Pakistan State Oil Company Limited
PSO House, Khayaban-e-Iqbal, Clifton, Karachi-75600, Pakistan
Telephone (021) 9203866-85 Fax (021) 9203796

REQUEST FOR QUOTATION

(THIS IS PRICE ENQUIRY-NOT AN ORDER)
SAP No.6100018862

RFQ No	CS-A4963NZ
DATE	02.11.2026

Company PSO Dummy Vendor
PAKISTAN

QUOTATION REQUIRED

ON (Date)	13.11.2026	BY (Time)	

Please quote your best price for all items of following specifications. Please read the instructions attached herewith

EARNEST MONEY % Rs._____ PO/DD NO. _____

Title: PRI Installation on Disaster Recovery (DR) Site at Lubricants Manufacturing Terminal (LMT)

S.No.	Description/Specifications	Location	Unit	Qty	Unit Price Rs.	Amount Rs.
1	**PRI Installation on DR Site at LMT**	**PSO House**				
1.01	**Establishment Call Center-DR Site (LMT)** PSO Lube Manufacturing Terminal (LMT), Plot # 7A/7B near National Refinnery Ltd, Korangi Industrial Area, Karachi.		**JOB**	1		
1.02	**Establishment Call Center-DR Site (LMT)** PRI Thirty (30) channels Monthly Recurring charges #(MRC) Approved tarrif / rates/ taxes/ monthly charges and other as per Government Authority PTA (Pakistan Telecommunication Authority) for PSO Toll free number 0800-03000 (Taaluq Care Line) The MRC shall be applicable for a period of one (1) year from the PRI go-live date. Providing, installing, testing and commissioning of failover Primary Rate Interface (PRI) for PSO Taaluq at the Disaster Recovery (DR) site located at the Lubricants Manufacturing Terminal (LMT) having following specifications This is one time cost. Technical Specifications - Bandwidth: 2 Mbps - Number of Channels: 30 - Connectivity Type: PRI over E1 - Last Mile Media: Fiber Optic This PRI line will provide 2 Mbps bandwidth supporting 30 communication channels to ensure robust telecommunication capabilities at the DR site. Customer Services "Taaluq". VENDOR Line (Live) 021 - 35657845 PSO Toll free number - 0800-03000 PRI Line First: 35657845 PRI Line Second (Back Up): 021-35205058 PRI Number Role Status Location PRI 1 Primary Active Head Office PRI 2 Failover 1 Backup Head Office		**JOB**	12		

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	PRI 3 Failover 2 Backup DR Site (LMT) Note: - PSO Toll-Free Number 0800-03000 is mapped with VENDOR Master number and will continue with VENDOR. - Two PRI master numbers are paired with the toll-free number 0800-03000, plus one additional PRI master number. Call Routing and Failover Logic - Primary Routing (First PRI Master): Calls to toll-free number 0800-03000 route directly to the first PRI master number. - Failover Routing (Second PRI Master): If the first PRI is busy or does not answer, calls are rerouted to the second PRI master number. Understanding the Setup - All 3 PRIs are Master lines coming from the provider. - Failover control is managed at the local gateway. Additional Configuration Notes - Ensure the clocking source is set correctly on each PRI interface (typically Master for all if provided by the vendor). - Test failover by manually disabling PRI 1 and verifying call routing via PRI 2, then PRI 3. - Regularly log and monitor PRI interface status. Scope of Work - The vendor shall Provide 2 Mbps PRI connectivity with 30 channels to the DR site. - Last mile connectivity via Buried Fiber Optic media to ensure enhanced bandwidth and stable connection. - The vendor shall ensure 24/7 Network Monitoring and Support for rapid fault resolution and minimizes downtime through continuous network oversight. - Auto failover between Head Office (HO) <(>&<)> Disaster Recovery (DR) site at LMT. - VENDOR shall responsible for Call Routing and Failover Configuration as mentioned below: a. Route inbound/outbound calls primarily over PRI 1.					

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	b. If PRI 1 is unavailable, route calls to PRI 2. c. If PRI 2 is also unavailable, route calls to PRI 3. Note: PSO may conduct monthly live testing (except working days) by manually disconnecting the PRI interface from your PABX system to verify end-to-end failover functionality. Additionally, downtime notifications can be configured at the PABX level to alert you in case of PRI link failure or service disruption. However, in the event of an actual service outage, VENDOR maintains a formal Support <(>&<)> Escalation Matrix, through which PRI-related complaints can be logged for immediate action.					