct:** All information, statements and description contained in the Application are in all respect true, correct and complete to the best of our knowledge and belief.

Signed: *[insert signature(s) of an authorized representative(s) of the Applicant]*

Name: *[insert full name of person signing the Application]*

In the capacity of: *[insert capacity of person signing the Application]*

Duly authorized to sign the Application for and on behalf of: *[insert full name of the Applicant or the name of the JV]*

Address: *[insert street number/town or city/country address]*

Dated: *[insert date the document is signed i.e. day number] day of [insert month], [insert year]*

[For a joint venture, either all members shall sign or only the authorized representative, in which case the power of attorney to sign on behalf of all members shall be attached]

Form ELI -1.1
Applicant Information Form

Date: *[insert day, month, year]*

IFP No. and title: *[insert IFP number and title]*

Page *[insert page number]* of *[insert total number]* pages

Applicant's name along with nationality <i>[insert full name]</i>
In case of Joint Venture (JV), name of each member along with nationality: <i>[insert full name of each member in JV]</i>
Applicant's actual or intended country of registration: <i>[indicate country of Constitution]</i>
Applicant's actual or intended year of incorporation: <i>[indicate year of Constitution]</i>
Applicant's legal address [in country of registration]: <i>[insert street/ number/ town or city/ country]</i>
Applicant's authorized representative information Name: <i>[insert full name]</i> Address: <i>[insert street/ number/ town or city/ country]</i> Telephone/Fax numbers: <i>[insert telephone/fax numbers, including country and city codes]</i> E-mail address: <i>[indicate e-mail address]</i>
1. Attached are copies of original documents of
<input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above, in accordance with ITA 4.5.
<input type="checkbox"/> In case of JV, letter of intent to form JV or JV agreement, in accordance with ITA 4.2.
<input type="checkbox"/> 2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

In case of JV, the Applicant's information shall include information on each JV member and letter of intent to form JV or JV agreement, in accordance with ITA 4.2

Form ELI -1.1 (continued) Applicant Information Form

Date: *[insert day, month, year]*

IFP No. and title: *[insert IFP number and title]*

Page *[insert page number]* of *[insert total number]* pages

1. Applicant's name			
2. Street Address:	Postal Code:	City:	Country:
3. P.O. Box and Mailing Address:			
4. Telephone Number:			
5. Fax Number:			
6. E-mail Address:			
7. Web Site:			
8. Contact Name:			
9. Contact Title:			
10. Type of Business:			
11. If Other, specify:			
12. Nature of Business:			
13. Year Established:			
14. Dates, Numbers, and Expiration Dates of Current Licenses and Permits:			
15. Current registration with relevant authorities information:			
16. Proof of product and facility registrations with Procuring Agency's country regulatory authority and international agencies [If Applicable]			
17. Name of government agency(ies) responsible for inspecting and licensing of facilities in the country of origin of the raw material and or processing of the goods: [If Applicable]			
Date of last inspection:			
18. Quality Assurance Certification (Please include a copy of your latest certificate with the PQ Application):	[If Applicable]		

19. Production capacity: *[insert peak and average production capacity over the last three years in units/day or units/month, etc.]* **[If Applicable]**

20. List of names and addresses of sources of raw material and what products they will be used in: **[If Applicable]**

21. Proof of raw material product and facility registrations with Procuring Agency's country regulatory authority and international agencies **[If Applicable]**:

22. Raw materials tested prior to use: **[If Applicable]**

23. Presence and characteristics of in-house quality control laboratory **[If Applicable]**

24. Names and addresses of external quality control laboratories used: **[If Applicable]**

25. Are all finished products tested and released by quality control prior to release for sale? Yes _____ No __, If not, why? **[If Applicable]**

26. List control tests done during production? If so list.
[If Applicable]

27. List tests conducted after production and prior to release of product on market:
[If Applicable]

28. Are technical documents available in: **[English]**

Yes No

[If Applicable]

Form FIN – 1 Financial Situation and Performance

[The following table shall be filled in for the Applicant and for each member of a Joint Venture]

Applicant's Name: *[insert full name]*
 Date: *[insert day, month, year]*
 Joint Venture Member Name: *[insert full name]*
 IFP No. and title: *[insert IFP number and title]*
 Page *[insert page number]* of *[insert total number]* pages

