



GOVERNMENT OF PAKISTAN
OFFICE OF THE CHIEF COLLECTOR CUSTOMS (AIRPORTS)
CUSTOM HOUSE
ISLAMABAD



TENDER NO. 02/ 2026-27

**PRE-QUALIFICATION OF FIRMS/ DEALERSHIP/ WORKSHOPS FOR
REPAIR & MAINTENANCE OF MACHINERY, FURNITURE, HARDWARE & IT EQUIPMENT**

Office of the Chief Collector Customs (Airports), Islamabad intends to pre-qualify interested firms/ dealerships/ workshops under Rules 15, 16 and 16A of the Public Procurement Rules, 2004, as amended, for establishment of **Framework Agreement(s)** for recurrent repair and maintenance services of machinery equipment, furniture & fixture, hardware items and IT equipment, as and when required.

2. The pre-qualification shall be conducted on the basis of the following terms and conditions:

- i. Interested firms/ dealerships/ workshops shall demonstrate relevant experience and capability in the repair and maintenance services of machinery, furniture & fixture, hardware items and IT equipment.
- ii. Applicants shall possess adequate qualified technical personnel, machinery, tools, diagnostic equipment and other plant/ facilities necessary for the services included in the scope.
- iii. Applicants shall have sufficient workshop/ repairing, inspection space and functional facilities for the said repair & maintenance services.
- iv. Applicants shall demonstrate availability/access to genuine or quality-assured parts and other required consumables, subject to the specifications and verification requirements of the Procuring Agency.
- v. Applicants shall possess valid NTN and STRN/GST registration, as applicable.
- vi. Applicants shall submit an affidavit/ declaration that the firm has not been blacklisted/debarred by any Federal or Provincial Government department, public sector organization or other procuring agency, as applicable.
- vii. The pre-qualified service provider shall maintain an emergency response arrangement and shall respond to urgent repair requirements within the response time specified in the Framework Agreement, including requirements arising outside normal working hours where operationally necessary.
- viii. Where a replaced component/ part is handed over by the Procuring Agency, the replaced old part shall be returned to the authorized representative of the office unless otherwise directed.
- ix. Defective workmanship or a replaced part found to have failed during the applicable warranty period shall be rectified/ replaced by the service provider without additional cost, in accordance with the warranty terms specified in the subsequent Framework Agreement/work order.
- x. The Procurement Committee/ authorized inspection team may physically inspect the workshop, equipment, machinery, technical staff and other facilities of applicants for verification against the pre-announced evaluation criteria. Such inspection shall form part of the evaluation process.

3. Interested firms/dealerships/ workshops having valid NTN/STRN may submit their applications for pre-qualification through EPADS 2.0 (in the prescribed manner), **latest by 12:00 p.m. on 28.09.2026**. Applications shall be opened on the same day at **12:30 p.m.** at office of the Chief Collector Customs (Airports), 04th Floor, Custom House, Islamabad.

4. This Pre-Qualification Notice shall be published through the prescribed PPRA/EPADS mechanism and may also be placed on the FBR website as well as in the newspapers (English and Urdu).

5. The applicant shall furnish bid security/ earnest money amounting to **Rs. 200,000/-** in the form of a call deposit/ pay order in favor of the DDO, office of the Chief Collector Customs (Airports), Islamabad along with the application of pre-qualification.

6. The Framework Agreement shall be established in accordance with Rule 16A of the Public Procurement Rules, 2004, as applicable.

7. The Procuring Agency reserves the right to reject all applications/proceedings in accordance with Rule 33 of the Public Procurement Rules, 2004, as applicable.

8. For further information, contact Incharge Administration, office of the Chief Collector Customs (Airports), Islamabad during office hours or through 051-9106352.


(MUHAMMAD OMER LATIF)
Deputy Collector (HQs)