



Pakistan State Oil Company Limited

PSO House, Khayaban-e-Iqbal, Clifton, Karachi-75600, Pakistan
Telephone (021) 9203866-85 Fax (021) 9203796

PAGE

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RFQ No	IT-A4944SJ	
DATE	17.09.2026	

REQUEST FOR QUOTATION

(THIS IS PRICE ENQUIRY-NOT AN ORDER)

SAP No.6100018287

Company PSO Dummy Vendor
PAKISTAN

QUOTATION REQUIRED

ON
(Date)

07.10.2026

BY
(Time)

Please quote your best price for all items of following specifications. Please read the instructions attached herewith Rs. _____ EARNEST MONEY %
PO/DD NO. _____

Title: Annual Maintenance of Fortinet Equipment.

S.No.	Description/Specifications	Location	Unit	Qty	Unit Price Rs.	Amount Rs.
1	<u>Annual Maintenance For Fortinet Devices</u>	<u>PSO House</u>				
1.01	<u>SLA Support Services</u> Comprehensive Annual maintenance of Fortinet equipment's (both modules and components) with the service level of 24*7 from vendor (partner) and the equipment replacement terms of 8*5*NBD from the manufacturer i.e. Fortinet for the equipment detail listed below. FortiWAF Upgrade Licenses 1.FWB-VM02: FortiWeb-VM02 Web Application Firewall - virtual appliance for all supported platforms. Supports up to 2 x vCPU core. Serial No. FVVM020000206981 SLA Period 30-08-2026 to 10-10-2027		<u>JOB</u>	1		
2	<u>Annual Local Support For Fortinet</u>	<u>PSO House</u>				
2.01	<u>Annual IT Support Services</u> On Site support services: =====		<u>MON</u>	12		
	The service provider has to provide one support services / service provider for the SLA period, for morning shift, stationed in PSO for the period of SLA. The service provider will report at site from Monday to Friday from 8:30 am to 5:00 pm (morning shift) and as per need basis communicated by supervisor. The service provider for morning shift should be CCNA or relevant certification with 1-2 years of corporate experience. Service will provide support interims of configuring and troubleshooting of network equipment, resolve NAC related problems and coordinate with the partner. SCOPE OF WORK =====					
	1. Scope of Services will include transportation, labor and spares for the preventive maintenance, problem investigation / diagnosis, repair					



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	,and replacement of faulty components and installation/reinstallation of the Equipment or components thereof as per manufacturer recommendations and without degrading the functionality and/or performance of such equipment or a component thereof. 2.Vendor will perform on-site preventive service maintenance of the Equipment on periodic basis (once in a quarter) which includes health and performance checkup, adjustments, proper outside cleaning of hardware and verification of environment and electrical parameters. Accordingly, a maintenance schedule with anticipated down time and scope will have to be provided by the Vendor. There will be no unscheduled maintenance except if there is any emergency. 2b) Vendor will perform quarterly review of network, analysis and corrective actions for configuration, routing, vulnerabilities assessment on hardware IOS. IOS bug fixes as and when recommended by Fortinet 2c) Vendor will be liable to re configure the below mentioned devices during the contract period as per the new requirements' of PSO. 3.Vendor has to report on site (PSO House) to resolve the complaint (related to hardware, software or configuration) within two (2) hours after the complaint is logged. Software/Hardware complaint submittal will be 24*7*365 including public holidays. 4.Vendor has to ensure that the initial trouble shooting time and identifying the hardware fault should not exceed beyond four (4) hours after the engineer has reached the site. In case the problem is not resolved within the stipulated initial troubleshooting time the RMA claim for the faulty equipment should be made immediately without causing any contractual or financial implication whatsoever on PSO. 5.Vendor will arrange replacement provided by Fortinet of the faulty equipment/module/component on the NBD at site (PSO HOUSE). 6. Vendor shall ensure that the local technical Support from Vendor Engineers Help Line will be available 24 hours x 365 day 7.Vendor shall provide authorized Login and registered access to principals (Fortinet) World Wide Web's restricted area for support as					



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	part of the support agreement. 8.Vendor shall provide the required software updates for all the covered equipment. Authorized Login to access most recent software upgrades for the covered networking equipment via principal's World Wide Web or media (upon request) shall be provided. TERMS AND CONDITIONS ===== 1.The Bidder must be Original Equipment Manufacturer (OEM) or authorized Enterprise Partner of the manufacturer of required products in Pakistan. The partner must show his affiliation with the manufacturer by submitting a valid OEM certificate along with the bid for the year 2026-2027 2.The bidder must submit a valid manufacturer authorization form (MAF) from manufacturer against this tender. The issuing authority of the MAF belongs to region from where the OEM handles / managed it business for Pakistan. 3. The entire cost shall include all taxes, transportation(>,<)> installation, testing & commissioning of Solution. 4. The bidder provides technical brochures of all offered equipment consisting of complete detail/specifications in all respects. 5. The quoted solution should be presented on manufacturer website. 6. The bidder shall provide demonstration of its quoted solution in PSO within 1 week of time. Failing to provide quoted solution within stipulated time will result in bid rejection. 7. It is the obligation of the bidder to determine and provide any add-on requirement for the integration of his solution in the existing scenario of PSO (must include in the technical proposal). 8. The bidder must be registered with Income and sale tax Departments. 9. The bidding will be single stage two envelope process. 10.The bidder shall submit technical and commercial proposal in a separate and sealed envelope.					



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	11. The bidder will nominate a representative from whom all clarifications about the bidding document will be made. All correspondence between PSO and bidder will be carried out only through e-mail submitted along with the bid. Responses from bidder against any query will be verified from OEM and is a part of technical evaluation. 12. Vendor has to report on site (PSO House) to resolve the complaint (related to software or configuration) within two (2) hours after the complaint is logged. 13.The successful bidder must ensure that the delivery<(>,<)> installation, configuration & testing of solution should not exceed beyond eight weeks after the issuance of purchase order. 14.PSO reserve the right to scrap the tender and cancel the tender evaluation process at any time prior to the award of purchase order without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected Bidder(s). 15.Any bidder found not meeting the required terms and conditions of the tender at any time prior to the award of purchase would be considered disqualified even if the bidder has submitted lowest bid 16.Payment term: 100% Payment shall be made after deployment process was completed and the desire license / services shall be activated 17.Price shall be quoted in USD and accordingly PO shall be issued in USD. Vendor will submit commercial invoice in USD and PKR both, along with exchange rate sheet of State Bank of Pakistan (SBP). 18. Equipment will be delivered to PSO House					