1. Financial data

Type of Financial information in (currency)	Historic information for previous <i>[insert number]</i> years, <i>[insert in words]</i> (amount in PKR)				
	Year 1	Year 2			
Statement of Financial Position (Information from Balance Sheet)					
Total Assets (TA)					
Total Liabilities (TL)					
Total Equity/Net Worth (NW)					
Current Assets (CA)					
Current Liabilities (CL)					
Working Capital (WC)					
Information from Income Statement					
Total Revenue (TR)					
Profits Before Taxes (PBT)					
Cash Flow Information					

Cash Flow from Operating Activities					
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* Refer ITA 14 for the exchange rate

3. Financial documents

The Applicant and in case of JV, members of JV shall provide copies of financial statements for *[number]* years pursuant Section III, Qualifications Criteria and Requirements, Sub-factor 3.1. The financial statements shall:

- (a) reflect the financial situation of the Applicant or in case of JV member, and not an affiliated entity (such as parent company or group member).
 - (b) be independently audited or certified in accordance with local legislation.
 - (c) be complete, including all notes to the financial statements.
 - (d) correspond to accounting periods already completed and audited.
- Attached are copies of financial statements¹ for the *[2]* years required above; and complying with the requirements.

¹ If the most recent set of financial statements is for a period earlier than 12 months from the date of Application, the reason for this should be justified.

Form FIN - 2

Average Annual Turnover (Annual Sales Value)

[The following table shall be filled in for the Applicant and for each member of a Joint Venture]

Applicant's Name: *[insert full name]*
Date: *[insert day, month, year]*
Joint Venture Member Name: *[insert full name]*
IFP No. and title: *[insert IFP number and title]*
Page *[insert page number]* of *[insert total number]* pages

Annual turnover data			
Year	Amount Currency	Exchange rate* (If applicable)	PKR
<i>[indicate calendar year]</i>	<i>[insert amount and indicate currency]</i>		
		Average Annual Turnover **	

* Refer ITA 14 for date and source of exchange rate.

** Total PKR equivalent for all years divided by the total number of years. See Section III, Qualification

Current Contract Commitments / Contracts in Progress Form CON-1

1. Name of Contract(s)
2. Procuring Agency Contact Information [insert address, telephone, fax, e-mail address]
3. Value of outstanding contracts [current PKR equivalent]
4. Estimated delivery date
5. Average monthly invoices over the last six months (PKR/mon.)

Form- EXP-1

44. Contracts over <i>[insert amount]</i> during the last three years:				
Procuring Agency	Value	Year	Goods/Services Supplied	Country of Destination

Form- PER 1

Historical Contract Non-Performance, and Pending Litigation and Litigation History

[The following table shall be filled in for the Applicant and for each member of a Joint Venture]

Applicant's Name: *[insert full name]*
Date: *[insert day, month, year]*
Joint Venture Member Name: *[insert full name]*
IFP No. and title: *[insert IFP number and title]*

<input checked="" type="checkbox"/> Not debarred due to deviation from commitment of Bid Securing Declaration <input checked="" type="checkbox"/> Not debarred due to non-performance			
Year	Non-performed portion of contract	Contract Identification	Total Contract Amount PKR
[insert year]	[insert amount and percentage]	Contract Identification: [indicate complete contract name/ number, and any other identification] Name of Procuring Agency: [insert full name] Address of Procuring Agency: [insert street/city/country] Reason(s) for nonperformance: [indicate main reason(s)]	[insert amount]
<input type="checkbox"/> Pending Litigation, in accordance with Section III, Qualification Criteria and Requirements			
<input type="checkbox"/> Pending litigation in accordance with Section III, Qualification Criteria and Requirements, Sub-Factor 2.3 as indicated below.			
Year of dispute	Amount in dispute (currency)	Contract Identification	Total Contract Amount (PKR)

<i>[insert year]</i>	<i>[insert amount]</i>	<p>Contract Identification: [indicate complete contract name, number, and any other identification] Name of Procuring Agency: <i>[insert full name]</i> Address of Procuring Agency: <i>[insert street/city/country]</i> Matter in dispute: <i>[indicate main issues in dispute]</i> Party who initiated the dispute: <i>[indicate "Procuring Agency" or "Supplier"]</i></p> <p>Status of dispute: <i>[Indicate if it is being treated by the Adjudicator, under Arbitration or being dealt with by the Judiciary]</i></p>	<i>[insert amount]</i>
<input type="checkbox"/> No consistent history of court/arbitral award decisions in accordance with Section III, Qualification Criteria and Requirements, Sub-Factor 2.4. <input type="checkbox"/> Consistent history of court/arbitral award decisions in accordance with Section III, Qualification Criteria and Requirements, Sub-Factor 2.4 as indicated below.			
Year of award	Outcome as percentage of Net Worth	Contract Identification	Total Contract Amount PKR
<i>[insert year]</i>	<i>[insert percentage]</i>	<p>Contract Identification: [indicate complete contract name, number, and any other identification] Name of Procuring Agency: <i>[insert full name]</i> Address of Procuring Agency: <i>[insert street/city/country]</i> Matter in dispute: <i>[indicate main issues in dispute]</i> Party who initiated the dispute: <i>[indicate "Procuring Agency" or "Supplier"]</i> Court/ arbitral award decision: <i>[Indicate if the award decision was against the Applicant or any member of a joint venture.]y]</i></p>	<i>[insert amount]</i>

Section V - Eligible Countries

Eligibility for the Provision of Goods and Related Services

In reference to ITA 5.1, for the information of the Applicants, at the present time, firms and individuals, supply of goods and Related Services from the following countries are excluded from this Prequalification process:

All the bidders are allowed to participate in the subject procurement without regard to nationality, except bidders of some nationality, prohibited in accordance with policy of the Federal Government.

Following countries are ineligible to participate in the procurement process:

1. India
2. Israel

Ministry of Interior, Government of Pakistan has notified List of Business Friendly Countries (BVL), information can be accessed through following link:

<http://www.dgip.gov.pk/Files/Visa%20Categories.aspx#L>

Notification to Conclude a Framework Agreement

[Use letterhead paper of the Procuring Agency]

[Date]

To: *[name and address of successful Bidder]*

Notification to Conclude a Framework Agreement **Framework Agreement No. *[insert FA reference number]***

This is to notify you that your Bid dated **[Insert Date]** submitted for the Provision of Transport & Fleet Management Services, including provision of vehicles with drivers, fuel management support, maintenance services, and GPS-

enabled fleet monitoring, has been accepted by Pakistan Revenue Automation (Pvt.) Limited (PRAL), Islamabad.

Accordingly, PRAL intends to enter into a Framework Agreement under a Panel-Based Arrangement, whereby multiple qualified service providers will be engaged to provide **on-demand transport and fleet management services** through subsequent call-off contracts, in accordance with operational requirements

You are hereby requested to sign, date, and return the Framework Agreement within [insert applicable number of days as per ITB] days of receipt of this notification, in accordance with the Instructions to Bidders (ITB).

Failure to submit the signed Framework Agreement within the stipulated timeframe may result in withdrawal of this acceptance and engagement of alternate prequalified service providers in accordance with the procurement rules

Authorized Signature: _____
Name: _____
Title/position: _____
Name of Agency: _____
Telephone: _____
Email: _____

Attachment: Framework Agreement

Framework Agreement

[This form is to be completed by the Procuring Agency in accordance with the instructions provided in italicized text. The italicized text should be deleted from the final documents.]

Note: *the terminology in relation to the parties to the Framework Agreement changes from the terminology used in relation to the parties involved in the Primary Procurement process. In the Primary Procurement process the Procuring Agency is responsible for establishing the FA(s). However, the parties to the FA will be the “Procuring Agency(s)” and, where Procuring Agency(s) and responsible for managing and administering the FA. In the FA, the successful Bidder(s) is called the “Supplier”. This covers the Supplier’s capacity as both a holder of a FA and as a Supplier under a Call off Contract.]*

This Framework Agreement *[insert reference number of the Framework Agreement]* is made for the supply of *[insert brief description of Goods and services]*

on the *[insert: **number**]* day of *[insert: **month**]*, *[insert: **year**]*

between

[Select one of the three OPTIONS below]

[for Single User Framework Agreement]

the Procuring Agency(s) *[insert complete name of the Procuring Agency/s, the type of legal entity, (for example, “an agency of the Ministry of the Government of {insert name of Country of Procuring Agency/s}”, or “a corporation incorporated under the laws of {insert name of Country of Procuring Agency/s}”]* (the Procuring Agency(s)) and

the Supplier *[insert name of the Supplier]*, a corporation incorporated under the laws of *[insert country of Supplier]* and having its principal place of business at *[insert Supplier’s address]* (Supplier).

This Framework Agreement is subject to the provisions described in the Sections and Schedules listed below, and any amendments.

This Framework Agreement concludes a standing offer by the Supplier to supply the specified Goods to the Procuring Agency(s) during the Term of the Framework Agreement, as and when the Procuring Agency(s) wishes to purchase them, through a Call-off Contract.

The following documents shall be deemed to form and be read and construed as part of this Framework Agreement and, where indicated, to any Call-off Contract awarded under this Framework Agreement.

Section A: Framework Agreement General Provisions

Section B: Framework Agreement Specific Provisions

- Schedule 1:** Schedule of Requirements
- Schedule 2:** Price Schedules
- Schedule 3:** Secondary Procurement
- Schedule 4:** Call-off Contract: General Conditions of Contract (GCC)
- Schedule 5:** Forms for Call-off Contract
- Schedule 6:** List of participating Procuring Agency [*use for Multi-User FAs, otherwise delete*]

IN WITNESS whereof, the Parties to this Framework Agreement have caused this Framework Agreement to be executed in accordance with the laws of [*insert the name of the Framework Agreement governing law country*] on the day, month and year indicated above.

[Select one of the three options below]

[OPTION 1: for Single User Framework Agreement]

“For and on behalf of the Procuring Agency:”

Signed: [*insert signature*]

Full name: [*name of person signing*]

Agency: [*insert the name of agency*]

In the capacity of: [*insert title or other appropriate designation*]

In the presence of [*insert identification of official witness*]

For and on behalf of the Supplier:

Signed: [*insert signature of authorized representative(s) of the Supplier*]

Full name: [*name of person signing*]

In the capacity of: [*insert title or other appropriate designation*]

In the presence of [*insert identification official of witness*]

Performance Security (or Guarantee) (Bank Guarantee)

[The Procuring Agency, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated]

[Guarantor letterhead or SWIFT identifier code]

Beneficiary: *[insert name and Address of Procuring Agency]*

Date: *[Insert date of issue]*

Performance Guarantee No.: *[Insert guarantee reference number]*

Guarantor: *[Insert name and address of place of issue, unless indicated in the letterhead]*

Framework Agreement No.: *[insert Procuring Agency's reference for the Framework Agreement]*

Call-off Contract No.: *[insert Procuring Agency's reference for the specific Call-off Contract]*

We have been informed that _ *[insert name of Supplier, which in the case of a joint venture shall be the name of the joint venture]* (hereinafter called "the Applicant") has entered into a Call-Off Contract No. *[insert reference number of the contract]* dated *[insert date]* with the Beneficiary, for the supply of _ *[insert name of contract and brief description of Goods and Related Services]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Call-off Contract, a performance guarantee is required.

At the request of the Applicant, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of *[insert amount in figures]* (____) *[insert amount in words]*, such sum being payable in the types and proportions of currencies in which the Contract Price is payable, upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating that the Applicant is in breach of its obligation(s) under the Contract, without the Beneficiary needing to prove or to show grounds for your demand or the sum specified therein.

This guarantee shall expire, no later than the Day of, 2..., and any demand for payment under it must be received by us at this office indicated above on or before that date.

[signature(s)]

Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.

Advance Payment Security Demand Guarantee

[Guarantor letterhead or SWIFT identifier code]

Beneficiary: *[Insert name and Address of Procuring Agency]*

Date: *[Insert date of issue]*

Advance Payment Guarantee No.: *[Insert guarantee reference number]*

Guarantor: *[Insert name and address of place of issue, unless indicated in the letterhead]*

Framework Agreement No.: *[insert Procuring Agency's reference for the Framework Agreement]*

Call-off Contract No.: *[insert Procuring Agency's reference for the specific Call-off Contract]*

We have been informed that *[insert name of Supplier, which in the case of a joint venture shall be the name of the joint venture]* (hereinafter called "the Applicant") has entered into a Call-off Contract No. *[insert reference number of the contract]* dated *[insert date]* with the Beneficiary, for the execution of *[insert name of contract and brief description of Goods and Related Services]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum *[insert amount in figures]* () *[insert amount in words]* is to be made against an advance payment guarantee.

At the request of the Applicant, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of *[insert amount in figures]* *[insert amount in words]* upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating either that the Applicant:

- (a) has used the advance payment for purposes other than toward delivery of Goods; or
- (b) has failed to repay the advance payment in accordance with the Contract conditions, specifying the amount which the Applicant has failed to repay.

A demand under this guarantee may be presented as from the presentation to the Guarantor of a certificate from the Beneficiary's bank stating that the advance payment referred to above has been credited to the Applicant on its account number *[insert number]* at *[insert name and address of Applicant's bank]*.

The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Applicant as specified in copies of interim statements or payment certificates which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of a copy of the interim payment certificate indicating that ninety (90) percent of the Accepted Contract Amount, has been certified for payment, or on the *[insert day]* day of *[insert month]*, 2 *[insert year]*, whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date.

[signature(s)]

Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.

Section VI – Schedule of Requirements

Prequalification of Transport & Fleet Management Service Providers

Open Framework Agreement

1. Procurement Method

Prequalification of Transport Service Providers under PPRA Rules, 2004 for establishment of a Framework Agreement for provision of transport services on an "as and when required" basis.

2. Scope of Services

The prequalified firms shall provide transport services across Pakistan, including but not limited to:

- Sedan Vehicles
- Executive Sedans
- SUVs
- Vans / Passenger Carriers
- Hiace / Coaster or equivalent

The services shall be available on a daily, monthly, project-based, and call-off basis.

Vehicle Categories

Category	Examples
Sedan	Honda City, Toyota Yaris, Changan Alsvin or equivalent
Executive Sedan	Honda Civic, Toyota Corolla, Hyundai Elantra, Sonata or equivalent
SUV	Hyundai Tucson, Toyota Fortuner, Changan Oshan X7 or equivalent
Passenger Van	Suzuki Bolan, Karvaan, Every, Hi-Jet or equivalent
Hiace / Coaster or Equivalent	Hiace / Coaster or Equivalent

The Procuring Agency may increase or decrease quantities by up to 25% based on operational requirements.

3. Service Requirements

The successful bidder shall ensure:

- Availability of road-worthy vehicles.
- Vehicles shall be neat, clean, properly maintained and free from major accidental history.
- Deployment of licensed and trained drivers.
- Compliance with all transport regulations.
- GPS tracking facility where applicable.
- Availability of vehicles in major cities including Islamabad, Lahore, Karachi, Peshawar and Quetta.
- Availability of vehicles with fuel and without fuel as required.
- Corporate discounted rates for official and personal use of employees.
- Replacement vehicles in case of breakdown or emergency.
- 24/7 operational support.

4. Response Time & Service Level Requirements

Requirement	Maximum Response Time
Scheduled Vehicle	As per approved schedule
Urgent Requirement within City	Within 20 Minutes
Vehicle Replacement	Within 60 Minutes
Driver Replacement	Within 60 Minutes
Emergency Support	Immediate Response
Complaint Acknowledgement	Within 15 Minutes
Complaint Resolution	Within 02 Hours

Failure to meet response timelines may result in penalties or suspension from the framework agreement.

5. Mandatory Documentary Evidence

The bidder shall provide copies of:

- Registration Certificate
- NTN Certificate
- GST/PST Registration

- Active Taxpayer Status
- Fleet Ownership/Lease Documents
- Vehicle Registration Books
- Fitness Certificates
- Route Permits (where applicable)
- Insurance Policies
- Driver Licenses
- Company Profile
- Client References
- Affidavit of Non-Blacklisting

6. Framework Agreement

The Framework Agreement may remain valid for three (03) years unless terminated earlier.

Prequalification does not guarantee any minimum business volume.

Call-off Orders shall be issued strictly on an "as and when required" basis.

7. Financial Proposal

Financial proposals shall include separate rates for:

- Sedan (With Fuel)
- Sedan (Without Fuel)
- Executive Sedan (With Fuel)
- Executive Sedan (Without Fuel)
- SUV (With Fuel)
- SUV (Without Fuel)
- Van (With Fuel)
- Van (Without Fuel)

Rates shall be quoted on Daily, Monthly and Outstation basis where applicable.

8. Award of Call-Off Contracts

Call-off contracts may be awarded to one or more prequalified firms based on:

- Lowest quoted rates;
- Availability of vehicle category;
- Required location;
- Response time;
- Past performance under the Framework Agreement.

FINANCIAL PROPOSAL / PRICE SCHEDULE

Transport & Fleet Management Services

Open Framework Agreement (Call-Off Basis)

(To be submitted during the Financial Bidding Stage by Pre-Qualified Firms)

Name of Bidder: _____

Currency: Pakistani Rupees (PKR)

Taxes: Inclusive / Exclusive (please specify) _____

A. DAILY RENTAL RATES – WITHIN CITY

S#	Vehicle Category	Unit	With Driver & With Fuel (PKR)	With Driver & Without Fuel (PKR)	Without Driver & With Fuel (PKR)	Without Driver & Without Fuel (PKR)
1.	Sedan (Honda City, Toyota Yaris, Changan Alsvin or Equivalent)	Per Day				
2.	Executive Sedan (Honda Civic, Toyota Corolla, Hyundai Elantra, Sonata or Equivalent)	Per Day				
3.	SUV (Hyundai Tucson, Toyota Fortuner, Changan Oshan X7 or Equivalent)	Per Day				

4.	Passenger Van (Bolan, Karvaan, Every, Hi-Jet or Equivalent)	Per Day				
5.	Hiace / Coaster or Equivalent	Per Day				

B. MONTHLY RENTAL RATES – WITHIN CITY

Sr. No.	Vehicle Category	Unit	With Driver & With Fuel (PKR)	With Driver & Without Fuel (PKR)	Without Driver & With Fuel (PKR)	Without Driver & Without Fuel (PKR)
1.	Sedan (Honda City, Toyota Yaris, Changan Alsvin or Equivalent)	Per Day				
2.	Executive Sedan (Honda	Per Day				

	Civic, Toyota Corolla, Hyundai Elantra, Sonata or Equivalent)					
3.	SUV (Hyundai Tucson, Toyota Fortuner, Changan Oshan X7 or Equivalent)	Per Da y				
4.	Passenger Van (Bolan, Karvaan, Every, Hi- Jet or Equivalent)	Per Da y				
5.	Hiace / Coaster or Equivalent	Per Da y				

C. INTER-CITY TRAVEL RATES

S r · N o ·	Vehicle Category	Uni t	With Drive r & With Fuel (PKR)	With Driver & Withou t Fuel (PKR)	Withou t Driver & With Fuel (PKR)	With out Drive r & With out Fuel (PKR)
1	Sedan (Honda	Per				

1	City, Toyota Yaris, Changan Alsvin or Equivalent)	KM				
2	Executive Sedan (Honda Civic, Toyota Corolla, Hyundai Elantra, Sonata or Equivalent)	Per KM				
3	SUV (Hyundai Tucson, Toyota Fortuner, Changan Oshan X7 or Equivalent)	Per KM				
4	Passenger Van (Bolan, Karvaan, Every, Hi-Jet or Equivalent)	Per KM				
5	Hiace / Coaster or Equivalent	Per KM				

D. ADDITIONAL SERVICES (IF APPLICABLE)

Sr. No.	Description	Unit	Rate (PKR)
1.	Additional Driver	Per Day	
2.	Overtime Charges	Per Hour	
3.	Airport Transfer (Within City)	Per Trip	
4.	Driver Night Stay Charges	Per Night	
5.	Additional Kilometre Charges	Per KM	

6.	Emergency Call-Off Deployment	Per Instance	
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E. DISCOUNTS

Description	Percentage (%)
Corporate Discount (Official Use)	
Employee Personal Use Discount	

F. TERMS & CONDITIONS

1. Rates quoted shall remain fixed for the entire duration of the Framework Agreement unless otherwise amended under mutual agreement.
2. Services shall be executed strictly on a Call-Off Order basis issued by the Procuring Agency.
3. No minimum quantity or financial commitment is guaranteed under this Framework Agreement.
4. Vehicles shall comply with all specifications including cleanliness, mechanical fitness, and registration requirements.
5. Fuel basis selection (with or without fuel) shall be decided by the Procuring Agency at the time of Call-Off.
6. Payment shall be made strictly against verified Call-Off Orders and service completion certificates.
7. In case of breakdown or unavailability, immediate replacement vehicle shall be provided without additional cost unless otherwise agreed.

Authorized Signatory: _____

Company Stamp: _____

Date: _____

1. Delivery Schedule

The successful bidder shall be liable for the provision of transport and fleet management services, including provision of vehicles with drivers, fuel management (if applicable), maintenance support, and other related operational requirements, at its own cost and expense.

The services shall be provided strictly in accordance with the requirements and timelines specified by Pakistan Revenue Automation (Pvt.) Limited (PRAL) in the respective Call-off Orders, which shall be issued from time to time under the Framework Agreement.

All services shall be rendered at PRAL Office, Islamabad, or at such other locations as may be communicated in the Call-off Orders.

This Framework Agreement operates under a panel-based arrangement, whereby multiple prequalified vendors may be engaged, and services shall be allocated based on operational requirements, availability, and performance, as determined by PRAL.